

Sandra Soto

From: Janet Brunson
Sent: Thursday, March 23, 2017 7:43 AM
To: 'lindastark2@yahoo.com'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Company Rate Increase

Dear Ms. Stark:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Gulf's technical hearing before the PSC was scheduled for March 20-24, 2017, in Tallahassee. At the hearing's start on March 20, Gulf announced a settlement agreement with the Office of Public Counsel, which represents consumers before the PSC. No other party to the case objected to the proposed settlement agreement that will be considered by the Florida Public Service Commission on April 4.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that customer rates proposed in the settlement agreement are in the best public interest and reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, March 21, 2017 12:24 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122681

CUSTOMER INFORMATION

Name: linda stark
Telephone: (850) 477-5900
Email: lindastark2@yahoo.com
Address: 7091 Kelvin Terrace pensacola FL 32503

BUSINESS INFORMATION

Business Account Name: linda stark

Account Number:

Address: 7091 Kelvin Terrace pensacola FL 32503

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

How can you approve the raising of electric service. I am 76 years old and so many of us on Social Security have not gotten an increase in income . We are struggling to keep up. I've cut back so much on my usage, I hang my clothes outside , wear extra clothes in winter. I've had the Gulf power usage inspection and done everything to keep cost down. Please ,please do not raise the rates. With the actions going on in D.C. I fear for my future.