

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Friday, February 10, 2017 10:36 AM  
**To:** 'Kristy Hintz'  
**Cc:** Consumer Correspondence  
**Subject:** RE: Gulf Power Base Rate Increase

Dear Ms. Hintz:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

**From:** Kristy Hintz [<mailto:kristyhintz44@gmail.com>]  
**Sent:** Thursday, February 09, 2017 10:33 AM  
**To:** Consumer Contact  
**Subject:** Gulf Power Base Rate Increase

Hello,

I am writing to tell you of my concern over this unnecessary base rate increase.

I live with a partner. I work full time as a real estate agent and brand ambassador for experiential marketing agencies. My boyfriend was working full time as an auto mechanic until a year ago when he was diagnosed with brain cancer. Since then he has gone through a long period of unemployment, and has just recently gone back to working part time after several rounds of radiation and chemo. I have been paying all of our bills mostly on my own, with my under \$35K a year salary. It's a STRUGGLE, I'm telling you.

I do everything I can to save on my electric bill. I usually keep my heater around 65 to cut down on fuel costs. I am cold all day in my own house, even wrapped in blankets and wearing sweaters. I do laundry once a month, and get all the wears I can out of my clothes before washing them.

When you are living like we do, EVERY LITTLE BIT COUNTS. Families all over the gulf coast need their hard earned money more than Gulf Power does.

-- Thank you for your time,

Kristy Hintz

Promotional Model, Realtor, MKTG Warehouse Manager

Phone: 850-207-8207

Coldwell Banker Email: [Kristy.hintz@cbunited.com](mailto:Kristy.hintz@cbunited.com)

Real Estate Website: [kristyhintz.cbintouch.com](http://kristyhintz.cbintouch.com)

Model Resume: <http://www.pushmodels.com/KristyHintz>