

Application for increase in water and wastewater rates in Charlotte, Highlands, La
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Kelly Ratliff
Address 144 Trailwood Drive
Leesburg, FL 34748

To submit your comments about this docket to the Florida Public Service
Commission, please complete this comment form and return it by mail,
or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

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COMMISSIONER
CLERK

CONSUMER COMMENTS

I just want you to know that of all the many
places I have lived, (18) this is the worst
water I have ever had. I clean my showers
and the next time we take a shower, the scum
is all over and must be cleaned again. I have
a filter in place and every time I put ~~on~~ a new one
in (every 3 months) it is filled with sand. At
least I know I am not drinking the sand I
had this water analyzed, and they told me
it was terrible. Do not even give my dog
your water because it would eventually
kill her. Please do something about this
terrible water. I pay you more than I have
ever paid a water company too!

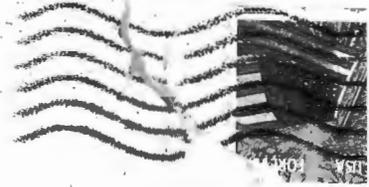
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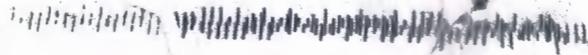

Kelly Ratiff
144 Trailwood Dr.
Leesburg, FL 34748

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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