

Sandra Soto

From: Ruth McHargue
Sent: Wednesday, March 15, 2017 3:14 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 150010

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, March 15, 2017 10:57 AM
To: Ruth McHargue
Subject: To CLK Docket 150010

Copy on file, see 1239042C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, March 15, 2017 10:45 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122650

CUSTOMER INFORMATION

Name: Paul Hardiman
Telephone: (321) 723-7089
Email: pthardiman@aol.com
Address: 114 Caledonia Drive Melbourne Beach FL 32951

BUSINESS INFORMATION

Business Account Name: Paul Hardiman
Account Number: 463
Address: 114 Caledonia Drive Melbourne Beach FL 32951

Water County Selected: Brevard

COMPLAINT INFORMATION

Complaint: Other Complaint against Aquarina Utilities, Inc.

Details:

Dear Sir,

I understand from St. Andrews Homeowners Association that our water company, Aquarina Utilities, is raising the cost of our non-potable water from \$7,957.16 per year to \$27,409.20 per year. This is based apparently on the diameter of St Andrews Village inlet pipe.

Our potable water is paid by St. Andrew Homeowners Assc. which means an immediate rise of \$40 in our Homeowners dues.

Surely a rise of nearly \$20,000 per year is both outrageous and untenable.

I therefore wish to complain about our huge water increase and feel surely some mediation in pricing can be found.

Please confirm that you have received my complaint.

Thank you,

