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Commissioners: Julie I. Brown, Chairman Art Graham Ronald A. Brisé Jimmy Patronis Donald J. Polmann

STATE OF FLORIDA

DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Public Service Commission

May 15, 2017

Mr. Troy Rendell U.S. Water Corporation 4939 Cross Bayou Blvd. New Port Richey, FL 34652

STAFF'S 4th DATA REQUEST VIA EMAIL & US MAIL

Re: Docket No. 160222 - WS -- Application of LP Waterworks, Inc. for Staff Assisted Rate Case in Highlands County for Increase Water and Wastewater Rates.

Dear Mr. Rendell:

The above-referenced application is in the process of review by Commission staff. Please submit the following information to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by May 30, 2017, for the test year ended August 31, 2016, unless another time period is specified.

- 1. In regards to Project: 2554-53 WWTP Washdown Well:
 - a. Please explain why this item of pro-forma was necessary.
 - b. Please detail the number of bids that were sought and received for this item.
 - c. If there are less than three bids, please explain why.
 - d. Please provide the bids that were received.
 - e. If the lowest bid was not selected, please explain why.
- 2. In regards to Project: 2554-54 Replace Gas Chlorine Injector #2:
 - a. Please explain why this item of pro-forma was necessary.
 - b. Please detail the number of bids that were sought and received for this item.
 - c. If there are less than three bids, please explain why.

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- d. Please provide the bids that were received.
- e. If the lowest bid was not selected, please explain why.
- 3. In regards to Project: 2554-49 Meter Misc. Replacements:
 - a. Please explain why this item of pro-forma was necessary.
 - b. Please detail the number of bids that were sought and received for this item.
 - c. If there are less than three bids, please explain why.
 - d. Please provide the bids that were received.
 - e. If the lowest bid was not selected, please explain why.
- 4. Please provide updated rate case expense documentation, if any.
- 5. Please describe the types of meters that are currently being used for customer metering within the service territory. Please include make, year and model for each type of meter.
- 6. Please explain the process used for reading customer meters in the LP Waterworks, Inc. service territory, including whether the meters can be read remotely or if they require manual reading.
- 7. Please detail the last meter inspection performed on the meters within the service territory, per rule 24-30.265, F.A.C.
- 8. Please provide a picture of a customer meter with the meter register plainly visible and readable.
- 9. Within the past three years, has there been any circumstances in which the utility needed to estimate customer bills? If so, please explain.
- 10. At the customer meeting held on April 18, 2017, Mr. Richard Spencer, explained that he was not receiving his monthly bill on time and was incurring late fees. Please explain Mr. Spencer's billing history with the utility and any contact that has been made with this customer.

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If you have any questions or concerns, please feel free to contact me by phone at (850) 413-6742 or by email at <u>crichard@psc.state.fl.us</u>

Sincerely,

Christopher R. Richards Utilities Analyst I

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cc: Office of Commission Clerk (Docket No. 160222-WS)