

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 19, 2017
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 160222.

RECEIVED-PPSC
2017 JUN 19 PM 4:04
COMMISSION
CLERK

To whom it might concern

6/12/17

THANK YOU FOR RESPONSE TO OUR
LETTER FOR L.P. WATER WORKS.

We know the company needs
to make a profit to stay in business,
but we feel that they are trying to
overcharge us. We can buy BOTTLE
DISTILLED WATER OR PURIFIED FOR
anywhere .89¢ to 1.50. We are paying
about 4.00 per gal - up to 3,000 gal. Then
it goes up to 7.00 per gal.

We know that everything
is going up in price now, but our
water is as high as our electric bill
and they have a very high ~~cost~~ cost
to supply us electric.

I am sending you our
WATER & SEWER STATEMENT. READ
VERY CAREFULLY?

We are trying to make
a living, social security and it is
damn hard to do.

Thank you for ~~what~~
what you doing to protect us

Thank
Mike Cahill



001189022 0007466

Make Checks Payable To:

LP Waterworks
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side.
Acct#: 1189022 28 Beachfront Lane

Amount Due by 06/01/2017	\$74.66
Amount Enclosed: \$	

Carol Mulloy Eugene Cahill
28 Beachfront Lane
LAKE PLACID FL 33852

LP Waterworks
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245



USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

LP Waterworks

Account Number 1189022
Bill Date 05/12/2017
Due Date 06/01/2017
Total Amount Due \$74.66

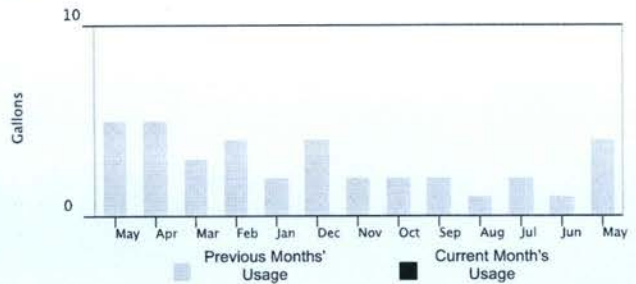
For Service To:
28 Beachfront Lane

Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	04/03/2017	28	120 Actual	120	TGAL
	05/01/2017		125 Actual	125	
	Total Days:	28		Total Usage: 5	TGAL

\$ Billing Detail

Amount Owed From Last Bill	\$74.66
Adjustments	\$0.00
Total Payments Received	\$74.66
Prior Balance	\$0.00
New Charges	
Base Charge.....	\$8.54
Water 3 @ 4.910000.....	\$14.73
Water 2 @ 7.210000.....	\$14.42
Total Water 5 TGAL Charges	\$37.69
Base Charge.....	\$12.27
Wastewater 5 @ 4.940000.....	\$24.70
Total Sewer Charges	\$36.97
Total Current Charges	\$74.66
Total Amount Due 06/01/2017.....	\$74.66

Water Use History



\$74.66
6-1-17

Message Center

- Your statement reflects all payments received and posted through May 9, 2017. Any payments posted after that date will be reflected on your next statement.
- The LP Waterworks, Inc. water system found elevated lead in the drinking water in some of the homes/buildings. Please read the notice carefully posted on the company's website (mywaterservice.com) for additional information.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will be added to your next bill.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

74.66 - 4/28/17



LP Waterworks

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-226-2134

Account Number 1189022
Bill Date 04/12/2017
Due Date 05/02/2017
Total Amount Due \$74.66

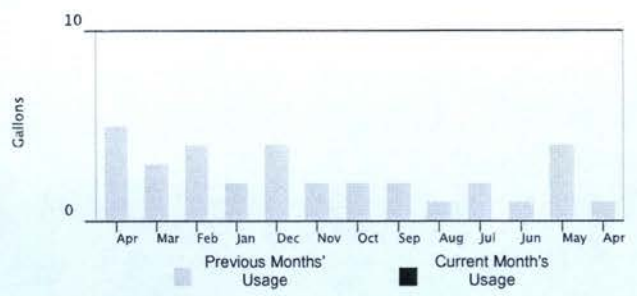
For Service To:
28 Beachfront Lane

Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	03/01/2017	33	115 Actual	115	TGAL
	04/03/2017		120 Actual	120	
Total Days:		33	Total Usage: 5		TGAL

\$ Billing Detail

Amount Owed From Last Bill	\$50.36
Adjustments	\$0.00
Total Payments Received	\$50.36
Prior Balance	\$0.00
New Charges	
Base Charge.....	\$8.54
Water 3 @ 4.910000.....	\$14.73
Water 2 @ 7.210000.....	\$14.42
Total Water 5 TGAL Charges	\$37.69
Base Charge.....	\$12.27
Wasterwater 5 @ 4.940000.....	\$24.70
Total Sewer Charges	\$36.97
Total Current Charges	\$74.66
Total Amount Due 05/02/2017.....	\$74.66

Water Use History



Message Center

- Your statement reflects all payments received and posted through April 7, 2017. Any payments posted after that date will be reflected on your next statement.
- The LP Waterworks, Inc. water system found elevated lead in the drinking water in some of the homes/buildings. Please read the notice carefully posted on the company's website (mywaterservice.com) for additional information.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will be added to your next bill.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

001189022 0007466

Make Checks Payable To:
LP Waterworks
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side.
Acct#: 1189022 28 Beachfront Lane

Amount Due by 05/02/2017	\$74.66
Amount Enclosed: \$	

Carol Mulloy Eugene Cahill
28 Beachfront Lane
LAKE PLACID FL 33852

LP Waterworks
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245





Mike Cahill
28 Beachfront Ln
Lake Placid, FL 33852-4902

TAMPA FL 335
SAINT PETERSBURG FL
12 JUN 2017 PM 3 L
DISTRIBUTION CENTER



17 JUN 15 AM 7:10



Public Service Commission
2540 SUMNER OAK BLVD
TALLAHASSEE, FL 32399-0850

