

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

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LAKELAND, FL 33810

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CONSUMER COMMENTS
I had been in attendance at the Cypress Lakes 55+ Community Utilities Forum. At that time I was one of the public speakers that voiced concern about how you can adequately record the irrigation waste water without having a second meter to measure the accurate amt of waste water used by irrigation. Judging from my December bill when we were away on vacation the irrigation system had reset itself to watering our lawn 3 times a week instead of once every week - Our Bill was \$261.61. Now well we had visitors but Dec we were not here half the month. This I find to be fraudulent (cont)

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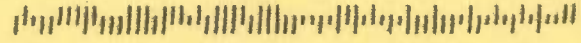
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on your part due to the fact that you cannot distinguish what is irrigation use & irrigation waste going back into the ECD system.

You cannot possibly Bill people on the appropriate use of water if you cannot tell what is being personally consumed & what is irrigation & waste.

Your billing shows:

Water base Charge - - - - - for what & how much?  
First 6,000 gal per 1,000 gal.  
Next ??? Gal per 1,000 gal  
Tax  
Total \_\_\_\_\_ ?

Residential Wastewater service

Wastewater base Charge (how much??)  
Waste Water Maximum Usage up to 6,000 gal

Total \_\_\_\_\_ ?

Without giving me an outrageous amt - - - ?

How Much water did I use for irrigation?

My irrigation water goes back into the Environment so you can't Charge me legally for that!

That would leave you with what goes down my drains & flushes my toilets

Is that really something you can estimate or guess at?

Thank you  
Maiane Accetta  
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