

Collin Roehner

From: Office of Commissioner Brown
Sent: Monday, May 01, 2017 8:53 AM
To: Commissioner Correspondence
Subject: Docket No. 160101-WS - Application for Increase in Water and Wastewater Rates by Utilities Inc. of Florida - FW: Rate Case 160101-WS letter of Protest

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS. Thank you.

From: Lee Robida [<mailto:leerobida@gmail.com>]
Sent: Saturday, April 29, 2017 6:50 AM
To: Office of Commissioner Brisé; Office of Commissioner Brown; Commissioner.Edgar@psc.state.fl.us; Office Of Commissioner Graham; Office of Commissioner Patronis
Subject: Rate Case 160101-WS letter of Protest

Dear Commissioners,

Attached (in separate e-mail) are 3 photos taken on April 28 2017 of the water that is coming into our home here in Summertree, New Port Richey FL. The water is provided by Utilities Inc., of Florida, and is what were forced to drink. As you can see that in the one picture # DSCN 6789, there is once again solid sediment in the toilet tank reservoir. Also I drew two samples of the water, one from the ice maker, and the other from the water faucet where the water comes into our home. (This is the same faucet that UIF, use to test any water or water pressure) After sitting overnight, the one bottle of water labeled TAP, shows the sediment sitting at the bottom as well as the cloudy water, vs. the bottle labeled ICE.

Back in December 2016, when Pasco County Utilities, open up the interconnect to Utilities Inc., water connection, I did not have any issues, and I felt that things may have improved finally. Today, this is not the case, at all. Due to the high amount of water that is being flushed out of the system, that UIF owns, we are now receiving into our drinking water, this matter that I refer to as solid sediment.

"IF" in the past 25 plus years, Utilities Inc., of Florida, had maintained their distribution lines of the water from their wells, (that prior to December 2016 provided the drinking water,) then maybe today we would not have this issue happening again. The history of this entire company and all the many issues of water quality and rate case hearings is all documented in the FPSC web site. It's my opinion that the water lines that feed the community of Summertree, have not, and were never maintained in a safe manner that protects the ratepayer and residents,safety and health, and that due to this,these distribution lines, owned by Utilities Inc., of Florida, are now releasing this solid sediment material into our drinking water.

Commissions, I ask you consider and to do the following:

1. Grant Pasco County Utilities, the legal right and means to come onto our property and that of Utilities Inc., of Florida and to have them remove a section of the pipe and have it examined for what is inside and what is the health risk to the ratepayers and residents of Summertree. As well as to release these findings to the general public and community.
2. Deny and do NOT grant Utilities Inc., of Florida, another Rate Increase on this rate increase # 160101-WS, and any further rate increase.
3. Have your office advise the Florida Department of Environmental Service of these findings of the quality of water that is provided by Utilities Inc., of Florida, and to investigate this further. As well as to release the findings to the public,and to this community and to Pasco County Utilities.
4. To recommend from the office of Commissioners of FPSC, that Utilities Inc., of Florida, begins the process to sell to Pasco County Utilities, and remove themselves and their legal right to distribute and sell water in any way and means to the resident of this community of Summertree, located in New Port Richey, Florida.
5. To look into and to investigate, ALL of Utilities Inc.,of Florida, service operations with in any community, that they are doing business in, with in the State of Florida.
6. To forward your findings on this rate increase 160101-WS and the lack of Utilities Inc., of Florida, to maintain their water distribution system, in a manner that is not a risk to the general public, to the Office of Governor, Rick Scott, for his review and awareness of how this

water and sewer provider, Utilities Inc., of Florida, is allowed to do nothing for over 25 years and to be allowed to continue to operate in the State of Florida.

Thank You for your time and consideration to the above water quality issues, and for any assistance, in resolving our water issues.

Lee Robida
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