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Public Service Commission

June 14, 2017

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2017 JUN 14 PM 4:00
COMMISSION
CLERK

Mr. Brian Altman
Four Lakes Golf Club, Ltd.
500 South Florida Avenue, Suite 700
Lakeland, Florida 33801
baltman@centurycompanies.net

STAFF'S THIRD DATA REQUEST
VIA EMAIL & US MAIL

Re: Docket No. 160176-WS - Application for staff-assisted rate case in Polk County by Four Lakes Golf Club, Ltd.

Dear Mr. Altman:

Staff requests that Four Lakes Golf Club, Ltd. (Four Lakes or Utility) provide the following additional information to assist with staff's review of the Utility's staff-assisted rate case (SARC) application.

1. December 2015 Finished Water from Wells Total: On May 11, 2017, you informed staff that you had received a notice from a contract water operator that provides service to Four Lakes that the master meter readings were incorrectly put into the system for December 2015, and that this error will impact the Finished Water From Wells total previously provided in Item 5 of Staff's Second Data Request. You indicated that the December 2015 Finished Water From Wells figure should be 7,247,000 instead of 7,887,000, reducing the total by 640,000 gallons. Please provide the revised Monthly Operating Report for December 2015, reflecting the revised 7.247 mgal value.
2. Pro Forma Hydropneumatic Tank Replacement: Please answer the following questions regarding Four Lakes' hydropneumatic tank replacement project:
 - a. How many vendors did the Utility approach in an attempt to receive quotes for replacing the hydro tank?
 - b. Did the Utility attempt to acquire bids for rehabilitation of the current hydro tank. If yes, please provide a copy of any bids or quotes received. If no, please explain why the Utility determined that the hydro tank should be replaced rather than rehabilitated.

Mr. Brian Altman

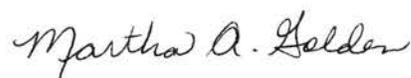
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- c. In addition to the October 14, 2016 hydro tank inspection report prepared by Conrady Consultant Services that was previously provided in this docket, did Four Lakes receive any reports or documents from the Polk County Health Department that discuss the condition of the tank and require that the tank be rehabilitated or replaced? If yes, please provide a copy of all applicable documents.
3. Quarterly vs. Monthly Billing: Please provide the following information regarding the Utility's current billing practices and any anticipated changes:
 - a. Please describe the Utility's current billing practices and billing costs, including a description of how often bills are mailed and to how many customers.
 - b. In staff's preliminary recommendation detailed in the Staff Report dated June 9, 2017, staff is recommending that the Utility convert from quarterly billing to monthly billing. Please describe any anticipated changes that will result in the Utility's billing practices and costs if monthly billing is implemented.
4. Meter Reading: Please answer the following questions regarding Four Lakes' meter reading activities and any anticipated changes:
 - a. Please detail Four Lakes' costs associated with meter reading during the test year. If meter reading is part of an employee's duties, please estimate the percent of time allocated to meter reading.
 - b. Please detail any anticipated changes in the costs associated with meter reading following completion of the meter replacement project, such as possible reductions in costs or time spent on meter reading.
 - c. Please detail any anticipated changes in the costs associated with meter reading resulting from the change from quarterly to monthly billing, such as possible increases in the costs or time spent on meter reading as compared to the Utility's current meter reading practices.

Please file the requested information by June 30, 2017, with the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or electronically on the Commission's Web site at <http://www.floridapsc.com/ClerkOffice/EFilingRequirements>. Please feel to call me at (850) 413-7015 or e-mail me at mgolden@psc.state.fl.us if you have any questions.

Sincerely,



Martha A. Golden
Regulatory Supervisor/Consultant

cc: Office of Commission Clerk (Docket No. 160176-WS)