

<b>REQUEST TO ESTABLISH DOCKET</b> (Please type or print. File original with CLK.)		
<b>Date:</b>	2/27/2017	
<b>1. From Division / Staff:</b>	Office of Telecommunications/ E. Wooten <i>EW [Signature]</i>	
<b>2. OPR:</b>	TEL	
<b>3. OCR:</b>	GCL	
<b>4. Suggested Docket Title:</b>	Request for approval of name change on CLEC Certificate No. 8549 from inContact, Inc. d/b/a UCN to inContact, Inc..	
<b>5. Program/Module/Submodule Assignment:</b>	B1d	
<b>6. Suggested Docket Mailing List</b>		
<b>a. Provide NAMES/ACRONYMS, if registered company</b>		<input type="checkbox"/> <b>Provided as an Attachment</b>
<b>Company Code, if applicable:</b>	<b>Parties (include address, if different from MCD):</b>	<b>Representatives (name and address):</b>
TX819		
<b>b. Provide COMPLETE NAME AND ADDRESS for all others (match representatives to companies)</b>		
<b>Company Code, if applicable:</b>	<b>Interested persons, if any, (include address, if different from MCD):</b>	<b>Representatives (name and address):</b>
<b>7. Check one:</b>	<input checked="" type="checkbox"/> <b>Supporting documentation attached</b> <input type="checkbox"/> <b>To be provided with Recommendation</b>	
<b>Comments:</b>		

RECEIVED-FPSC  
 2017 FEB 27 PM 3:49  
 COMMISSION CLERK

## Eric Wooten

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**From:** Kimm Partridge <kimm.partridge@incontact.com>  
**Sent:** Friday, February 10, 2017 9:17 AM  
**To:** Eric Wooten  
**Subject:** Re: d/b/a issue  
**Attachments:** image001.jpg; image002.jpg; image004.jpg; image005.jpg; image003.jpg

Thanks Eric, please change the name on the certificate to inContact, Inc.

Kimm

Sent from my iPad

On Feb 10, 2017, at 6:33 AM, Eric Wooten <ewooten@psc.state.fl.us<mailto:ewooten@psc.state.fl.us>> wrote:

Hi Kimm,

Your Certificate of Authority doesn't change without us processing a name change request, so for me to be authorized to do a name change on your certificate, you need to send an email to me that states that you are requesting that the name on your certificate be changed to what it is supposed to be.

Your Certificate currently has inContact, Inc. d/b/a UCN

After I get that email, I will update your Certificate.

Thanks,

Eric

Eric Wooten | Public Utility Analyst

Office of Telecommunications  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
Tel : (850) 413-6546  
Fax: (850) 413-6547  
E-mail: ewooten@psc.state.fl.us<mailto:ewooten@psc.state.fl.us>

<image003.jpg>

Please note:

Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.