

Sandra Soto

From: Ruth McHargue
Sent: Monday, May 22, 2017 10:44 AM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 160186
Attachments: insight; Re insight

Customer correspondence

From: Diane Hood
Sent: Monday, May 22, 2017 8:12 AM
To: Ruth McHargue
Subject: To CLK Docket 160186

Copy on file, see 1243511C. DHood

Sandra Soto

From: Linda Kennedy <kennedyonfirst@gmail.com>
Sent: Sunday, May 21, 2017 12:54 PM
To: Consumer Contact
Subject: insight

As regards Southern Company's recent increased rates, I was informed that YOU refused their request for resurrecting the "use less than 1000 kwh per month and be charged a lower rate", a program they had in the 50's/60's as I was growing up. I spoke before your board 3/4 years ago as regards this issue and only one board member was aware of the program, a black gentleman from Jacksonville, as I remember, and his mother was happy to have it and use it!

Instead of a electronic thermostat thinking and doing for you...old, elderly people need to get up and lower/raise the thermostat them selves. Movement and thinking are soooooo helpful to us elderly. What a service you would be doing for us. Plus most are on a limited income in these years of old age.

Great public relations for you and Southern Company!!

I respectfully hope that this message will be passed on, i.e. shown via e mail to all board members. I would like to know the vote count for yes/no if permissible. I find it hard to believe you, this board voted NO for such a perfect way to help the elderly.

Thank you for your time and attention.

Sincerely,
Linda Youd Kennedy

p.s. A proud stockholder and child of a employee of Gulf Power. After Graduation from Spring Hill College my Dad went to work here in Pensacola for Gulf Power, as a meter reader first, as I remember, and eventually he was the head of the Billing Dept. until he retired.

Sandra Soto

From: Linda Kennedy <kennedyonfirst@gmail.com>
Sent: Sunday, May 21, 2017 1:21 PM
To: Consumer Contact
Subject: Re: insight

hello, me again! I forgot, isn't Conservation an issue for both this board and Southern Co?
Encouragement to use less than 1000 kwh is CONSERVATIVE IN ACTION.

On Sun, May 21, 2017 at 11:53 AM, Linda Kennedy <kennedyonfirst@gmail.com> wrote:
As regards Southern Company's recent increased rates, I was informed that YOU refused their request for resurrecting the "use less than 1000 kwh per month and be charged a lower rate", a program they had in the 50's/60's as I was growing up. I spoke before your board 3/4 years ago as regards this issue and only one board member was aware of the program, a black gentleman from Jacksonville, as I remember, and his mother was happy to have it and use it!

Instead of a electronic thermostat thinking and doing for you...old, elderly people need to get up and lower/raise the thermostat them selves. Movement and thinking are soooooo helpful to us elderly. What a service you would be doing for us. Plus most are on a limited income in these years of old age.

Great public relations for you and Southern Company!!

I respectfully hope that this message will be passed on, i.e. shown via e mail to all board members. I would like to know the vote count for yes/no if permissible. I find it hard to believe you, this board voted NO for such a perfect way to help the elderly.

Thank you for your time and attention.

Sincerely,
Linda Youd Kennedy

p.s. A proud stockholder and child of a employee of Gulf Power. After Graduation from Spring Hill College my Dad went to work here in Pensacola for Gulf Power, as a meter reader first, as I remember, and eventually he was the head of the Billing Dept. until he retired.