

Brandy Butler

From: Ruth McHargue
Sent: Monday, August 21, 2017 4:45 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, August 21, 2017 4:19 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1250940C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Monday, August 21, 2017 4:12 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 123524

CUSTOMER INFORMATION

Name: Barbara Knight
Telephone: (407) 788-6821
Email: barbknight52@hotmail.com
Address: 216 Royal Oak Cr. Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Barbara Knight
Account Number: 3576400000
Address: 216 Royal Oak Cr. Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Utilities, Inc. of Florida
Details:

Regarding the water/sewer (approved) rates for Seminole county: I cannot believe that an unelected commission has the right to approve water rates that are now so out of reach for so many people. What is our recourse to a group like this? How can we get these folks removed? Who can I contact? This smacks of taxation without representation. So very sad that this can happen.

PSC was contacted previously