

Application for increase in water and wastewater rates in Lake County by

### Lakeside Waterworks, Inc.

DOCKET NO. 160195-WS

Name \_\_\_\_\_

Address \_\_\_\_\_

**GARY J. PAPUCCI  
129 Burma Island Rd.  
Leesburg, FL 34788**

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**GARY J. PAPUCCI**  
**129 Burma Island Rd.**  
**Leesburg, FL 34788**

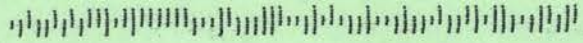
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129 Burma Island Rd  
Leesburg, FL 34788

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Public Service Commission

Docket # 160195 W-S

Gary Papucci

129 Burma island Rd

Leesburg, FL 34788

I disagree that the Public Service Commission (PSC) staff review of Lakeside Waterworks Department of Environmental Protection (DEP) compliance records for 7-1-15 thru 4-11-17 had met standards. A required water sample dated 8-20-2015 had maximum contaminant levels (MCL). Fifteen (15) months after the MCL violation, US Water sent a notice to customers. Upon receiving notification, I called DEP, PSC and US Water. Response was: PSC –not our problem, DEP – test result notification fell thru the cracks, US Water – end of line flush points needed. No one answered my question or took responsibility.

There is no supporting documentation for the pro forma adjustment of \$3,699.

Table 6-2 use amortization rates as 8 years for water and only 3 years for wastewater. Both should be 10 years.

Lakeside Waterworks 3 owners are also US Water executives. There are no employees and contracts all services go to US Water. They should not be paid \$6000 per year due to nexus.

PSC case background lists 182 residential water customers and 170 wastewater and no general service customers. The ERC states 194 water and 180 wastewater. Shangri-la by the Lake Mobile Home Park has a general service meter using 330,000 gallons per year. Are all connections used for calculating rates?

Numerous customers complain about water taste, clarity, residuals and weekly water pressure fluctuations. We pay for a home water treatment system which makes our water palatable. This does not rectify pressure issues.

Lakeside Waterworks files SARC so PSC customer meeting and determination meetings are held during the summer. This drastically limits full time and snowbirds attending. Divide and conquer!

I object to adding a third tier (over 10,000 gallons) to water rates. Shangri-la has a community pool for 135 households. This conserves water, chemicals and electricity. The third tier will increase water cost 224% and will be passed on to our lot rents in addition to the 131% individual increase in rate asked for. The utility has no conservation program for its customers.

Lakeside Water has no fire hydrants in Shangri-la. The utility needs end of line flush points. Fire hydrants would provide for fire safety for customers and flush points.

**GARY J. PAPUCCI**  
**129 Burma Island Rd.**  
**Leesburg, FL 34788**