

**Sandra Soto**

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**From:** Janet Brunson  
**Sent:** Thursday, March 02, 2017 8:47 AM  
**To:** 'dcmckeeby@gmail.com'  
**Cc:** Consumer Correspondence  
**Subject:** Docket 160101-WS - Utilities Inc of Florida

Dear Ms. McKeeby:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello  
Assistant Director

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**From:** [dcmckeeby@gmail.com](mailto:dcmckeeby@gmail.com) [<mailto:dcmckeeby@gmail.com>]  
**Sent:** Monday, February 27, 2017 5:12 PM  
**To:** Records Clerk  
**Subject:** Docket 160101-ws

To whom it may concern,

Every household and every business, large or small, has to plan for the future. We have to set aside monies/reserves for repairs or replacement of assets that have a set life expectancy. Every homeowner sets aside money for the new roof they know they will need in 15 years. Business's write off depreciation of assets while funding reserves to pay for repairing or purchasing new equipment every day.

What has Utilities, Inc. and its parent company done to plan for the future? They have enjoyed above average returns while aggressively acquiring new companies and systematically requesting rate hikes. This business model only works for an unchecked monopoly.

I realize they are a for profit company and I fully expect them to make a reasonable return on investment, however it seems to me that this rate hike request is more about a failure to plan. Perhaps, more of their returns should go towards infrastructure upgrades and less towards acquisitions. This is a monopoly and we rely you, the Florida Public Service Commission to keep them in check. I cannot go to my boss and ask for a raise because I need a new roof and forgot to set aside monies nor can I tell my boss that my quality of work will go down if I don't get a raise. I can't go to my water company and tell them I can only pay half of my water bill because I need to pay for a new roof.

Please don't allow the customers of Utilities, Inc. to be financially penalized with, in my case a 109% rate hike, because Utilites, Inc has failed to plan. Keep them accountable. We are depending on You.

Thank you,

Donna McKeeby  
503 Blue Lake Drive  
Longwood, FL 32779

Sent from [Mail](#) for Windows 10