

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Tuesday, August 01, 2017 1:15 PM  
**To:** 'Susan Blackburn'  
**Cc:** Consumer Contact  
**Subject:** RE: UTILITIES, INC. FLORIDA DOCKET NO. 20160101 RATE INCREASE

Good afternoon Ms. Blackburn,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

**From:** Susan Blackburn [<mailto:scearles69@gmail.com>]  
**Sent:** Tuesday, August 01, 2017 1:12 PM  
**To:** Records Clerk; Consumer Contact  
**Subject:** UTILITIES, INC. FLORIDA DOCKET NO. 20160101 RATE INCREASE

HELLO,

My name is Susan Blackburn, and I have water service from Utilities, Inc. Sanlando. I do not believe that I should shoulder the burden of a 70% increase in my rates to subsidize the other systems in the state.

State statutes require a rate must be reasonable and not unfairly discriminatory. A rate increase of 70% is definitely not reasonable, and making 3 Seminole County systems shoulder the burden is not only discriminatory, but ridiculous.

How would you like to have your water rates go up this much? And, again, what about the other systems in Utilities, Inc. not participating in the rate increase. Total discriminatory.

Please do something about this increase to be more fair to all Utilities, Inc. customers. This is going to be great burden on many families. Consider their costs, please.

Thank you,  
Susan Blackburn  
1286 Bella Vista Circle  
Longwood, Fl