

Brandy Butler

From: Office of Commissioner Brown
Sent: Wednesday, August 23, 2017 11:31 AM
To: Commissioner Correspondence
Subject: FW: Pluris rate increase in Wedgefield

Good Morning,

Please place the attached email in Docket Correspondence, Consumers and their Representatives, in Docket No. 20170166-WS. Thank you.

From: Jenn Hall [<mailto:Jenn@hallmanac.com>]
Sent: Wednesday, August 23, 2017 11:03 AM
To: Office of Commissioner Brown
Subject: Pluris rate increase in Wedgefield

Hi Commissioner Brown,

I recently round out that Pluris has requested a rate increase with your Department. I am writing you today to please not approve this request. As a resident of Wedgefield for 11 ½ years, I think it is absurd that that are asking again due to the “quality” of water they are providing us. Since the last increase, I have had several friends that have had a few loads of laundry ruined by this so called quality of water.

Our house personally does not use this water for consumption. We use it for what we have to (laundry, dishes, showers, and toilets), but we get bottles water for everything else, including our dogs drinking water. We don’t even water our lawn at all for the simple fact out water bill averages \$115.00 for a family of 4 with 2 dogs – mind you, just for the basics already stated above. That does not include the avg of 10 – 5 gal water jugs we buy/refill each month. If I could actually drink the water, I might not mind the price as much given we do live further out from the city. However, no one is going to drink the same water that bleaches clothes.

Thank you for your time. Please help our community by NOT approving a rate increase for Pluris.

Warmly,

Jennifer Hall

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