

STATE OF FLORIDA

COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
ART GRAHAM  
RONALD A. BRISÉ  
DONALD J. POLMANN



DIVISION OF ENGINEERING  
TOM BALLINGER  
DIRECTOR  
(850) 413-6910

## Public Service Commission

July 11, 2017

Mr. Thomas Garlow  
35131 Forest Lake Road  
Leesburg, Florida 34788

**Re: Docket 20160195 - WS - Application for staff-assisted rate case in Lake County by Lakeside Waterworks, Inc. – Document No. 05164-2017.**

Dear Mr. Garlow,

Thank you for your comments in which you expressed concerns regarding Lakeside Waterworks, Inc.'s (Lakeside) application for a rate increase. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your customer comment form has been placed in the correspondence section of the docket file for all to review.

Many factors affect the rate adjustment or cost of providing water and wastewater services. These factors can include: the size and age of the utility system; the number of customers; and the geographic spread of the service area. In addition, Lakeside is undertaking projects in an effort to upgrade its water and wastewater facilities.

Rates are increased relative to a utility's revenue requirement and are designed in order to allow a utility the opportunity to recover its reasonable and prudent costs for providing service and a reasonable rate of return on its investment in facilities necessary to provide such wastewater service.

We appreciate your letter and hope the above information is helpful. Should you have additional concerns or questions, please contact Clayton Lewis by telephone at (850) 413-6578 or email [clewis@psc.state.fl.us](mailto:clewis@psc.state.fl.us).

Respectfully,

A handwritten signature in cursive script that reads "Clayton Lewis".

Clayton Lewis  
US Engineering Specialist  
Division of Engineering

cc: Office of Commission Clerk (Docket No. 20160195-WS)