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City Attorney for:
City of Avon Park
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City of Bowling Green
City of San Antonio

February 21, 2017

Tom Ballinger, Director
Division of Engineering
Public Service Commission

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Docket No: 160248-WS - Application for original certificates to provide water and wastewater service in Polk County by Deer Creek RV Golf & Country Club, Inc. – Applicant's Response and Supplemental Documents

Dear Mr. Ballinger:

The Applicant responds to the requests and inquiries in your January 23, 2017 letter as follows:

Deficiencies

1. *Financial Ability. Rule 25-30.034(1)(i)1, F.A.C., requires that the applicant provide a detailed financial statement (balance sheet and income statement), audited if available, of the financial condition of the applicant, which shows all assets and liabilities of every kind and character. The financial statements shall be for the preceding calendar or fiscal year. The financial statement shall be prepared in accordance with Rule 25-30.115, F.A.C. Although the applicant provided financial statements, they were for the fiscal year ended September 30, 2015. Additionally, the financial statements were not in accordance with Rule 25-30.115, F.A.C. Please provide more recent financial statements that are in accordance with Rule 25-30.115, F.A.C.*

RESPONSE: The financial statement for the fiscal year ended 9/30/2015 is the latest audited financial statement available. The audited statement for the fiscal year ended 9/30/2016 is not expected to be available until April, 2017.

Regarding compliance with Rule 25-30.115 F.A.C, the applicant is a not-for-profit corporation, incorporated as RV Golf and Country Club, Inc. which powers include the operation of the

recreation facilities and other amenities of its properties. These properties happen to include water and wastewater distribution and collection facilities, but its assets and expenses are primarily for other purposes. Its accounting system reflects its primary purpose, and meets general accounting practices. The assets and expenses associated with the utility function cannot be readily separated from those of the primary functions and it will require expert assistance to do. The applicant, therefore, requests an extension until June 30, 2017 to meet this requirement. This will allow time for the audit of the most current fiscal year to be completed and to restate the financial records so as to be in compliance with the commission rule.

2. *Technical Ability. Rule 25-30.034(2)(j)3, F.A.C., requires that the applicant provide a copy of the most recent sanitary survey, the compliance inspection report available from DEP or County Health Department, and the most recent secondary standards drinking water report. The applicant indicated that this portion was not applicable because the Utility only has distribution and collection systems. However, the Utility should have chemical analysis. Please provide the most recent chemical analysis.*

RESPONSE: The Applicant erred in its determination that Rule 25-30.034(2)(j)3, F.A.C., was inapplicable as to potable water. While the Applicant receives its water and wastewater service by bulk service from Polk County, there are, nonetheless, compliance and sampling requirements. Applicant's counsel has recently met with the Florida Department of Health ("DOH") inspector, and per his advice, downloaded the documentation required from the joint DOH records website OCULUS (depedms.dep.state.fl.us), and such documents, including sanitary surveys and analyses, are being provided with this response, or by separate response as provided by the PSC website. We are informed by the DOH that all documents of any kind are on OCULUS within a few days of receipt by DOH, therefore, we assume that the record includes all responsive documents. Counsel for Applicant has spoken with DEP representative Steve Thompson on a public records request for any the of the relevant documents under this deficiency and the additional information request #1 below, and the response is that the DEP has no such documents.

Additional Information

1. Technical Ability. Rule 25-30.034(2)(j)4, F.A.C., requires that the applicant provide a copy of all correspondence with DEP, County Health Department and water management district, including consent orders and warning letters, and the Utility's responses to the same, for the past five years. The applicant indicated that this portion was not applicable. Please verify that the Utility did not receive any complaints filed with DEP or the County Health Department during the referenced time period.

RESPONSE: There is no record of any consent order, warning letters or complaints with either DOH or DEP. According to DOH, all correspondence, all records and all filings would be found on OCULUS, and the Applicant is providing such documents with this response. Included with the documents is a "name change" corresponding with the transfer of responsibility from the

previous owner to the Applicant on January 25, 2014. Documents prior to that date were not researched. No complaints were found in the DOH records for the relevant period.

2. *Need For Service. Please explain in greater detail why the Utility is asking for a certificate to provide water and wastewater services to the communities in the Deer Creek service area.*

RESPONSE: The applicant is requesting a certificate because: a) Its distribution and collection system serves properties other than those designated in its Articles of Incorporation; and, b) it does not see that it fits any of the conditions for exemption in 367.022 Florida Statutes. The applicant does not want be have a certificate and would be content should the Commission find that is not required.

If you have any questions regarding this response, please call me at (813) 610-8108.

Sincerely,

GERALD T. BUHR, P.A.

By:_____
Gerald T. Buhr

Cc: Frank Seidman, Management & Regulatory Consultants (email)
Mike Caruso, Deer Creek (email)

SYSTEM NAME/OWNER/CONTACT NAME CHANGES

Facility Id: 6535676 Contact Name: _____

System Name: _____

SYSTEM NAME CHANGE

New System Name: Deer Creek RV + Golf + Country Club

OWNER INFORMATION CHANGE

New Owner Name *Deer Creek RV Golf & Country Club*, Inc.

Phone Number 863-424-2839 Secondary Number _____

E-Mail Address melanie.deercreekrv@hotmail.com

Company: Deer Creek RV Golf & Country Club Inc.

Mailing Address Yes ☑ No ☐

Address: 42749 Highway 27

City Davenport State FL Zip Code 33837

CONTACT INFORMATION CHANGE

Phone Number 863-424-2839 Secondary Number _____

E-Mail Address _____

Company: Deer Creek RV Golf & Country Club, Inc.

Mailing Address Yes ☑ No ☐

Contact Name Melanie Stoia

Address: 42749 Highway 27 E

City Davenport State FL Zip Code 33837

Authorized Agent Signature _____ Title _____

Date

Office Use Only

DATE 1/23/14

INITALS ef

1/6/14 cg

RECEIVED
JAN 08 2014
ENVIRONMENTAL ENGINEERING

ENTERED
JAN 24 2014
RN

RECEIVED
DEC 10 2013
ENVIRONMENTAL ENGINEERING

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: Monitoring Period From: 11/01/13 To: 11/30/13

A. Public Water System (PWS) Information

PWS Name:	Deer Creek Golf and RV Resort			PWS Identification Number:	6535676
PWS Type:	[ ] Community	[ ] Non-Transient Non-Community		[ ] Transient Non-Community	[X] Consecutive
Number of Service Connections at End of Month:	674		Total Population Served at End of Month:		705
PWS Owner:	Century Realty Funds				
Contact Person :	Dewanna Moore		Contact Person's Title:	MANAGER	
Contact Person's Mailing Address:	42749 US Hwy 27		City: Davenport	State: FL	Zip Code : 33837
Contact Person's Telephone Number:	863-424-2839		Contact Person's Fax Number:	863-424-3336	
Contact Person's E-Mail Address:					

B. Water Treatment Plant Information

Plant Name:	Deer Creek Golf and RV Resort		Plant Telephone Number:	863-424-2494	
Plant Address:	42749 US Hwy 27	City: DAVENPORT	State: FL	Zip Code: 33837	
Type of Water Treated by Plant:	[ ] Raw Ground Water		[X] Purchased Finished Water		
Permitted Maximum Day Operating capacity of Plant, gallons per day:	1,224,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class: D		

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	GAINES ALEXANDER	C	C-5472	9
Other Operators:	DANNY ALEXANDER	C	C-12379	
	JENNIFER ALEXANDER	C	C-21471	

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator license in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment, chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) is applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations record to the PWS owenr so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
2013/12/12	GAINES ALEXANDER	C-5472

DEP Form 62-555.900(3)
Effective August 28, 2003

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 6535676 | Plant Name: Deer Creek Golf and RV Resort

II. Daily Data for the Month/Year of: | Monitoring Period From: 11/01/13 To: 11/30/13

Means of Achieving Four-Log Virus Inactivation / Removal *: [ ] Ultraviolet Radiation [ ] Other (Describe) [X] Free Chlorine [ ] Chlorine Dioxide [ ] Ozone [ ] Combined Chlorine(Chloramines)

Type of Disinfectant Residual Maintained in Distribution System: [ ] Free Chlorine [ ] Combined Chlorine(Cloramines) Chlorine Dioxide

Day of the month	Days Plant Staffed or Visited by Operator	Hours Plant in Operation	Net Quality of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, If Applicable*									Lowest Residual Disinfectant concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose				
				Peak flow rate , gpd	Lowest Residual Disinfectant concentration Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, C	pH of Water, if Applicable	Minimum CT, Required mg-min/L	Lowest Operating UV Dose, mW-Sec/cm2	Minimum UV Dose required, mW-sec/cm2		
1	X	24	52000										1.2	
2		24	128667											
3		24	128667											
4	X	24	128667										1.5	
5		24	143667											
6		24	143667											
7	X	24	143667										1.7	
8		24	58500											
9		24	58500											
10		24	58500											
11	X	24	58500										1.7	
12		24	136000											
13		24	136000											
14	X	24	136000										1.8	
15		24	158500											
16	X	24	158500										1.8	
17		24	204333											
18		24	204333											
19	X	24	204333										2.0	
20		24	129250										-	
21		24	129250											
22		24	129250											
23	X	24	129250										1.9	
24		24	158000											
25		24	158000											
26		24	158000											
27	X	24	158000										1.9	
28		24	183333											
29		24	183333										-	
30		24	183333											
Total			4140000											
Average			133548											
Maximum			204333											

*Refer to the instructions for this report to determine which plants must provide this information

March 20, 2014

CFR
P.O. Box 5252
Lakeland, FL 33807

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

DBP Stage 2 Monitoring Plan Approved

Dear Public Water System Owner:

DBP Stage 2 Monitoring plan received on March 17, 2014 has been reviewed and is approved. Please begin sampling according to this plan during the 3rd Q 2014 and subsequent 3rd quarters thereafter. Sample results must be turned into the Department by the 10th of the month after the quarter sampled.

If you have any questions please contact (863) 519-8330 Ext. 12151.

Sincerely

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2014.03.21 08:52:48 -04'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Dewanna Moore] dewannamoore@tampabay.rr.com

[Jennifer Alexander] Jennifer@constaflow.com

April 8, 2014

Deer Creek RV Golf & Country Club, Inc.
42747 Hwy. 27
Davenport, FL 33837

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

DBP Stage 2 Monitoring Plan Approved

Dear Public Water System Owner:

DBP Stage 2 Monitoring plan received on March 17, 2014 has been reviewed and is approved. Please begin sampling according to this plan during the 3rd Q 2014 and subsequent 3rd quarters thereafter. Sample results must be turned into the Department by the 10th of the month after the quarter sampled.

If you have any questions please contact (863) 519-8330 Ext. 12151.

Sincerely

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2014.04.08 14:59:37 -04'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Melanie Stoia] Melanie.deercreekrv@hotmail.com

May 15, 2014

Deer Creek RV Golf & Country Club Inc.
42749 Hwy. 27
Davenport, FL 33837

RE: Deer Creek RV Golf & Country Club Public Water System
PWS ID No. 6535676

2013 CCR APPROVAL

Dear Public Water System Owner:

A draft version of your 2013 CCR received on May 13, 2014 and has been reviewed for completeness. After review your 2013 CCR is approved for distribution to customers of your water system.

Please provide a copy of your 2013 CCR to your customers by July 1, 2014 and submit a completed certificate of delivery to the Department by August 10, 2014. If you have any questions, please contact (863) 519-8330, ext. 12151.

Sincerely,

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2014.05.15 08:02:20 -04'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Melanie Stoia] melanie.deercreekrv@hotmail.com

[Cindy Alexander] cindy@constaflow.com

2013 Annual Drinking Water Quality Report
Deer Creek Golf and Country Club

We're pleased to provide you with this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source is supplied by the Northeast Public Water System (PWS) service area of Polk County. The Northeast PWS is supplied by ground water pumped to fifteen (15) wells drilled into the Floridian Aquifer. The vast subterranean reservoir contains some of the cleanest water in the nation. The Floridan Aquifer is fed primarily by rainwater that is filtered through hundreds of feet or rock and sand in a natural cleansing process. The ground water is treated at seven (7) different water treatment plants (WTPs). Typical treatment at the WTPs consists of cascade aeration for the removal of dissolved gasses and chlorine for disinfection. A poly-orthophosphate solution is then added for corrosion control and the sequestering of iron. The Northeast Public Water System (PWS) is a wholesale system which treats source water as necessary to produce finished water and then delivers some or all of that finished drinking water to another public water system (Deer Creek Golf and Country Club).

If you have any questions about this report or concerning your water utility, or want to obtain a copy of this report, please contact Melanie Stoia (863) 424-2839. We encourage our valued customers to be informed about their water utility.

Deer Creek Golf and Country Club routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2013. Data obtained before January 1, 2013, and presented in this report are from the most recent testing done in accordance with the above mentioned laws, rules, and regulations.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:
Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also, come from gas stations, urban stormwater runoff, and septic systems.
Radioactive contaminants, which can be naturally-occurring, or be the result of oil and gas production or mining activities.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

In 2013 the Department of Environmental Protection performed Source Water Assessments on our system. These assessments were conducted to provide information about any potential sources of contamination in the vicinity of our wells. There are 2 potential sources of contamination identified for this system with moderate risk susceptibility levels of contamination from ground water contamination. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Deer Creek is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at ***http://www.epa.gov/safewater/lead***.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

TERM Appearing in TABLE		DEFINITION
Action Level	AL	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow
Not Applicable	n/a	Does not apply.
Parts per million	ppm	*or Milligrams per liter (mg/l)* – one part by weight of analyte to one million parts by weight of the water sample.
Parts per billion	ppb	*or Micrograms per liter (µg/l)* – one part by weight of analyte to one billion parts by weight of the water sample.
Picocuries per liter	pCi/L	*- picocuries per liter* is a measure of the radioactivity in water
Maximum Residual Disinfectant Level	MRDL	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal	MRDLG	The level of a drinking water disinfectant below which there is no known or expected risk to health MRDLGs to not reflect the benefits of the use of disinfectants to control microbial contaminants.
Maximum Contaminant Level	MCL	The "Maximum Allowed" is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal	MCLG	The "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Initial Distribution Evaluation System	IDSE	An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.
Treatment Technique	TT	A required process intended to reduce the level of a contaminant in drinking water.

**Results in the Level Detected columns for radiological contaminants and inorganic contaminants, are the highest detected level at any sampling point.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Radioactive Contaminants							
Alpha emitters (pCi/L)	01/12-12/12	N	5.3	3.3 – 5.3	0	15	Erosion of natural deposits
Radium 226 + 228 or combined Radium (pCi/L)	01/12-12/12	N	0.9	ND – 1.6	0	5	Erosion of natural deposits
Inorganic Contaminants							
Antimony (ppb)	01/12 – 12/12	N	0.9	0.9	6	6	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Barium (ppm)	01/12 – 12/12	N	0.019	0.019	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Cyanide (ppb)	01/12 – 12/12	N	21	21	200	200	Discharge from steel and metal factories; discharge from plastic and fertilizer factories
Lead (point of entry) (ppb)	01/12 – 12/12	N	0.13	ND – 0.13	NA	15	Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder
Nitrate (as Nitrogen) (ppm)	01/13 – 12/13	N	3.6	0.6 – 3.6	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium (ppm)	01/12 – 12/12	N	7.5	7.5	NA	160	Salt water intrusion, leaching from soil

Thallium (ppb)	01/12 – 12/12	N	.034	.034	0.5	2	Leaching from petroleum and metal refineries; erosion of natural deposits; discharge from mines

Disinfectant or Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL or MRDL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination

Stage 2 Disinfectants/Disinfection By-Products

Chlorine: Level Detected is the 2013 monthly average for residual Chlorine; Range of Results is the range of 2013 average monthly Chlorine residual level results (lowest to highest) at the individual sampling sites. **Haloacetic Acids / TTHM**: Level Detected is the highest Running Annual Average (RAA), is the average of all samples taken during the year if the system monitors less frequently than quarterly. Range of Results is the range of individual sample results (lowest to highest) for all monitoring locations.

Chlorine (ppm)	1/13 - 12/13	N	1.46	.87 – 2.0	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	1/13 – 12/13	N	52.8	47.7 – 57.9	NA	MCL = 60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	1/13 – 12/13	N	57.7	53 – 62.4	NA	MCL = 80	By-product of drinking water disinfection

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Exceeded (Y/N)	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination

Lead and Copper (Tap Water)

Copper (tap water) (ppm)	01/12 - 12/12	N	0.27	1	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	01/12 - 12/12	N	2.5	1	0	15	Corrosion of household plumbing systems, erosion of natural deposits

Lead and copper tap water results are based on samples collected at selected consumer home taps located throughout the distribution system. The 90th percentile lead and copper results show the 90% of the home tap water samples collected were equal to or less than the value indicated.

May 1, 2014

DEER CREEK RV GOLF & COUNTRY CLUB INC.
PWS: Id. No. 6535676

DEER CREEK RV GOLF & COUNTRY CLUB
42749 HIGHWAY 27
DAVENPORT, FL 33837

Dear Water System Owner:

A sanitary survey of your system conducted on April 23, 2014 indicates the following deficiencies in reference to the public drinking water requirements listed in *Chapter 62 Florida Administrative Code.*

1. The system may not have a distribution operation and maintenance log. Chapter 62-602.650(5) requires water treatment plant or distribution system operators maintain one or more operation and maintenance (O&M) logs for each water distribution system. Please explain how the utility is working to meet the requirements of this rule.

2. The system may not have an up to date distribution map. Chapter 62-555.350(14) states that the supplier of water shall have an up-to-date map of the drinking water distribution system. The map must show the location and size of water mains if known; the location of valves and fire hydrants; and the location of any pressure zone boundaries, pumping facilities, storage tanks, and interconnections with other public water systems.

3. The system may not have a cross-connection control plan. Chapter 62-555.360(2) states that each community water system (CWS) shall establish and implement a cross-connection control program utilizing backflow protection at or for service connections from the CWS in order to protect the CWS from contamination caused by cross-connections on customers' premises. This program shall include a written plan that is developed using recommended practices of the American Water Works Association set forth in *Recommended Practice for Backflow Prevention and Cross-Connection Control: AWWA Manual M14*, Third Edition, as clarified and modified Chapter 62-555.360(2)(a). The third edition of *AWWA Manual M14* is incorporated herein by reference and is available as indicated in paragraph 62-555.360(1)(a), F.A.C. Please submit a current copy of this plan to this office for review.

4. The system is not retaining records as required. The system is not maintaining its records as required by Chapter 62-550.720. The system must begin retaining its records in accordance with the following summary table:

RS

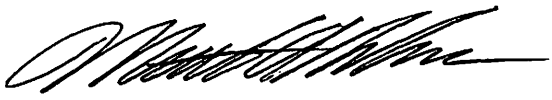
Record	Retention period
Bacteriological Analysis pursuant to Chapter 62-550	Not less than 5 years
Chemical Analysis pursuant to Chapter 62-550	Not less than 10 years
Records of action taken by the system to correct a violation of primary drinking water standards	Not less than 3 years after the last action taken with respect to the particular violation involved
Written reports, summaries, or communications relating to cross connection control programs or sanitary surveys of the system conducted by any local, state, or federal agency	Not less than 10 years after completion of the sanitary survey
Records concerning a variance or exemption granted to the system	Not less than 5 years following the expiration of the variance or exemption
Water plant operation reports	Not less than 5 years
Any system subject to the requirements of the Lead and Copper Rule shall retain original records of all sampling data and analysis, reports, surveys, letters, evaluations, schedules, Department determinations, and any other information required by this rule.	Not less than 12 years

5. The system is not being flushed as needed. Chapter 62-555.350(2) indicates that all dead end water mains conveying finished drinking water shall be flushed quarterly or in accordance with a written flushing program established by the supplier of water. Chapter 62.555.350(12)(c) indicates that all suppliers of water shall keep records documenting that their water mains conveying finished drinking water are being flushed.

6. The valves on the water system are not being exercised. Chapter 62-555.350(2) indicates that the exercising of isolation valves shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventative maintenance program established by the supplier of water. Chapter 62.555.350(12)(c) indicates all suppliers of water shall keep records documenting that their isolation valves are being exercised.

If you have any questions, please contact me at (863) 519-8330 ext. 12154.

Sincerely,



Matthew A. Nickerson
Environmental Specialist II

Consta Flow, 5574 Commercial Blvd, Winter Haven, FL 33880

November 3, 2014

Deer Creek RV Golf & Country Club, Inc.
42747 Hwy. 27
Davenport, FL 33837

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

2015 DRINKING WATER MONITORING REQUIREMENTS

Monitoring & Reports	Due	Comments
Microbiological ("Bacte")	Monthly	Disinfectant residuals must be reported invididually and averaged on bacte reports. Compliance for maximum disinfectant residual level is based on a running annual average.
Monthly Operation Reports (MORs)	Monthly	Include information about maintenance and/or abnormal occurances & CT calcs. If required.
Stage 2 Disinfection Byproducts (DBPs) *(Total Trihalomethans/Haloacetic Acids (5)*	July – September 2015	Sample at locational site(s) L1 & L2. ***. Report disinfectant residual.
Lead and Copper (Tap Sampling)	June – September 2015	Test in accordance with the most recently approved sampling plan.
Consumer Confidence Report (CCR) & CCR Certification of Delivery	July 1, 2015 & August 10, 2015	Data for CCR can be obtained at http://www.dep.state.fl.us/water/drinkingwater/chemdata.htm

* POE = Point of entry to the distribution system. Sample at each POE that is representative of each source of water.

** Every three years or during compliance period.

*** Ensure to report locations as L1, L2, L3 etc. This should be anotated on the lab sheet "Location Code" .

This is a good faith assessment of monitoring requirements for the above referenced public water system for calandar year 2015 and may not include additional sampling required during the year due to special circumstances. This chart shall not relieve and person from any requirements of Florida Law. It is important for you to provide this information to your operator and/or sampler.

- Test results must be submitted to DEP within the first 10 days following the end of the required monitoring period, or the firsat 10 days following the month in which the sample results were received, whichever time is shortest.

If you have any questions, please contact (863) 519-8330, ext. 12151.

Sincerely

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2014.11.03 15:23:37 -05'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Jennifer Alexander] Jennifer@constaflow.com

April 27, 2015

Deer Creek RV Golf & Country Club, Inc.
42747 Hwy. 27
Davenport, FL 33837

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

2014 CCR APPROVAL

Dear Public Water System Owner:

A draft version of your 2014 CCR received on April 24, 2015 and has been reviewed for completeness. After review, your 2014 CCR is approved for distribution to customers of your water system.

Please provide a copy of your 2014 CCR to your customers by July 1, 2015 and submit a completed certificate of delivery to the Department by August 10, 2015. If you have any questions, please contact (863) 519-8330, ext. 12151.

Sincerely,

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2015.04.27 09:17:36 -04'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Melanie Stoia] melanie.deercreekrv@hotmail.com

[Cindy Alexander] cindy@constaflow.com

Certification of Delivery of Consumer Confidence Report

GENERAL INSTRUCTIONS: This form shall be completed by all community water systems (CWSs) that have prepared a Consumer Confidence Report (CCR) in accordance with Rule 62-550.824, F.A.C., Consumer Confidence Reports. At the end of this form is a certification in which a system's authorized representative shall certify that the reported information is accurate and is in conformance with Rule 62-550.824, F.A.C. **COMPLETE THIS FORM AND SUBMIT IT BY AUGUST 10,** together with a copy of your system's CCR, sample email or water bill (with URL notification of CCR, if applicable), and any newspaper notice(s) and posted notice(s) of your CCR, to the appropriate DEP district office or Approved County Health Department (ACHD). Systems serving 100,000 or more persons posting their CCRs on publicly accessible Internet sites shall provide the information on the appropriate Internet link(s). All information provided on this form must be typed or printed in ink.

I. General Water System Information. (To be completed by all community water systems.)

System name: Deer Creek RV Golf & Country Club Contact person: Melanie Stoia

PWS Identification number (PWS ID): 6535676 Contact phone number: 863-424-2839

Mailing address: 42749 Highway 27 City: Davenport

State: FL Zip: 33837 Population served (not the number of "service connections"): 1800

II. CCR Distribution Method. (To be completed by all community water systems. Choose A or B as appropriate.)

☒ A. We mailed, emailed, or otherwise directly delivered a copy of our CCR to each customer on _____ (enter date(s) of mailing or delivery) using the method(s) checked below:

- ☒ a. **Mailed** CCR 6-29-15
- ☐ b. **Mailed** notice (e.g. water bill) with **direct URL** to the CCR
- ☒ c. **Emailed** CCR as an **embedded** image or as an **attachment**
- ☐ d. **Emailed** notice with a **direct URL** to the CCR
- ☒ e. **Otherwise directly delivered** CCR to every customer. Explain: Posted in mail clubhouses

☐ B. We were eligible to use a mailing waiver and used a mailing waiver (Systems are eligible to use a mailing waiver only if they serve fewer than 10,000 persons, have not had any MCL or monitoring and reporting (M/R) violations, nor have been issued any formal Notices of Violations (NOVs), Consent Orders, Administrative Orders, or court-ordered civil actions during the calendar year before the year the CCR is due to the customers).

Answer a, b, **and** c below.)

- ☐ a. Date of newspaper: _____
- ☐ b. Name of newspaper/newsletter that published our CCR: _____
- ☐ c. A copy of our notice to customers, informing them that our CCR will not be mailed to them, is attached.

This notice was: ☐ mailed with bill; ☐ published in newspaper/newsletter; or ☐ other (describe)

III. Posting of CCR on the Internet. (To be completed by all CWSs serving 100,000 or more persons.)

We posted our CCR on this publicly accessible internet site: NA N

IV. Report on Your Effort to Distribute Your CCR to Your Water Consumers.

(To be completed by all CWSs. Check all items that apply - at least one item must be checked.)

In addition to the methods selected in Part II,

- ☐ A. We posted our CCR on this publicly accessible internet site: _____
- ☐ B. We published our CCR in the local newspaper(s). The name(s) and date(s) of the newspaper(s) are:

☐ C. We advertised the availability of our CCR as a press release, radio announcement, or TV announcement. The type(s) and date(s) of the advertisement(s) are: _____

☐ D. We delivered multiple copies of our CCR to single bill addresses serving several persons.

☐ E. We delivered multiple copies of our CCR to the following community organizations:

_____

☒ F. Our CCR was posted in the following public locations: _____

_____

☒ G. Our CCR was distributed by other methods (e.g., additional copies placed in entrance hall to facility). Describe.

Posted on all bulletin boards within Deer Creek Community. POSTED ON BULLETIN BOARDS THROUGHOUT COMMUNITY

V. Use of Non-English Language in CCR. (To be completed by all community water systems.)

☐ Information in a non-English language was included in our CCR because 20% or more of our customers do not speak English but speak _____. The method we used to determine the proportion of non-English speaking customers is _____

☒ This requirement does not apply to our system, because we have no non-English speaking group among our customers equal to or exceeding 20% of our total number of customers.

VI. Other Delivery Requirements. (To be completed by all community water systems.)

(A) Was a copy of your CCR sent to your county health department, as required by rule? ☒ Yes ☐ No

(B) Is your system regulated by the Public Service Commission (PSC)? ☒ Yes ☐ No

If Yes, was a copy of your CCR sent to the PSC, as required by rule? ☒ Yes ☐ No

(C) If your system sells water to other systems, have you provided them with either a copy of your CCR or the required consumer confidence information? ☐ Yes ☐ No ☒ Not Applicable

VII. Certification of Delivery of CCR and Compliance with Regulations. (To be completed by all CWSs.)

This statement certifies that the above named community public water system has distributed its CCR for the time period starting ***January 1, 2014__, and ending December 31, 2014_*** to its customers on 6-29-15 (mm/dd/yy) and provided the appropriate notices of availability according to the requirements listed in this form, which are also found in Rule 62-550.824, F.A.C. This statement also certifies that the reported information is correct and consistent with the compliance monitoring data for the same period previously submitted to the Department, and that the report has been delivered to the agencies identified in Rules 62-550.824(3)(e)3., and 4., F.A.C.

SIGNATURE OF AUTHORIZED REPRESENTATIVE: Melanie Stoia

NAME (please print): MELANIE STOIA

TITLE: COMMUNITY ASSOCIATION MANAGER DATE: 6-29-15

☒ **A copy of our CCR is attached, and**

☐ **If using electronic delivery, a copy of our sample email or notice (e.g. water bill), with URL leading directly to the CCR and not a general information website, is attached.**

2014 Annual Drinking Water Quality Report
Deer Creek Golf and Country Club

We're pleased to provide you with this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source is supplied by the Northeast Public Water System (PWS) service area of Polk County. The Northeast PWS is supplied by ground water pumped from fifteen (15) wells drilled into the Floridian Aquifer, and additional water purchased from Tohopekaliga Water Authority. The floridan Aquifer contains some of the cleanest water in the nation. This vast subterranean reservoir is fed primarily by rainwater that is filtered through hundreds of feet of rock and sand in a natural cleansing cascade aeration for removal of dissolved gasses and chlorine for disinfection. A poly-orthophosphate solution is then added for corrosion control and sequestering iron.

If you have any questions about this report or concerning your water utility, or want to obtain a copy of this report, please contact Melanie Stoia (863) 424-2839. We encourage our valued customers to be informed about their water utility.

Deer Creek Golf and Country Club routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2014. Data obtained before January 1, 2014, and presented in this report are from the most recent testing done in accordance with the above mentioned laws, rules, and regulations.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:
Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also, come from gas stations, urban stormwater runoff, and septic systems.
Radioactive contaminants, which can be naturally-occurring, or be the result of oil and gas production or mining activities.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

In 2014 the Department of Environmental Protection performed Source Water Assessments on our system. These assessments were conducted to provide information about any potential sources of contamination in the vicinity of our wells. There are no potential sources of contamination identified for this system. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Deer Creek Golf and Country Club is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can

minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at ***http://www.epa.gov/safewater/lead***.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

TERM Appearing in TABLE		DEFINITION
Action Level	**AL**	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow
Not Applicable	**n/a**	Does not apply.
Parts per million	**ppm**	*or Milligrams per liter (mg/l)* – one part by weight of analyte to one million parts by weight of the water sample.
Parts per billion	**ppb**	*or Micrograms per liter (µg/l)* – one part by weight of analyte to one billion parts by weight of the water sample.
Picocuries per liter	**pCi/L**	- *picocuries per liter* is a measure of the radioactivity in water
Maximum Residual Disinfectant Level	**MRDL**	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal	**MRDLG**	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs to not reflect the benefits of the use of disinfectants to control microbial contaminants.
Maximum Contaminant Level	**MCL**	The "Maximum Allowed" is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal	**MCLG**	The "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Initial Distribution Evaluation System	**IDSE**	An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.
Treatment Technique	**TT**	A required process intended to reduce the level of a contaminant in drinking water.

**Results in the Level Detected columns for radiological contaminants and inorganic contaminants, are the highest detected level at any sampling point.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected **	Range of Results	MCLG	MCL	Likely Source of Contamination
Radioactive Contaminants							
Alpha emitters (pCi/L)	01/12-12/12	N	5.3	3.3 – 5.3	0	15	Erosion of natural deposits
Radium 226 + 228 or combined Radium (pCi/L)	01/12-12/12	N	0.9	ND – 1.6	0	5	Erosion of natural deposits
Uranium (µg/L)	01/12-12/12	N	8.0	5.0 – 8.0	0	30	Erosion of natural deposits
Inorganic Contaminants							
Antimony (ppb)	01/14 – 12/14	N	0.65	ND – 0.65	6	6	Fire retardants; ceramics; electronics; solder
Arsenic (ppb)	01/14 – 12/14	N	0.61	ND - 0.61	0	10	Erosion of natural deposits; runoff from orchards
Barium (ppm)	01/14 – 12/14	N	0.022	0.12 - 0.022	2	2	Discharge of drilling wastes; erosion of natural deposits
Mercury (inorganic) (ppb)	01/14 – 12/14	N	0.28	ND – 0.28	2	2	Erosion of natural deposits; runoff from landfills; runoff from cropland
Nickel (ppb)	01/14 – 12/14	N	1.3	ND – 1.3	N/A	100	Pollution from mining and refining operations. Natural occurrence in soil.
Nitrate (as Nitrogen) (ppm)	01/14 – 12/14	N	3.7	ND – 3.7	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Selenium (ppb)	01/14 – 12/14	N	16	ND – 16	50	50	Erosion of natural deposits; discharge from mines
Sodium (ppm)	01/14 – 12/14	N	11	8.5 – 11	N/A	160	Salt water intrusion, leaching from soil

Disinfectant or Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected **	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
Stage 2 Disinfectants/Disinfection By-Products							
Chlorine: Level Detected is the 2014 monthly average for residual Chlorine; Range of Results is the range of 2014 average monthly Chlorine residual level results (lowest to highest) at the individual sampling sites. **Haloacetic Acids / TTHM**: Level Detected is the highest Running Annual Average (RAA). Range of Results is the range of individual sample results (lowest to highest) for all monitoring locations.							
Chlorine (ppm)	1/14 - 12/14	N	1.31	.69 – 2.0	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	1/14 – 07/14	N	58.2	54.5 – 58.2	NA	MCL = 60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	1/14 – 07/14	N	64.3	63.0 – 64.3	NA	MCL = 80	By-product of drinking water disinfection
Contaminant and Unit of Measurement	**Dates of sampling (mo./yr.)**	**AL Exceeded (Y/N)**	**90th Percentile Result**	**No. of sampling sites exceeding the AL**	**MCLG**	**AL (Action Level)**	**Likely Source of Contamination**
Lead and Copper (Tap Water)							
Copper (tap water) (ppm)	01/12 - 12/12	N	0.007	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Lead and copper tap water results are based on samples collected at selected consumer home taps located throughout the distribution system. The 90th percentile lead and copper results show the 90% of the home tap water samples collected were equal to or less than the value indicated.

June 24, 2015

6535676

Subject: Issuance of Precautionary Boil Water Notices During Hurricanes, Tropical Storms, or Other Unforeseen Emergencies for Community Water Systems

Dear water system owner/manager:

With the start of hurricane season we would like to remind you of the requirements related to the issuance of precautionary boil water notices (PBWN) in the event of specific emergencies. The goal is to enhance communication and coordination between the impacted water system, your water customers, regulatory food agencies, the Florida Department of Health in each county (county health departments or CHDs), and the Department of Environmental Protection (DEP) District Office. Effective communication between entities and consistency in the application for these guidelines is critical for public health protection during emergencies.

When an emergency event occurs that warrants a precautionary boil water notice (PBWN), it is vital that the public water system first notifies its water regulatory agency (DEP District Office or Approved County Health Department (ACHD)) about the situation. This is required under Rules 62-555.350(10)(b) and 62-560.410(1)(a)1 and (9), Florida Administrative Code (FAC). When the water system is regulated by DEP, then we request that you also notify the county health department about an event requiring a PBWN. By rule, it is the water utility's responsibility to provide public notification to its affected consumers. However the ACHD and DEP must be consulted and they will initiate customer notification (a PBWN) if the PWS cannot or will not do so. Following the issuance of a PBWN, communication and coordination must continue.

In the event that you have a power outage or system malfunction that results in zero pressure in portions of, or your whole distribution network, you need to:

- Call, and e-mail or FAX the PBWN to your DEP District Office, or ACHD Office
- Call, and e-mail or FAX the PBWN to the CHD and your county emergency operations center (if phones are down, hand deliver a message to the EOC)
- E-mail or FAX the PBWN to the media serving the affected area
- If it is a localized event, directly notify individual residences and establishments within affected area via door-hangers or other means as appropriate
- Update "Storm Tracker" to include the date the PBWN was issued and specific area affected
- A public water system that exceeds maximum contaminant levels for E. coli, fecal coliform or turbidity, or has a situation or failure that may pose an acute human health risk, must also provide notification to the public as required in Chapter 62-560.410(1), FAC
- The PBWN must state the name of the PWS, the area affected, the time and date of issuance, what happened, corrective measures you are taking, what the public should do, your contact number, and other information required and listed in Chapter 62-560.410(5), FAC

Precautionary Boil Water Notice- What Should You Do?

Name:_____ ***Telephone Contact Number:_____***

If during a hurricane, tropical storm or unforeseen emergency, our water system loses power and water pressure, we will issue a precautionary boil water notice (PBWN) to our customers.

Water pressure keeps pollutants from entering the underground pipes that bring drinking water to your house or business. When the pressure is lost, contaminants can seep into the pipes. This might allow pathogens (disease-causing germs) into the water that can cause illness if one drinks it or prepares food or beverages with it. So, as a precaution, it is important to disinfect tap water to kill any bacteria or viruses that may have entered the water, or use an alternative source of water (bottled water).

Under a boil water notice, water used for consumption can be disinfected by any one of the following methods:

- Bringing the water to a rolling boil and holding it there for one (1) minute, OR
- Using a disinfecting chemical. If you cannot boil water, you should put eight (8) drops of common household bleach (unscented) which is about 1/8th teaspoon, into one (1) gallon of tap water, then shake it, and allow it to stand for 30 minutes before drinking. If the water is cloudy, use sixteen (16) drops, about 1/4 teaspoon of bleach instead of 8, shake it, and let it stand for 30 minutes. There should be a slight chlorine odor. Use common household bleach that has 5% to 8% active ingredients. Use food grade containers. OR
- Using water purification tablets or iodine that many sports and camping stores sell, and follow their directions.

You can also buy commercial bottled water for consumption and food preparation as an alternative.

Consumption includes brushing teeth, washing fruits and vegetables, and homemade ice. Tap water may be used for showering, baths, shaving and washing, so long as care is taken not to swallow or allow water in eyes or nose or mouth. Children and disabled individuals should have their bath supervised to ensure water is not ingested. The time spent bathing should be minimized. Though the risk of illness is minimal, individuals who have recent surgical wounds, are immunosuppressed, or have a chronic illness may want to consider using bottled or boiled water (that has cooled) for cleansing until the notice is lifted.

Businesses and non-residential sites should take steps such as posting notices at, or disabling water fountains and ice machines during the PBWN. If you provide water to visitors or employees, use commercially produced bottled water for drinking or beverage preparation (coffee). Food service operations have additional requirements from their regulatory agency.

After the water system is repaired, and the pressure is restored in the pipes to your home or business, the precautionary boil water notice will remain in effect for one to several days while bacteria tests are conducted to assure the safety of the water. The notice will be lifted (rescinded) only after tests prove the water is safe to drink. It may be lifted in sections of the city/county as those areas' pipes are cleared and the water deemed safe to drink. The media will be provided information updates and you should listen for this important information on the radio and/or from the television. Flush your taps and dispose of ice made during the PBWN.

The employees of ***Name***, your public water system, take great care in assuring that your water is safe to drink, and we appreciate your cooperation with the precautionary boil water notice to protect public health during this difficult time. Please call us at the phone number above if you have questions or concerns. The County Health Department can also assist you with answers to questions.

FDOH in Polk County- Telephone Contact Number: (863) 519-8330

6535676 Lead/Copper

RECEIVED

JUL 07 2015

ENVIRONMENTAL ENGINEERING

Lead and Copper Tap Sample Analysis and Result Ranking
Reporting Format 62-550.730(5)(a)

System Name: Deer Creek RV
PWS-ID: 6535676
Laboratory Name: Flowers Chemical Laboratories, Inc.
Lab-ID: E83018
Contact Person: Dr. Jefferson S. Flowers
Phone: (407) 339-5984

Date Submitted to Lab: 06/18/15
Analysis Date: 06/30/15
Lab Analysis Method: EPA200.8
Lead or Copper (list one): Lead
Method Detection Limit: .001
90th Percentile Value: 0.00110

A	Rank (ascending)	Location Code Number	Lab Sample ID	Date Site Sampled	Lead (mg/L)
	1	Sales Office Men's	269359DW1	06/15/15	0.00100 U
	2	Osprey Point Men's	269359DW3	06/15/15	0.00100 U
	3	Breezeway Men's	269359DW9	06/15/15	0.00100 U
	4	Sales Office Ladie's	269359DW2	06/15/15	0.00100 U
	5	Maintenance Men's	269359DW7	06/15/15	0.00100 U
	6	Eagle View Men's	269359DW5	06/15/15	0.00100 U
	7	Eagle View Ladie's	269359DW6	06/15/15	0.00100 U
	8	Osprey Point Ladie's	269359DW4	06/15/15	0.00100 U
	9	Deer Creek Men's	269359DW8	06/15/15	0.00110
	10	Breezeway Ladie's	269359DW10	06/15/15	0.00200

CERTIFICATION. The tap samples used for lead and copper analyses were submitted by the above PWS. Each sample container had one liter of solution (+/-100ml). All samples were taken properly by the above system and analyzed in accordance with the requirements in Chapter 10D-41, F.A.C. The sampling dates were reported for each sample received. I hereby certify that all data submitted are correct.

Signature of Authorized Laboratory Representative:

Name (Please Print): Jefferson S. Flowers
Title and Date: Technical Director 07/01/15

Lead and Copper Tap Sample Analysis and Result Ranking
Reporting Format 62-550.730(5)(a)

System Name: Deer Creek RV
PWS-ID: 6535676
Laboratory Name: Flowers Chemical Laboratories, Inc.
Lab-ID: E83018
Contact Person: Dr. Jefferson S. Flowers
Phone: (407) 339-5984

Date Submitted to Lab: 06/18/15
Analysis Date: 06/30/15
Lab Analysis Method: EPA200.8
Lead or Copper (list one): Copper
Method Detection Limit: .001
90th Percentile Value: 0.269

A	Rank (ascending)	Location Code Number	Lab Sample ID	Date Site Sampled	Copper (mg/L)
	1	Sales Office Men's	269359DW1	06/15/15	0.0834
	2	Sales Office Ladie's	269359DW2	06/15/15	0.0903
	3	Maintenance Men's	269359DW7	06/15/15	0.0927
	4	Deer Creek Men's	269359DW8	06/15/15	0.106
	5	Breezeway Men's	269359DW9	06/15/15	0.196
	6	Osprey Point Ladie's	269359DW4	06/15/15	0.236
	7	Eagle View Men's	269359DW5	06/15/15	0.237
	8	Osprey Point Men's	269359DW3	06/15/15	0.255
	9	Eagle View Ladie's	269359DW6	06/15/15	0.269
	10	Breezeway Ladie's	269359DW10	06/15/15	0.277

CERTIFICATION. The tap samples used for lead and copper analyses were submitted by the above PWS. Each sample container had one liter of solution (+/-100ml). All samples were taken properly by the above system and analyzed in accordance with the requirements in Chapter 10D-41, F.A.C. The sampling dates were reported for each sample received. I hereby certify that all data submitted are correct.

Signature of Authorized Laboratory Representative:

Name (Please Print): Jefferson S. Flowers
Title and Date: Technical Director 07/01/15

FLOWERS CHEMICAL LABORATORIES INCORPORATED

☐ **Flowers Chemical Laboratories, Inc.**
481 Newburyport Ave.
Altamonte Springs, FL 32701
Bus: 407-339-5984
Fax: 407-260-6110

☐ **Flowers Chemical Labs-South**
West Park Industrial Plaza
571 N.W. Mercantile Pl., Ste. 111
Port St. Lucie, FL 34986
Bus: 772-343-8006
Fax: 772-343-8089

☐ **Flowers Chemical Labs-North**
812 S.W. Harvey Greene Dr.
Madison, FL 32340
Bus: 850-973-6878
Fax: 850-973-6878

☐ **Flowers Chemical Labs-Keys**
3980 Overseas Highway
Ste. 103
Marathon, FL 33050
Bus: 305-743-8598
Fax: 305-743-8598

www.flowerslabs.com

Client: Consta Flow, Inc
Address: 5574 Commercial Blvd, Winter Haven, FL 33880
Phone:
Sampled By (PRINT): Ray Jeffus
Sampler Signature:
Date Sampled: 6/15/15

Public Water System Name: Deer Creek RV
PWS ID#: 6535676
P.O. #:
FCL Lab Coordinator:
Kit #:

Public Water System Type: ☐ Limited Use Commercial / Public ☒ Community ☐ Non-Community ☐ Non-transient / Non-Community

COMMENTS: Sampled by Customers

DRINKING WATER - Chain of Custody F.A.C. 62 - 550

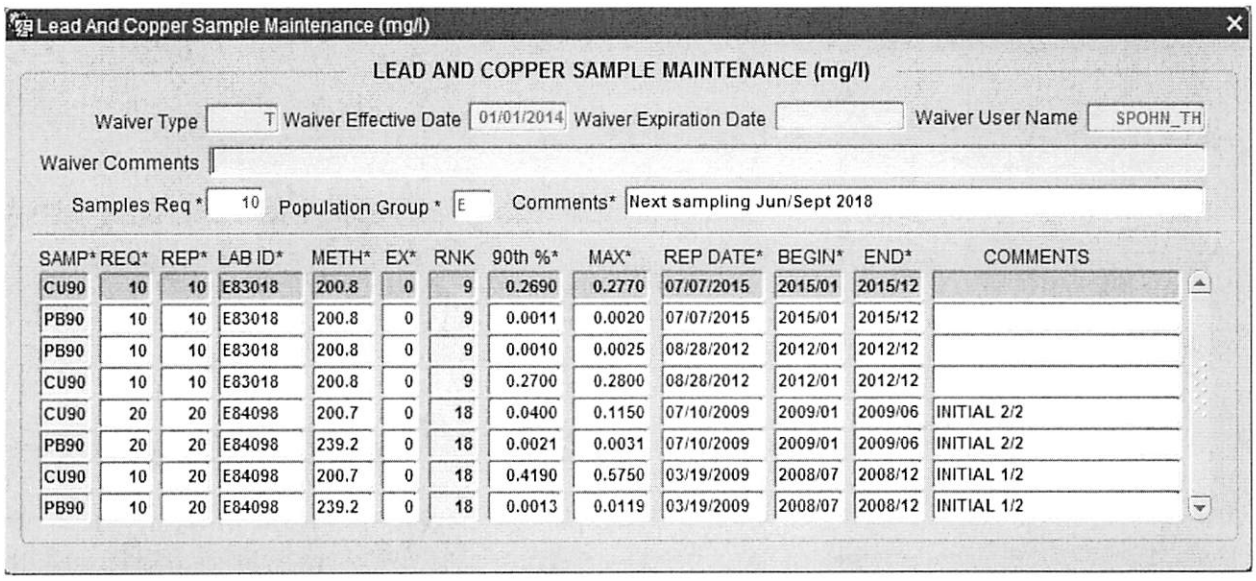
ITEM NO.	SAMPLE DESCRIPTION	DATE	TIME	LAB NO.	NUMBER	PRESERVATIVES: NONE	NaOH	HNO_3	HCl	$Na_2S_2O_3$	Primary Inorg.	Secondaries	VOCs	SOCs	NO_2/NO_3	TTHM	THAA	Pb/Cu	GA / RA228	RA226	Asbestos	Field pH	Field Cl_2 Res
1	Sales Office Mens	6/15/15	0630	2693591	DW	1												X					
2	Sales Office Ladies	6/15/15	0635			2												X					
3	Osprey Point Mens	6/15/15	0640			3												X					
4	Osprey Point Ladies	6/15/15	0645			4												X					
5	Eagle View Mens	6/15/15	0650			5												X					
6	Eagle View Ladies	6/15/15	0655			6												X					
7	Maintenance Men's	6/15/15	0700			7												X					
8	Deer Creek Mens	6/15/15	0705			8												X					
9	Breezeway Mens	6/15/15	0710			9												X					
10	Breezeway Ladies	6/15/15	0715			10												X					

Relinquished By / Affiliation	Date	Time	Accepted By / Affiliation	Date	Time	Relinquished By / Affiliation	Date	Time	Accepted By / Affiliation	Date	Time
	6/18/15	9:20		6/18/15	9:20		6/18/15	11:20		6/18/15	11:22

• **WHITE** - Ship with Samples / To Be Returned with Results • **YELLOW** - Field Copy / Retain For Your Records

PDW 02-04

RECEIVED
JUL 07 2015
ENVIRONMENTAL ENGINEERING


Lead And Copper Sample Maintenance (mg/l)
LEAD AND COPPER SAMPLE MAINTENANCE (mg/l)
Waiver Type T
Waiver Effective Date 01/01/2014
Waiver Expiration Date
Waiver User Name SPOHN_TH
Waiver Comments
Samples Req * 10
Population Group * E
Comments* Next sampling Jun/Sept 2018
SAMP* REQ* REP* LAB ID* METH* EX* RNK 90th %* MAX* REP DATE* BEGIN* END* COMMENTS
CU90 10 10 E83018 200.8 0 9 0.2690 0.2770 07/07/2015 2015/01 2015/12
PB90 10 10 E83018 200.8 0 9 0.0011 0.0020 07/07/2015 2015/01 2015/12
PB90 10 10 E83018 200.8 0 9 0.0010 0.0025 08/28/2012 2012/01 2012/12
CU90 10 10 E83018 200.8 0 9 0.2700 0.2800 08/28/2012 2012/01 2012/12
CU90 20 20 E84098 200.7 0 18 0.0400 0.1150 07/10/2009 2009/01 2009/06 INITIAL 2/2
PB90 20 20 E84098 239.2 0 18 0.0021 0.0031 07/10/2009 2009/01 2009/06 INITIAL 2/2
CU90 10 20 E84098 200.7 0 18 0.4190 0.5750 03/19/2009 2008/07 2008/12 INITIAL 1/2
PB90 10 20 E84098 239.2 0 18 0.0013 0.0119 03/19/2009 2008/07 2008/12 INITIAL 1/2

Directions for Sample Collection Procedures For Lead & Copper

Selected homes are being tested to determine the contribution of faucet fixtures and household pipes and/or solder to the lead and copper levels in your drinking water. This sampling effort is required by the Florida Department of Environmental Protection, and is being accomplished through the cooperation of homeowners and residents.

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3. Tightly cap the sample bottles and complete the portion of the form indicating what time and date the sample was taken and the person's name taking it.

4. IF ANY PLUMBING REPAIRS OR REPLACEMENT HAS BEEN DONE IN THE HOME SINCE THE PREVIOUS SAMPLING EVENT, NOTE THIS INFORMATION ON THE BOTTOM OF THIS FORM.

5. Store the sample in the refrigerator until it is collected.

6. Results will be provided to participating customers when reports are generated for the State unless excessive lead and /or copper levels are found. In those cases, immediate notification will be provided (Usually 10 working days from the time results are received.)

Customer/Sampler Name: Ray Texas

Customer Address: Sales office Mens

Time/Date Sample Collected: 6/15 630 (a.m.) / p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

CONSTA FLOW INC.

5574 Commercial Blvd
Winter Haven, FL 33880
Office: (863) 965-2599, Fax (863) 965-1733
www.constaflow.com

Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: Ry Texas

Customer Address: Sales Office Ladies

Time/Date Sample Collected: 6/15/15 635 (a.m.) / p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

Dan Cook

CONSTA FLOW INC.

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www.constaflow.com

Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: Ray Texas

Customer Address: Osprey Clubhouse Weeki

Time/Date Sample Collected: 6/15 6:40 a.m. / p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

CONSTA FLOW INC.

Jeri Cook

5574 Commercial Blvd
Winter Haven, FL 33880
Office: (863) 965-2599, Fax (863) 965-1733
www.constaflow.com

Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: Ray Texas

Customer Address: Osprey Clubhouse Ladies

Time/Date Sample Collected: 4/15 0645 (a.m.) p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

Deer Creek
~~Osprey~~

CONSTA FLOW INC.

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Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: Ray Jones

Customer Address: Eagle View Mews

Time/Date Sample Collected: 6/15 6:52 a.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

Dan Cleek

CONSTA FLOW INC.

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Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: RAY TEXAS

Customer Address: Eagleview Ladies

Time/Date Sample Collected: 6/15 655 ~~a.m.~~/ p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

CONSTA FLOW INC.

Dee Cook

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Winter Haven, FL 33880
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Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: Ray Tews

Customer Address: Maintenance Bldg RV

Time/Date Sample Collected: 6/15 2007 (a.m.) / p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

Don Cook

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Directions for Sample Collection Procedures
For Lead & Copper

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Customer/Sampler Name: Ray Tevas

Customer Address: Deer Creek Clubhouse Mens Room

Time/Date Sample Collected: 6/15 710 a.m. / p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

CONSTA FLOW INC.

Deer Creek

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Directions for Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: RAY Texas

Customer Address: Breeze way / Golf Course Main Room

Time/Date Sample Collected: 6/15 715 a.m./ p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

Dee Cook

CONSTA FLOW INC.

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Direct. ...or Sample Collection Procedures For Lead & Copper

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Customer/Sampler Name: Ray Texas

Customer Address: Breezewood Golf Course Ladies Room

Time/Date Sample Collected: 0715 6/15 a.m. / p.m.

If you have any questions do not hesitate to contact our office business @863-965-2599.

CONSTA FLOW INC.

Deer Creek

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Winter Haven, Fl. 33880
Office: (863) 965-2599, Fax (863) 965-1733
www.constaflow.com

SAMPLE LETTER

July 7. 2015

Subject: Lead and Copper Test Results

Dear Resident,

Deer Creek Golf and RV Resort is required by EPA regulations to periodically test for the presence of Lead and Copper at the customers tap. Recently the tap at Breezeway Ladies Restroom was tested for these two elements.

The action level for Lead is 0.015 mg/L and the action level for Copper is 1.3 mg/L. An "Action Level" is defined as the concentration of lead and copper in water that may trigger requirements for corrosion control, source water treatment or public education.

The sample results for Lead for your home was **0.00100** mg/L (Action Level 0.015 mg/L)
The sample results for Copper for your home was **0.227** mg/L (Action Level 1.30 mg/L

The results for your home were below any action level and are considered acceptable.

If you have any questions, please contact me at **863-424-2839**.

Thank you for your assistance in this sampling effort.

Deer Creek Golf & RV Resort

July 6, 2015

DEER CREEK RV GOLF & COUNTRY CLUB
PWS: Id. No. 6535676

DEER CREEK RV GOLF & COUNTRY CLUB
42749 HIGHWAY 27
DAVENPORT, FL 33837

Dear Water System Owner:

A sanitary survey of your system conducted on June 4, 2015 indicates the following deficiencies in reference to the public drinking water requirements listed in *Chapter 62 Florida Administrative Code*.

1. The system does not have a cross-connection control plan. Chapter 62-555.360(2) states that each community water system (CWS) shall establish and implement a cross-connection control program utilizing backflow protection at or for service connections from the CWS in order to protect the CWS from contamination caused by cross-connections on customers' premises. This program shall include a written plan that is developed using recommended practices of the American Water Works Association set forth in Recommended Practice for Backflow Prevention and Cross-Connection Control: AWWA Manual M14, Third Edition, as clarified and modified in Chapter 62-555.360(2)(a). The minimum components that each CWS shall include in its written cross-connection control plan are listed and described in Table 62-555.360-1. Please submit a copy of this plan for review.

2. The system is not maintaining its records as required by Chapter 62-550.720. The system must begin retaining its records in accordance with the following summary table:

Record	Retention period
Bacteriological Analysis pursuant to Chapter 62-550	Not less than 5 years
Chemical Analysis pursuant to Chapter 62-550	Not less than 10 years
Records of action taken by the system to correct a violation of primary drinking water standards	Not less than 3 years after the last action taken with respect to the particular violation involved
Written reports, summaries, or communications relating to cross connection control programs or sanitary surveys of the system conducted by any local, state, or federal agency	Not less than 10 years after completion of the sanitary survey
Records concerning a variance or exemption granted to the system	Not less than 5 years following the expiration of the variance or exemption
Water plant operation reports	Not less than 5 years
Any system subject to the requirements of the Lead and Copper Rule shall retain original records of all sampling data and analysis, reports, surveys, letters, evaluations, schedules, Department determinations, and any other information required by this rule.	Not less than 12 years

RS

3. System may not be flushed and valves may not be exercised as required. Chapter 62-555.350(2) indicates that all dead end water mains conveying finished drinking water shall be flushed quarterly or in accordance with a written flushing program established by the supplier of water. Chapter 62-555.350(2) indicates that the exercising of isolation valves shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventative maintenance program established by the supplier of water. Chapter 62-555.350(12)(c) states all suppliers of water shall keep records documenting that their isolation valves are being exercised, and their water mains conveying finished drinking water are being flushed, in accordance with subsection 62-555.350(2), F.A.C.

These deficiencies must be corrected within thirty (30) days of the date of this notice, unless otherwise noted. As this is the second notice for the above violations, notification of deficiency correction and any submittals must be received by the Department within thirty (30) days of the date of this notice. **Failure to comply will result in referral to the enforcement section for further action.**

If you have any questions, please contact me at (863) 519-8330 ext. 12154.

Sincerely,

Matthew A. Nickerson
Environmental Specialist II

Cc: Melanie Stoia, melanie.deercreekrv@hotmail.com
Consta Flow, jennifer@constaflow.com

Mission:
To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.

Florida HEALTH
Polk County

Rick Scott
Governor

John H. Armstrong, MD, FACS
State Surgeon General & Secretary

Vision: To be the **Healthiest State** in the Nation

July 9, 2015

DEER CREEK RV GOLF & COUNTRY CLUB
PWS: Id. No. 6535676

DEER CREEK RV GOLF & COUNTRY CLUB
42749 HIGHWAY 27
DAVENPORT, FL 33837

Dear Water System Owner:

This letter is to acknowledge receipt of the lead and copper analytical results from the period June 1 to September 30, 2015 (sampling date June 15, 2015). The results indicate that neither action level (0.015 mg/l for lead and 1.3 mg/l for copper) was exceeded. In addition, neither reduced monitoring action level (0.005 mg/l for lead and 0.65 mg/l for copper) were exceeded.

Deer Creek Golf and Country Club is a small community system currently on a triennial sampling schedule for lead and copper. The next lead and copper sampling schedule for Deer Creek is June 1 through September 30, 2018. The laboratory analytical report is due in the Polk County Health Department office no later than October 10, 2018.

If you have any questions, please contact me at (863) 519-8330 ext. 12138.

Sincerely,

Thomas H. Spohn, P.G.
Environmental Specialist II

Florida Department of Health in Polk County
ENVIRONMENTAL ENGINEERING
2090 East Clower Street • Bartow, FL 33830-6741
PHONE: (863) 519-8330 • FAX: (863) 534-0245 • www.MyPolkHealth.org

www.FloridaHealth.gov
TWITTER:HealthyFLA
FACEBOOK:FLDepartmentofHealth
YOUTUBE: fldoh
FLICKR: HealthyFla
PINTEREST: HealthyFla

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ENVIRONMENTAL ENGINEERING

6535676

Certification of Delivery of Consumer Confidence Report

GENERAL INSTRUCTIONS: This form shall be completed by all community water systems (CWSs) that have prepared a Consumer Confidence Report (CCR) in accordance with Rule 62-550.824, F.A.C., Consumer Confidence Reports. At the end of this form is a certification in which a system's authorized representative shall certify that the reported information is accurate and is in conformance with Rule 62-550.824, F.A.C. **COMPLETE THIS FORM AND SUBMIT IT BY AUGUST 10,** together with a copy of your system's CCR, sample email or water bill (with URL notification of CCR, if applicable), and any newspaper notice(s) and posted notice(s) of your CCR, to the appropriate DEP district office or Approved County Health Department (ACHD). Systems serving 100,000 or more persons posting their CCRs on publicly accessible Internet sites shall provide the information on the appropriate Internet link(s). All information provided on this form must be typed or printed in ink.

I. General Water System Information. (To be completed by all community water systems.)

System name: Deer Creek RV Golf & Country Club Contact person: Melanie Stoia

PWS Identification number (PWS ID): 6535676 Contact phone number: 863-424-2839

Mailing address: 42749 Highway 27 City: Davenport

State: FL Zip: 33837 Population served (not the number of "service connections"): 1800

II. CCR Distribution Method. (To be completed by all community water systems. Choose A or B as appropriate.)

☒ A. We mailed, emailed, or otherwise directly delivered a copy of our CCR to each customer on _____ (enter date(s) of mailing or delivery) using the method(s) checked below:

- ☑ a. **Mailed** CCR 6-29-15
- ☐ b. **Mailed** notice (e.g. water bill) with **direct URL** to the CCR
- ☒ c. **Emailed** CCR as an **embedded** image or as an **attachment**
- ☐ d. **Emailed** notice with a **direct URL** to the CCR
- ☑ e. **Otherwise directly delivered** CCR to every customer. Explain: POSTED IN MAIN CLUBHOUSES

☐ B. We were eligible to use a mailing waiver and used a mailing waiver. (Systems are eligible to use a mailing waiver only if they serve fewer than 10,000 persons, have not had any MCL or monitoring and reporting (M/R) violations, nor have been issued any formal Notices of Violations (NOVs), Consent Orders, Administrative Orders, or court-ordered civil actions during the calendar year before the year the CCR is due to the customers).

Answer a, b, **and** c below.)

- ☐ a. Date of newspaper: _____
- ☐ b. Name of newspaper/newsletter that published our CCR: _____
- ☐ c. A copy of our notice to customers, informing them that our CCR will not be mailed to them, is attached.

This notice was: ☐ mailed with bill; ☐ published in newspaper/newsletter; or ☐ other (describe)

III. Posting of CCR on the Internet. (To be completed by all CWSs serving 100,000 or more persons.)

We posted our CCR on this publicly accessible internet site: NA N

IV. Report on Your Effort to Distribute Your CCR to Your Water Consumers.

(To be completed by all CWSs. Check all items that apply - at least one item must be checked.)

In addition to the methods selected in Part II,

- ☐ A. We posted our CCR on this publicly accessible internet site: _____
- ☐ B. We published our CCR in the local newspaper(s). The name(s) and date(s) of the newspaper(s) are:

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☐ C. We advertised the availability of our CCR as a press release, radio announcement, or TV announcement. The type(s) and date(s) of the advertisement(s) are: _____

☐ D. We delivered multiple copies of our CCR to single bill addresses serving several persons.

☐ E. We delivered multiple copies of our CCR to the following community organizations:

_____

☒ F. Our CCR was posted in the following public locations: _____

_____

☒ G. Our CCR was distributed by other methods (e.g., additional copies placed in entrance hall to facility). Describe.

Posted on all bulletin boards within Deer Creek Community. POSTED ON BULLETIN BOARDS THROUGHOUT COMMUNITY

V. Use of Non-English Language in CCR. (To be completed by all community water systems.)

☐ Information in a non-English language was included in our CCR because 20% or more of our customers do not speak English but speak _____. The method we used to determine the proportion of non-English speaking customers is _____

☒ This requirement does not apply to our system, because we have no non-English speaking group among our customers equal to or exceeding 20% of our total number of customers.

VI. Other Delivery Requirements. (To be completed by all community water systems.)

(A) Was a copy of your CCR sent to your county health department, as required by rule? ☒ Yes ☐ No

(B) Is your system regulated by the Public Service Commission (PSC)? ☒ Yes ☐ No

If Yes, was a copy of your CCR sent to the PSC, as required by rule? ☒ Yes ☐ No

(C) If your system sells water to other systems, have you provided them with either a copy of your CCR or the required consumer confidence information? ☐ Yes ☐ No ☒ Not Applicable

VII. Certification of Delivery of CCR and Compliance with Regulations. (To be completed by all CWSs.)

This statement certifies that the above named community public water system has distributed its CCR for the time period starting ***January 1, 2014__, and ending December 31, 2014_,*** to its customers on 6-29-15 (mm/dd/yy) and provided the appropriate notices of availability according to the requirements listed in this form, which are also found in Rule 62-550.824, F.A.C. This statement also certifies that the reported information is correct and consistent with the compliance monitoring data for the same period previously submitted to the Department, and that the report has been delivered to the agencies identified in Rules 62-550.824(3)(e)3., and 4., F.A.C.

SIGNATURE OF AUTHORIZED REPRESENTATIVE: Melanie Stoia

NAME (please print): MELANIE STOIA

TITLE: COMMUNITY ASSOCIATION MANAGER DATE: 6-29-15

☒ **A copy of our CCR is attached, and**

☐ **If using electronic delivery, a copy of our sample email or notice (e.g. water bill), with URL leading directly to the CCR and not a general information website, is attached.**

2014 Annual Drinking Water Quality Report
Deer Creek Golf and Country Club

We're pleased to provide you with this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source is supplied by the Northeast Public Water System (PWS) service area of Polk County. The Northeast PWS is supplied by ground water pumped from fifteen (15) wells drilled into the Floridian Aquifer, and additional water purchased from Tohopekaliga Water Authority. The floridan Aquifer contains some of the cleanest water in the nation. This vast subterranean reservoir is fed primarily by rainwater that is filtered through hundreds of feet of rock and sand in a natural cleansing cascade aeration for removal of dissolved gasses and chlorine for disinfection. A poly-orthophosphate solution is then added for corrosion control and sequestering iron.

If you have any questions about this report or concerning your water utility, or want to obtain a copy of this report, please contact Melanie Stoia (863) 424-2839. We encourage our valued customers to be informed about their water utility.

Deer Creek Golf and Country Club routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2014. Data obtained before January 1, 2014, and presented in this report are from the most recent testing done in accordance with the above mentioned laws, rules, and regulations.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:
Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also, come from gas stations, urban stormwater runoff, and septic systems.
Radioactive contaminants, which can be naturally-occurring, or be the result of oil and gas production or mining activities.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

In 2014 the Department of Environmental Protection performed Source Water Assessments on our system. These assessments were conducted to provide information about any potential sources of contamination in the vicinity of our wells. There are no potential sources of contamination identified for this system. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Deer Creek Golf and Country Club is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can

minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at ***http://www.epa.gov/safewater/lead***.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

TERM Appearing in TABLE		DEFINITION
Action Level	**AL**	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow
Not Applicable	**n/a**	Does not apply.
Parts per million	**ppm**	*or Milligrams per liter (mg/l)* – one part by weight of analyte to one million parts by weight of the water sample.
Parts per billion	**ppb**	*or Micrograms per liter (µg/l)* – one part by weight of analyte to one billion parts by weight of the water sample.
Picocuries per liter	**pCi/L**	- *picocuries per liter* is a measure of the radioactivity in water
Maximum Residual Disinfectant Level	**MRDL**	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal	**MRDLG**	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs to not reflect the benefits of the use of disinfectants to control microbial contaminants.
Maximum Contaminant Level	**MCL**	The "Maximum Allowed" is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal	**MCLG**	The "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Initial Distribution Evaluation System	**IDSE**	An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.
Treatment Technique	**TT**	A required process intended to reduce the level of a contaminant in drinking water.

**Results in the Level Detected columns for radiological contaminants and inorganic contaminants, are the highest detected level at any sampling point.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected **	Range of Results	MCLG	MCL	Likely Source of Contamination
Radioactive Contaminants							
Alpha emitters (pCi/L)	01/12-12/12	N	5.3	3.3 – 5.3	0	15	Erosion of natural deposits
Radium 226 + 228 or combined Radium (pCi/L)	01/12-12/12	N	0.9	ND – 1.6	0	5	Erosion of natural deposits
Uranium (µg/L)	01/12-12/12	N	8.0	5.0 – 8.0	0	30	Erosion of natural deposits
Inorganic Contaminants							
Antimony (ppb)	01/14 – 12/14	N	0.65	ND – 0.65	6	6	Fire retardants; ceramics; electronics; solder
Arsenic (ppb)	01/14 – 12/14	N	0.61	ND - 0.61	0	10	Erosion of natural deposits; runoff from orchards
Barium (ppm)	01/14 – 12/14	N	0.022	0.12 - 0.022	2	2	Discharge of drilling wastes; erosion of natural deposits
Mercury (inorganic) (ppb)	01/14 – 12/14	N	0.28	ND – 0.28	2	2	Erosion of natural deposits; runoff from landfills; runoff from cropland
Nickel (ppb)	01/14 – 12/14	N	1.3	ND - 1.3	N/A	100	Pollution from mining and refining operations. Natural occurrence in soil.
Nitrate (as Nitrogen) (ppm)	01/14 – 12/14	N	3.7	ND – 3.7	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Selenium (ppb)	01/14 – 12/14	N	16	ND – 16	50	50	Erosion of natural deposits; discharge from mines
Sodium (ppm)	01/14 – 12/14	N	11	8.5 – 11	N/A	160	Salt water intrusion, leaching from soil

Disinfectant or Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected **	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination

Stage 2 Disinfectants/Disinfection By-Products

Chlorine: Level Detected is the 2014 monthly average for residual Chlorine; Range of Results is the range of 2014 average monthly Chlorine residual level results (lowest to highest) at the individual sampling sites. **Haloacetic Acids / TTHM**: Level Detected is the highest Running Annual Average (RAA). Range of Results is the range of individual sample results (lowest to highest) for all monitoring locations.

Chlorine (ppm)	1/14 - 12/14	N	1.31	.69 – 2.0	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	1/14 – 07/14	N	58.2	54.5 – 58.2	NA	MCL = 60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	1/14 – 07/14	N	64.3	63.0 – 64.3	NA	MCL = 80	By-product of drinking water disinfection
Contaminant and Unit of Measurement	**Dates of sampling (mo./yr.)**	**AL Exceeded (Y/N)**	**90th Percentile Result**	**No. of sampling sites exceeding the AL**	**MCLG**	**AL (Action Level)**	**Likely Source of Contamination**

Lead and Copper (Tap Water)

Copper (tap water) (ppm)	01/12 - 12/12	N	0.007	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Lead and copper tap water results are based on samples collected at selected consumer home taps located throughout the distribution system. The 90th percentile lead and copper results show the 90% of the home tap water samples collected were equal to or less than the value indicated.

January 6, 2017

Deer Creek RV Golf & Country Club, Inc.
42747 Hwy. 27
Davenport, FL 33837

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

2017 DRINKING WATER MONITORING REQUIREMENTS

Monitoring & Reports	Due	Comments
Microbiological ("Bacte")	Monthly	Disinfectant residuals must be reported invididually and averaged on bacte reports. Compliance for maximum disinfectant residual level is based on a running annual average.
Monthly Operation Reports (MORs)	Monthly	Include information about maintenance and/or abnormal occurances & CT calcs. If required.
Stage 2 Disinfection Byproducts (DBPs) *(Total Trihalomethans/Haloacetic Acids (5)*	July – September 2017	Sample at locational site(s) L1 (Lot #2085) & L2 (Clubhouse – Par Pines). ***.
Lead and Copper (Tap Sampling)	June – September 2018	Test in accordance with the most recently approved sampling plan. System required to follow SMF – Standard Monitoring Framework.
Consumer Confidence Report (CCR) & CCR Certification of Delivery	July 1, 2017 & August 10, 2017	Data for CCR can be obtained at http://www.dep.state.fl.us/water/drinkingwater/chemdata.htm

* POE = Point of entry to the distribution system. Sample at each POE that is representative of each source of water.

** Ensure to report locations as L1, L2, L3 etc. This should be anotated on the lab sheet "Location Code" .

*** Ensure to anotate the location address/site identifier in the "Sample Location".

- This is a good faith assessment of monitoring requirements for the above referenced public water system for calandar year 2017 and may not include additional sampling required during the year due to special circumstanses. This chart shall not relieve and person from any requirements of Florida Law. It is important for you to provide this information to your operator and/or sampler.

- It is strongly recommended that testing be conducted early in the monitoring period to allow time for retest due to possible sampling or lab errors. Annual and triennial

sampling should be completed by 9/30 or as directed to provide time for revisions, re-test, and /or corrections.

- Test results must be submitted to DEP within the first 10 days following the end of the required monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

If you have any questions, please contact (863) 578-2033.

Sincerely,

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2017.01.06 10:59:48 -05'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Melanie Stoia] Melanie.deercreekrv@hotmail.com

[Jennifer Alexander] jennifer@constaflow.com

January 25, 2016

Deer Creek RV Golf & Country Club, Inc.
42747 Hwy. 27
Davenport, FL 33837

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

2016 DRINKING WATER MONITORING REQUIREMENTS

Monitoring & Reports	Due	Comments
Microbiological ("Bacte")	Monthly	Disinfectant residuals must be reported invididually and averaged on bacte reports. Compliance for maximum disinfectant residual level is based on a running annual average.
Monthly Operation Reports (MORs)	Monthly	Include information about maintenance and/or abnormal occurances & CT calcs. If required.
Stage 2 Disinfection Byproducts (DBPs) *(Total Trihalomethans/Haloacetic Acids (5)*	July – September 2016	Sample at locational site(s) L1 (Lot #2085) & L2 (Clubhouse – Par Pines). ***. Report disinfectant residual.
Lead and Copper (Tap Sampling)	June – September 2018	Test in accordance with the most recently approved sampling plan.
Consumer Confidence Report (CCR) & CCR Certification of Delivery	July 1, 2016 & August 10, 2016	Data for CCR can be obtained at http://www.dep.state.fl.us/water/drinkingwater/chemdata.htm

* POE = Point of entry to the distribution system. Sample at each POE that is representative of each source of water.

** Ensure to report locations as L1, L2, L3 etc. This should be anotated on the lab sheet "Location Code" .

*** Ensure to anotate the location address/site identifier in the "Sample Location".

- This is a good faith assessment of monitoring requirements for the above referenced public water system for calandar year 2016 and may not include additional sampling required during the year due to special circumstanses. This chart shall not relieve and person from any requirements of Florida Law. It is important for you to provide this information to your operator and/or sampler.

- It is strongly recommended that testing be conducted early in the monitoring period to allow time for retest due to possible sampling or lab errors. Annual and triennial sampling should be completed by 9/30 or as directed to provide time for revisions, re-test, and /or corrections.

- Test results must be submitted to DEP within the first 10 days following the end of the required monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

If you have any questions, please contact (863) 519-8330, ext. 12151.

Sincerely,

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2016.01.25 09:18:47 -05'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Melanie Stoia] Melanie.deercreekrv@hotmail.com

[Jennifer Alexander] jennifer@constaflow.com

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler - please type or print legibly)

System Name: Deer Creek RV PWS I.D. # 6535676

System Type (check one): ☒ Community ☐ Nontransient Noncommunity ☐ Transient Noncommunity

Address: 42749 Hwy 27

City: Davenport ZIP Code: 33837

Phone #: _____ Fax #: _____ E-Mail Address: _____

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 304159DW1 Sample Date: 7/12/16 Sample Time: 1310 AM (PM) (Circle One)

Sample Location (be specific): L-1 Lot 2085 Location Code: L-1 Lot 2085

Disinfectant Residual (required when reporting trihalomethanes and haloacetic acids): .14 mg/L Field pH: 7.8

Sample Type (Check Only One)	Reason(s) for Sample (Check all that apply)	
☒ Distribution	☒ Routine Compliance (with 62-550)	☐ Replacement (of Invalidated Sample)
☐ Entry Point (to Distribution)	☐ Confirmation of MCL Exceedance*	☐ Special (not for compliance with 62-550)
☐ Plant Tap (not for compliance with 62-550)	☐ Composite of Multiple Sites **	☐ Clearance (permitting)
☐ Raw (at well or intake)	☐ Other: _____	
☐ Max Residence Time	☐ Sampling Procedure Used or Other Comments:	
☐ Avg Residence Time	2016 Disinfection Byproducts	
☐ Near First Customer		

* See 62-550.500(6) for requirements and restrictions And 62-550.512(3) for nitrate or nitrite exceedances.

** See 62-550.550(4) for requirements and attach a results page for each site.

SAMPLER CERTIFICATION

I, Jennifer Alexander, Sampler, do HEREBY CERTIFY
(Print Name) (Print Title)

that the above public water system and collection information is complete and correct.

Signature: _____ Date: 8/8/16

Certified Operator #: 21471 Phone #: 965 2599 Sampler's Fax: _____

Sampler's E-Mail: _____

ENTERED
AUG 15 2016
AA

RECEIVED
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Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - please type or print legibly)

Lab Name: Flowers Chemical Laboratories, Inc. Florida DOH Certification #: E83018 Certification Expiration Date: 6/30/2017

ATTACH CURRENT DOH ANALYTE SHEET*

Address: P. O. Box 150597, Altamonte Springs, FL 32715-0597 Phone #: 407-339-5984

Were any analyses subcontracted? ☐ Yes ☒ No If yes, please provide DOH certification number(s): _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

ANALYSIS INFORMATION(to be completed by lab) Date Sample(s) Received: 07/13/16

PWS ID (From Page 1): 6535676 Sample Number (From Page 1): 304159DW1 Lab Assigned Report # or Job ID: 304159

Group(s) analyzed and results attached for compliance with Chapter 62-550, F.A.C. (check all that apply)

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts	Radionuclides	Secondaries
☐ All Except Asbestos	☐ All 30	☐ All 21	☒ Trihalomethanes	☐ Single Sample	☐ All 14
☐ Partial	☐ All Except Dioxin	☐ Partial	☒ Haloacetic Acids	☐ Qtrly Composite**	☐ Partial
☐ Nitrate	☐ Partial		☐ Chlorite		
☐ Nitrite	☐ Dioxin Only		☐ Bromate		
☐ Asbestos					

LAB CERTIFICATION

I, Jefferson S. Flowers, Technical Director, do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: Date: 07/21/16

* Failure to provide a valid and current Florida DOH certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report and possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION AND NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

Compliance Determination (to be completed by DEP or DOH - attach notes as necessary)

Sample Collection & Analysis Satisfactory ☑ Yes ☐ No _____ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____ 8/15/16

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

DISINFECTION BYPRODUCTS
62-550.310(3)

Report Number / Job ID: 304159DW1
Disinfectant Residual (mg/L): 0.7400000
PWS ID (From Page 1): 6535676

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Regulatory MRL**	Analysis Date	Analysis Time	DOH Lab Cert #
2450	Monochloroacetic Acid	N/A	ug/L	5.06		EPA552.3	2.00	2.0	07/20/16		E83018
2451	Dichloroacetic Acid	N/A	ug/L	27.0		EPA552.3	1.00	1.0	07/20/16		E83018
2452	Trichloroacetic Acid	N/A	ug/L	6.13		EPA552.3	0.500	1.0	07/20/16		E83018
2453	Monobromoacetic Acid	N/A	ug/L	1.00	U	EPA552.3	1.00	1.0	07/20/16		E83018
2454	Dibromoacetic Acid	N/A	ug/L	0.960		EPA552.3	0.500	1.0	07/20/16		E83018
2456	Total Haloacetic Acids (HAA5)	60	ug/L	39.2		EPA552.3	0.500	---	07/20/16		E83018

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Regulatory MRL**	Analysis Date	Analysis Time	DOH Lab Cert #
2941	Chloroform	N/A	ug/L	59.7		EPA524.2	0.500	1.0	07/14/16		E83018
2942	Bromoform	N/A	ug/L	0.500	U	EPA524.2	0.500	1.0	07/14/16		E83018
2943	Bromodichloromethane	N/A	ug/L	11.7		EPA524.2	0.500	1.0	07/14/16		E83018
2944	Dibromochloromethane	N/A	ug/L	2.63		EPA524.2	0.500	1.0	07/14/16		E83018
2950	Total Trihalomethanes (TTHM)	80	ug/L	73.9		EPA524.2	0.500	---	07/14/16		E83018

** Laboratories are required to adhere to the minimum reporting level (MRL) requirements of 40 CFR 141.131(b)(2)(iv)
*** Applicable to monitoring as prescribed in 40 CFR 141.132(b)(2)(i)(B) and (b)(2)(ii)
**** Laboratories that use EPA methods 317.0 Revision 2.0, 326.0 or 321.8 must meet a 1.0 ug/L MRL for bromate.

NOTE: Do not round values. Report results to the accuracy, precision, and sensitivity of the analytical method used.

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler - please type or print legibly)

System Name: Deer Creek RV PWS I.D. # 6535676

System Type (check one): ☒ Community ☐ Nontransient Noncommunity ☐ Transient Noncommunity

Address: 2749 Hwy 27

City: Davenport ZIP Code:

Phone #: Fax #: E-Mail Address:

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 304159DW2 Sample Date: 7/12/16 Sample Time: 1320 AM (PM) (Circle One)

Sample Location (be specific): L-2 Par Pines Clubhouse n Code: L-2 Par Pines Clubhouse

Disinfectant Residual (required when reporting trihalomethanes and haloacetic acids): .81 mg/L Field pH: 7.1

Sample Type (Check Only One)	Reason(s) for Sample (Check all that apply)	
☒ Distribution	☒ Routine Compliance (with 62-550)	☐ Replacement (of Invalidated Sample)
☐ Entry Point (to Distribution)	☐ Confirmation of MCL Exceedance*	☐ Special (not for compliance with 62-550)
☐ Plant Tap (not for compliance with 62-550)	☐ Composite of Multiple Sites **	☐ Clearance (permitting)
☐ Raw (at well or intake)	☐ Other:	
☐ Max Residence Time	☐ Sampling Procedure Used or Other Comments:	
☐ Avg Residence Time	2016 Disinfection Byproducts	
☐ Near First Customer		

* See 62-550.500(6) for requirements and restrictions And 62-550.512(3) for nitrate or nitrite exceedances.

** See 62-550.550(4) for requirements and attach a results page for each site.

SAMPLER CERTIFICATION

I, Jennifer Alexander (Print Name), Sampler (Print Title), do HEREBY CERTIFY that the above public water system and collection information is complete and correct.

Signature: Date: 8/8/16

Certified Operator #: 21471 Phone #: 965 2595 Sampler's Fax:

Sampler's E-Mail:

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - please type or print legibly)

Lab Name: Flowers Chemical Laboratories, Inc. Florida DOH Certification #: E83018 Certification Expiration Date: 6/30/2017

ATTACH CURRENT DOH ANALYTE SHEET*

Address: P. O. Box 150597, Altamonte Springs, FL 32715-0597 Phone #: 407-339-5984

Were any analyses subcontracted? ☐ Yes ☒ No If yes, please provide DOH certification number(s): _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 07/13/16

PWS ID (From Page 1): 6535676 Sample Number (From Page 1): 304159DW2 Lab Assigned Report # or Job ID: 304159

Group(s) analyzed and results attached for compliance with Chapter 62-550, F.A.C. (check all that apply)

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts	Radionuclides	Secondaries
☐ All Except Asbestos	☐ All 30	☐ All 21	☒ Trihalomethanes	☐ Single Sample	☐ All 14
☐ Partial	☐ All Except Dioxin	☐ Partial	☒ Haloacetic Acids	☐ Qtrly Composite**	☐ Partial
☐ Nitrate	☐ Partial		☐ Chlorite		
☐ Nitrite	☐ Dioxin Only		☐ Bromate		
☐ Asbestos					

LAB CERTIFICATION

I, Jefferson S. Flowers, Technical Director, do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature:  Date: 07/21/16

* Failure to provide a valid and current Florida DOH certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report and possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION AND NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

Compliance Determination (to be completed by DEP or DOH - attach notes as necessary)

Sample Collection & Analysis Satisfactory ☑ Yes ☐ No _____ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____ 8/15/16

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

DISINFECTION BYPRODUCTS
62-550.310(3)

Report Number / Job ID: 304159DW2
Disinfectant Residual (mg/L): 0.8100000
PWS ID (From Page 1): 6535676

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Regulatory MRL**	Analysis Date	Analysis Time	DOH Lab Cert #
2450	Monochloroacetic Acid	N/A	ug/L	4.89		EPA552.3	2.00	2.0	07/20/16		E83018
2451	Dichloroacetic Acid	N/A	ug/L	27.8		EPA552.3	1.00	1.0	07/20/16		E83018
2452	Trichloroacetic Acid	N/A	ug/L	6.50		EPA552.3	0.500	1.0	07/20/16		E83018
2453	Monobromoacetic Acid	N/A	ug/L	1.00	U	EPA552.3	1.00	1.0	07/20/16		E83018
2454	Dibromoacetic Acid	N/A	ug/L	1.35		EPA552.3	0.500	1.0	07/20/16		E83018
2456	Total Haloacetic Acids (HAA5)	60	ug/L	40.5		EPA552.3	0.500	---	07/20/16		E83018

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Regulatory MRL**	Analysis Date	Analysis Time	DOH Lab Cert #
2941	Chloroform	N/A	ug/L	55.6		EPA524.2	0.500	1.0	07/14/16		E83018
2942	Bromoform	N/A	ug/L	0.500	U	EPA524.2	0.500	1.0	07/14/16		E83018
2943	Bromodichloromethane	N/A	ug/L	12.1		EPA524.2	0.500	1.0	07/14/16		E83018
2944	Dibromochloromethane	N/A	ug/L	2.70		EPA524.2	0.500	1.0	07/14/16		E83018
2950	Total Trihalomethanes (TTHM)	80	ug/L	70.4		EPA524.2	0.500	---	07/14/16		E83018

** Laboratories are required to adhere to the minimum reporting level (MRL) requirements of 40 CFR 141.131(b)(2)(iv)

*** Applicable to monitoring as prescribed in 40 CFR 141.132(b)(2)(i)(B) and (b)(2)(ii)

**** Laboratories that use EPA methods 317.0 Revision 2.0, 326.0 or 321.8 must meet a 1.0 ug/L MRL for bromate.

NOTE: Do not round values. Report results to the accuracy, precision, and sensitivity of the analytical method used.

FLOWERS CHEMICAL LABORATORIES INCORPORATED

☐ **Flowers Chemical Laboratories, Inc.**
481 Newburyport Ave.
Altamonte Springs, FL 32701
Bus: 407-339-5984
Fax: 407-260-6110

☐ **Flowers Chemical Labs-South**
West Park Industrial Plaza
571 N.W. Mercantile Pl., Ste. 111
Port St. Lucie, FL 34986
Bus: 772-343-8006
Fax: 772-343-8089

☐ **Flowers Chemical Labs-North**
812 S.W. Harvey Greene Dr.
Madison, FL 32340
Bus: 850-973-6878
Fax: 850-973-6878

☐ **Flowers Chemical Labs-Keys**
3980 Overseas Highway
Ste. 103
Marathon, FL 33050
Bus: 305-743-8598
Fax: 305-743-8598

www.flowerslabs.com

Client: Consta Flow, Inc
Address: 5574 Commercial Blvd, Winter Haven, FL 33880
Phone:
Sampled By (PRINT): Jennifer Alexander
Sampler Signature: Jennifer Alexander Date Sampled: 7/12/14

Public Water System Name: Deer Creek MHP
PWS ID#: 6535676
P.O. #:
FCL Lab Coordinator:
Kit#:
Public Water System Type: ☐ Limited Use Commercial / Public ☒ Community ☐ Non-Community ☐ Non-transient / Non Community
COMMENTS:

DRINKING WATER - Chain of Custody F.A.C. 62 - 550

ITEM NO.	SAMPLE DESCRIPTION	DATE	TIME	LAB NO.	NUMBER	PRESERVATIVES: NONE	NaOH	HNO_3	HCl	$Na_2S_2O_3$	Primary Inorg	Secondaries	VOCs	SOCs	NO / NO$_2$	TTHM	THAA	Pb/Cu	GA	RA228	RA226	Asbestos	Field pH	Field Cl_2 Res
1	L-1 Lot 2085	7/12/14	1310	304159DW1												X	X						7.8	.7
2																								
3	L-2 Par Pines Clubhouse	7/12/14	1320	304159DW2												X	X						7.7	.8
4																								
5																								
6																								
7																								
8																								
9																								
10																								

Relinquished By / Affiliation	Date	Time	Accepted By / Affiliation	Date	Time	Relinquished By / Affiliation	Date	Time	Accepted By / Affiliation	Date	Time
	7/13	0911		7/13	0911		7/13	1439		7/14/14	1448

• **WHITE** - Ship with Samples / To Be Returned with Results • **YELLOW** - Field Copy / Retain For Your Records

DRINKING WATER
BACTERIOLOGICAL ANALYSIS

MID FLORIDA WATER LABORATORY

8 Oakwood Road - Winter Haven, FL 33880
Phone (863) 965-2540 • Fax (863) 967-8601
Lab I.D. #E84567 • Margaret Rajpaul - Director, Contact Person
NELAC CERTIFIED

Lab Receipt Date & Time: RECEIVED 1/9/17 2:15pm
Analysis Date & Time: 2017 JAN 19 P 1:55
Sample Acceptance Criteria:
Sample Preservation ☑ On Ice ☐ Not On Ice ☐ 6.5 °C 6.5 ice
Disinfectant Check ☑ Not Detected ☐ _____ mg/L
This sample does not meet the following NELAC requirements: TempGun IR2

Report Number: _____ Sub-Contract Lab ID: _____

Analysis Requested: (check all that apply)
☑ Total Coliform/E-Coli ☐ Total Coliform/Fecal ☐ Enterocci ☐ Colilert ☐ HPC ☐ Other: _____

System Name: Deer Creek RV **PWS I.D.** 6535676
System Address: 42749 Hwy 27 County: Polk
System or Owner's Phone #: _____ Fax #: _____
Collector: _____ Collector's Phone #: 965 2899

Type of Supply: (check only one)
☑ Community Water System ☐ Noncommunity Water System ☐ Nontransient Noncommunity Water System ☐ Limited Use System
☐ Private Well ☐ Swimming Pool ☐ Bottled Water ☐ Other _____

Reason for Sampling: (check all that apply)
☑ Distribution Routine ☐ Distribution Repeat ☐ Raw (triggered or assessment) ☐ Raw (triggered or assessment) additional ☐ Well Survey
☐ Clearance ☐ Replacement (also check type of sample being replaced) ☐ Boil Water Notice ☐ Other _____

Sample Collection Date: 1-9-17

To be completed by collector of sample

Sample Number	Sample Point (Location or Specific Address)	Lab Sample Number	Collection Time	Sample Type[1]	Disinfect Res'd (mg/L)	pH
1/2	Deer Creek Clubhouse	000342	10:22	D	1.1	7.8
2/2	St. George Dr.	000343	10:25	D	1.2	7.8

To be completed by lab

Total Coliform Analysis Method: SM9222B
E. coli Analysis Method: SM9222G EC

Non Coliform	Total Coliform	E. coli	Data Qualifier[2]
	A	A	
	A	A	

RECEIVED JAN 12 2017 ENVIRONMENTAL ENGINEERING

Average of disinfectant residuals for routine and repeat samples. (Complete for community and non-transient non-community systems serving populations up to and including 4,900. Do not include raw or plant samples in the average.) 1.1

[2]Defined in Florida Administrative Code Rule 62-160, Table 1

All tests are performed in accordance with NELAC standards. The test results in this report only relate to the analyses of the samples submitted.

Disinfectant Residual Analysis Method: ☑ DPD Colorimetric ☐ Other: _____
Person performing analysis is (Please see instructions on reverse):
☐ A certified operator (# _____) ☐ Employed by a certified lab
☐ Supervised by a cert. operator (# 21471) ☐ Employed by DEP or DOH
☐ Authorized representative of supplier of water _____

Date PWS notified by lab of positive results: _____
Date State notified by lab of positive results: _____
Lab Signature: _____ Date 1/10/17
Title: Lab Manager

Name and Mailing Address of Person to Receive Report

Consta Flow, Inc
5574 Commercial Blvd
Winter Haven, FL 33880

ENTERED JAN 17 2017

DEP/DOH USE ONLY
☑ Satisfactory
☐ Incomplete Collection Information
☐ Repeat Samples Required ☐ Replacement Samples Required
Date Reviewed by DEP/DOH: 1/17/17
DEP/DOH Reviewing Official: R. Stadelbacher

[1]DEP Sample Type Codes: D - Distribution (Routine Compliance); C = Repeat or Check; R = Raw; N = Entry to Distribution; P = Plant Tap; S = Special (clearance, etc.)
Analysis Methods: MF = SM9222B & D; MTF = 9221B & EC/MUG; MMO/MUG = SM9223B; HPC = SM9215B
Results: A = coliforms are absent; P = coliforms are present; C = confluent growth; TNTC = too numerous to count

6535676

CERTIFICATION OF DELIVERY OF CONSUMER CONFIDENCE INFORMATION TO SUPPLIED SYSTEMS

General Directions:
This form shall be completed and submitted by supplier systems via public mail or email. To meet the requirements of Rule 62-550.824(3)(b), F.A.C., public drinking water systems that supply water (supplier systems) to community water systems must provide these supplied systems with the appropriate monitoring and other compliance information required by state and federal consumer confidence report (CCR) rules and regulations in enough time so that they can produce a Consumer Confidence Report. **CCR DATA MUST BE DELIVERED BY APRIL 1, UNLESS THE WHOLESALER AND RETAILER MUTUALLY AGREE UPON A DIFFERENT DATE AND SPECIFY IT IN A WRITTEN CONTRACT BETWEEN THE TWO PARTIES. WITHIN 10 DAYS AFTER THE REQUIRED INFORMATION IS DUE TO THE RETAILER,** complete this form and submit it either by mail or by e-mail to the appropriate Department of Environmental Protection (DEP) District Office or Approved County Health Department (ACHD), as required by Rule 62-550.824(3), F.A.C. All information provided on this form must be typed or printed in ink.

I. Supplier General Water System Information

System Name: Northeast
PWS Identification No.: 6530617
PSC Certification Number, if applicable: N/A
Date: 4/6/2016
System Owner's Name: Polk County Utilities
System Owner's Tel. No.: 863-298-4100
System Owner's Address: 1011 Jim Keene Blvd.
City: Winter Haven
State: Florida
Zip Code: 33880
System Representative: Marjorie Craig
E-mail address: MarjorieCraig@polk-county.net
Population Served (not the number of service connections): 62,700

II. Supplied System Information: (attach additional sheets as necessary)

1. Water System Name: Island Club West	Data Given to Buyer (Date) 3/25/2016	PWS-ID: 6535704
2. Water System Name: Deer Creek Golf and RV	Data Given to Buyer (Date) 3/25/2016	PWS-ID: 6535676
3. Water System Name: Bimini Bay	Data Given to Buyer (Date) 3/25/2016	PWS-ID: 6535727
4. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
5. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
6. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
7. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
8. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
9. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
10. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
11. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
12. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
13. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
14. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
15. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
16. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
17. Water System Name:	Data Given to Buyer (Date)	PWS-ID:
18. Water System Name:	Data Given to Buyer (Date)	PWS-ID:

April 15, 2016

Deer Creek RV Golf & Country Club, Inc.
42747 Hwy. 27
Davenport, FL 33837

RE: Deer Creek Golf and RV Public Water System
PWS ID 6535676

2015 CCR APPROVAL

Dear Public Water System Owner:

A draft version of your 2015 CCR received on April 12, 2016 and has been reviewed for completeness. After review, your 2015 CCR is approved for distribution to customers of your water system.

Please provide a copy of your 2015 CCR to your customers by July 1, 2016 and submit a completed certificate of delivery to the Department by August 10, 2016. If you have any questions, please contact (863) 519-8330, ext. 12151.

Sincerely,

Owen Devine

Digitally signed by Owen Devine
DN: cn=Owen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, email=Owen.Devine@flhealth.gov, c=US
Date: 2016.04.15 08:37:42 -04'00'

Owen Devine
Environmental Specialist II

Email copy to:

[Melanie Stoia] Melanie.deercreekrv@hotmail.com

[Cindy Alexander] cindy@constaflow.com

April 22, 2016

DEER CREEK RV GOLF & COUNTRY CLUB
PWS: Id. No. 6535676

DEER CREEK RV GOLF & COUNTRY CLUB
42749 HIGHWAY 27
DAVENPORT, FL 33837

Dear Water System Owner:

A sanitary survey of your system conducted on April 21, 2016 indicates the following deficiency in reference to the public drinking water requirements listed in *Chapter 62 Florida Administrative Code*.

1. The system's cross-connection control plan needs to be updated to meet the new rule. Chapter 62-555.360(2) states that each community water system (CWS) shall establish and implement a cross-connection control program utilizing backflow protection at or for service connections from the CWS in order to protect the CWS from contamination caused by cross-connections on customers' premises. This program shall include a written plan that is developed using recommended practices of the American Water Works Association set forth in Recommended Practice for Backflow Prevention and Cross-Connection Control: AWWA Manual M14, Third Edition, as clarified and modified in Chapter 62-555.360(2)(a). The minimum components that each CWS shall include in its written cross-connection control plan are listed and described in Table 62-555.360-1. Please submit a copy of this plan for review.

Please take the necessary steps to correct this deficiency within thirty (30) days of the date of this notice, unless otherwise noted above, and **notify the Department in writing**. If the deficiency cannot be corrected within the thirty (30) days period, a written schedule stating when the deficiency will be corrected must be submitted to this office within the thirty (30) day time frame. Failure to comply may result in referral to the enforcement section for further action and the possible imposition of a fine.

If you have any questions, please contact me at (863) 519-8330 ext. 12154.

Sincerely,

Matthew A. Nickerson
Environmental Specialist II

Cc: melanie.deercreekrv@hotmail.com, ray.deercreekrv@hotmail.com, jennifer@constaflow.com

SAXON | GILMORE
SAXON GILMORE & CARRAWAY, P.A.
Attorneys and Counselors at Law

GERALD T. BUHR, P.A., *Of Counsel*
1015 Wyndham Lakes Drive, Odessa, Florida 33556
Certified City, County and Local Government Attorney

Direct Dial: 863.508.7055
Facsimile: 863.508.7066
Email: Gerald@geraldtbuhr.com
www.saxongilmore.com

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THE FLORIDA BAR BOARD CERTIFIED

City Attorney for:
City of Avon Park
Town of Zolfo Springs
City of Bowling Green
City of San Antonio

February 21, 2017

Tom Ballinger, Director
Division of Engineering
Public Service Commission

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Docket No: 160248-WS - Application for original certificates to provide water and wastewater service in Polk County by Deer Creek RV Golf & Country Club, Inc.

Dear Mr. Ballinger:

The Applicant responds to the requests and inquiries in your January 23, 2017 letter as follows:

Deficiencies

1. *Financial Ability. Rule 25-30.034(1)(i)1, F.A.C., requires that the applicant provide a detailed financial statement (balance sheet and income statement), audited if available, of the financial condition of the applicant, which shows all assets and liabilities of every kind and character. The financial statements shall be for the preceding calendar or fiscal year. The financial statement shall be prepared in accordance with Rule 25-30.115, F.A.C. Although the applicant provided financial statements, they were for the fiscal year ended September 30, 2015. Additionally, the financial statements were not in accordance with Rule 25-30.115, F.A.C. Please provide more recent financial statements that are in accordance with Rule 25-30.115, F.A.C.*

RESPONSE: The financial statement for the fiscal year ended 9/30/2015 is the latest audited financial statement available. The audited statement for the fiscal year ended 9/30/2016 is not expected to be available until April, 2017.

Regarding compliance with Rule 25-30.115 F.A.C, the applicant is a not-for-profit corporation, incorporated as RV Golf and Country Club, Inc. which powers include the operation of the recreation facilities and other amenities of its properties. These properties happen to include

water and wastewater distribution and collection facilities, but its assets and expenses are primarily for other purposes. Its accounting system reflects its primary purpose, and meets general accounting practices. The assets and expenses associated with the utility function cannot be readily separated from those of the primary functions and it will require expert assistance to do. The applicant, therefore, requests an extension until June 30, 2017 to meet this requirement. This will allow time for the audit of the most current fiscal year to be completed and to restate the financial records so as to be in compliance with the commission rule.

2. *Technical Ability. Rule 25-30.034(2)(j)3, F.A.C., requires that the applicant provide a copy of the most recent sanitary survey, the compliance inspection report available from DEP or County Health Department, and the most recent secondary standards drinking water report. The applicant indicated that this portion was not applicable because the Utility only has distribution and collection systems. However, the Utility should have chemical analysis. Please provide the most recent chemical analysis.*

RESPONSE: The Applicant erred in its determination that Rule 25-30.034(2)(j)3, F.A.C., was inapplicable as to potable water. While the Applicant receives its water and wastewater service by bulk service from Polk County, there are, nonetheless, compliance and sampling requirements. Applicant's counsel has recently met with the Florida Department of Health ("DOH") inspector, and per his advice, downloaded the documentation required from the joint DOH records website OCULUS (depedms.dep.state.fl.us), and such documents, including sanitary surveys and analyses, are being provided with this response, or by separate response as provided by the PSC website. We are informed by the DOH that all documents of any kind are on OCULUS within a few days of receipt by DOH, therefore, we assume that the record includes all responsive documents. Counsel for Applicant has spoken with DEP representative Steve Thompson on a public records request for any the of the relevant documents under this deficiency and the additional information request #1 below, and the response is that the DEP has no such documents.

Additional Information

1. Technical Ability. Rule 25-30.034(2)(j)4, F.A.C., requires that the applicant provide a copy of all correspondence with DEP, County Health Department and water management district, including consent orders and warning letters, and the Utility's responses to the same, for the past five years. The applicant indicated that this portion was not applicable. Please verify that the Utility did not receive any complaints filed with DEP or the County Health Department during the referenced time period.

RESPONSE: There is no record of any consent order, warning letters or complaints with either DOH or DEP. According to DOH, all correspondence, all records and all filings would be found on OCULUS, and the Applicant is providing such documents with this response. Included with the documents is a "name change" corresponding with the transfer of responsibility from the

previous owner to the Applicant on January 25, 2014. Documents prior to that date were not researched. No complaints were found in the DOH records for the relevant period.

2. *Need For Service. Please explain in greater detail why the Utility is asking for a certificate to provide water and wastewater services to the communities in the Deer Creek service area.*

RESPONSE: The applicant is requesting a certificate because: a) Its distribution and collection system serves properties other than those designated in its Articles of Incorporation; and, b) it does not see that it fits any of the conditions for exemption in 367.022 Florida Statutes. The applicant does not want be have a certificate and would be content should the Commission find that is not required.

If you have any questions regarding this response, please call me at (813) 610-8108.

Sincerely,

GERALD T. BUHR, P.A.

By:_____
Gerald T. Buhr

Cc: Frank Seidman, Management & Regulatory Consultants (email)
Mike Caruso, Deer Creek (email)

August 4, 2014

OCULUS
AUG 0 5 2014

DEER CREEK RV GOLF & COUNTRY CLUB
PWS Id No: 6535676

DEER CREEK RV GOLF & COUNTRY CLUB
42749 HIGHWAY 27
DAVENPORT, FL 33837

Re: Operating License Payment – Notice

Dear Drinking Water System Owner:

Florida Department of Health letter dated June 7, 2014 requested payment for the annual operating license fee covering the year from July 1, 2014 to June 30, 2015. This payment was due upon receipt of this notice. As of the date of this letter, no payment has been received.

In Accordance with Chapter 62-4.053(2)(c)3, F.A.C., non-payment or late payment of an annual operating license fee shall be grounds for enforcement action pursuant to Sections 403.121, 403.141, and 403.161, F.S. This enforcement action could include a fine of up to $500 for systems with a population of under 10,000 and a fine of up to $1000 for populations above 10,0000. In addition, non-payment of an annual operating license fee shall be grounds for revocation or denial of an application for a drinking water construction permit.

Enclosed please find an invoice for the annual operating license fees for the July 1, 2011 to June 30, 2012 year. Payment is due within 10 day of receipt of this notice. Additional contact and payment information can be found on the enclosed invoice.

We appreciate your cooperation in resolving this matter.

Sincerely,

AUG 0 5 2014

Ronald L. Stadelbacher
Environmental Supervisor

Enclosure: Invoice
RLS/clg

Mission:
To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.

Florida HEALTH
Polk County

Rick Scott
Governor

John H. Armstrong, MD, FACS
State Surgeon General & Secretary

Vision: To be the **Healthiest State** in the Nation

SECOND INVOICE

Florida Department of Health in Polk County
Notification of Fees Due

Annual Drinking Water License Operating Fee
For the period from July 1, 2014 through June 30, 2015

DEER CREEK RV GOLF & COUNTRY CLUB
42749 HIGHWAY 27
DAVENPORT, FL 33837

INVOICE NO: 15-16-6535676
DATE: 6/7/2014

PWS ID #	SYSTEM NAME	TYPE	INVOICE AMOUNT
6535676	DEER CREEK RV GOLF & COUNTRY CLUB		TNC 100.00

Invoice amount represents only current year fee assessment.

This fee is assessed pursuant to Chapter 62-4 F.A.C., and is due July 15, 2014.
If you have questions concerning this invoice, please contact us at (863) 519-8330.

IF YOU ARE RESPONSIBLE FOR MULTIPLE SYSTEMS, PLEASE INCLUDE THE BOTTOM PORTION OF EACH INVOICE WITH YOUR PAYMENT

Cut along dotted line and return the bottom portion of the invoice with your payment.

2014-2015

Make checks payable to:
Florida Department of Health
Attn: Engineering
2090 East Clower Street
Bartow, Fl 33830

For your convenience, credit card payment is available by calling (863) 519-8330.

PWS ID #	SYSTEM NAME	INVOICE AMOUNT	REMIT AMOUNT
6535676	DEER CREEK RV GOLF & COUNTRY CLUB	100.00	$

Please enter contact name and phone number.

E-mail address

Accounting Information
Object Code - State: 001020 -
Object Code – County 001094 -
Org Code: 64365338358
Expansion Option: TNC
PWS #: 6535676

MEMORANDUM

TO: Managers/Operators of Community Water Systems

DATE: March 08, 2016

SUBJECT: Revised Total Coliform Rule (RTCR)

The Florida Department of Health in Polk County (FDOH-BC) hereby informs you that on *April 1, 2016*, *the Revised Total Coliform Rule (RTCR) will replace the Total Coliform Rule* in accordance with Title 40 CFR. Part 141. Subpart Y (Sections 141.851 through 141.861), as incorporated into Chapter 62-550.830. FAC. The RTCR requires systems to monitor for the presence of **total conforms** and **E. coli** in drinking water. Please carefully review a summary of the regulations outlined below.

Relevant changes introduced with the RTCR:

1. Establishes a maximum contaminant level (MCL) for E. coli:

E. coli MCL Violation Occurs with ANY of these Sampling Result Combinations	
ROUTINE	**REPEAT**
EC+	**TC+**
TC+	**EC+**
EC+	**Any missing repeat sample**
TC+	**TC+ (but no E.coli analyzed)**

* TC+ = Total Coliform Positive sample
** EC+ = E.coli Positive sample

2. Under the RTCR there is no longer a monthly maximum contaminant level (MCL) violation for multiple total coliform detections; instead, water systems will be conducting **Level 1 or Level 2 assessments**. The purpose for these assessments is to identify sanitary defects in the water system that might be causing the total coliform positive samples and to take action to correct any defects that are found. Public notification will be required only when an E. coli MCL violation occurs, indicating a potential health threat, or when a PWS fails to conduct the required assessment and corrective action.

ASSESSMENT TYPE	TRIGGERS
Level 1	1. Fails to collect and analyze at least **3 repeat** samples for each routine TC+; or 2. **Exceeds 5.0% of TC+ samples in one month** (if the system collects ≥ 40 samples/month) or 3. Has **2 or more TC+** samples (if the system collects <40 samples/month) **NOTE: (use routine and repeat results in your calculation)**
Level 2*	1. Has an E. Coli MCL Violation 2. System has 2 or more Level 1 triggers in a consecutive 12-month period.

**Level 2 assessments are more detailed than Level I assessments; E.coli MCL violations represent serious health risk, so when this occurs the system goes straight to a Level 2.*

3. The Revised Total Coliform Rule works in conjunction with the existing Ground Water Rule. Therefore, the coliform monitoring; revisions under the RTCR do not change the triggered or assessment monitoring at groundwater sources required by the Ground Water Rule for all water systems serving groundwater.

4. Any TC+ sample in the distribution will require follow up/repeat samples. Three (3) follow up samples must be collected within 24 hours after receiving notification from the slate-certified lab of the TC+ sample result. The repeat samples must be taken on the same day.

5. For PWSs that collect less than 5 bacteriological samples per month, the number of additional samples the month following a total coliform positive sample will be reduced from five (5) to three (3).

6. The RTCR sampling plan must include all routine, repeat, and ground water rule (GWR) sampling locations. As an alternative to include the repeat sampling locations, the system can submit a letter indicating that all repeat samples will be collected at the following locations: (a) 1 repeat sample at

the original routine location, (b) 1 repeat sample within five service connections upstream, and (c) 1 repeat sample within five service connections downstream of the TC+ sample. *Please note that ALL routine sample locations included in the sampling plan must be tested every month.* ***Sampling plans for the RTCR must be submitted to our office no later than March 31st, for approval.*** If the system is planning to keep current sampling locations, it should let us know in writing and attach ***a letter from an authorized representative indicating the above mentioned procedure (letter template attached).***

Please be aware that this is not a complete list of changes associated with the revised rule, and it is the ***sole responsibility*** *of the water system to comply with the RTC 'R Final Rule and Chapter 62-550. Florida Administrative Code.*

Included below are three Fact Sheets that will help to guide you through the new regulations. Please keep these guidance documents available in a convenient place. For more information, you can also access EPA's webpage at: http://www.epa.gov/dwreginfo/revised-total-coliform-rule-and-total-coliform-rule. If you have any questions or comments, please feel free to contact the Florida Department of Health in Polk County - Drinking Water Team:

Ronald Stadelbacher (863) 519-8330 ext. 12152 or at Ronald.Stadelbacher@flhealth.gov
Gerald Robinson (863) 519-8330 ext. 12135 or at Gerald.Robinson@flhealth.gov
Henry Taghiof (863) 519-8330 ext. 12137 or at Hamid.Taghiof@flhealth.gov
Tom Spohn (863) 519-8330 ext. 12138 or at Thomas.Spohn@flhealth.gov
Owen Devine (863) 519-8330 ext. 12151 or at Owen.Devine@flhealth.gov
Matt Nickerson (863) 519-8330 ext. 12154 or at Matthew.Nickerson@flhealth.gov

ADDENDUM TO BACTERIOLOGICAL SAMPLING PLAN

PUBLIC WATER SYSTEM NAME: _____

PUBLIC WATER SYSTEM ID#: _____

For each routine distribution sample that is found to be present for either Total Coliform or *E. coli* we plan to conduct all required **repeat/follow – up bacteriological sampling** at the following locations:

(a) 1 sample at the original routine location;
(b) 1 sample within five service connections upstream; and
(c) 1 sample within five service connections downstream of the TC + sample.

We will also continue to perform **assessments and triggered** bacteriological monitoring from each of our actives sources (i.e., wells) **in accordance with the Ground Water Rule** as applicable.

NAME: _____

TITLE: _____

DATE: _____

SIGNATURE: _____

Requirements for Community Water Systems (Monthly Monitoring)

Who Does this Factsheet Apply To? All Community Water Systems

RTCR
What to Do?

Step 1
Develop/update your sample siting plan.

Step 2
Collect your drinking water samples.

Step 3
Conduct required actions.

Additional RTCR Factsheets:

- Requirements for Small Systems on Quarterly Monitoring
- Repeat Monitoring Requirements for Small Systems
- Level 1 & Level 2 Assessments and Corrective Actions

For assistance, please contact DOH - Polk:

Name.: Ron Stadelbacher
Phone:863-519-8330
ext. 12152

ATTENTION!
All PWSs must comply with the RTCR requirements starting April 1, 2016.

STEP 1: Develop/Update Your Sample Siting Plan*Contact your FDOH for assistance at 863-519-8330

- **Develop a sample siting plan and have it ready for use by April 1, 2016.** If you already have a sample siting plan for the Total Coliform Rule (TCR), update this plan to meet the requirements of the RTCR.
  - **List the locations where you will take your samples (routine, repeat and GWR):** Any repeat sampling location that is also used for GWR triggered source water monitoring must be included. Include a map of the routine distribution samples. As an alternative to include the repeat sampling locations, the system can submit a letter indicating that all repeat samples will be collected at the following locations: (a) 1 repeat sample at the original routine location, (b) 1 repeat sample within five service connections upstream, and (c) 1 repeat sample within five service connections downstream of the TC+ sample.
  - **Include your routine collection schedule:** Public water systems shall collect distribution system samples at regular intervals throughout the month, except that a system that uses only ground water not under the direct influence of surface water and that serves 4,900 persons or fewer may collect all required samples on a single day if the samples are taken from different sites.
  - **Update to reflect changes at your PWS:** The sample siting plan is a living document and should be updated to reflect changes at your PWS such as: major changes in population; a new or additional water source; infrastructure changes, such as a change in the distribution system (i.e. extended/abandoned lines) or pressure zones; or changes in disinfection or other treatment.

STEP 2: Collect Your Drinking Water Samples

Know your RTCR routine sampling requirements.

- **COLLECT ALL ROUTINE SAMPLES EVERY MONTH IN ACCORDANCE WITH SAMPLING PLAN AND STANDARD OPERATING PROCEDURE (SOPS FT2300 for Drinking water sampling).**
- **Collect at least one 100 ML** l source water sample from each source every calendar month.
- **Immediately send your sample to a state-certified lab** that performs total coliform drinking water analyses. Remember the lab must begin analyzing the drinking water sample no later than the 30th hour from the collection time. If necessary, ship the sample overnight and refrigerate or ice the sample using "blue" ice (cooled to about 4° to 10° C).

STEP 3: CONDUCT ACTIONS REQUIRED AS A RESULT OF YOUR SAMPLING

Was your routine sample total coliform-positive (TC+)?

YES

For each TC+ sample, do the following **TWO ACTIONS:**

1. Make sure the lab tests each TC+ sample for *E. coli; AND*
2. Within **24 hours** of being notified of the TC+ sample, take 3 repeat samples; *
   See the **RTCR Factsheet: *Repeat Monitoring Requirements for Small Systems.***

If any repeat sample is TC+ (or TC is present): Call our office immediately and tell them you triggered an assessment. We will help you identify which type of assessment is required.

See the **RTCR Factsheet: *Level 1 & 2 Assessments and Corrective Actions***.

NOTE: You may have to comply with other requirements triggered by a TC+ sample (e.g. Public Notification, Recordkeeping).

Were any of the samples *E. coli* positive (EC+)?

YES**

NO

NO

Continue with routine monitoring schedule, according to your sample siting plan.

You have to perform a Level 2 Assessment if the PWS has any of the following occurrences:

- TC+ Routine and EC+ Repeat sample;
- EC+ Routine and TC+ Repeat sample;
- The PWS fails to take and analyze all 3 required repeat samples following an EC+ routine sample; or,
- The PWS fails to test for *E. coli* when any repeat sample is TC+.

Within **30 days** after you learned your PWS has triggered an assessment, a completed assessment form must be submitted to DOH - Polk. See the **RTCR Factsheet: *Level 1 & 2 Assessments and Corrective Actions.***

NOTES

* If you are missing any routine or repeat sample, contact DOH - Polk.

** Call DOH – Polk on the same day you learn of the EC+ result, or by the end of the next business day and tell them you received an EC+ result.

Florida HEALTH Polk County

FACTSHEET: Revised Total Coliform Rule (RTCR)

Repeat Monitoring Requirements For Community Water Systems

ATTENTION!
April 1, 2016, all public water systems (PWSs) must comply with the RTCR.

RTCR
What to Do?

Step 1
Collect 3 repeat samples after each TC+ routine sample

Step 2
Conduct required actions after collecting repeat samples

Additional RTCR Factsheets:

- Monitoring requirements for CWSs
- Level 1 & Level 2 Assessments and Corrective Actions

FOR ASSISTANCE, PLEASE CONTACT DOH - POLK:

NAME.: RON STADELBACHER
PHONE:863-519-8330
EXT. 12152

STEP 1: COLLECT 3 REPEAT SAMPLES FOR EACH ROUTINE TC+ SAMPLE

YOU MUST COLLECT A SET OF 3 REPEAT SAMPLES AFTER EACH TC+ ROUTINE SAMPLE. You must continue to collect a set of 3 repeat samples until either TC is not detected in one complete set of repeat samples or you trigger an assessment.

Repeat Sampling Locations

You must collect at least 3 repeat samples at the locations described in your sample siting plan: (1) 1 repeat sample at the original routine location, (2) 1 repeat sample within five service connections upstream, and (3) 1 repeat sample within five service connections downstream of the TC+ sample. You may choose alternative repeat sampling locations on a situational basis—contact your state for more information.

Site B = 1 repeat upstream

Site A = 1 repeat Original routine location that tested TC+

Site C = 1 repeat downstream

ATTENTION!
COLLECT ALL 3 REPEAT SAMPLES.
If you do not collect and analyze at least 3 repeat samples (for each routine TC+) you will have to perform a Level 1 or Level 2 assessment.
See the **RTCR Factsheet: *Level 1 & Level 2 Assessments and Corrective Actions.***

REMINDER: ANALYZE ALL REPEAT TC+ SAMPLES FOR *E. COLI*.*

Frequency & Timing

Collect all 3 repeat samples **WITHIN 24 HOURS**** **AFTER RECEIVING NOTIFICATION FROM THE STATE-CERTIFIED LAB OF THE TC+ SAMPLE RESULT.** **The repeat samples must be taken on the same day.**

- Remember the lab must begin analyzing the drinking water sample no later than the 30th hour from the collection time.
- If necessary, ship the sample overnight and refrigerate or ice the sample using "blue" ice (cooled to about 4° to 10° C).

NOTES
*Call DOH - Polk on the same day you learned of the *E. coli*-positive (EC+) result, or by the end of the next business day if the result came in after business hours and tell them you received an EC+ result.
**Contact DOH – Polk County for an approved extension if logistical problems prevent collection within 24 hours.

Step 2: Conduct Actions Required As a Result of Your Repeat Sampling

- **TC+** = Total coliform-positive or present; **TC-** =Total coliform-negative or absent
- **EC+** = *E. coli*-positive or present; **EC-** = *E. coli*-negative or absent; **EC?** = *E. coli* not analyzed

You must **complete an assessment and submit the form to department within 30 days** after you learned your PWS has triggered an assessment. See the **RTCR Factsheet:** ***Level 1 & Level 2 Assessments and Corrective Actions.***

If Routine Sample Is:	And	Any Repeat Sample Is:	Action: What do your sample results mean?	Violation
TC+ EC-	&	**TC+ EC-**	The presence of total coliform bacteria in both your original routine sample and in your follow-up repeat sample suggests there could be a problem and your water may not be safe to use. 1. **Conduct a Level 1 or Level 2 assessment**. Contact our office for help determining which type of assessment is required. 2. **Issue a Public Notice (PN).**	No MCL violation
TC+ EC-	&	**TC+ EC?**	The presence of total coliform bacteria in both your original routine sample and in your follow-up repeat sample suggests there could be a problem and because *E. coli* was not tested, it is unknown whether or not the water is safe to use. 1. **Notify our office** within **24 hours** of receiving sample results 2. **Conduct a Level 2 assessment**. 3. **Issue a Public Notice (PN).**	*E. coli* MCL violation*
TC+ EC-	&	**TC+ EC+**	The presence of *E. coli* bacteria in your water is an indicator of fecal contamination and your water may not be safe to use. 1. **Notify our office** within **24 hours** of receiving sample results 2. **Conduct a Level 2 assessment**. 3. **Issue a Public Notice (PN).**	*E. coli* MCL violation*
TC+ EC-	&	Any or all repeat samples missing	The presence of total coliform bacteria in your original routine sample suggests there could be a problem and because repeat samples were not tested, it is unknown whether or not the water is safe to use. 1. **Conduct a Level 1 or Level 2 assessment**. Contact our office for help determining which type of assessment is required 2. **Issue a Public Notice (PN)**	No MCL violation
TC+ EC+	&	**TC+**	The presence of *E. coli* bacteria in your water is an indicator of fecal contamination and your water may not be safe to use. 1. **Notify our office** within **24 hours** of receiving sample results 2. **Conduct a Level 2 assessment**. 3. **Issue a Public Notice (PN).**	*E. coli* MCL violation*
TC+ EC+	&	Any or all repeat samples missing	The presence of *E. coli* bacteria in your water is an indicator of fecal contamination and your water may not be safe to use. 1. **Notify our office** within **24 hours** of receiving sample results 2. **Conduct a Level 2 assessment**. 3. **Issue a Public Notice (PN).**	*E. coli* MCL violation*

NOTE

* You are required to provide Tier 1 public notice within **24 hours** in response to an E. coli MCL violation.

Florida HEALTH Polk County

FACTSHEET: Revised Total Coliform Rule (RTCR)

Level 1 & Level 2 Assessments and Corrective Actions

WHO DOES THIS FACTSHEET APPLY TO? ALL COMMUNITY WATER SYSTEMS

RTCR
What to know?

- What is an Assessment?
- Throughout the Assessment Process.
- What to do if you are triggered to conduct an assessment.

Additional RTCR Factsheets:

- Monitoring requirements for CWSs
- Repeat Monitoring Requirements

FOR ASSISTANCE, PLEASE CONTACT DOH - POLK:

NAME.: RON STADELBACHER
PHONE:863-519-8330
EXT. 12152

ATTENTION!
April 1, 2016, all public water systems (PWSs) must comply with the RTCR.

WHAT IS AN ASSESSMENT?

When sampling results show that your PWS may be vulnerable to contamination, PWSs must perform an assessment (Level 1 or Level 2) and **FIND AND FIX ANY "SANITARY DEFECTS."** A sanitary defect can provide a pathway of entry for microbial contamination into the distribution system or indicate imminent failure in an existing barrier (e.g. cracked tank, rat droppings on wellheads, or broken seals).

THERE ARE 5 BASIC ELEMENTS TO INVESTIGATE DURING AN ASSESSMENT:

- Atypical events that may affect distributed water quality or indicate that distributed water quality was impaired;
- Changes in distribution system maintenance and operation, including water storage;
- Water source and treatment methods that affect distributed water quality;
- Inadequacies in sample sites, sampling protocol and sample processing; and
- Existing water quality monitoring data.

A LEVEL 2 ASSESSMENT IS A MORE COMPREHENSIVE AND IN-DEPTH EXAMINATION COMPARED TO A LEVEL 1 ASSESSMENT because the cause of the Level 2 assessment is more critical and likely to result in a direct public health impact.

- A Level 2 assessment must be conducted by a Florida Rural Water Assoc. Circuit Rider, Chief Operator, or a Professional Engineer. A Level 1 assessment is typically conducted by the Water System Staff.
- You have **30 days** (after learning that you triggered the assessment) to complete, correct sanitary defects found, and submit the State-form. For sanitary defects found but NOT fixed within the **30 days**, you must obtain an approved schedule from our office for all incomplete corrective actions. **AFTER COMPLETING EACH SCHEDULED CORRECTIVE ACTION, YOU MUST NOTIFY YOUR STATE TO AVOID VIOLATIONS.** Throughout the Assessment Process **CONSULT WITH US** to discuss progress.

Examples of Common Causes of Contamination	Example Common Corrective Action(s)
Loss of system pressure	✓ Maintenance of adequate pressure ✓ Valve maintenance ✓ Addition or upgrade of on-line monitoring & control
Cross connections	✓ Maintenance of adequate pressure ✓ Installation of backflow prevention assembly/device ✓ Implementation/upgrade of cross connection control program
Cracks in well seal, casing, etc.	✓ Replacement/repair of well components

WHAT TO DO IF YOU TRIGGERED AN ASSESSMENT?

WITHIN 30 DAYS OF LEARNING THAT YOUR PWS TRIGGERED AN ASSESSMENT, a completed state assessment form must be submitted to DOH - Hillsborough. The process for completing and submitting the required form depends on the type of assessment. In both cases, our office will review the completed assessment form to determine if the likely cause of the trigger has been identified and to ensure the problem is corrected.

Level 1 Assessment

You have to do a Level 1 Assessment if you:

1. Fail to collect and analyze at least 3 repeat samples for each routine TC+; or
2. Have exceeded 5.0% of TC+ samples in one month (if the system collects ≥ 40 samples/month) or
2. Have two or more TC+ samples (use routine and repeat results in your calculation) in one month.

Your system conducts the assessment.

STEP 1: **Call our office** and verify the appropriate person to conduct the assessment (the assessor).

STEP 2: Ask our office for the Level 1 assessment form and determine the process for submission.

STEP 3: Perform the assessment.

STEP 4: If sanitary defect(s) are found, fix them or propose and gain an approved schedule from our office for fixing, if the sanitary defect(s) cannot be corrected within **30 days** of triggering the assessment.
- — After completing each scheduled corrective action you must notify our office.
- — The PWS or DOH – Polk (at any time) may consult with each other to discuss progress or the corrective action(s) identified.

STEP 5: Submit the completed assessment form to our office within **30 days** of learning that your system triggered the assessment.

Level 2 Assessment

You have to do a Level 2 Assessment if you have either:

1. *E. coli* MCL violation:

Routine	Repeat
TC+ & EC-	*E. coli*-positive (EC+)
TC+ & EC-	TC+ but not analyzed for EC
TC+ & EC+	TC+
TC+ & EC+	One or more samples is missing

2. Two Level 1 triggers in a consecutive 12 – month period.

FRWA Circuit Rider, Professional Engineer, or Chief Operator will conduct the assessment.

STEP 1: **Call our office** to select the appropriate person to conduct the assessment (the assessor).

STEP 2: Ask our office for the Level 2 assessment form and determine the process for submission.

STEP 3: Have the assessment performed.

STEP 4: If sanitary defect(s) are found, fix them or propose and gain an approved schedule from our office for fixing, if the sanitary defect(s) cannot be corrected within **30 days** of triggering the assessment.
- — After completing each scheduled corrective action you must notify our office.
- — The PWS or DOH – Polk (at any time) may consult with each other to discuss progress or the corrective action(s) identified.

STEP 5: Submit the completed assessment form to our office within **30 days** of learning that your system triggered the assessment.

NOTES—Your PWS will get a treatment technique violation if you:
- Fail to perform an assessment or take corrective action; or,
- Fail to submit the completed assessment form to the state within **30 days** of learning that it triggered the assessment.

You are required to provide **Tier 2 public notice within 30 d**ays in response to a treatment technique violation.