

Sandra Soto

From: Ruth McHargue
Sent: Tuesday, February 14, 2017 2:25 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 160186
Attachments: Proposed Gulf Power rate increase; E-Form Other Complaint TRACKING NUMBER 122510; E-Form Other Complaint TRACKING NUMBER 122511

Customer correspondence

From: Diane Hood
Sent: Monday, February 13, 2017 4:45 PM
To: Ruth McHargue
Subject: To CLK Docket 160186

Copies on file. DHood

Sandra Soto

From: J. S. Myers <chopper@joimail.com>
Sent: Sunday, February 12, 2017 11:55 AM
To: Consumer Contact
Subject: Proposed Gulf Power rate increase

I recently received a letter from Gulf Power in regard to rate increases proposal presented to the FL. PSC . Having read this very confusing letter several times I understand the contents to be as follows. Gulf Power has, over the past few years, benefited from a decrease in fuel cost, thereby reducing their cost in power production. Due to reduced costs in production Gulf Power finds it necessary to ask for a rate INCREASE from customers. How absolutely ABSURD ! If anything, the PSC should REDUCE the allowable rates charged by Gulf Power commensurate with the reduced cost of power production. As a Gulf Power customer and the PSC as my representative in this matter, I firmly OBJECT to any rate increase and conversely ask for a rate REDUCTION.

Thank you.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Monday, February 13, 2017 12:07 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122511

CUSTOMER INFORMATION

Name: Nancy Trainer
Telephone: (850) 748-7433
Email: mulleckhead@aol.com
Address: 7918 Cayenne Way Pensacola FL 32526

BUSINESS INFORMATION

Business Account Name: Nancy Trainer
Account Number: 49459-11020
Address: 7918 Cayenne Way Pensacola FL 32526

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

I recently read in the February 12, 2017 Pensacola News Journal whereby Gulf Power wants to raise customers' monthly fixed charge from \$18.00 to \$48.00. I find this extremely terrifying as I am a senior citizen with no additional income other than Social Security. If I am terrified, I know thousands of Floridians will also be shocked and terrified should this request be granted by this Commission. Since I try to LIVE WITHIN MY MEANS, I dont even have the lights on in my house in the evening for fear of higher usage costs. I only turn them on when I get ready for bed. When I cook, I cook with only the stove vent light. I dont read in the evening because that would mean I have to turn the light on to read. What's really going to be bad is when consumers like myself have to turn on the AC due to our summer heat. This new HIGH FLAT Fee will cause a huge financial hardship for many Floridians. I would not qualify for any governmental assistance because I closed my IRA to pay my house off and because of that, I do not qualify for anything. If Flordians have to live constantly on LESS and LESS, I don't understand why Gulf Power can't do the same. Would appreciate very much if yall would reconsider Gulf Power's outrageous and obnoxious hike of their flat fee. Thank You.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Monday, February 13, 2017 10:26 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122510

CUSTOMER INFORMATION

Name: Paul Wernicke
Telephone: (850) 433-7545
Email: lekcinrew@gmail.com
Address: 5140 Gull Point Rd Pensacola FL 32504

BUSINESS INFORMATION

Business Account Name: Paul Wernicke
Account Number:
Address: 5140 Gull Point Rd Pensacola FL 32504

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

When I read about Gulf Power's request for a rate increase, I was floored. During spring and fall when power use falls dramatically, my bill often falls below \$30 per month, so how can Gulf Power justify charging me more than \$50 per month as a base rate? It's nonsense.

As a commission whose job is to protect the citizens of Florida, you must reject this rate increase and demand that Gulf Power charge based on consumption, not simply on the fact that I exist.

Thank you,

Paul Wernicke