

Collin Roehner

From: Janet Brunson
Sent: Friday, February 10, 2017 10:54 AM
To: 'waddellrw@yahoo.com'
Cc: Consumer Correspondence
Subject: Docket No. 160101-WS - Utilities Inc. of Florida

Dear Mr. Waddell:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Thursday, February 09, 2017 10:27 AM
To: Webmaster
Cc: waddellrw@yahoo.com
Subject: PSC Contact Form

Contact from a Web user

Contact Information:
Name: Richard Waddell
Company:
Primary Phone: (727) 378-6912

Secondary Phone:

Email: waddellrw@yahoo.com

Response requested? Yes

CC Sent? Yes

Comments:

Concerning Docket no. 160101. We in Summertree are being abused by the outlandish rates you have approved for Utilities, Inc. We are senior citizens, many living on social security alone. My We are 2 people who use inside water only (outside watered by well. Our last water bill was \$120.00 My friend in Poinciana has a pool and does his outside watering and his bills are under \$40.00. I dont blame Utilities, Inc. They are a Company who is supposed to maximize profits. This is on you. SHAME.