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Gerald Thomas Buhr

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City Attorney for:
Town of Zolfo Springs
City of Bowling Green
City of San Antonio

FILED 10/3/2017
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FPSC - COMMISSION CLERK

FILED ELECTRONICALLY WITH THE CLERK OF THE PSC

October 3, 2017

Wesley Taylor
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: **Docket 20160248-WS: Applicant's Third Response to Staff's 2nd Data Request.**

Dear Mr. Taylor:

Based on our phone conference this morning, with the understanding that we have no control over the receipt of some of the information, it was the staff's request that we provide whatever information we have as soon as possible, and follow up with additional information later as it is received. Therefore, the Applicant responds to the Staff's Second Data Request as follows:

1. *Please refer to Deer Creek's response to staff's first data request, question 3. In the legal description for the "Less and Except" for the Mockingbird and Commercial North areas, Deer Creek provided Plat Book references only. Rule 25-30.029(2)(b), Legal Description of Service Area, Florida Administrative Code (F.A.C.), requires that the description shall not rely on references to government lots, recorded plats or lots, tracts, or other recorded instruments. Please provide the metes and bounds or appropriate section description (if a complete section or fraction thereof) for the Mockingbird and Commercial North areas, in accordance with Rule 25-30.029(2)(b), F.A.C.*

   Applicant's Response: Attached in earlier reponse.

2. *In Staff's First Data Request dated August 9, 2017, the utility was asked to provide the billing records for Deer Creek's customers from July 1, 2016 through June 30, 2017. In its response, the utility provided June 2017 through August 2017. Please provide the billing records for Deer Creek's customers from July 1, 2016 through May 30, 2017.*

   Applicant's Response: The additional billing records are available only through NES, the applicant's submeter billing company, and the information has been requested. The Applicant has not been satisfied with responses to many previous requests for information

of NES, and thus, are seeking to replace them. Unfortunately, their contract required notice of termination effective December 12th, be received by them by September 14th. Because of such notice, we do not expect that the Applicant's satisfaction with service will increase between now and the due date of our response. With apologies, we will provide such information when and if we receive it.

3. *Please provide a list of all service complaints received over the last five years.*

   Applicant's Response: Applicant first notes that it has only operated the system since December 5, 2013, therefore, not all records of complaints for a five-year period may be in Applicant's possession. Applicant also notes that, while they may not be directly responsive to your inquiry, there are two (2) lawsuits filed against Applicant by two communities served utility services. The first is identified as Polk County Circuit Court Case No.: 53 2017 CA 000614, and the complaint mentions in allegation 23 ". . . and establishing a utility company". The second lawsuit is identified by the style of the case: *Deer Creek Golf and Tennis RV Resort, Phase Two v. Deer Creek RV Golf & Country Club, Inc*, and does not mention utilities, however, n an abundance of caution to fully responded, it is hereby disclosed. As for records directly related to utility complaints in Applicant's possession, the complaints are attached.

4. *Please provide copies of your most recent Primary and Secondary Water Quality test results.*

   Applicant's Response: As an initial matter, we would note that Deer Creek is a consecutive system, and most primary and secondary analyses would be required of Polk County, not Deer Creek. A phone conference with HRS in Polk County verified that the attached (from *Oculus.com*) are the most recent required analyses. We also attached the 2016 and 2017 water quality analysis requirements from HRS. This was filed earlier on 9-25-17.

5. *Please provide a copy of all bills from Polk County for water and wastewater service for July 2016 through May 2016.*

   Applicant's Response: This was filed earlier on 9-25-17.

6. *Please describe why 907 billing units were used to calculate the proposed base facility charges. In your description, please refer to the number of customer accounts shown on the last page of your original application.*

   Applicant's Response: When Deer Creek's submeter billing contractor, NES, began billing, they had 907 billing units. They have used it consistently and not updated it. We do not know why.

7. *Please provide the calculations used to convert the Polk County rates to your proposed rates.*

Applicant's Response: This was filed earlier on 9-25-17.

As always, we remain available for any additional questions you might have as to our response.

Sincerely,

GERALD T. BUHR, P.A.

By:_____
Gerald T. Buhr, Counsel for the Applicant

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Pro Shop

DATE 6/16/17

COMMUNITY _____ LOT# _____ ADDRESS _____

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

please install check valve in cart barn to prevent meter from running backwards

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings:

Resolution: 6/20 installed 1/2" check valve - MS

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Miscellaneous
WO Number:	AP-40648521807
WO Date:	6/15/2017 3:45:47 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location:
Category: Meter/Water
Subcategory: Miscellaneous
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Additional Details:

Please install check valve in cart barn. Thank you AM

Conclusion:

Done 6/30 (Mat)
1/2" check valve installed.

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Roger Garchinsky

DATE 8/14/17

COMMUNITY RP LOT# _____ ADDRESS _____

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

see attached e-mail

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached e-mail

Resolution: see attached e-mail

Aleena Morris

From: Roger Garchinsky <gtidings@hotmail.com>
Sent: Friday, August 18, 2017 10:30 AM
To: Aleena Morris
Subject: Re: Water Issues at 1126 Deer Creek Blvd. & 1132 Deer Creek Blvd.

THANK YOU FOR RESEARCHING THIS FOR US... I appreciate your help!☺

From: Aleena Morris <acctasstdc@aegiscms.com>
Sent: Friday, August 18, 2017 9:34 AM
To: gtidings@hotmail.com
Cc: Melanie Sanders
Subject: Water Issues at 1126 Deer Creek Blvd. & 1132 Deer Creek Blvd.

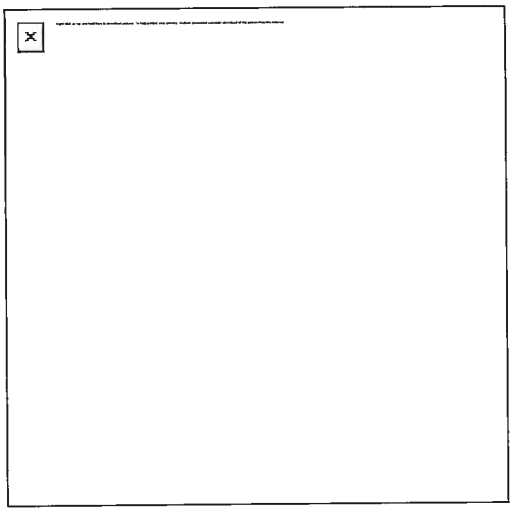
Good Morning Mr. Garchinski,

I hope all is well. Melanie asked that I look into your water usage history to see if there was any unnecessary and/or excessive water usage due to do the issues you mentioned in your previous e-mail.

Per the reported history from NES there has not been any usage on your lot at 1126 Deer Creek Blvd since March 2017. The small leak on this lot has not affected your water consumption which is a good thing. And just a heads up, you will see a small rise in your water usage next month for this lot because maintenance did run a 10 gallon leak test to make sure that your meter was working properly and registering accurate usage which it is.

The NES history report for 1132 Deer Creek Blvd also shows zero usage on the lot since March 2017. For this property I also had maintenance pull a current meter read and compared it to the last meter reading from NES which was done on 8/10/17. The readings are the same so there wasn't any usage after NES did their most current reading. Just like on 1126 Deer Creek Blvd, I had maintenance run a 10 gallon leak test to make sure the meter was working properly and registering accurate usage which it is. Per the data, I don't believe there was an water used by the contractors next door.

We do encourage Deer Creek residents to install spigot lock outs on their property to keep everyone honest and avoid excessively high usage. Here is a link to Lowes, https://www.lowes.com/pd/Mueller-Streamline-3-4-in-Connection/3375842, for the most cost effective and efficient lock outs we have come across so far.



Shop Mueller Streamline 3/4-in Connection at Lowes.com

www.lowes.com

Shop mueller streamline 3/4-in connection in the valve repair parts section of Lowes.com.

Please don't hesitate to contact me if you have any questions, I am always more than happy to help.

Thank you,

Aleena Morris

Administrative & Accounting Assistant

Deer Creek RV Golf & Country Club

Phone: 863-424-2839 option 7| www.deercreekrv.com

For Activities and Events happening in and around Deer Creek, find us on Facebook!

Melanie Sanders

From: Roger Garchinsky <gtidings@hotmail.com>
Sent: Monday, August 14, 2017 9:54 AM
To: Melanie Sanders
Subject: Fw:

RE: 1126 Deer Creek Blvd. The irrigation water has been turned off on this lot (orange valve) since I purchased it because there is no landscaping. Sue discovered that it is apparently leaking below the valve and before the meter as the meter is not spinning and and not racking up water usage.

ALSO, It was brought to Sue's attention that the contractor building a new house on 1138 DCB has had a hose running over to our lot next door as apparently the water spigot on 1138 is locked. There has not been a tenant on our lot since about March so it will be easy to determine usage since I have the irrigation turned off. How do we handle this?

THX no usage - no bill
suggest lock outs - send Lowes link

From: Roger Garchinsky <gtidings@hotmail.com>
Sent: Monday, August 14, 2017 9:40 AM
To: Roger Garchinsky
Subject:

After his meter
back to front

turned on meter low
if dripping will not spin

Sent from my iPhone

1126(8) D.C.

REGAL POINTE MHP | Accounting History | Account Number: 0979-131520-106809
National Exemption Service | Building Unit 2022 | Tenant From Date: 03/01/2011
Tenant To Date: 08/17/2017

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2022	ROGER GARCHINSKY			12099686	9	$4.96	$14.40	$0.00	$19.36	$0.00	$30.00	$415.00	$464.36	$219.36	$245.00	01/10/2016
	2022	ROGER GARCHINSKY			12099686	12	$5.77	$16.35	$0.00	$22.12	$0.00	$-45.00	$230.00	$207.12	$207.12	$0.00	02/10/2016
	2022	ROGER GARCHINSKY			12099686	11	$5.50	$15.70	$0.00	$21.20	$0.00	$0.00	$0.00	$21.20	$21.20	$0.00	03/10/2016
	2022	ROGER GARCHINSKY			12099686	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$13.85	$0.00	04/10/2016
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	05/10/2016
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	06/10/2016
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	07/10/2016
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	08/10/2016
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	09/10/2016
	2022	ROGER GARCHINSKY			12099686	2	$3.13	$9.87	$0.00	$13.00	$0.00	$0.00	$0.00	$13.00	$13.00	$0.00	10/10/2016
	2022	ROGER GARCHINSKY			12099686	10	$5.53	$15.05	$0.00	$20.58	$0.00	$0.00	$0.00	$20.58	$20.58	$0.00	11/10/2016
	2022	ROGER GARCHINSKY			12099686	9	$5.23	$14.40	$0.00	$19.63	$0.00	$0.00	$0.00	$19.63	$19.63	$0.00	12/10/2016
	2022	ROGER GARCHINSKY			12099686	12	$6.13	$16.35	$0.00	$22.48	$0.00	$0.00	$0.00	$22.48	$22.48	$0.00	01/10/2017
	2022	ROGER GARCHINSKY			12099686	14	$6.73	$17.64	$0.00	$24.37	$0.00	$0.00	$0.00	$24.37	$24.37	$0.00	02/10/2017
	2022	ROGER GARCHINSKY			12099686	7	$4.63	$13.11	$0.00	$17.74	$0.00	$0.00	$0.00	$17.74	$17.74	$0.00	03/10/2017
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	04/10/2017
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	05/10/2017
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	06/10/2017
	2022	ROGER GARCHINSKY			12099686	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	07/10/2017

reading:

NES reading = 63300

~~63282~~ 63280

~~63282~~

63270 dial reg. every 10 gallons used

rounding to nearest 100th

1132 D.C.

REGAL POINTE MHP | Accounting History | Account Number: 0979-19197146-000
National Exemption Service | Building Unit 2023 | Tenant From Date: 01/01/2008
Tenant To Date: 08/17/2017

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2023	ROGER & KATHY GARCHINSKY			10254333	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	10/10/2015
	2023	ROGER & KATHY GARCHINSKY			10254333	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$0.00	$33.13	$33.13	$0.00	11/10/2015
	2023	ROGER & KATHY GARCHINSKY			10254333	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$13.85	$0.00	12/10/2015
	2023	ROGER & KATHY GARCHINSKY			10254333	2	$3.07	$9.87	$0.00	$12.94	$0.00	$0.00	$0.00	$12.94	$12.94	$0.00	01/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$13.85	$0.00	02/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	5	$3.88	$11.81	$0.00	$15.69	$0.00	$0.00	$0.00	$15.69	$15.69	$0.00	03/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	04/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	05/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	06/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	07/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	08/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	09/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	10/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	11/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	4	$3.73	$11.16	$0.00	$14.89	$0.00	$0.00	$0.00	$14.89	$14.89	$0.00	12/10/2016
	2023	ROGER & KATHY GARCHINSKY			10254333	25	$10.30	$24.77	$0.00	$35.07	$0.00	$0.00	$0.00	$35.07	$70.14	($35.07)	01/10/2017
	2023	ROGER & KATHY GARCHINSKY			10254333	24	$9.73	$24.12	$0.00	$33.85	$0.00	$0.00	($35.07)	($1.22)	$0.00	($1.22)	02/10/2017
	2023	ROGER & KATHY GARCHINSKY			10254333	21	$8.83	$22.18	$0.00	$31.01	$0.00	$0.00	$33.85	$64.86	$64.86	$0.00	03/10/2017
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	04/10/2017
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	05/10/2017

Printed: 08/17/2017 11:26:20 Page: 5 of 6

reading: 51980 + 10 51990

NES reading: 52000

REGAL POINTE MHP	Accounting History	Account Number: 0979-19197146-000
National Exemption Service	Building Unit 2023	Tenant From Date: 01/01/2008
		Tenant To Date: 08/17/2017

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	06/10/2017
	2023	ROGER & KATHY GARCHINSKY			10254333	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	07/10/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Patricia & James Laughridge

DATE 6/21/17

COMMUNITY RP LOT# _____ ADDRESS 2247 St George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage went from 4,200 gallons last billing cycle to 7,400 gallons this billing cycle. Please run 2 gallon leak test & check meter to make sure it is working properly.

Internal Use Only:

Water Meter # 99844465

Reading: 0076800

Test Done: James & Matt

Date: 6/22/17

Checked: _____

Checked: _____

Findings: 2 gal test completed okay - sprinkler set @ 5 zones 7 days @ 10 min.

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAB-76448564699
WO Date:	6/21/2017 11:02:16 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 2247 St George Dr
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Resident's usage went for 4,200 gallons last billing cycle to 7,400 gallons this billing. Pease run 2 gallon leak test and check meter to make sure it is working properly. Thank you AM

Additional Details:

0076800 [redacted] J.M
Irrig. System Set To Run ONTUE 10MIN per Station
9984465 #

Conclusion:

2 gal test Completed
Sprinkler 2 Zones 7 days 10 mins -
6/22/17 (mail)

Thank you,

James

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Al Beaumont

DATE 6/20/17

COMMUNITY RP LOT# _____ ADDRESS 2798 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

see attached w/o

SUGGESTIONS:

lawn has been mowed. 6/22/17 (A)

Thanks for your input!

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Landscape - Mowing
WO Number:	AAAC-80168556961
WO Date:	6/20/2017 2:49:29 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 2798 St George Dr
Category: Landscape
Subcategory: Mowing
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Resident states TrueScapes did not cut his lawn. To my understanding the resident was at one time on the do not mow list however, he does want TrueScapes to cut his lawn. Please get with TrueScapes to have service completed. Thank you AM

Additional Details:

Conclusion:

truescapes picked up copy (A)

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Vicki & Charles Lawson

DATE 5/16/17

COMMUNITY RP LOT# 2814 ADDRESS 2870 St. George

HOME PHONE (954) 729-9436 CELL PHONE (863) 856-0247 E-MAIL

COMPLAINT:

resident's usage spiked last mth

Internal Use Only:

Water Meter # 10255635 Checked:

Reading: 0160040 Checked:

Test Done: Mark

Date: 5/30/17

Findings: 2 gallon test okay

Resolution: no action needed

ENTERED
6/8/17 A

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 837
Fax # (863) 424-3336		Date Printed 5/16/17

Work Order

Summary:	Possible Leak				
Assigned To:	Matt Sorrells 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	5/16/2017 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
2870 St George Dr Davenport, FL 33837	**Contact:**	Vicki & Charles Lawson		
	Phone:	954-729-9436	**Phone 2:**	506-856-0247
	Account #:	114251	**Lot/Unit #:**	RP2214

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

meter# 10255835
Reading 0160040

2 galon test good mark
5-30-17

w/o #740

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Don Hall

DATE 3/20/17

COMMUNITY RP LOT# 2020 ADDRESS 1114 Deer Creek Blvd

HOME PHONE _____ CELL PHONE 321-363-2012 E-MAIL _____

COMPLAINT:

Golf course Sprinkler behind house, around corner hitting back of house. It is loosening the siding with its pressure.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached w/o

Resolution:

RECEIVED
MAR 21 2017
BY:

ENTERED
w/o for
Ray 3/21/17@

ENTERED
4/6/17
@

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 740
Fax # (863) 424-3336		Date Printed 3.21.17

Work Order

Summary:	Golf Course Sprinkler				
Assigned To:	Matt Sorrells 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.21.17 Open Irrigation	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
1114 Deer Creek Davenport,FL 33837	**Contact:** **Phone:** **Account #:**	Don Hall 321.363.2012	**Phone 2:** **Lot/Unit #:**	 RP2020

Special Instructions:

Detailed Description:

Resdient states a golf course sprinkler behind their house is hitting their home and loosening the siding. Please get with Herren Grounds to see what is happening. Thank you AM

Results:

Turned this over to Ryan, 3/21/2017 RT

ENTERED

Aleena Morris

From: Raymond Texas
Sent: Monday, March 27, 2017 11:38 AM
To: Aleena Morris
Subject: RE: Work Order #740

Yes this has been taken of.

From: Aleena Morris
Sent: Monday, March 27, 2017 10:57 AM
To: Raymond Texas
Subject: RE: Work Order #740

Ray,

Has Ryan taken care of this sprinkler?

Thank you,

Aleena Morris
Administrative & Accounting Assistant
Deer Creek RV Golf & Country Club
Phone: 863-424-2839 | www.deercreekrv.com

For Activities and Events happening in and around Deer Creek, find us on Facebook!

From: Raymond Texas
Sent: Tuesday, March 21, 2017 3:05 PM
To: Aleena Morris <acctasstdc@aegiscms.com>
Subject: RE: Work Order #740

From: Aleena Morris
Sent: Tuesday, March 21, 2017 12:49 PM
To: Raymond Texas
Subject: Work Order #740

Aleena Morris
Administrative & Accounting Assistant
Deer Creek RV Golf & Country Club
Phone: 863-424-2839 | www.deercreekrv.com

For Activities and Events happening in and around Deer Creek, find us on Facebook!

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Jerry & Etta Butcher

DATE 3/22/17

COMMUNITY RP LOT# 2072 ADDRESS 2241 St George

HOME PHONE (270) 776-0090 CELL PHONE _____ E-MAIL _____

COMPLAINT:

usage spiked

Internal Use Only:

Water Meter # 12095836 Checked: _____

Reading: 0101210 Checked: _____

Test Done: _____

Date: 3/23/17

Findings: see attached w/o

Resolution: none needed (A)

ENTERED
3/24/17 (A)

w/o #752

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

RP2072

Jerry & Etta Butcher
2241 St George Dr
Davenport, FL 33837

Property Address: 2241 St George Dr
Account #: 114113

(270) 776-0690

Code	Date	Amount	Balance	Check#	Memo
Community Assessment	3/1/2017	109.12	109.12		Community Assessment
Common Area Assessment	3/1/2017	132.52	241.64		Common Area Assessment

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	241.64
0.00	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 752
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:**	3.22.17	**Target Date:**	
		Status:	Open	**Closed Date:**	
		W/O Type:	Water		

Job Details

Job Location	**Contact Info**			
2241 St George Dr Davenport, FL 33837	**Contact:**	Jerry & Etta Butcher		
	Phone:	270.776.0690	**Phone 2:**	
	Account #:	114113	**Lot/Unit #:**	RP2072

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water meter text at 2241 St. George, meter # 12095836, reading 0101210. No leaks found, irrigation set for 7 days 3 zones at 15 minutes each zone.
3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Phillip Eden

DATE 3/22/17

COMMUNITY RP LOT# 2226 ADDRESS 2774 St George

HOME PHONE (813) 391-8908 CELL PHONE (863) 438-9608 E-MAIL

COMPLAINT:

usage spiked

Internal Use Only:

Water Meter # 10233010 Checked:

Reading: 0200950 Checked:

Test Done:

Date: 3/23/17

Findings: See attached W/O

Resolution: none needed @

ENTERED
3/24/17 @

W #753

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

RP22216

Philip Eden
PO BOX 1387
BRIGHTON , ON K0K1H0

Property Address: 2774 St George Dr
Account #: 114262

(613) 391-8908 | (863) 438-9608

Code	Date	Amount	Balance	Check#	Memo
Community Assessment	3/1/2017	109.12	109.12		Community Assessment
Common Area Assessment	3/1/2017	132.52	241.64		Common Area Assessment
Certificate	3/1/2017	-15.00	226.64		Certificate Discount
Certificate	3/1/2017	-15.00	211.64		Certificate Discount
PP	3/8/2017	-1,269.84	-1,058.20	1228	AEGCABLB030817.DAT

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	-1,058.20
-634.92	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 753
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:**	3.22.17	**Target Date:**	
		Status:	Open	**Closed Date:**	
		W/O Type:	Water		

Job Details

Job Location	**Contact Info**			
2774 St George Dr Davenport, FL 33837	**Contact:**	Phillip Eden		
	Phone:	613.391.8908	**Phone 2:**	863.438.9608
	Account #:	114262	**Lot/Unit #:**	RP2226

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water meter text at 2774 St George in Regal Point, meter # 10233010, reading 0200950. No leaks found, irrigation set at 4 days a week one zone 20 minutes 3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Carol Palmer

DATE 3/13/17

COMMUNITY RP LOT# 2208 ADDRESS 2906 St. George

HOME PHONE (248) 486-9034 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident states she is having an issue with her water being discolored.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: pulled water from hose - no issue resident not home to test inside. -ms

Resolution: called resident to let her know of the findings she stated it happens to the dog bowl when it runs out of water -AH

Phone # (863) 424-2839	**Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821**	**Work Order#** 727
Fax # (863) 424-3336		**Date Printed** 3.13.17
Work Order		

Summary: Discolored Water

Assigned To: Matt Sorrells
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 3.13.17
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
2906 St George
Davenport, FL 33837

Contact Info
Contact: Carol Palmer
Phone: 248-310-8788
Phone 2: 248-486-9034
Account #: 114246
Lot/Unit #: RP2208

Special Instructions:

Detailed Description:

Resident states she is having an issue with her water being discolored. Can you please speak with her and offer some suggestions to correct the issue. Thank you AM

Results:

No answer
This Water came from hose

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Vicki & Charles Lawson

DATE 3/1/17

COMMUNITY RP LOT# 2214 ADDRESS 2870 St. George

HOME PHONE (954) 729-9436 CELL PHONE (506) 856-0247 E-MAIL

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # 10255835 Checked:

Reading: 014180 Checked:

Test Done: RT.

Date: 3/1/17

Findings: See attached w/o

Resolution: no action needed

ENTERED
3/2/17 @

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 707
Fax # (863) 424-3336		Date Printed 3.1.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.1.17 Open Leak	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
2870 St George Dr Davenport, FL 33836	**Contact:**	Vicki & Charles Lawson		
	Phone:	954-729-9436	**Phone 2:**	506-856-0247
	Account #:	114251	**Lot/Unit #:**	RP2214

Special Instructions:

Detailed Description:

Reident's usage spiked from last month, please check out. Thank you AM

Results:

- Water test at 2870 St. George Dr. in Regal Point, meter # 10255835, reading 014181o. Found no leaks, irrigation is set for 15 minutes each of two zones 2 days a week. Found no leaks in irrigation system. 3/1/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Sandra & James Larkin

DATE 3/1/17

COMMUNITY RP LOT# 2101 ADDRESS 2505 St. George

HOME PHONE (636) 795-7763 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10251708 **Checked:** _____

Reading: 0054990 **Checked:** _____

Test Done: R.T.

Date: 3/1/17

Findings: see attached w/o

Resolution:

ENTERED 3/2/17 ro

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 706
Fax # (863) 424-3336		Date Printed 3.1.17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 3.1.17
Status: Open
W/O Type: Leak
Target Date:
Closed Date:

Job Details

Job Location
2565 St George Dr
Davenport, FL 33836

Contact Info
Contact: Sandra & James Larkin
Phone: 636-795-7763 **Phone 2:**
Account #: 114142 **Lot/Unit #:** RP2101

Special Instructions:

Detailed Description:
Reident's usage spiked from last month, please check out. Thank you AM

Results:

- Water test at 2565 St. George Dr. in Regal Point, meter # 10251708, reading 005499o. Meter read OK. Found no leaks. Could not find irrigation clock so was unable to test. 3/1/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME John Dawson

DATE 2/20/17

COMMUNITY RP LOT# 02045 ADDRESS 2930 St. George

HOME PHONE (207) 504-7615 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident came in complaining he has paid excessive water bills over the last several mths and asked that we take a look

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached w/o

Resolution: see attached w/o

Dawson. J
water turned off @ valve since NOV.
#207.504.7615

eer Creek RV Golf & Country Club, Inc.
42749 Highway 27 N
Davenport, FL 33837-6821

Work Order # 690
Date Printed 2/20/2017

Work Order

Create Date: 02/20/2017 **Target Date:**
Status: Open **Closed Date:**
W/O Type:
W/O Auth.:

Job Details

Job Location
2930 St George Dr
Davenport, FL

Contact Info
Contact: John Dawson
Phone: (207) 504-7615 **Phone 2:**
Account #: 917 **Lot/Unit #:** RP22045

Special Instructions

Detailed Description
Resident states he turned off the water on his lot at the valve back in November 2016 and therefore should not have any usage.

Please check meter and confirm meter is working propertly, please check for any washouts as well. Suggest to resident that he put a lock on his water valve and spickets to prevent any usage from others.

Thank you AM

checked water meter at 2930 St. George in Regal Point. Water was shut off at meter but did not have a lock on th curb stop. I turned water on and checked for leaks and found none. Checked the irrigation clock and it was in the on position, it also showed no leaks. I turned water back off before I left 2/20/2017 RT

2/21/17 suggested to mr. Dawson that ~~not~~ he lock either the shut off valve @ the meter or on the water spickets to keep anyone from using water while he is away & continue to run his irrigation.

(A)

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Paul Frisz

DATE 1/24/17

COMMUNITY RP LOT# 2109 ADDRESS 2504 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 12100724 Checked: _____

Reading: 0106070 Checked: _____

Test Done: R.T.

Date: 1/31/17

Findings: see attached w/o

Resolution: no action needed

ENTERED

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 636
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2564 St George Dr
Davenport, FL

Contact Info
Contact: Wilfred Paul Frisz Trust
Phone:
Phone 2:
Account #: 825
Lot/Unit #: RP2109

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run a 2 gallon leak test.

Thank you AM

- Ran two gallon water test on 2564 St. George Dr. in Regal Point. Meter # 12100724, reading 010607o. meter text OK, irrigation set for 2 days a week at 10 minutes a zone, two zones. Found no leaks in water or irrigation systems.

1/31/017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Glenn Kayama

DATE 1/24/17

COMMUNITY RP LOT# 2056 ADDRESS 2031 St. George

HOME PHONE (407) 508-0475 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth.

Internal Use Only:

Water Meter # 10244858 Checked: _____

Reading: 0043640 Checked: _____

Test Done: R.T.

Date: 1/26/17

Findings: see attached w/o

Resolution: no action needed

ENTERED

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 635
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2031 St George Dr
Davenport, FL

Contact Info
Contact: Glenn Kayama
Phone: 407-508-0475
Account #: 772

Phone 2:
Lot/Unit #: RP2056

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Did a water meter test at 2031 St. George in Regal Point, meter # 10244858, reading 004364o, no leaks found, text OK. Irrigation clock must be inside someplace found no signs of leaks in the irrigation.
1/26/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Arthur & Denise Watts

DATE 1/24/17

COMMUNITY RP LOT# 2114 ADDRESS 2534 St. George

HOME PHONE (863) 206-3104 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10244724 Checked: _____

Reading: 0050240 Checked: _____

Test Done: RT

Date: 1/26/17

Findings: see attached w/o

Resolution: no follow up needed

ENTERED

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 637
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2534 St George Dr
Davenport, FL

Contact Info
Contact: Arthur & Denise Watts Revocabl
Phone: 863-206-3104 **Phone 2:**
Account #: 830 **Lot/Unit #:** RP2114

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run a 2 gallon leak test.

Thank you AM

- Did a water meter test at 2534 St. George in Regal Point, meter # 10244724, reading 005024o. Found no leaks, irrigation set for 3 days a week 2 zones at 15 minutes. Rau irrigation and found no leaks. Two gallon test was OK.
1/26/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Fred Schlitt

DATE 1/24/17

COMMUNITY RP LOT# 2015 ADDRESS 1054 Deer Creek Blvd

HOME PHONE (863) 325-3431 CELL PHONE (770) 841-6446 E-MAIL

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10256747 Checked:

Reading: 0134760 Checked:

Test Done: 1/24/17 R.T.

Date:

Findings: see attached w/o

Resolution: called resident - Am

ENTERED
1/25/17 @

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	Work Order # 633
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1054 Deer Creek Blvd
Davenport, FL

Contact Info
Contact: Fred Schlitt
Phone: 863-325-3431
Phone 2: 770-841-6446
Account #: 732
Lot/Unit #: RP2015

Special Instructions

Detailed Description
Residents usage has spiked from last month. Please run a 2 gallon leak test.

Thank you AM

- Did a water meter test at 1054 Deer Creek Blvd in Regal Point meter # 10256747.reading 013476o Test ran good. Irrigation clock inside so I wasn't able to run it. I looked around and didn't see sings of a leak.

1/24/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Fred Schlitt

DATE 1/24/17

COMMUNITY RP LOT# 2015 ADDRESS 1054 Deer Creek Blvd

HOME PHONE (863) 325-3431 CELL PHONE (770) 841-6446 E-MAIL

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10256747 Checked:

Reading: 0134760 Checked:

Test Done: 1/24/17 R.T.

Date:

Findings: see attached w/o

Resolution: called resident - Am

ENTERED
1/25/17 @

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 633
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1054 Deer Creek Blvd
Davenport, FL

Contact Info
Contact: Fred Schlitt
Phone: 863-325-3431
Phone 2: 770-841-6446
Account #: 732
Lot/Unit #: RP2015

Special Instructions

Detailed Description
Residents usage has spiked from last month. Please run a 2 gallon leak test.

Thank you AM

- Did a water meter test at 1054 Deer Creek Blvd in Regal Point meter # 10256747.reading 013476o Test ran good. Irrigation clock inside so I wasn't able to run it. I looked around and didn't see sings of a leak.

1/24/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME George Taylor

DATE 1/24/17

COMMUNITY RP LOT# 2018 ADDRESS 1102 Deer Creek Blvd

HOME PHONE (770) 971-4027 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10253951 Checked: _____

Reading: 013145o Checked: _____

Test Done: R.T.

Date: 1/24/17

Findings: See attached w/o

Resolution:

ENTERED
1/25/17 @

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	Work Order # 634
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1102 Deer Creek Blvd
Davenport, FL

Contact Info
Contact: George Taylor
Phone: 770-971-4027
Account #: 735

Phone 2:
Lot/Unit #: RP2018

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Did a water meter test at 1102 Deer Creek Blvd in Regal Point, meter # 10253951, reading 013145o.
1/24/2017 RT

no issues found - RT 1/25/17

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME George Taylor

DATE 11/29/14

COMMUNITY RP LOT# 2018 ADDRESS 1102 Deer Creek

HOME PHONE 770.971.4027 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked

Internal Use Only:

Water Meter # 10253951 **Checked:** _____

Reading: 01159600 **Checked:** _____

Test Done: 12/1/14 RT
Date:

Findings: see attached w/o

Resolution: no action needed

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	Work Order # 562
Fax #		Date Printed 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1102 Deer Creek Blvd
Davenport, FL

Contact Info
Contact: George Taylor
Phone: 770-971-4027
Account #: 735

Phone 2:
Lot/Unit #: RP2018

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out possible leak.

Thank you AM

Ran 2 Gal. test at 1102 Deer Creek in Regal Point, meter #10253951, reading 011596o. Meter test OK, no leaks. Irrigation clock must be in house, not able to test system, looked around yard and found no signs of a leak. 12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Sandra Stocker

DATE ~~10/~~ 11/29/16

COMMUNITY RP LOT# 2052 ADDRESS 2007 St. George

HOME PHONE 573.280.1409 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked

Internal Use Only:

Water Meter # 02538560 **Checked:** _____

Reading: 0211860 **Checked:** _____

Test Done: 12/1/16 RT

Date:

Findings: see attached w/o

Resolution: no ~~action~~ action needed

ENTERED
12/2/16 @

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 563
Fax #		**Date Printed** 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2007 St George Dr
Davenport, FL

Contact Info
Contact: Sandra Stocker
Phone: 573.280.1409 **Phone 2:** 573.302.0237
Account #: 768 **Lot/Unit #:** RP2052

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out possible leak.

Thank you AM

Meter test was OK, found no leaks,in system or irrigation.
Meter # 10253856, reading 021186o. 12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert Seibezeder

DATE 11/29/16

COMMUNITY RP LOT# 2225 ADDRESS 2780 St. George

HOME PHONE 727.465.3411 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked, please run 2 gallon leak test

Internal Use Only:

Water Meter # 10242185 Checked: _____

Reading: 0005980 Checked: _____

Test Done: 12/1/16

Date:

Findings: see attached w/o

Resolution: no action needed.

ENTERED
12/1/16

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 566
Fax #		**Date Printed** 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2780 St George Dr
Davenport, FL

Contact Info
Contact: Robert Seibezeder
Phone: 727-465-3411
Account #: 936

Phone 2:
Lot/Unit #: RP2225

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out a possible leak.

Thank you AM

Meter # 10242185, reading 005098o. irrigation is off, no leaks found, meter test OK.
12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME James Harner

DATE 11/29/16

COMMUNITY RP LOT# 2197 ADDRESS 2972 St. George Dr.

HOME PHONE 717.448.2217 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked, please ~~run~~ run 2 gallon leak test

Internal Use Only:

Water Meter # 12[illegible]0 **Checked:** _____

Reading: 011600 **Checked:** _____

Test Done: 12/1/16 RT
Date:

Findings: See attached w/o

Resolution: no action needed

ENTERED
12/1/16 @

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 565
Fax #		Date Printed 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2972 St George Dr
Davenport, FL

Contact Info
Contact: James Harner
Phone: 717-448-2217
Account #: 911

Phone 2:
Lot/Unit #: RP2197

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out possible leak.

Thank you AM

Meter # 12100660, reading 011601o
Irrigation set for 15 minutes 2 zones 4 days a week. found no leaks, meter test OK
12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Roger Templar

DATE 11/29/16

COMMUNITY RP LOT# 2163 ADDRESS 2755 St. George

HOME PHONE 863.698.6690 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked, please run a 2 gallon leak test.

Internal Use Only:

Water Meter # 10211526 **Checked:** _____

Reading: 0171150 **Checked:** _____

Test Done: 12/1/16 RT

Date:

Findings: see attached w/o

Resolution: no action needed

ENTERED
12/1/16

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 564
Fax #		**Date Printed** 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2755 St George Dr
Davenport, FL

Contact Info
Contact: Roger Templar
Phone: 863-698-6690 **Phone 2:**
Account #: 879 **Lot/Unit #:** RP2163

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out a possible leak.

Thank you AM

Meter # 10211526, reading 017115o
irrigation set for 12 minutes for one zone and 20 minutes for the other zone 7 days a week.
found no leaks, meter test OK. 12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Gilbert Fogarty

DATE 10/18/16

COMMUNITY RP LOT# 2008 ADDRESS 1012 Deer Creek Blvd

HOME PHONE (863) 398-7818 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from 7,300 gallons in Sept to 10,700 gallons in Oct.

Internal Use Only:

Water Meter # 10252953 **Checked:** _____

Reading: 0103260 **Checked:** _____

Test Done: Ray 10/19/16
Date:

Findings: see attached w/o

Resolution:

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 485
Fax #		**Date Printed** 10/18/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1012 Deer Creek Blvd
Davenport, FL

Contact Info
Contact: Gilbert Fogarty
Phone: 863-398-7818 **Phone 2:**
Account #: 725 **Lot/Unit #:** RP2008

Special Instructions

Detailed Description
Please run 2 gallon leak test. Resident's usage spiked from 7,300 gallons used last month to 10,700 gallons used this month.

Thank you AM

Meter # 10252953, reading 010326o
Checked meter and found it running, I asked resident if they had water running and was told no. I took the resident to the meter and showed them that it was running and that showed they have a small leak some where. I suggested they should call a plumber to take of the leak. 10/19/2016 RT

10/19/16 followed up w/resident to make sure they had phone # for plumbing companies. Per Resident Cypress will be out on Sat. 10/22/16 to take a look @ the issue.

AM

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Toni Miner

DATE 10/18/16

COMMUNITY RP LOT# 2078 ADDRESS 2313 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from 900 gallons in Sept to 11,000 in Oct.

Internal Use Only:

Water Meter # 10242575 **Checked:** _____

Reading: 0092300 **Checked:** _____

Test Done: Ray ~~tot~~@

Date: 10/19/16

Findings: see attached w/o

Resolution:

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 486
Fax #		Date Printed 10/18/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

772.834.4662

Job Details

Job Location
2313 St George Dr
Davenport, FL

Contact Info
Contact: Toni Miner
Phone:
Account #: 794

Phone 2:
Lot/Unit #: RP2078

Special Instructions

Detailed Description

Please run 2 gallon leak test. Resident's usage spiked form 900 gallons last month to 16,000 gallons this month.

Thank you AM

Meter # 10242575, reading 009230o
ran 2 gallon test and meter read OK and no leaks. Checked irrigation clock, found it turned to the off position but zone 3 was running. Program A is set for Odd days, start time 4:30 AM 15 minutes for two days, program B set for 12:AM but all three zones had on run time. Program C was off. It looks like the clock is not working correctly. I got zones 1& 2 to come on and found no leaks. I did not get zone 1 to come. clock would not work on manual for this zone. Again I believe the clock is bad or needs to be reset 10/19/2016 RT

10/19/16 emailed resident findings & contact info for outside companies.

(A)

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME John Dawson

DATE 10/18/16

COMMUNITY RP LOT# 22045 ADDRESS 2930 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Resident's usage spiked from 11,500 gallons in Sept to 18,300 gallons in Oct.

Internal Use Only:

Water Meter # 10245449 **Checked:** _____

Reading: 0352346 **Checked:** _____

Test Done: Ray 10/19/16
Date:

Findings: See attached w/o

Resolution:

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 487
Fax #		Date Printed 10/18/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2930 St George Dr
Davenport, FL

Contact Info
Contact: John Dawson
Phone:
Phone 2:
Account #: 917
Lot/Unit #: RP22045

Special Instructions

Detailed Description
Please run 2 gallon leak test for possible leak. Resident's usage spiked from 11,500 gallons last month to 18,300 gallons this month.

Thank you AM

Meter # 10245449, reading 035234o
2 gallon test was good, the only problem I seen was that # 3 zone of the irrigation was on and the clock was in the off position. I was able to turn on zones 2 and 3 but not 1. did not find any leaks in the zones i ran. I belive the clock need to be replaced.

10/19/16 e-mailed resident ~~w/finds~~ findings 3 contact info for various companies. (A)

REGAL POINTE WATER COMPLAINT LOG

Updated: 9/28/15

DATE	NAME	COMM/LOT# ADDRESS	COMPLAINT	WATER METER #	READING	ACTION	FINDINGS	ACTION	RESULTS
16-Apr	Robert McCulloch	Regal Pointe #2209 2900 St. George Dr	No water bill since August 2014 Showing no usage			Have Ray do a meter check	Meter in backwards No test run	Contact NES,NES put work order in, tech will be out on 5/6/2015	meter installed correctly on 5/7/15
16-Apr	Robert McClusky	Regal Point #2210 2894 St. George Drive	No water bill since August 2014. Showing very little usage since August	10252411	531	Ran 2 gallon test 3 times	Meter read fine.	Contact NES,NES put work order in, tech will be out on 5/6/2015	Resident has usage since new meter has been installed. Last bill resident used 1,900 gallons, NES did meter test, meter passed
21-Apr	William & Janet Faircher	Regal Point #2147 1049 Deer Creek Blvd	No usage since new meter has been installed except for December	10249501	100	Ran 2 gallon test 3 times	Irrigation off. Found no leaks meter read correctly	Contact NES,NES put work order in, tech will be out on 5/6/2015	NES did meter test, meter passed. Empty Lot
21-Apr	Tim & Lisa Shebelski	Regal Point #2190S 2929 St. George Drive	Showing no usage	10251363	271	Ran 2 gallon test 3 times	Irrigation on well, wrong meter number on NES side	Contacted NES	Meter # has been corrected on NES side
21-Apr	Glenn & Colleen Kayama	Regal Point #2056 2031 St. George Drive	Showing no usage	10244959		Have Ray do a meter check	Meter in backwards No test run	Contact NES,NES put work order in, tech will be out on 5/6/2015	meter installed correctly on 5/7/15
21-Apr	James & Sandra Larkin	Regal Point #2103 2565 St. George Drive	showing no usage only usage in November	10251368		Have Ray do a meter check	Meter in backwards No test run	Contact NES,NES put work order in, tech will be out on 5/6/2015	meter installed correctly on 5/7/15
21-Apr	Marilyn Cyr	Regal Point #22135 2876 St. George Drive	no usage reporting besides January & March and resident has been on property	10242802	75	Ran 2 gallon test 3 times	No Leaks Found meter read ok	Contact NES,NES put work order in, tech will be out on 5/6/2015	NES did meter test, meter passed. Empty Lot
21-Apr	Ron England	Regal Point #22163 2858 St. George Drive	no usage besides November	10256167	93	Ran 2 gallon test 3 times	no leaks, irrigation on well	Contact NES,NES put work order in, tech will be out on 5/6/2015	Mr. England owns 3 lots right next to each other. Moved meters on correct lots. RP#1217 will have a bill of base rates only. Meter is being check on 5/6/15
23-Apr	Thomas Quinn	Regal Point #2182 2881 St. George Drive	extremely high water bill	10194639	3264	Ran 2 gallon test 3 times	no leaks, irrigation turned off	Contact NES,NES put work order in, tech will be out on 5/6/2015	to see if toilet is leaking and have a plumber come out and check for leaks. NES did meter test, meter passed
22-May	Joseph & Christine Deibi	Regal Point #2026 1150 Deer Creek Blvd	high water bill	10245254	3740	Ran 6 gallons of water through meter	no leaks, irrigation set for even number of days for 24 days	contacted NES, readings are correct	Recommend plumber to come out to check irrigation system, lock water hook ups while off property
29-May	Robert McCulloch	Regal Pointe #2209 2900 St. George Dr	No water bill since August 2014 Showing no usage	10231621	998940	Ray checked meter	meter in correctly	E-mailed Anita at NES	Work order was placed, we went out on 5/7 - meter was running backwards, next cycle should show usage if they are on lot.
29-May	Glenn & Colleen Kayama	Regal Point #2056 2031 St. George Drive	Showing no usage	10244838	996646	Ray checked meter	meter was in backwards reinstalled on 5/7	E-mailed Anita at NES	Work order was placed, we went out on 5/7 - meter was running backwards, next cycle should show usage if they are on lot.
29-May	William & Janet Faircher	Regal Point #2147 1049 Deer Creek Blvd	showing no usage	10249501	100	did 2 gallon test on 4/21	no leaks	E-mailed Anita at NES	Lot is empty, meter passed the flow test done by Ray & NES. Usage correct
6/11/2015	Fred & Margaret Schlitt	Regal Pointe #2015 1054 Deer Creek Blvd	same exact usage for the past 2 billing cycles	10256747	5177	did 2 gallon test 3 times	found no leaks. meter read ok	E-mailed Anita at NES	Told Mr. Schlitt to go ahead and pay this bill, and I will check next billing cycle if the usage has gone down or remained the same
6/22/2015	Diane Champoux	Regal Pointe #2224 2786 St. George Drive	Extremely high water bill of $344.73	10244848	6791	Ray did a 2 gallon test 3 times meter read ok, found no leaks irrigation turned off, lot empty	Irrigation valve shut off	she questioned why valve was shut off, had ray go turn it back on	Ray turned irrigation valve back on and found irrigation valve leaking called Mrs. Champoux back and referred her to Cypress Plumbing
6/22/2015	David & Myra Stamback	Regal Point #2042 2102 St. George Drive	extremely high water bill of $569.36	12099654	6501	2 gallon test	meter read fine, found no leaks no irrigation system.	E-mailed Anita at NES	reads are correct, Meter indicated a leak on NES side. Informed Mr. Stainback and he stated this placed was a joke and he's selling his property. I informed Mr. Stainback that we would recommend having a plumber come out and survey property.
6/22/2015	John Dawson	Regal Point #22045 2930 St. George Drive	Extremely high water bill of $1,692.54	10245449	15908	2 gallon test	meter read fine, found no leaks irrigation set to run 7 days a week	E-mailed Anita at NES	Readings are correct. Called Mr. Dawson explained to him the situation of his irrigation system and he asked us to have Ray re program it to 2 days a week 15 mins each zone. Recommended a plumber but he said he will till next billing cycle to see if it goes down after re programming irrigation system
7/22/2015	Joseph & Bonita Grisillo	Regal Point #2135 1151 Deer Creek Blvd	$541.59 water bill	10254063		irrigation checked set m-w-f 8 mins	no leaks, faucets locked	called resident	Resident had a control valve that went bad on 6/25/15. Anita stated that there was an extremely high usage
8/20/2015	Robert & Joan Leah	Regal Pointe #2099 2553 St. George Drive	Extremely high water bill of $450.74	10209924	6016	Ran 2 gallon test	Meter read ok, found no leaks at the house or irrigation. Irrigation has been off for about two months	called Anita at NES	because the month of June their was no reading. Resident is on track with normal usage for the month
8/25/2015	Charles & Vicki Lawson	Regal Pointe #2214 2870 St. George Drive	Normal usage is 3000-6800 gallons.July usage is reading 9700 gallons	10255835	72470	Ran 2 gallon test	irrigation set for 2 days 2 zones20 min each	called resident	Resident had new brushes and trees put in, so irrigation was set for more than 2 days a week
8/25/2015	Joseph & Bonita Grisillo	Regal Pointe #2135 1151 Deer Creek Blvd	Resident's control valve for irrigation went bad in June Resident had fixed still a hihg water bill for July	10254063	95270	did not run a 2 gallon test	hose bibs locked, irrigation set for 3 days 2 zones 5 mins, found no leaks	called resident	No answer, LM
9/28/2015	Steven & Patricia Holder	Regal Pointe #2003 2624 St. George Drive	showing 900 gallon usage. lot was empty	12098551	1489	ran 2 gallon test	no leaks	called resident	resident state they will be locking main water valve when leaving

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert & Jewel Wilson

DATE 9.24.15

COMMUNITY RP LOT# 2044 ADDRESS 2042 St. George Drive

HOME PHONE 863.424.4849 CELL PHONE _____ E-MAIL _____

COMPLAINT:

High water bill! Normal usage is about 3800 gallons. Current reading is 12300 gallons.
or
Is lot vacant?? (NO)

Internal Use Only:

Water Meter # 12095549 ~~12095549~~ Checked: _____

Reading: 0046220 Checked: _____

Test Done: ✓

Date:

Findings: HAD A ISSUE WITH WATER TREATMENT SYSTEM

Resolution:

00059482

Service Address: 2042 ST GEORGE DR Bldg: Unit:2044
Account Number: 0979-17300849-000
Billing Cycle: 08/10/2015-09/10/2015

Auto Pay: $213.47
Due Date: 10/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

ROBERT & JEWEL WILSON
2042 St George Dr
Davenport, FL 33837-1522

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2044
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2042 ST GEORGE DR

Account Number: 0979-17300849-000

In Service: 11/18/2007

Meter Number	Previous Read	Current Read	Usage
12095549	33600	45900	12300
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$125.20
Sewer Charge	$88.27
Current Charges	**$213.47**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$213.47**
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$213.47

Service From: 08/10/2015
Service To: 09/10/2015
Payment Due: 10/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Deer Creek RV Golf & Country Club, Inc.

Accounting History
Building Unit 2044

42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

Account Number: 0979-17300849-000
Tenant From Date: 11/18/2007
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Prb Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2044	ROBERT & JEWEL WILSON			17300849	46	$15.11	$29.49	$0.00	$44.60	$0.00	$0.00	$0.00	$44.60	$44.60	$0.00	03/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	30	$8.73	$21.75	$0.00	$30.48	$0.00	$0.00	$0.00	$30.48	$30.48	$0.00	04/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	32	$9.53	$22.72	$0.00	$32.25	$0.00	$0.00	$0.00	$32.25	$32.25	$0.00	05/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	23	$6.73	$18.36	$0.00	$25.09	$0.00	$0.00	$0.00	$25.09	$25.09	$0.00	06/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	3	$2.73	$8.68	$0.00	$11.41	$0.00	$0.00	$0.00	$11.41	$11.41	$0.00	07/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	0	$2.13	$7.23	$0.00	$9.36	$0.00	$0.00	$0.00	$9.36	$9.36	$0.00	08/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	14	$4.93	$14.01	$0.00	$18.94	$0.00	$0.00	$0.00	$18.94	$18.94	$0.00	09/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	34	$10.84	$24.86	$0.00	$35.70	$0.00	$0.00	$0.00	$35.70	$35.70	$0.00	10/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	27	$7.91	$21.31	$0.00	$29.22	$0.00	$0.00	$0.00	$29.22	$29.22	$0.00	11/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	31	$9.59	$23.34	$0.00	$32.93	$0.00	$0.00	$0.00	$32.93	$32.93	$0.00	12/18/2009
	2044	ROBERT & JEWEL WILSON			17300849	30	$9.17	$22.83	$0.00	$32.00	$0.00	$0.00	$0.00	$32.00	$32.00	$0.00	01/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	22	$6.86	$18.77	$0.00	$25.63	$0.00	$0.00	$0.00	$25.63	$25.63	$0.00	02/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	43	$14.61	$29.43	$0.00	$44.04	$0.00	$0.00	$0.00	$44.04	$44.04	$0.00	03/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	30	$9.17	$22.83	$0.00	$32.00	$0.00	$0.00	$0.00	$32.00	$32.00	$0.00	04/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	30	$9.17	$22.83	$0.00	$32.00	$0.00	$0.00	$0.00	$32.00	$32.00	$0.00	05/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	31	$9.59	$23.34	$0.00	$32.93	$0.00	$0.00	$0.00	$32.93	$32.93	$0.00	06/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	07/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	08/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	10	$4.34	$12.67	$0.00	$17.01	$0.00	$0.00	$0.00	$17.01	$17.01	$0.00	09/18/2010

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Deer Creek RV Golf & Country Club, Inc.

REGAL POINTE MHP
National Exemption Service

Accounting History
Building/Unit 2044

42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

Account Number: 0979-17300849-000
Tenant From Date: 11/18/2007
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2044	ROBERT & JEWEL WILSON			17300849	26	$7.70	$20.80	$0.00	$28.50	$0.00	$0.00	$0.00	$28.50	$28.50	$0.00	10/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	30	$9.64	$23.99	$0.00	$33.63	$0.00	$0.00	$0.00	$33.63	$33.63	$0.00	11/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$46.29	$0.00	12/18/2010
	2044	ROBERT & JEWEL WILSON			17300849	40	$14.04	$29.33	$0.00	$43.37	$0.00	$0.00	$0.00	$43.37	$43.37	$0.00	01/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	27	$8.32	$22.39	$0.00	$30.71	$0.00	$0.00	$0.00	$30.71	$30.71	$0.00	02/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	31	$10.08	$24.52	$0.00	$34.60	$0.00	$0.00	$0.00	$34.60	$34.60	$0.00	03/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	69	$33.41	$44.82	$0.00	$78.23	$0.00	$0.00	$0.00	$78.23	$78.23	$0.00	04/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	14	$5.44	$15.45	$0.00	$20.89	$0.00	$0.00	$0.00	$20.89	$20.89	$0.00	05/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	06/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	25	$7.88	$21.32	$0.00	$29.20	$0.00	$0.00	$0.00	$29.20	$29.20	$0.00	07/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	56	$21.96	$37.87	$0.00	$59.83	$0.00	$0.00	$0.00	$59.83	$59.83	$0.00	08/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	39	$13.60	$28.80	$0.00	$42.40	$0.00	$0.00	$0.00	$42.40	$42.40	$0.00	09/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	49	$18.90	$35.81	$0.00	$54.71	$0.00	$0.00	$0.00	$54.71	$54.71	$0.00	10/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	30	$10.12	$25.17	$0.00	$35.29	$0.00	$0.00	$0.00	$35.29	$35.29	$0.00	11/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	41	$15.20	$31.33	$0.00	$46.53	$0.00	$0.00	$0.00	$46.53	$46.53	$0.00	12/18/2011
	2044	ROBERT & JEWEL WILSON			17300849	37	$13.35	$29.09	$0.00	$42.44	$0.00	$0.00	$0.00	$42.44	$42.44	$0.00	01/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	02/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	36	$12.89	$28.53	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	03/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	30	$10.12	$25.17	$0.00	$35.29	$0.00	$0.00	$0.00	$35.29	$35.29	$0.00	04/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	05/18/2012

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Deer Creek RV Golf & Country Club, Inc.

REGAL POINTE MHP
National Exemption Service
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

Accounting History
Building Unit 2044

Account Number: 0979-17300849-000
Tenant From Date: 11/18/2007
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2044	ROBERT & JEWEL WILSON			17300849	7	$4.09	$12.29	$0.00	$16.38	$0.00	$0.00	$0.00	$16.38	$16.38	$0.00	06/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	33	$11.51	$26.85	$0.00	$38.36	$0.00	$0.00	$0.00	$38.36	$38.36	$0.00	07/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	08/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	09/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	29	$10.15	$25.84	$0.00	$35.99	$0.00	$0.00	$0.00	$35.99	$35.99	$0.00	10/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	31	$11.12	$27.02	$0.00	$38.14	$0.00	$0.00	$0.00	$38.14	$38.14	$0.00	11/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	37	$14.03	$30.55	$0.00	$44.58	$0.00	$0.00	$0.00	$44.58	$44.58	$0.00	12/18/2012
	2044	ROBERT & JEWEL WILSON			17300849	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	01/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	28	$9.66	$25.25	$0.00	$34.91	$0.00	$0.00	$0.00	$34.91	$34.91	$0.00	02/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	03/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	26	$8.93	$24.08	$0.00	$33.01	$0.00	$0.00	$0.00	$33.01	$33.01	$0.00	04/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	35	$13.06	$29.37	$0.00	$42.43	$0.00	$0.00	$0.00	$42.43	$42.43	$0.00	05/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	4	$3.57	$11.14	$0.00	$14.71	$0.00	$0.00	$0.00	$14.71	$14.71	$0.00	06/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	07/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	08/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	31	$11.12	$27.02	$0.00	$38.14	$0.00	$0.00	$0.00	$38.14	$38.14	$0.00	09/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	31	$11.67	$28.36	$0.00	$40.03	$0.00	$0.00	$0.00	$40.03	$40.03	$0.00	10/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	11/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	33	$12.68	$29.53	$0.00	$42.21	$0.00	$0.00	$0.00	$42.21	$42.21	$0.00	12/18/2013
	2044	ROBERT & JEWEL WILSON			17300849	32	$12.17	$28.91	$0.00	$41.08	$0.00	$0.00	$0.00	$41.08	$41.08	$0.00	01/18/2014

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REGAL POINTE MHP
National Exemption Service

Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

Accounting History
Building Unit: 2044

Account Number: 0979-17300849-000
Tenant From Date: 11/18/2007
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2044	ROBERT & JEWEL WILSON			17300849	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	02/18/2014
	2044	ROBERT & JEWEL WILSON			17300849	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	03/18/2014
	2044	ROBERT & JEWEL WILSON			17300849	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	04/18/2014
	2044	ROBERT & JEWEL WILSON			17300849	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	05/18/2014
	2044	ROBERT & JEWEL WILSON			17300849	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	06/18/2014
	2044	ROBERT & JEWEL WILSON			17300849	16	$6.51	$18.03	$0.00	$24.54	$0.00	$0.00	$0.00	$24.54	$24.54	$0.00	07/18/2014
	2044	ROBERT & JEWEL WILSON			12095549 17300849	7 2	$4.71	$13.71	$0.00	$18.42	$0.00	$0.00	$0.00	$18.42	$18.42	$0.00	08/18/2014
	2044	ROBERT & JEWEL WILSON			12095549	29	$11.10	$26.05	$0.00	$37.15	$0.00	$0.00	$0.00	$37.15	$37.15	$0.00	09/10/2014
	2044	ROBERT & JEWEL WILSON			12095549	22	$8.47	$22.83	$0.00	$31.30	$0.00	$0.00	$0.00	$31.30	$31.30	$0.00	10/10/2014
	2044	ROBERT & JEWEL WILSON			12095549	29	$11.69	$27.36	$0.00	$39.05	$0.00	$0.00	$0.00	$39.05	$39.05	$0.00	11/10/2014
	2044	ROBERT & JEWEL WILSON			12095549	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	12/10/2014
	2044	ROBERT & JEWEL WILSON			12095549	31	$12.76	$28.66	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	01/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	28	$11.15	$26.71	$0.00	$37.86	$0.00	$0.00	$0.00	$37.86	$37.86	$0.00	02/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	37	$15.97	$32.55	$0.00	$48.52	$0.00	$0.00	$0.00	$48.52	$48.52	$0.00	03/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	04/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	33	$13.83	$29.95	$0.00	$43.78	$0.00	$0.00	$0.00	$43.78	$43.78	$0.00	05/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	18	$7.39	$20.23	$0.00	$27.62	$0.00	$0.00	$0.00	$27.62	$27.62	$0.00	06/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	38	$16.50	$33.19	$0.00	$49.69	$0.00	$0.00	$0.00	$49.69	$49.69	$0.00	07/10/2015
	2044	ROBERT & JEWEL WILSON			12095549	123	$125.20	$88.27	$0.00	$213.47	$0.00	$0.00	$0.00	$213.47	$0.00	$213.47	08/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Steven & Patricia Holder

DATE 09.28.15

COMMUNITY RP LOT# 2003 ADDRESS 2624 St. George Drive

HOME PHONE _____ CELL PHONE 717.515.1000 E-MAIL _____

COMPLAINT:

Water bill showing 900 gallons used. Resident has not been on property.

Yes, they can lock main

Internal Use Only:

Water Meter # ~~10129630~~ 12098551 Checked: _____

Reading: ~~000903~~ 001480 Checked: _____

Test Done: _____

Date: 9-28-15

Findings:

Resolution:

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2003

Account Number: 0979-131482-161580
Tenant From Date: 12/19/2011
Tenant To Date: 09/28/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2003	STEVEN & PATRICIA HOLDER		31	19197108	7	$3.98	$11.92	$0.00	$15.90	$0.00	$0.00	$0.00	$15.90	$15.90	$0.00	12/19/2011
	2003	STEVEN & PATRICIA HOLDER			19197108	10	$4.79	$13.97	$0.00	$18.76	$0.00	$0.00	$0.00	$18.76	$18.76	$0.00	01/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	10	$4.79	$13.97	$0.00	$18.76	$0.00	$0.00	$0.00	$18.76	$18.76	$0.00	02/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	12	$5.25	$15.09	$0.00	$20.34	$0.00	$0.00	$0.00	$20.34	$20.34	$0.00	03/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	$0.00	$13.22	$13.22	$0.00	04/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	05/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	06/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	07/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	08/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	09/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	10/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	6	$4.05	$12.32	$0.00	$16.37	$0.00	$0.00	$0.00	$16.37	$16.37	$0.00	11/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	9	$4.79	$14.08	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	12/18/2012
	2003	STEVEN & PATRICIA HOLDER			19197108	11	$5.27	$15.26	$0.00	$20.53	$0.00	$0.00	$0.00	$20.53	$20.53	$0.00	01/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	9	$4.79	$14.08	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	02/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	13	$5.76	$16.43	$0.00	$22.19	$0.00	$0.00	$0.00	$22.19	$22.19	$0.00	03/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	13	$5.76	$16.43	$0.00	$22.19	$0.00	$0.00	$0.00	$22.19	$22.19	$0.00	04/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	6	$4.05	$12.32	$0.00	$16.37	$0.00	$0.00	$0.00	$16.37	$16.37	$0.00	05/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	06/18/2013

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2003

Account Number: 0979-131482-161580
Tenant From Date: 12/19/2011
Tenant To Date: 09/28/2015

Bid	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	07/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	08/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	9	$4.79	$14.08	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	09/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	14	$6.30	$17.87	$0.00	$24.17	$0.00	$0.00	$0.00	$24.17	$24.17	$0.00	10/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	11/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	11	$5.53	$15.96	$0.00	$21.49	$0.00	$0.00	$0.00	$21.49	$21.49	$0.00	12/18/2013
	2003	STEVEN & PATRICIA HOLDER			19197108	14	$6.29	$17.81	$0.00	$24.10	$0.00	$0.00	$0.00	$24.10	$24.10	$0.00	01/18/2014
	2003	STEVEN & PATRICIA HOLDER			19197108	11	$5.53	$15.96	$0.00	$21.49	$0.00	$0.00	$0.00	$21.49	$21.49	$0.00	02/18/2014
	2003	STEVEN & PATRICIA HOLDER			19197108	13	$6.04	$17.19	$0.00	$23.23	$0.00	$0.00	$0.00	$23.23	$23.23	$0.00	03/18/2014
	2003	STEVEN & PATRICIA HOLDER			19197108	7	$4.50	$13.49	$0.00	$17.99	$0.00	$0.00	$0.00	$17.99	$17.99	$0.00	04/18/2014
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	2003	STEVEN & PATRICIA HOLDER			19197108	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	2003	STEVEN & PATRICIA HOLDER			12098551 19197108	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
	2003	STEVEN & PATRICIA HOLDER			12098551	1	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	$0.00	$11.45	$11.45	$0.00	09/10/2014
	2003	STEVEN & PATRICIA HOLDER			12098551	17	$7.12	$19.59	$0.00	$26.71	$0.00	$0.00	$0.00	$26.71	$26.71	$0.00	10/10/2014
	2003	STEVEN & PATRICIA HOLDER			12098551	13	$6.04	$16.99	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	11/10/2014
	2003	STEVEN & PATRICIA HOLDER			12098551	13	$6.04	$16.99	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	12/10/2014
	2003	STEVEN & PATRICIA HOLDER			12098551	13	$6.04	$16.99	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	01/10/2015
	2003	STEVEN & PATRICIA HOLDER			12098551	13	$6.04	$16.99	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	02/10/2015

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2003

Account Number: 0979-131482-161580
Tenant From Date: 12/19/2011
Tenant To Date: 09/28/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2003	STEVEN & PATRICIA HOLDER			12098551	20	$7.93	$21.53	$0.00	$29.46	$0.00	$0.00	$0.00	$29.46	$29.46	$0.00	03/10/2015
	2003	STEVEN & PATRICIA HOLDER			12098551	8	$4.69	$13.75	$0.00	$18.44	$0.00	$0.00	$0.00	$18.44	$18.44	$0.00	04/10/2015
	2003	STEVEN & PATRICIA HOLDER			12098551	15	$6.58	$18.29	$0.00	$24.87	$0.00	$0.00	$0.00	$24.87	$24.87	$0.00	05/10/2015
	2003	STEVEN & PATRICIA HOLDER			12098551	20	$7.93	$21.53	$0.00	$29.46	$0.00	$0.00	$0.00	$29.46	$29.46	$0.00	06/10/2015
	2003	STEVEN & PATRICIA HOLDER			12098551	2	$3.07	$9.87	$0.00	$12.94	$0.00	$0.00	$0.00	$12.94	$12.94	$0.00	07/10/2015
	2003	STEVEN & PATRICIA HOLDER			12098551	9	$4.96	$14.40	$0.00	$19.36	$0.00	$0.00	$0.00	$19.36	$0.00	$19.36	08/10/2015

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00247516

Service Address: 2624 ST GEORGE DR Bldg: Unit:2003
Account Number: 0979-131482-161580
Billing Cycle: 08/10/2015-09/10/2015

Auto Pay: $19.36
Due Date: 10/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

STEVEN & PATRICIA HOLDER
5715 Highway 85 N Lot 517
Crestview, FL 32536-9003

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2003
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2624 ST GEORGE DR

Account Number: 0979-131482-161580

In Service: 12/19/2011

Meter Number	Previous Read	Current Read	Usage
12098551	13500	14400	900
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$4.96
Sewer Charge	$14.40
Current Charges	$19.36
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$19.36
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$19.36

Service From: 08/10/2015
Service To: 09/10/2015
Payment Due: 10/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Joseph & Bonita Grisillo

DATE 8/25/15

COMMUNITY RP LOT# 2135 ADDRESS 1151 Deer Creek Blvd

HOME PHONE 863-414-4301 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Resident's control valve for irrigation went bad in June. Issue was not fixed until 6/25/15. Usage still seems pretty high. NES stating they used 14400 gallons. Please state if lot is vacant.

Internal Use Only:

Water Meter # 10254063 Checked: 8-28-15

Reading: 009527 Checked: 8-28-15

Test Done: _____

Date: 8-28-15

Findings: DID NOT RUN TEST HOSE BIBS LOCKED IRRIGATION ON - 3 DAYS 2 ZONES 5 MIN EACH FOUND NO LEAKS IN WATER OR IRRIGATION LINES

Resolution: LOT VACANT

L.M 9/1/15 3:24 pm T.P.

00059573

Service Address: 1151 DEER CREEK BLVD Bldg: Unit:2135
Account Number: 0979-05172595-000
Billing Cycle: 07/10/2015-08/10/2015

Payment Due: $508.07
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

JOSEPH & BONITA GRISILLO
6161 N Calle De La Culebra
Tucson, AZ 85718-2807

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2135
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1151 DEER CREEK BLVD

Account Number: 0979-05172595-000

In Service: 01/01/2008

Meter Number	Previous Read	Current Read	Usage
10254063	78900	93300	14400
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$164.60
Sewer Charge	$101.88
Current Charges	$266.48
Previous Charges	$241.59
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$508.07
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$508.07

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	54	$18.30	$33.37	$0.00	$51.67	$0.00	$0.00	$50.78	$102.45	$0.00	$102.45	03/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	23	$6.73	$18.36	$12.50	$37.59	$0.00	$-12.50	$102.45	$127.54	$102.45	$25.09	04/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	35	$10.72	$24.17	$0.00	$34.89	$0.00	$0.00	$25.09	$59.98	$59.98	$0.00	05/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	22	$6.53	$17.88	$0.00	$24.41	$0.00	$0.00	$0.00	$24.41	$50.00	($25.59)	06/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	36	$11.12	$24.65	$0.00	$35.77	$0.00	$0.00	($25.59)	$10.18	$10.18	$0.00	07/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	30	$8.73	$21.75	$0.00	$30.48	$0.00	$0.00	$0.00	$30.48	$30.48	$0.00	08/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	51	$17.11	$31.91	$0.00	$49.02	$0.00	$0.00	$0.00	$49.02	$49.02	$0.00	09/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	84	$44.39	$50.26	$0.00	$94.65	$0.00	$0.00	$0.00	$94.65	$94.65	$0.00	10/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	97	$55.30	$56.87	$0.00	$112.17	$0.00	$0.00	$0.00	$112.17	$112.17	$0.00	11/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	12/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	34	$10.84	$24.86	$0.00	$35.70	$0.00	$0.00	$0.00	$35.70	$35.70	$0.00	01/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	59	$23.42	$37.56	$0.00	$60.98	$0.00	$0.00	$0.00	$60.98	$60.98	$0.00	02/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	83	$43.55	$49.75	$0.00	$93.30	$0.00	$0.00	$0.00	$93.30	$93.30	$0.00	03/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	57	$21.74	$36.55	$0.00	$58.29	$0.00	$0.00	$0.00	$58.29	$0.00	$58.29	04/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	63	$26.77	$39.59	$0.00	$66.36	$0.00	$0.00	$58.29	$124.65	$124.65	$0.00	05/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	65	$28.45	$40.61	$0.00	$69.06	$0.00	$0.00	$0.00	$69.06	$69.06	$0.00	06/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	63	$26.77	$39.59	$0.00	$66.36	$0.00	$0.00	$0.00	$66.36	$66.36	$0.00	07/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	56	$20.90	$36.04	$0.00	$56.94	$0.00	$0.00	$0.00	$56.94	$56.94	$0.00	08/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	77	$38.52	$46.71	$0.00	$85.23	$0.00	$0.00	$0.00	$85.23	$85.23	$0.00	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	60	$24.26	$38.07	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	10/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	68	$32.53	$44.28	$0.00	$76.81	$0.00	$0.00	$0.00	$76.81	$76.81	$0.00	11/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	77	$40.46	$49.09	$0.00	$89.55	$0.00	$0.00	$0.00	$89.55	$89.55	$0.00	12/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	65	$29.89	$42.68	$0.00	$72.57	$0.00	$0.00	$0.00	$72.57	$72.57	$0.00	01/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	60	$25.48	$40.01	$0.00	$65.49	$0.00	$0.00	$0.00	$65.49	$65.49	$0.00	02/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	45	$16.24	$32.00	$0.00	$48.24	$0.00	$0.00	$0.00	$48.24	$48.24	$0.00	03/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$0.00	$46.29	04/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$46.29	$93.56	$93.56	$0.00	05/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	40	$14.04	$29.33	$0.00	$43.37	$0.00	$0.00	$0.00	$43.37	$43.37	$0.00	06/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	53	$19.76	$36.27	$0.00	$56.03	$0.00	$0.00	$0.00	$56.03	$56.03	$0.00	07/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	82	$44.87	$51.76	$0.00	$96.63	$0.00	$0.00	$0.00	$96.63	$96.63	$0.00	08/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	90	$51.91	$56.03	$0.00	$107.94	$0.00	$0.00	$0.00	$107.94	$107.94	$0.00	09/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	102	$65.61	$65.49	$0.00	$131.10	$0.00	$0.00	$0.00	$131.10	$131.10	$0.00	10/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	97	$60.98	$62.69	$0.00	$123.67	$0.00	$0.00	$0.00	$123.67	$123.67	$0.00	11/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	119	$88.98	$75.01	$0.00	$163.99	$0.00	$0.00	$0.00	$163.99	$163.99	$0.00	12/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	158	$152.16	$96.85	$0.00	$249.01	$0.00	$0.00	$0.00	$249.01	$0.00	$249.01	01/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	150	$139.20	$92.37	$0.00	$231.57	$0.00	$0.00	$249.01	$480.58	$226.00	$254.58	02/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	96	$60.06	$62.13	$0.00	$122.19	$0.00	$0.00	$254.58	$376.77	$376.77	$0.00	03/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	71	$36.93	$48.13	$0.00	$85.06	$0.00	$0.00	$0.00	$85.06	$85.06	$0.00	04/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	76	$41.56	$50.93	$0.00	$92.49	$0.00	$0.00	$0.00	$92.49	$92.49	$0.00	05/18/2012

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	69	$35.08	$47.01	$0.00	$82.09	$0.00	$0.00	$0.00	$82.09	$82.09	$0.00	06/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	85	$49.88	$55.97	$0.00	$105.85	$0.00	$0.00	$0.00	$105.85	$105.85	$0.00	07/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	69	$35.08	$47.01	$0.00	$82.09	$0.00	$0.00	$0.00	$82.09	$82.09	$0.00	08/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	80	$45.26	$53.17	$0.00	$98.43	$0.00	$0.00	$0.00	$98.43	$98.43	$0.00	09/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	62	$30.04	$45.25	$0.00	$75.29	$0.00	$0.00	$0.00	$75.29	$75.29	$0.00	10/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	87	$54.32	$59.95	$0.00	$114.27	$0.00	$0.00	$0.00	$114.27	$114.27	$0.00	11/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	88	$55.29	$60.53	$0.00	$115.82	$0.00	$0.00	$0.00	$115.82	$115.82	$0.00	12/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	92	$59.17	$62.89	$0.00	$122.06	$0.00	$0.00	$0.00	$122.06	$122.06	$0.00	01/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	64	$31.98	$46.42	$0.00	$78.40	$0.00	$0.00	$0.00	$78.40	$0.00	$78.40	02/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$78.40	$149.01	$149.01	$0.00	03/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	53	$21.79	$39.95	$0.00	$61.74	$30.00	$0.00	$0.00	$91.74	$0.00	$91.74	04/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	52	$21.30	$39.37	$0.00	$60.67	$30.00	$0.00	$61.74	$152.41	$0.00	$152.41	05/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	57	$25.19	$42.31	$0.00	$67.50	$30.00	$0.00	$122.41	$219.91	$219.91	$0.00	06/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	54	$22.27	$40.54	$0.00	$62.81	$0.00	$0.00	$0.00	$62.81	$62.81	$0.00	07/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$0.00	$70.61	$70.61	$0.00	08/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	75	$42.66	$52.89	$0.00	$95.55	$0.00	$0.00	$0.00	$95.55	$95.55	$0.00	09/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	80	$49.90	$58.59	$0.00	$108.49	$0.00	$0.00	$0.00	$108.49	$108.49	$0.00	10/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	67	$37.14	$50.51	$0.00	$87.65	$0.00	$0.00	$0.00	$87.65	$0.00	$87.65	11/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	64	$34.08	$48.66	$0.00	$82.74	$0.00	$0.00	$87.65	$170.39	$170.39	$0.00	12/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	71	$41.22	$52.98	$0.00	$94.20	$0.00	$0.00	$0.00	$94.20	$94.20	$0.00	01/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	53	$22.86	$41.87	$0.00	$64.73	$0.00	$0.00	$0.00	$64.73	$129.46	($64.73)	02/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	66	$36.12	$49.89	$0.00	$86.01	$0.00	$0.00	($64.73)	$21.28	$21.28	$0.00	03/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$0.00	$48.96	04/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	56	$25.92	$43.72	$0.00	$69.64	$0.00	$0.00	$48.96	$118.60	$118.60	$0.00	05/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	06/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	50	$23.32	$39.01	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	07/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595 10254063	114 26	$110.32	$94.54	$0.00	$204.86	$0.00	$0.00	$0.00	$204.86	$204.86	$0.00	08/18/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	59	$32.50	$44.56	$0.00	$77.06	$0.00	$0.00	$0.00	$77.06	$77.06	$0.00	09/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	67	$42.72	$51.99	$0.00	$94.71	$0.00	$0.00	$0.00	$94.71	$0.00	$94.71	10/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	59	$34.16	$46.80	$0.00	$80.96	$0.00	$0.00	$94.71	$175.67	$270.38	($94.71)	11/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	66	$41.65	$51.34	$0.00	$92.99	$0.00	$0.00	($94.71)	($1.72)	$0.00	($1.72)	12/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	($1.72)	$75.81	$75.81	$0.00	01/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	$0.00	$77.53	$77.53	$0.00	02/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	51	$25.60	$41.62	$0.00	$67.22	$0.00	$0.00	$0.00	$67.22	$67.22	$0.00	03/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	50	$24.53	$40.97	$0.00	$65.50	$0.00	$0.00	$0.00	$65.50	$65.50	$0.00	04/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	44	$19.71	$37.08	$0.00	$56.79	$0.00	$0.00	$0.00	$56.79	$56.79	$0.00	05/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	253	$369.08	$172.51	$0.00	$541.59	$0.00	$0.00	$0.00	$541.59	$300.00	$241.59	06/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	144	$164.60	$101.88	$0.00	$266.48	$0.00	$0.00	$241.59	$508.07	$0.00	$508.07	07/10/2015

5/10-6/10

7/10-8/10

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Regal Pointe Pool

DATE 08/25/15

COMMUNITY RP LOT# _____ ADDRESS _____

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Matt stated from 7am-8:30am the meter has clicked over twice. Not registering any water ~~to~~ running though it. Please do a test on meter to insure proper water usage.

Internal Use Only: SPA START 000595° AFTER TEST 000596°

Water Meter # 10243038 **Checked:** ✓

Reading: AT START 000594° AFTER TEST 000595° **Checked:** ✓

Test Done: 8-25-15

Date:

Findings: RAN 8 GL AND METER READ OK FIRST TEST WAS FOR THE POOL, RAN 10GL FOR SPA METER READ OK METER is READING FINE.

Resolution:

00494826

Service Address: 2839 ST GEORGE DR Bldg: Unit:POOL
Account Number: 0979-410899-413707
Billing Cycle: 07/10/2015-08/10/2015

Payment Due: $0.00
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

POOL**READS ONLY**
2839 ST GEORGE DR
DAVENPORT, FL 33837-1543

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:POOL
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2839 ST GEORGE DR

Account Number: 0979-410899-413707

In Service: 04/16/2015

Meter Number	Previous Read	Current Read	Usage
10243038	5900	5900	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

Current Charges	$0.00
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$0.00
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$0.00

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit POOL

Account Number: 0979-410899-413707
Tenant From Date: 04/16/2015
Tenant To Date: 08/25/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month

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Page: 1 of 1

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Toni Miner

DATE 10/18/16

COMMUNITY RP LOT# 2078 ADDRESS 2313 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from 900 gallons in Sept to 116,000 in Oct.

Internal Use Only:

Water Meter # 10242575 Checked: _____

Reading: 0092300 Checked: _____

Test Done: Ray ~~10/20~~

Date: 10/19/16

Findings: see attached w/o

Resolution:

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 486
Fax #		**Date Printed** 10/18/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

772.834.4662

Job Details

Job Location
2313 St George Dr
Davenport, FL

Contact Info
Contact: Toni Miner
Phone:
Phone 2:
Account #: 794
Lot/Unit #: RP2078

Special Instructions

Detailed Description
Please run 2 gallon leak test. Resident's usage spiked form 900 gallons last month to 16,000 gallons this month.

Thank you AM

Meter # 10242575, reading 009230o
ran 2 gallon test and meter read OK and no leaks. Checked irrigation clock, found it turned to the off position but zone 3 was running. Program A is set for Odd days, start time 4:30 AM 15 minutes for two days, program B set for 12:AM but all three zones had on run time. Program C was off. It looks like the clock is not working correctly. I got zones 1& 2 to come on and found no leaks. I did not get zone 1 to come. clock would not work on manual for this zone. Again I believe the clock is bad or needs to be reset 10/19/2016 RT

10/19/16 emailed resident findings & contact info for outside companies.

(A)

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME John Dawson

DATE 10/18/16

COMMUNITY RP LOT# 22645 ADDRESS 2930 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Resident's usage spiked from 11,500 gallons in Sept to 18,300 gallons in Oct.

Internal Use Only:

Water Meter # 10245449 **Checked:** _____

Reading: 0352346 **Checked:** _____

Test Done: Ray 10/19/16
Date:

Findings: see attached w/o

Resolution:

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #**	487
Fax #		**Date Printed**	10/18/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
2930 St George Dr
Davenport, FL

Contact Info
Contact: John Dawson
Phone:
Phone 2:
Account #: 917
Lot/Unit #: RP22045

Special Instructions

Detailed Description
Please run 2 gallon leak test for possible leak. Resident's usage spiked from 11,500 gallons last month to 18,300 gallons this month.

Thank you AM

Meter # 10245449, reading 035234o
2 gallon test was good, the only problem I seen was that # 3 zone of the irrigation was on and the clock was in the off position. I was able to turn on zones 2 and 3 but not 1. did not find any leaks in the zones i ran. I belive the clock need to be replaced.

10/19/16 e-mailed resident ~~w/finds~~ findings & contact info for various companies. (A)

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Charles & Vicki Lawson

DATE 8-25-15

COMMUNITY RP LOT# 2214 ADDRESS 2870 St George Drive

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

506-856-0247 | 954-729-9436

COMPLAINT:

Normal usage is 3000 -6800 gallons. July usage is reading 9700 gallons. Please state if lot is vacant.

Internal Use Only:

Water Meter # 10255835 **Checked:** 8-28-15

Reading: 007247° **Checked:** 8-28-15

Test Done: _____

Date: 8-28-15

Findings: RAN 2 CL TEST METER OK NO LEAKS IN WATER OR IRRIGATION LINE IRRIGATION SET 2 DAYS 2 ZONES 20 MIN EACH

Resolution: LOT IS IN USE

LM 9/1/15! planted bushes and trees and adjusted the times of watering to make sure bushes and trees didn't die. 9/1/15 2:00pm KT

00099095

Service Address: 2870 ST GEORGE DR Bldg: Unit:2214
Account Number: 0979-131859-8122
Billing Cycle: 07/10/2015-08/10/2015

Auto Pay: $147.86
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

CHARLES & VICKIE LAWSON
8 TEAKWOOD WAY
MONCTON , NEW BRUNSWICK E1G 1V3
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2214
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2870 ST GEORGE DR

Account Number: 0979-131859-8122

In Service: 04/18/2009

Meter Number	Previous Read	Current Read	Usage
10255835	59000	68700	9700
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$76.43
Sewer Charge	$71.43
Current Charges	**$147.86**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$147.86**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$147.86**

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2214

Account Number: 0979-131859-8122
Tenant From Date: 04/18/2009
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2214	CHARLES & VICKIE LAWSON					$2.13	$7.23	$0.00	$9.36	$0.00	$0.00	$0.00	$9.36	$0.00	$9.36	04/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.13	$7.23	$0.00	$9.36	$0.00	$12.50	$9.36	$31.22	$0.00	$31.22	05/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.13	$7.23	$0.00	$9.36	$0.00	$0.00	$18.72	$28.08	$0.00	$28.08	06/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.13	$7.23	$0.00	$9.36	$0.00	$0.00	$28.08	$37.44	$0.00	$37.44	07/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.13	$7.23	$0.00	$9.36	$0.00	$12.50	$37.44	$59.30	$0.00	$59.30	08/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.13	$7.23	$0.00	$9.36	$0.00	$12.50	$46.80	$68.66	$0.00	$68.66	09/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$25.00	$56.16	$90.99	$0.00	$90.99	10/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$25.00	$65.99	$100.82	$0.00	$100.82	11/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$37.50	$75.82	$123.15	$0.00	$123.15	12/18/2009
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$50.00	$85.65	$145.48	$0.00	$145.48	01/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$37.50	$95.48	$142.81	$0.00	$142.81	02/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$75.00	$105.31	$190.14	$0.00	$190.14	03/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$75.00	$115.14	$199.97	$0.00	$199.97	04/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$75.00	$124.97	$209.80	$145.48	$64.32	05/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$-75.00	$-65.17	$0.00	$25.00	$51.82	$11.65	$11.65	$0.00	06/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	07/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	08/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	09/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	10/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2214

Account Number: 0979-131859-8122
Tenant From Date: 04/18/2009
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	11/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	12/18/2010
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	01/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	02/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	03/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	04/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	05/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	06/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	07/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	08/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$0.00	$10.32	$10.32	$0.00	09/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	10/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	11/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	12/18/2011
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	01/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	02/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	03/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	04/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	05/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	06/18/2012

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2214

Account Number: 0979-131859-8122
Tenant From Date: 04/18/2009
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	07/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	08/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	09/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	10/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	11/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	12/18/2012
	2214	CHARLES & VICKIE LAWSON					$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	01/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	68	$35.87	$48.77	$0.00	$84.64	$0.00	$0.00	$0.00	$84.64	$84.64	$0.00	02/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	72	$39.75	$51.13	$0.00	$90.88	$0.00	$0.00	$0.00	$90.88	$90.88	$0.00	03/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	80	$47.52	$55.83	$0.00	$103.35	$0.00	$0.00	$0.00	$103.35	$103.35	$0.00	04/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	97	$64.03	$65.83	$0.00	$129.86	$0.00	$0.00	$0.00	$129.86	$129.86	$0.00	05/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	76	$43.64	$53.48	$0.00	$97.12	$0.00	$0.00	$0.00	$97.12	$97.12	$0.00	06/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	26	$8.93	$24.08	$0.00	$33.01	$0.00	$0.00	$0.00	$33.01	$33.01	$0.00	07/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	24	$8.45	$22.90	$0.00	$31.35	$0.00	$0.00	$0.00	$31.35	$31.35	$0.00	08/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	31	$11.12	$27.02	$0.00	$38.14	$0.00	$0.00	$0.00	$38.14	$38.14	$0.00	09/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	27	$9.63	$25.89	$0.00	$35.52	$0.00	$0.00	$0.00	$35.52	$35.52	$0.00	10/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	23	$8.60	$23.36	$0.00	$31.96	$0.00	$0.00	$0.00	$31.96	$31.96	$0.00	11/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	33	$12.68	$29.53	$0.00	$42.21	$0.00	$0.00	$0.00	$42.21	$42.21	$0.00	12/18/2013
	2214	CHARLES & VICKIE LAWSON			4402102	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	01/18/2014
	2214	CHARLES & VICKIE LAWSON			4402102	121	$102.94	$83.83	$0.00	$186.77	$0.00	$0.00	$0.00	$186.77	$186.77	$0.00	02/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2214

Account Number: 0979-131859-8122
Tenant From Date: 04/18/2009
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2214	CHARLES & VICKIE LAWSON			4402102	133	$124.37	$91.23	$0.00	$215.60	$0.00	$0.00	$0.00	$215.60	$215.60	$0.00	03/18/2014
	2214	CHARLES & VICKIE LAWSON			4402102	76	$46.32	$56.06	$0.00	$102.38	$0.00	$0.00	$0.00	$102.38	$102.38	$0.00	04/18/2014
	2214	CHARLES & VICKIE LAWSON			4402102	93	$63.66	$66.55	$0.00	$130.21	$0.00	$0.00	$0.00	$130.21	$130.21	$0.00	05/18/2014
	2214	CHARLES & VICKIE LAWSON			4402102	78	$48.36	$57.30	$0.00	$105.66	$0.00	$0.00	$0.00	$105.66	$105.66	$0.00	06/18/2014
	2214	CHARLES & VICKIE LAWSON			4402102	99	$76.37	$69.24	$0.00	$145.61	$0.00	$0.00	$0.00	$145.61	$145.61	$0.00	07/18/2014
	2214	CHARLES & VICKIE LAWSON			10255835 4402102	9 35	$16.45	$35.31	$0.00	$51.76	$0.00	$0.00	$0.00	$51.76	$51.76	$0.00	08/18/2014
	2214	CHARLES & VICKIE LAWSON			10255835	67	$40.66	$49.50	$0.00	$90.16	$0.00	$0.00	$0.00	$90.16	$90.16	$0.00	09/10/2014
	2214	CHARLES & VICKIE LAWSON			10255835 10255835	0 104	$89.56	$75.96	$0.00	$165.52	$0.00	$0.00	$0.00	$165.52	$165.52	$0.00	10/10/2014
	2214	CHARLES & VICKIE LAWSON			10255835	61	$36.30	$48.10	$0.00	$84.40	$0.00	$0.00	$0.00	$84.40	$84.40	$0.00	11/10/2014
	2214	CHARLES & VICKIE LAWSON			10255835	68	$43.79	$52.63	$0.00	$96.42	$0.00	$0.00	$0.00	$96.42	$96.42	$0.00	12/10/2014
	2214	CHARLES & VICKIE LAWSON			10255835	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	$0.00	$77.53	$77.53	$0.00	01/10/2015
	2214	CHARLES & VICKIE LAWSON			10255835	53	$27.74	$42.91	$0.00	$70.65	$0.00	$0.00	$0.00	$70.65	$70.65	$0.00	02/10/2015
	2214	CHARLES & VICKIE LAWSON			10255835	64	$39.51	$50.04	$0.00	$89.55	$0.00	$0.00	$0.00	$89.55	$89.55	$0.00	03/10/2015
	2214	CHARLES & VICKIE LAWSON			10255835	39	$17.04	$33.84	$0.00	$50.88	$0.00	$0.00	$0.00	$50.88	$50.88	$0.00	04/10/2015
	2214	CHARLES & VICKIE LAWSON			10255835	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	05/10/2015
	2214	CHARLES & VICKIE LAWSON			10255835	36	$15.43	$31.90	$0.00	$47.33	$0.00	$0.00	$0.00	$47.33	$47.33	$0.00	06/10/2015
	2214	CHARLES & VICKIE LAWSON			10255835	97	$76.43	$71.43	$0.00	$147.86	$0.00	$0.00	$0.00	$147.86	$0.00	$147.86	07/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Howard & Glennette Harman

DATE 8/25/15

COMMUNITY RP LOT# 2009 ADDRESS 1018 Deer Creek Blvd

HOME PHONE 910.297.8189 CELL PHONE _____ E-MAIL _____

COMPLAINT:

High usage last 2 months. June usage was 9400 gallons. July usage was 7200 gallons. Please state if lot is vacant.

Internal Use Only:

Water Meter # 10255705 **Checked:** _____

Reading: 004574 – 004575 **Checked:** _____

Test Done: 8-25-15

Date:

Findings: IRRIGATION OFF FOUND NO LEAKS LOT NOT VACANT

Resolution: Called resident, resident had a water pipe leak. resident fixed pipe, aware of high bills. 8/25/15 KT

00059448

Service Address: 1018 DEER CREEK BLVD Bldg: Unit:2009
Account Number: 0979-3771240-000
Billing Cycle: 07/10/2015-08/10/2015

Auto Pay: $103.30
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

HOWARD HARMAN
1018 Deer Creek Blvd Lot 2009
Davenport, FL 33837-1536

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2009
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1018 DEER CREEK BLVD

Account Number: 0979-3771240-000

In Service: 07/18/2007

Meter Number	Previous Read	Current Read	Usage
10255705	38100	45300	7200
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$48.07
Sewer Charge	$55.23
Current Charges	**$103.30**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$103.30**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$103.30**

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2009

Account Number: 0979-3771240-000
Tenant From Date: 07/18/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2009	HOWARD HARMAN			3771240	69	$30.30	$40.63	$0.00	$70.93	$0.00	$0.00	$0.00	$70.93	$70.93	$0.00	03/18/2009
	2009	HOWARD HARMAN			3771240	43	$13.91	$28.04	$0.00	$41.95	$0.00	$0.00	$0.00	$41.95	$41.95	$0.00	04/18/2009
	2009	HOWARD HARMAN			3771240	50	$16.71	$31.43	$0.00	$48.14	$0.00	$0.00	$0.00	$48.14	$48.14	$0.00	05/18/2009
	2009	HOWARD HARMAN			3771240	52	$17.51	$32.40	$0.00	$49.91	$0.00	$0.00	$0.00	$49.91	$49.91	$0.00	06/18/2009
	2009	HOWARD HARMAN			3771240	52	$17.51	$32.40	$0.00	$49.91	$0.00	$0.00	$0.00	$49.91	$49.91	$0.00	07/18/2009
	2009	HOWARD HARMAN			3771240	42	$13.52	$27.56	$0.00	$41.08	$0.00	$0.00	$0.00	$41.08	$41.08	$0.00	08/18/2009
	2009	HOWARD HARMAN			3771240	57	$20.70	$34.82	$0.00	$55.52	$0.00	$0.00	$0.00	$55.52	$55.52	$0.00	09/18/2009
	2009	HOWARD HARMAN			3771240	56	$20.90	$36.04	$0.00	$56.94	$0.00	$0.00	$0.00	$56.94	$56.94	$0.00	10/18/2009
	2009	HOWARD HARMAN			3771240	46	$15.87	$30.96	$0.00	$46.83	$0.00	$0.00	$0.00	$46.83	$46.83	$0.00	11/18/2009
	2009	HOWARD HARMAN			3771240	61	$25.10	$38.58	$0.00	$63.68	$0.00	$0.00	$0.00	$63.68	$63.68	$0.00	12/18/2009
	2009	HOWARD HARMAN			3771240	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	01/18/2010
	2009	HOWARD HARMAN			3771240	49	$17.13	$32.48	$0.00	$49.61	$0.00	$0.00	$0.00	$49.61	$49.61	$0.00	02/18/2010
	2009	HOWARD HARMAN			3771240	54	$19.22	$35.02	$0.00	$54.24	$0.00	$0.00	$0.00	$54.24	$54.24	$0.00	03/18/2010
	2009	HOWARD HARMAN			3771240	42	$14.20	$28.93	$0.00	$43.13	$0.00	$0.00	$0.00	$43.13	$43.13	$0.00	04/18/2010
	2009	HOWARD HARMAN			3771240	46	$15.87	$30.96	$0.00	$46.83	$0.00	$0.00	$0.00	$46.83	$46.83	$0.00	05/18/2010
	2009	HOWARD HARMAN			3771240	68	$30.97	$42.13	$0.00	$73.10	$0.00	$0.00	$0.00	$73.10	$73.10	$0.00	06/18/2010
	2009	HOWARD HARMAN			3771240	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	07/18/2010
	2009	HOWARD HARMAN			3771240	55	$20.06	$35.53	$0.00	$55.59	$0.00	$0.00	$0.00	$55.59	$55.59	$0.00	08/18/2010
	2009	HOWARD HARMAN			3771240	65	$28.45	$40.61	$0.00	$69.06	$0.00	$0.00	$0.00	$69.06	$69.06	$0.00	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2009

Account Number: 0979-3771240-000
Tenant From Date: 07/18/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2009	HOWARD HARMAN			3771240	92	$51.11	$54.33	$0.00	$105.44	$0.00	$0.00	$0.00	$105.44	$105.44	$0.00	10/18/2010
	2009	HOWARD HARMAN			3771240	79	$42.22	$50.16	$0.00	$92.38	$0.00	$0.00	$0.00	$92.38	$92.38	$0.00	11/18/2010
	2009	HOWARD HARMAN			3771240	66	$30.77	$43.21	$0.00	$73.98	$0.00	$0.00	$0.00	$73.98	$73.98	$0.00	12/18/2010
	2009	HOWARD HARMAN			3771240	42	$14.92	$30.40	$0.00	$45.32	$0.00	$0.00	$0.00	$45.32	$45.32	$0.00	01/18/2011
	2009	HOWARD HARMAN			3771240	40	$14.04	$29.33	$0.00	$43.37	$0.00	$0.00	$0.00	$43.37	$43.37	$0.00	02/18/2011
	2009	HOWARD HARMAN			3771240	64	$29.01	$42.15	$0.00	$71.16	$0.00	$0.00	$0.00	$71.16	$71.16	$0.00	03/18/2011
	2009	HOWARD HARMAN			3771240	50	$18.44	$34.67	$0.00	$53.11	$0.00	$0.00	$0.00	$53.11	$53.11	$0.00	04/18/2011
	2009	HOWARD HARMAN			3771240	38	$13.16	$28.26	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	05/18/2011
	2009	HOWARD HARMAN			3771240	38	$13.16	$28.26	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	06/18/2011
	2009	HOWARD HARMAN			3771240	39	$13.60	$28.80	$0.00	$42.40	$0.00	$0.00	$0.00	$42.40	$42.40	$0.00	07/18/2011
	2009	HOWARD HARMAN			3771240	27	$8.32	$22.39	$0.00	$30.71	$0.00	$0.00	$0.00	$30.71	$30.71	$0.00	08/18/2011
	2009	HOWARD HARMAN			3771240	38	$13.16	$28.26	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	09/18/2011
	2009	HOWARD HARMAN			3771240	31	$10.58	$25.73	$0.00	$36.31	$0.00	$0.00	$0.00	$36.31	$36.31	$0.00	10/18/2011
	2009	HOWARD HARMAN			3771240	30	$10.12	$25.17	$0.00	$35.29	$0.00	$0.00	$0.00	$35.29	$35.29	$0.00	11/18/2011
	2009	HOWARD HARMAN			3771240	43	$16.13	$32.45	$0.00	$48.58	$0.00	$0.00	$0.00	$48.58	$48.58	$0.00	12/18/2011
	2009	HOWARD HARMAN			3771240	37	$13.35	$29.09	$0.00	$42.44	$0.00	$0.00	$0.00	$42.44	$42.44	$0.00	01/18/2012
	2009	HOWARD HARMAN			3771240	61	$27.68	$42.53	$0.00	$70.21	$0.00	$0.00	$0.00	$70.21	$70.21	$0.00	02/18/2012
	2009	HOWARD HARMAN			3771240	58	$24.91	$40.85	$0.00	$65.76	$0.00	$0.00	$0.00	$65.76	$65.76	$0.00	03/18/2012
	2009	HOWARD HARMAN			3771240	36	$12.89	$28.53	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	04/18/2012
	2009	HOWARD HARMAN			3771240	34	$11.97	$27.41	$0.00	$39.38	$0.00	$0.00	$0.00	$39.38	$39.38	$0.00	05/18/2012

Printed: 08/20/2015 04:24:41

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2009

Account Number: 0979-3771240-000
Tenant From Date: 07/18/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2009	HOWARD HARMAN			3771240	40	$14.74	$30.77	$0.00	$45.51	$0.00	$0.00	$0.00	$45.51	$45.51	$0.00	06/18/2012
	2009	HOWARD HARMAN			3771240	44	$16.59	$33.01	$0.00	$49.60	$0.00	$0.00	$0.00	$49.60	$49.60	$0.00	07/18/2012
	2009	HOWARD HARMAN			3771240	55	$22.13	$39.17	$0.00	$61.30	$0.00	$0.00	$0.00	$61.30	$61.30	$0.00	08/18/2012
	2009	HOWARD HARMAN			3771240	42	$15.66	$31.89	$0.00	$47.55	$0.00	$0.00	$0.00	$47.55	$47.55	$0.00	09/18/2012
	2009	HOWARD HARMAN			3771240	38	$14.51	$31.13	$0.00	$45.64	$0.00	$0.00	$0.00	$45.64	$45.64	$0.00	10/18/2012
	2009	HOWARD HARMAN			3771240	47	$18.88	$36.43	$0.00	$55.31	$0.00	$0.00	$0.00	$55.31	$55.31	$0.00	11/18/2012
	2009	HOWARD HARMAN			3771240	41	$15.97	$32.90	$0.00	$48.87	$0.00	$0.00	$0.00	$48.87	$48.87	$0.00	12/18/2012
	2009	HOWARD HARMAN			3771240	43	$16.94	$34.07	$0.00	$51.01	$0.00	$0.00	$0.00	$51.01	$51.01	$0.00	01/18/2013
	2009	HOWARD HARMAN			3771240	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	02/18/2013
	2009	HOWARD HARMAN			3771240	29	$10.15	$25.84	$0.00	$35.99	$0.00	$0.00	$0.00	$35.99	$35.99	$0.00	03/18/2013
	2009	HOWARD HARMAN			3771240	30	$10.63	$26.43	$0.00	$37.06	$0.00	$0.00	$0.00	$37.06	$37.06	$0.00	04/18/2013
	2009	HOWARD HARMAN			3771240	29	$10.15	$25.84	$0.00	$35.99	$0.00	$0.00	$0.00	$35.99	$35.99	$0.00	05/18/2013
	2009	HOWARD HARMAN			3771240	30	$10.63	$26.43	$0.00	$37.06	$0.00	$0.00	$0.00	$37.06	$37.06	$0.00	06/18/2013
	2009	HOWARD HARMAN			3771240	35	$13.06	$29.37	$0.00	$42.43	$0.00	$0.00	$0.00	$42.43	$42.43	$0.00	07/18/2013
	2009	HOWARD HARMAN			3771240	30	$10.63	$26.43	$0.00	$37.06	$0.00	$0.00	$0.00	$37.06	$37.06	$0.00	08/18/2013
	2009	HOWARD HARMAN			3771240	25	$8.69	$23.49	$0.00	$32.18	$0.00	$0.00	$0.00	$32.18	$32.18	$0.00	09/18/2013
	2009	HOWARD HARMAN			3771240	32	$12.18	$28.97	$0.00	$41.15	$0.00	$0.00	$0.00	$41.15	$41.15	$0.00	10/18/2013
	2009	HOWARD HARMAN			3771240	29	$10.64	$27.06	$0.00	$37.70	$0.00	$0.00	$0.00	$37.70	$37.70	$0.00	11/18/2013
	2009	HOWARD HARMAN			3771240	25	$9.11	$24.60	$0.00	$33.71	$0.00	$0.00	$0.00	$33.71	$33.71	$0.00	12/18/2013
	2009	HOWARD HARMAN			3771240	36	$14.20	$31.38	$0.00	$45.58	$0.00	$0.00	$0.00	$45.58	$45.58	$0.00	01/18/2014

Printed: 08/20/2015 04:24:41

Page: 3 of 5

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2009

Account Number: 0979-3771240-000
Tenant From Date: 07/18/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2009	HOWARD HARMAN			3771240	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	02/18/2014
	2009	HOWARD HARMAN			3771240	29	$10.64	$27.06	$0.00	$37.70	$0.00	$0.00	$0.00	$37.70	$37.70	$0.00	03/18/2014
	2009	HOWARD HARMAN			3771240	28	$10.13	$26.45	$0.00	$36.58	$0.00	$0.00	$0.00	$36.58	$36.58	$0.00	04/18/2014
	2009	HOWARD HARMAN			3771240	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	05/18/2014
	2009	HOWARD HARMAN			3771240	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	06/18/2014
	2009	HOWARD HARMAN			3771240	34	$13.64	$29.14	$0.00	$42.78	$0.00	$0.00	$0.00	$42.78	$42.78	$0.00	07/18/2014
	2009	HOWARD HARMAN			10255705 3771240	14 7	$7.78	$21.12	$0.00	$28.90	$0.00	$0.00	$0.00	$28.90	$28.90	$0.00	08/18/2014
	2009	HOWARD HARMAN			10255705	23	$8.30	$22.35	$0.00	$30.65	$0.00	$0.00	$0.00	$30.65	$30.65	$0.00	09/10/2014
	2009	HOWARD HARMAN			10255705	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	10/10/2014
	2009	HOWARD HARMAN			10255705	46	$20.78	$38.38	$0.00	$59.16	$0.00	$0.00	$0.00	$59.16	$59.16	$0.00	11/10/2014
	2009	HOWARD HARMAN			10255705	50	$24.53	$40.97	$0.00	$65.50	$0.00	$0.00	$0.00	$65.50	$65.50	$0.00	12/10/2014
	2009	HOWARD HARMAN			10255705	22	$8.47	$22.83	$0.00	$31.30	$0.00	$0.00	$0.00	$31.30	$31.30	$0.00	01/10/2015
	2009	HOWARD HARMAN			10255705	20	$7.93	$21.53	$0.00	$29.46	$0.00	$0.00	$0.00	$29.46	$29.46	$0.00	02/10/2015
	2009	HOWARD HARMAN			10255705	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	03/10/2015
	2009	HOWARD HARMAN			10255705	23	$8.74	$23.47	$0.00	$32.21	$0.00	$0.00	$0.00	$32.21	$32.21	$0.00	04/10/2015
	2009	HOWARD HARMAN			10255705	23	$8.74	$23.47	$0.00	$32.21	$0.00	$0.00	$0.00	$32.21	$32.21	$0.00	05/10/2015
	2009	HOWARD HARMAN			10255705	94	$71.61	$69.48	$0.00	$141.09	$0.00	$0.00	$0.00	$141.09	$141.09	$0.00	06/10/2015
	2009	HOWARD HARMAN			10255705	72	$48.07	$55.23	$0.00	$103.30	$0.00	$0.00	$0.00	$103.30	$0.00	$103.30	07/10/2015

Printed: 08/20/2015 04:24:41

Page: 4 of 5

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert & Joan Leah

DATE 8/20/15

COMMUNITY RP LOT# 2099 ADDRESS 2553 St. George Drive

HOME PHONE _____ CELL PHONE 305-772-9990 E-MAIL _____

COMPLAINT:

Extremely High Water bill. $450.74. NES stating they used 21700 gallons.

Internal Use Only:

Water Meter # 10209924 006016 **Checked:** ✓

Reading: 006016 **Checked:** ✓

Test Done: 8-20-15

Date:

Findings: Ran 2GL Test and meter read ok. Found No Leaks at the House or irrigation Owner said irrigation has been off for two months

Resolution: No read previous month. On track as of right now with usage. LM 8/20/15 SKT @ 4:16pm

8-20-15

R.T.

00059537

Service Address: 2553 ST GEORGE DR Bldg: Unit:2099
Account Number: 0979-07004600-000
Billing Cycle: 07/10/2015-08/10/2015
$26.37 Credit Balance Applied to this bill.

Payment Due: $424.37
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

JOAN & ROBERT LEAH
2553 St George Dr
Davenport, FL 33837-1533

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2099
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2553 ST GEORGE DR

Account Number: 0979-07004600-000

In Service: 05/07/2007

Meter Number	Previous Read	Current Read	Usage
10209924	37300	59000	21700
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$301.55
Sewer Charge	$149.19
Current Charges	**$450.74**
Previous Charges	**($26.37)**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$424.37**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$424.37**

$26.37 Credit Balance Applied to this bill.
Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2099

Account Number: 0979-07004600-000
Tenant From Date: 05/07/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2099	JOAN & ROBERT LEAH			07004600	85	$43.10	$48.37	$0.00	$91.47	$0.00	$0.00	$0.00	$91.47	$91.47	$0.00	03/18/2009
	2099	JOAN & ROBERT LEAH			07004600	76	$35.90	$44.01	$0.00	$79.91	$0.00	$0.00	$0.00	$79.91	$79.91	$0.00	04/18/2009
	2099	JOAN & ROBERT LEAH			07004600	58	$21.50	$35.30	$0.00	$56.80	$0.00	$0.00	$0.00	$56.80	$56.80	$0.00	05/18/2009
	2099	JOAN & ROBERT LEAH			07004600	54	$18.30	$33.37	$0.00	$51.67	$0.00	$0.00	$0.00	$51.67	$51.67	$0.00	06/18/2009
	2099	JOAN & ROBERT LEAH			07004600	53	$17.90	$32.88	$0.00	$50.78	$0.00	$0.00	$0.00	$50.78	$50.78	$0.00	07/18/2009
	2099	JOAN & ROBERT LEAH			07004600	73	$33.50	$42.56	$0.00	$76.06	$0.00	$0.00	$0.00	$76.06	$76.06	$0.00	08/18/2009
	2099	JOAN & ROBERT LEAH			07004600	50	$16.71	$31.43	$0.00	$48.14	$0.00	$0.00	$0.00	$48.14	$48.14	$0.00	09/18/2009
	2099	JOAN & ROBERT LEAH			07004600	64	$27.61	$40.10	$0.00	$67.71	$0.00	$0.00	$0.00	$67.71	$67.71	$0.00	10/18/2009
	2099	JOAN & ROBERT LEAH			07004600	60	$24.26	$38.07	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.23	$0.10	11/18/2009
	2099	JOAN & ROBERT LEAH			07004600	49	$17.13	$32.48	$0.00	$49.61	$0.00	$0.00	$0.10	$49.71	$49.71	$0.00	12/18/2009
	2099	JOAN & ROBERT LEAH			07004600	56	$20.90	$36.04	$0.00	$56.94	$0.00	$0.00	$0.00	$56.94	$56.94	$0.00	01/18/2010
	2099	JOAN & ROBERT LEAH			07004600	60	$24.26	$38.07	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	02/18/2010
	2099	JOAN & ROBERT LEAH			07004600	53	$18.80	$34.51	$0.00	$53.31	$0.00	$0.00	$0.00	$53.31	$53.31	$0.00	03/18/2010
	2099	JOAN & ROBERT LEAH			07004600	42	$14.20	$28.93	$0.00	$43.13	$0.00	$0.00	$0.00	$43.13	$41.13	$2.00	04/18/2010
	2099	JOAN & ROBERT LEAH			07004600	61	$25.10	$38.58	$0.00	$63.68	$0.00	$0.00	$2.00	$65.68	$65.68	$0.00	05/18/2010
	2099	JOAN & ROBERT LEAH			07004600	71	$33.49	$43.66	$0.00	$77.15	$0.00	$0.00	$0.00	$77.15	$77.15	$0.00	06/18/2010
	2099	JOAN & ROBERT LEAH			07004600	69	$31.81	$42.64	$0.00	$74.45	$0.00	$0.00	$0.00	$74.45	$74.45	$0.00	07/18/2010
	2099	JOAN & ROBERT LEAH			07004600	49	$17.13	$32.48	$0.00	$49.61	$0.00	$0.00	$0.00	$49.61	$49.61	$0.00	08/18/2010
	2099	JOAN & ROBERT LEAH			07004600	62	$25.94	$39.09	$0.00	$65.03	$0.00	$0.00	$0.00	$65.03	$65.68	($0.65)	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2099

Account Number: 0979-07004600-000
Tenant From Date: 05/07/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2099	JOAN & ROBERT LEAH			07004600	75	$36.84	$45.69	$0.00	$82.53	$0.00	$0.00	($0.65)	$81.88	$81.88	$0.00	10/18/2010
	2099	JOAN & ROBERT LEAH			07004600	78	$41.34	$49.62	$0.00	$90.96	$0.00	$0.00	$0.00	$90.96	$90.96	$0.00	11/18/2010
	2099	JOAN & ROBERT LEAH			07004600	63	$28.13	$41.61	$0.00	$69.74	$0.00	$0.00	$0.00	$69.74	$69.74	$0.00	12/18/2010
	2099	JOAN & ROBERT LEAH			07004600	72	$36.06	$46.42	$0.00	$82.48	$0.00	$0.00	$0.00	$82.48	$82.48	$0.00	01/18/2011
	2099	JOAN & ROBERT LEAH			07004600	54	$20.20	$36.81	$0.00	$57.01	$0.00	$0.00	$0.00	$57.01	$57.01	$0.00	02/18/2011
	2099	JOAN & ROBERT LEAH			07004600	78	$41.34	$49.62	$0.00	$90.96	$0.00	$0.00	$0.00	$90.96	$90.96	$0.00	03/18/2011
	2099	JOAN & ROBERT LEAH			07004600	51	$18.88	$35.20	$0.00	$54.08	$0.00	$0.00	$0.00	$54.08	$54.08	$0.00	04/18/2011
	2099	JOAN & ROBERT LEAH			07004600	71	$35.17	$45.88	$0.00	$81.05	$0.00	$0.00	$0.00	$81.05	$81.05	$0.00	05/18/2011
	2099	JOAN & ROBERT LEAH			07004600	49	$18.00	$34.14	$0.00	$52.14	$0.00	$0.00	$0.00	$52.14	$52.14	$0.00	06/18/2011
	2099	JOAN & ROBERT LEAH			07004600	59	$24.60	$39.48	$0.00	$64.08	$0.00	$0.00	$0.00	$64.08	$64.08	$0.00	07/18/2011
	2099	JOAN & ROBERT LEAH			07004600	80	$43.10	$50.69	$0.00	$93.79	$0.00	$0.00	$0.00	$93.79	$93.79	$0.00	08/18/2011
	2099	JOAN & ROBERT LEAH			07004600	41	$14.48	$29.86	$0.00	$44.34	$0.00	$0.00	$0.00	$44.34	$44.34	$0.00	09/18/2011
	2099	JOAN & ROBERT LEAH			07004600	35	$12.43	$27.97	$0.00	$40.40	$0.00	$0.00	$0.00	$40.40	$40.40	$0.00	10/18/2011
	2099	JOAN & ROBERT LEAH			07004600	48	$18.44	$35.25	$0.00	$53.69	$0.00	$0.00	$0.00	$53.69	$0.00	$53.69	11/18/2011
	2099	JOAN & ROBERT LEAH			07004600	74	$39.71	$49.81	$0.00	$89.52	$0.00	$0.00	$53.69	$143.21	$89.52	$53.69	12/18/2011
	2099	JOAN & ROBERT LEAH			07004600	49	$18.90	$35.81	$0.00	$54.71	$0.00	$0.00	$53.69	$108.40	$108.40	$0.00	01/18/2012
	2099	JOAN & ROBERT LEAH			07004600	40	$14.74	$30.77	$0.00	$45.51	$0.00	$0.00	$0.00	$45.51	$45.51	$0.00	02/18/2012
	2099	JOAN & ROBERT LEAH			07004600	60	$26.76	$41.97	$0.00	$68.73	$0.00	$0.00	$0.00	$68.73	$68.73	$0.00	03/18/2012
	2099	JOAN & ROBERT LEAH			07004600	54	$21.21	$38.61	$0.00	$59.82	$0.00	$0.00	$0.00	$59.82	$0.00	$59.82	04/18/2012
	2099	JOAN & ROBERT LEAH			07004600	40	$14.74	$30.77	$0.00	$45.51	$0.00	$0.00	$59.82	$105.33	$105.33	$0.00	05/18/2012

Printed: 08/20/2015 03:05:29

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2099

Account Number: 0979-07004600-000
Tenant From Date: 05/07/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2099	JOAN & ROBERT LEAH			07004600	54	$21.21	$38.61	$0.00	$59.82	$0.00	$0.00	$0.00	$59.82	$59.62	$0.20	06/18/2012
	2099	JOAN & ROBERT LEAH			07004600	61	$27.68	$42.53	$0.00	$70.21	$0.00	$0.00	$0.20	$70.41	$130.23	($59.82)	07/18/2012
	2099	JOAN & ROBERT LEAH			07004600	36	$12.89	$28.53	$0.00	$41.42	$0.00	$0.00	($59.82)	($18.40)	$0.00	($18.40)	08/18/2012
	2099	JOAN & ROBERT LEAH			07004600	33	$11.51	$26.85	$0.00	$38.36	$0.00	$0.00	($18.40)	$19.96	$19.96	$0.00	09/18/2012
	2099	JOAN & ROBERT LEAH			07004600	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	10/18/2012
	2099	JOAN & ROBERT LEAH			07004600	88	$55.29	$60.53	$0.00	$115.82	$0.00	$0.00	$0.00	$115.82	$0.00	$115.82	11/18/2012
	2099	JOAN & ROBERT LEAH			07004600	35	$13.06	$29.37	$0.00	$42.43	$0.00	$0.00	$115.82	$158.25	$115.82	$42.43	12/18/2012
	2099	JOAN & ROBERT LEAH			07004600	52	$21.30	$39.37	$0.00	$60.67	$0.00	$0.00	$42.43	$103.10	$103.10	$0.00	01/18/2013
	2099	JOAN & ROBERT LEAH			07004600	46	$18.39	$35.84	$0.00	$54.23	$0.00	$0.00	$0.00	$54.23	$54.22	$0.01	02/18/2013
	2099	JOAN & ROBERT LEAH			07004600	46	$18.39	$35.84	$0.00	$54.23	$0.00	$0.00	$0.01	$54.24	$54.24	$0.00	03/18/2013
	2099	JOAN & ROBERT LEAH			07004600	46	$18.39	$35.84	$0.00	$54.23	$0.00	$0.00	$0.00	$54.23	$54.23	$0.00	04/18/2013
	2099	JOAN & ROBERT LEAH			07004600	66	$33.93	$47.60	$0.00	$81.53	$0.00	$0.00	$0.00	$81.53	$81.53	$0.00	05/18/2013
	2099	JOAN & ROBERT LEAH			07004600	46	$18.39	$35.84	$0.00	$54.23	$0.00	$0.00	$0.00	$54.23	$54.23	$0.00	06/18/2013
	2099	JOAN & ROBERT LEAH			07004600	34	$12.57	$28.78	$0.00	$41.35	$0.00	$0.00	$0.00	$41.35	$41.35	$0.00	07/18/2013
	2099	JOAN & ROBERT LEAH			07004600	33	$12.09	$28.19	$0.00	$40.28	$0.00	$0.00	$0.00	$40.28	$40.26	$0.02	08/18/2013
	2099	JOAN & ROBERT LEAH			07004600	49	$19.85	$37.60	$0.00	$57.45	$0.00	$0.00	$0.02	$57.47	$57.47	$0.00	09/18/2013
	2099	JOAN & ROBERT LEAH			07004600	66	$35.62	$49.95	$0.00	$85.57	$0.00	$0.00	$0.00	$85.57	$85.57	$0.00	10/18/2013
	2099	JOAN & ROBERT LEAH			07004600	36	$14.20	$31.38	$0.00	$45.58	$0.00	$0.00	$0.00	$45.58	$0.00	$45.58	11/18/2013
	2099	JOAN & ROBERT LEAH			07004600	40	$16.24	$33.85	$0.00	$50.09	$0.00	$0.00	$45.58	$95.67	$95.67	$0.00	12/18/2013
	2099	JOAN & ROBERT LEAH			07004600	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	01/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2099

Account Number: 0979-07004600-000
Tenant From Date: 05/07/2007
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2099	JOAN & ROBERT LEAH			07004600	36	$14.20	$31.38	$0.00	$45.58	$0.00	$0.00	$0.00	$45.58	$45.58	$0.00	02/18/2014
	2099	JOAN & ROBERT LEAH			07004600	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$48.96	$0.00	03/18/2014
	2099	JOAN & ROBERT LEAH			07004600	36	$14.20	$31.38	$0.00	$45.58	$0.00	$0.00	$0.00	$45.58	$45.58	$0.00	04/18/2014
	2099	JOAN & ROBERT LEAH			07004600	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$48.96	$0.00	05/18/2014
	2099	JOAN & ROBERT LEAH			07004600	46	$19.29	$37.55	$0.00	$56.84	$0.00	$0.00	$0.00	$56.84	$56.84	$0.00	06/18/2014
	2099	JOAN & ROBERT LEAH			07004600	37	$15.17	$30.99	$0.00	$46.16	$0.00	$0.00	$0.00	$46.16	$46.16	$0.00	07/18/2014
	2099	JOAN & ROBERT LEAH			07004600 10209924	17 5	$8.04	$21.74	$0.00	$29.78	$0.00	$0.00	$0.00	$29.78	$29.78	$0.00	08/18/2014
	2099	JOAN & ROBERT LEAH			10209924	78	$51.88	$56.29	$0.00	$108.17	$0.00	$0.00	$0.00	$108.17	$0.00	$108.17	09/10/2014
	2099	JOAN & ROBERT LEAH			10209924	36	$15.43	$31.90	$0.00	$47.33	$0.00	$0.00	$108.17	$155.50	$155.50	$0.00	10/10/2014
	2099	JOAN & ROBERT LEAH			10209924	35	$14.90	$31.25	$0.00	$46.15	$0.00	$0.00	$0.00	$46.15	$46.15	$0.00	11/10/2014
	2099	JOAN & ROBERT LEAH			10209924	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	12/10/2014
	2099	JOAN & ROBERT LEAH			10209924	30	$12.22	$28.01	$0.00	$40.23	$0.00	$0.00	$0.00	$40.23	$40.23	$0.00	01/10/2015
	2099	JOAN & ROBERT LEAH			10209924	32	$13.29	$29.31	$0.00	$42.60	$0.00	$15.00	$0.00	$57.60	$0.00	$57.60	02/10/2015
	2099	JOAN & ROBERT LEAH			10209924	33	$13.83	$29.95	$0.00	$43.78	$0.00	$30.00	$42.60	$116.38	$86.38	$30.00	03/10/2015
	2099	JOAN & ROBERT LEAH			10209924	35	$14.90	$31.25	$0.00	$46.15	$0.00	$0.00	$15.00	$61.15	$61.15	$0.00	04/10/2015
	2099	JOAN & ROBERT LEAH			10209924	55	$29.88	$44.21	$0.00	$74.09	$0.00	$15.00	$0.00	$89.09	$0.00	$89.09	05/10/2015
	2099	JOAN & ROBERT LEAH			10209924	0	$2.53	$8.57	$-100.46	$-89.36	$0.00	$0.00	$74.09	($15.27)	$11.10	($26.37)	06/10/2015
	2099	JOAN & ROBERT LEAH			10209924	217	$301.55	$149.19	$0.00	$450.74	$0.00	$0.00	($26.37)	$424.37	$0.00	$424.37	07/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Joseph & Bonita Grisillo

DATE 07.22.15

COMMUNITY RP LOT# 2135 ADDRESS 1151 Deer Creek Blvd

HOME PHONE 863.414.4301 CELL PHONE _____ E-MAIL _____

COMPLAINT:

$541.59 water bill. Average bill is usually around $80.00 - $100.00

Internal Use Only:

Water Meter # Bill/Matt

Reading: _____

Test Done: _____

Date:

Checked: _____

Checked: _____

Findings: IRRIGATION CHECKED SET FOR M-W-F 8 ZONES NO LEAKS FAUCET LOCKS. meter Not running

Resolution: Resident had a water leak - control valve for irrigatition went bad 6/25/15

Stated that their is a one time lower a bill due to leak. No one in office is aware. Contacting NES

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 07/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	54	$18.30	$33.37	$0.00	$51.67	$0.00	$0.00	$50.78	$102.45	$0.00	$102.45	03/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	23	$6.73	$18.36	$12.50	$37.59	$0.00	$-12.50	$102.45	$127.54	$102.45	$25.09	04/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	35	$10.72	$24.17	$0.00	$34.89	$0.00	$0.00	$25.09	$59.98	$59.98	$0.00	05/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	22	$6.53	$17.88	$0.00	$24.41	$0.00	$0.00	$0.00	$24.41	$50.00	($25.59)	06/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	36	$11.12	$24.65	$0.00	$35.77	$0.00	$0.00	($25.59)	$10.18	$10.18	$0.00	07/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	30	$8.73	$21.75	$0.00	$30.48	$0.00	$0.00	$0.00	$30.48	$30.48	$0.00	08/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	51	$17.11	$31.91	$0.00	$49.02	$0.00	$0.00	$0.00	$49.02	$49.02	$0.00	09/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	84	$44.39	$50.26	$0.00	$94.65	$0.00	$0.00	$0.00	$94.65	$94.65	$0.00	10/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	97	$55.30	$56.87	$0.00	$112.17	$0.00	$0.00	$0.00	$112.17	$112.17	$0.00	11/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	12/18/2009
	2135	JOSEPH & BONITA GRISILLO			05172595	34	$10.84	$24.86	$0.00	$35.70	$0.00	$0.00	$0.00	$35.70	$35.70	$0.00	01/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	59	$23.42	$37.56	$0.00	$60.98	$0.00	$0.00	$0.00	$60.98	$60.98	$0.00	02/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	83	$43.55	$49.75	$0.00	$93.30	$0.00	$0.00	$0.00	$93.30	$93.30	$0.00	03/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	57	$21.74	$36.55	$0.00	$58.29	$0.00	$0.00	$0.00	$58.29	$0.00	$58.29	04/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	63	$26.77	$39.59	$0.00	$66.36	$0.00	$0.00	$58.29	$124.65	$124.65	$0.00	05/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	65	$28.45	$40.61	$0.00	$69.06	$0.00	$0.00	$0.00	$69.06	$69.06	$0.00	06/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	63	$26.77	$39.59	$0.00	$66.36	$0.00	$0.00	$0.00	$66.36	$66.36	$0.00	07/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	56	$20.90	$36.04	$0.00	$56.94	$0.00	$0.00	$0.00	$56.94	$56.94	$0.00	08/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	77	$38.52	$46.71	$0.00	$85.23	$0.00	$0.00	$0.00	$85.23	$85.23	$0.00	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 07/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	60	$24.26	$38.07	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	10/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	68	$32.53	$44.28	$0.00	$76.81	$0.00	$0.00	$0.00	$76.81	$76.81	$0.00	11/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	77	$40.46	$49.09	$0.00	$89.55	$0.00	$0.00	$0.00	$89.55	$89.55	$0.00	12/18/2010
	2135	JOSEPH & BONITA GRISILLO			05172595	65	$29.89	$42.68	$0.00	$72.57	$0.00	$0.00	$0.00	$72.57	$72.57	$0.00	01/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	60	$25.48	$40.01	$0.00	$65.49	$0.00	$0.00	$0.00	$65.49	$65.49	$0.00	02/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	45	$16.24	$32.00	$0.00	$48.24	$0.00	$0.00	$0.00	$48.24	$48.24	$0.00	03/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$0.00	$46.29	04/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$46.29	$93.56	$93.56	$0.00	05/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	40	$14.04	$29.33	$0.00	$43.37	$0.00	$0.00	$0.00	$43.37	$43.37	$0.00	06/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	53	$19.76	$36.27	$0.00	$56.03	$0.00	$0.00	$0.00	$56.03	$56.03	$0.00	07/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	82	$44.87	$51.76	$0.00	$96.63	$0.00	$0.00	$0.00	$96.63	$96.63	$0.00	08/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	90	$51.91	$56.03	$0.00	$107.94	$0.00	$0.00	$0.00	$107.94	$107.94	$0.00	09/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	102	$65.61	$65.49	$0.00	$131.10	$0.00	$0.00	$0.00	$131.10	$131.10	$0.00	10/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	97	$60.98	$62.69	$0.00	$123.67	$0.00	$0.00	$0.00	$123.67	$123.67	$0.00	11/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	119	$88.98	$75.01	$0.00	$163.99	$0.00	$0.00	$0.00	$163.99	$163.99	$0.00	12/18/2011
	2135	JOSEPH & BONITA GRISILLO			05172595	158	$152.16	$96.85	$0.00	$249.01	$0.00	$0.00	$0.00	$249.01	$0.00	$249.01	01/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	150	$139.20	$92.37	$0.00	$231.57	$0.00	$0.00	$249.01	$480.58	$226.00	$254.58	02/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	96	$60.06	$62.13	$0.00	$122.19	$0.00	$0.00	$254.58	$376.77	$376.77	$0.00	03/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	71	$36.93	$48.13	$0.00	$85.06	$0.00	$0.00	$0.00	$85.06	$85.06	$0.00	04/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	76	$41.56	$50.93	$0.00	$92.49	$0.00	$0.00	$0.00	$92.49	$92.49	$0.00	05/18/2012

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 07/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	69	$35.08	$47.01	$0.00	$82.09	$0.00	$0.00	$0.00	$82.09	$82.09	$0.00	06/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	85	$49.88	$55.97	$0.00	$105.85	$0.00	$0.00	$0.00	$105.85	$105.85	$0.00	07/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	69	$35.08	$47.01	$0.00	$82.09	$0.00	$0.00	$0.00	$82.09	$82.09	$0.00	08/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	80	$45.26	$53.17	$0.00	$98.43	$0.00	$0.00	$0.00	$98.43	$98.43	$0.00	09/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	62	$30.04	$45.25	$0.00	$75.29	$0.00	$0.00	$0.00	$75.29	$75.29	$0.00	10/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	87	$54.32	$59.95	$0.00	$114.27	$0.00	$0.00	$0.00	$114.27	$114.27	$0.00	11/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	88	$55.29	$60.53	$0.00	$115.82	$0.00	$0.00	$0.00	$115.82	$115.82	$0.00	12/18/2012
	2135	JOSEPH & BONITA GRISILLO			05172595	92	$59.17	$62.89	$0.00	$122.06	$0.00	$0.00	$0.00	$122.06	$122.06	$0.00	01/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	64	$31.98	$46.42	$0.00	$78.40	$0.00	$0.00	$0.00	$78.40	$0.00	$78.40	02/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$78.40	$149.01	$149.01	$0.00	03/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	53	$21.79	$39.95	$0.00	$61.74	$30.00	$0.00	$0.00	$91.74	$0.00	$91.74	04/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	52	$21.30	$39.37	$0.00	$60.67	$30.00	$0.00	$61.74	$152.41	$0.00	$152.41	05/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	57	$25.19	$42.31	$0.00	$67.50	$30.00	$0.00	$122.41	$219.91	$219.91	$0.00	06/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	54	$22.27	$40.54	$0.00	$62.81	$0.00	$0.00	$0.00	$62.81	$62.81	$0.00	07/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$0.00	$70.61	$70.61	$0.00	08/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	75	$42.66	$52.89	$0.00	$95.55	$0.00	$0.00	$0.00	$95.55	$95.55	$0.00	09/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	80	$49.90	$58.59	$0.00	$108.49	$0.00	$0.00	$0.00	$108.49	$108.49	$0.00	10/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	67	$37.14	$50.51	$0.00	$87.65	$0.00	$0.00	$0.00	$87.65	$0.00	$87.65	11/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	64	$34.08	$48.66	$0.00	$82.74	$0.00	$0.00	$87.65	$170.39	$170.39	$0.00	12/18/2013
	2135	JOSEPH & BONITA GRISILLO			05172595	71	$41.22	$52.98	$0.00	$94.20	$0.00	$0.00	$0.00	$94.20	$94.20	$0.00	01/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2135

Account Number: 0979-05172595-000
Tenant From Date: 01/01/2008
Tenant To Date: 07/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2135	JOSEPH & BONITA GRISILLO			05172595	53	$22.86	$41.87	$0.00	$64.73	$0.00	$0.00	$0.00	$64.73	$129.46	($64.73)	02/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	66	$36.12	$49.89	$0.00	$86.01	$0.00	$0.00	($64.73)	$21.28	$21.28	$0.00	03/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$0.00	$48.96	04/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	56	$25.92	$43.72	$0.00	$69.64	$0.00	$0.00	$48.96	$118.60	$118.60	$0.00	05/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	06/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595	50	$23.32	$39.01	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	07/18/2014
	2135	JOSEPH & BONITA GRISILLO			05172595 10254063	114 26	$110.32	$94.54	$0.00	$204.86	$0.00	$0.00	$0.00	$204.86	$204.86	$0.00	08/18/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	59	$32.50	$44.56	$0.00	$77.06	$0.00	$0.00	$0.00	$77.06	$77.06	$0.00	09/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	67	$42.72	$51.99	$0.00	$94.71	$0.00	$0.00	$0.00	$94.71	$0.00	$94.71	10/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	59	$34.16	$46.80	$0.00	$80.96	$0.00	$0.00	$94.71	$175.67	$270.38	($94.71)	11/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	66	$41.65	$51.34	$0.00	$92.99	$0.00	$0.00	($94.71)	($1.72)	$0.00	($1.72)	12/10/2014
	2135	JOSEPH & BONITA GRISILLO			10254063	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	($1.72)	$75.81	$75.81	$0.00	01/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	$0.00	$77.53	$77.53	$0.00	02/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	51	$25.60	$41.62	$0.00	$67.22	$0.00	$0.00	$0.00	$67.22	$67.22	$0.00	03/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	50	$24.53	$40.97	$0.00	$65.50	$0.00	$0.00	$0.00	$65.50	$65.50	$0.00	04/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	44	$19.71	$37.08	$0.00	$56.79	$0.00	$0.00	$0.00	$56.79	$56.79	$0.00	05/10/2015
	2135	JOSEPH & BONITA GRISILLO			10254063	253	$369.08	$172.51	$0.00	$541.59	$0.00	$0.00	$0.00	$541.59	$0.00	$541.59	06/10/2015

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00059573

Service Address: 1151 DEER CREEK BLVD Bldg: Unit:2135
Account Number: 0979-05172595-000
Billing Cycle: 06/10/2015-07/10/2015

Payment Due: $541.59
Due Date: 08/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

JOSEPH & BONITA GRISILLO
6161 N Calle De La Culebra
Tucson, AZ 85718-2807

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2135
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1151 DEER CREEK BLVD

Account Number: 0979-05172595-000

In Service: 01/01/2008

Meter Number	Previous Read	Current Read	Usage
10254063	53600	78900	25300
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$369.08
Sewer Charge	$172.51
Current Charges	$541.59
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$541.59
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$541.59

Service From: 06/10/2015
Service To: 07/10/2015
Payment Due: 08/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME John Dawson

DATE 6.22.15

COMMUNITY RP LOT# 22045 ADDRESS 2930 St. George Drive

HOME PHONE 207-504-7615 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Extremely high water bill - $1,692.54

Internal Use Only:

Water Meter # 10245449

Reading: 015908

Test Done: _____

Date: 6-22-15 R.O.

Checked: 6-22-15

Checked: 6-22-15

Findings: NO LEAKS IRRIGATION check HAS TWO PROGRAM RUNNING 20 MIN EACH ZONE 4 DAYS A WEEK ON A AND 7 DAYS ON B 3 ZONES NO ONE ON LOT

Resolution:
LM 6/22/15@3:09pm! reads are correct on NES side.
LM 6/23/15@9:57pm

Mr. Dawson asked to have Ray reprogram irrigation zone 2 days a week 15 mins each System

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2204

Account Number: 0979-131846-270726
Tenant From Date: 08/01/2013
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2204	JOHN DAWSON		18	4402067	0	$1.46	$4.94	$0.00	$6.40	$0.00	$0.00	$0.00	$6.40	$6.40	$0.00	08/01/2013
	2204	JOHN DAWSON			4402067	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	08/18/2013
	2204	JOHN DAWSON			4402067	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	09/18/2013
	2204	JOHN DAWSON			4402067	0	$2.72	$9.23	$0.00	$11.95	$0.00	$0.00	$0.00	$11.95	$11.95	$0.00	10/18/2013
	2204	JOHN DAWSON			4402067	146	$147.59	$99.25	$0.00	$246.84	$0.00	$0.00	$0.00	$246.84	$246.84	$0.00	11/18/2013
	2204	JOHN DAWSON			4402067	156	$165.45	$105.42	$0.00	$270.87	$0.00	$0.00	$0.00	$270.87	$270.87	$0.00	12/18/2013
	2204	JOHN DAWSON			4402067	95	$65.70	$67.79	$0.00	$133.49	$0.00	$0.00	$0.00	$133.49	$133.49	$0.00	01/18/2014
	2204	JOHN DAWSON			4402067	133	$124.37	$91.23	$0.00	$215.60	$0.00	$0.00	$0.00	$215.60	$215.60	$0.00	02/18/2014
	2204	JOHN DAWSON			4402067	154	$161.88	$104.19	$0.00	$266.07	$0.00	$0.00	$0.00	$266.07	$266.07	$0.00	03/18/2014
	2204	JOHN DAWSON			4402067	5	$3.99	$12.26	$0.00	$16.25	$0.00	$0.00	$0.00	$16.25	$16.25	$0.00	04/18/2014
	2204	JOHN DAWSON			4402067	75	$45.30	$55.45	$0.00	$100.75	$0.00	$0.00	$0.00	$100.75	$100.75	$0.00	05/18/2014
	2204	JOHN DAWSON			4402067	116	$94.01	$80.74	$0.00	$174.75	$0.00	$0.00	$0.00	$174.75	$174.75	$0.00	06/18/2014
	2204	JOHN DAWSON			4402067	122	$117.44	$83.43	$0.00	$200.87	$0.00	$0.00	$0.00	$200.87	$200.87	$0.00	07/18/2014
	2204	JOHN DAWSON			10245449 4402067	0 1	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	$0.00	$11.45	$11.45	$0.00	08/18/2014
	2204	JOHN DAWSON			10245449	1	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	$0.00	$11.45	$11.45	$0.00	09/10/2014
	2204	JOHN DAWSON			10245449	1	$2.80	$9.22	$0.00	$12.02	$0.00	$0.00	$0.00	$12.02	$12.02	$0.00	10/10/2014
	2204	JOHN DAWSON			10245449	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$22.20	($11.10)	11/10/2014
	2204	JOHN DAWSON			10245449	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	($11.10)	$0.00	$0.00	$0.00	12/10/2014
	2204	JOHN DAWSON			10245449	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2204

Account Number: 0979-131846-270726
Tenant From Date: 08/01/2013
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2204	JOHN DAWSON			10245449	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2204	JOHN DAWSON			10245449	169	$211.50	$118.08	$0.00	$329.58	$0.00	$0.00	$0.00	$329.58	$329.58	$0.00	03/10/2015
	2204	JOHN DAWSON			10245449	207	$282.79	$142.71	$0.00	$425.50	$0.00	$0.00	$0.00	$425.50	$425.50	$0.00	04/10/2015
	2204	JOHN DAWSON			10245449	709	$1,224.54	$468.00	$0.00	$1,692.54	$0.00	$0.00	$0.00	$1692.54	$0.00	$1692.54	05/10/2015

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00346937

Service Address: 2930 ST GEORGE DR Bldg: Unit:2204
Account Number: 0979-131846-270726
Billing Cycle: 05/10/2015-06/10/2015

Auto Pay: $1692.54
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

JOHN DAWSON
PO Box 238
Bristol, ME 04539-0238

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2204
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2930 ST GEORGE DR

Account Number: 0979-131846-270726

In Service: 08/01/2013

Meter Number	Previous Read	Current Read	Usage
10245449	37800	108700	70900
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$1224.54
Sewer Charge	$468.00
Current Charges	$1692.54
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$1692.54
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$1692.54

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME David & Myra Stainback

DATE 6.22.15

COMMUNITY RP LOT# 2042 ADDRESS 2102 St. George Drive

HOME PHONE 770-826-3534 CELL PHONE 770-605-9337 E-MAIL

COMPLAINT:

Extremely high water bill - $569.36. NES stating they used 26400 gallons.

Internal Use Only:

Water Meter # 12099654

Reading: 006501

Test Done: 2GL TEST OF

Date: 6-22-15 RT

Checked: 6-22-15

Checked: 6-22-15

Findings: RAN 2GL TEST 3 TIMES READING OK
No IRRIGATION No LEAKS - reads are correct.
System indicated leak ON NES side

Resolution: Called Mr. Stainback 6/23/15 informed him that the meter indicated a leak. I recommened a plumber coming out. He stated that Deer Creek was a joke and leaving this God Dxxx place.

KT 6/23/15 9:15am

00453923

Service Address: 2102 ST GEORGE DR Bldg: Unit:2042
Account Number: 0979-131559-372977
Billing Cycle: 05/10/2015-06/10/2015

Auto Pay: $569.36
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

DAVID & MYRA STAINBACK
500 Wexford Ct
Montgomery, AL 36117-8223

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2042
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2102 ST GEORGE DR

Account Number: 0979-131559-372977

In Service: 10/03/2014

Meter Number	Previous Read	Current Read	Usage
12099654	38100	64500	26400
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$389.72
Sewer Charge	$179.64
Current Charges	**$569.36**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$569.36**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$569.36**

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2042

Account Number: 0979-131559-372977
Tenant From Date: 10/03/2014
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2042	DAVID & MYRA STAINBACK		8	12099654	18	$1.81	$4.98	$0.00	$6.79	$0.00	$0.00	$0.00	$6.79	$6.79	$0.00	10/03/2014
	2042	DAVID & MYRA STAINBACK			12099654	35	$14.90	$31.25	$0.00	$46.15	$0.00	$0.00	$0.00	$46.15	$46.15	$0.00	10/10/2014
	2042	DAVID & MYRA STAINBACK			12099654	36	$15.43	$31.90	$0.00	$47.33	$0.00	$0.00	$0.00	$47.33	$47.33	$0.00	11/10/2014
	2042	DAVID & MYRA STAINBACK			12099654	21	$8.20	$22.18	$0.00	$30.38	$0.00	$0.00	$0.00	$30.38	$30.38	$0.00	12/10/2014
	2042	DAVID & MYRA STAINBACK			12099654	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	01/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$0.00	$33.13	$35.50	($2.37)	02/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	81	$57.70	$61.06	$0.00	$118.76	$0.00	$0.00	($2.37)	$116.39	$116.39	$0.00	03/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	128	$134.58	$91.51	$0.00	$226.09	$0.00	$0.00	$0.00	$226.09	$226.09	$0.00	04/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	264	$389.72	$179.64	$0.00	$569.36	$0.00	$0.00	$0.00	$569.36	$0.00	$569.36	05/10/2015

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2042

Account Number: 0979-131559-372977
Tenant From Date: 10/03/2014
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2042	DAVID & MYRA STAINBACK		8	12099654	18	$1.81	$4.98	$0.00	$6.79	$0.00	$0.00	$0.00	$6.79	$6.79	$0.00	10/03/2014
	2042	DAVID & MYRA STAINBACK			12099654	35	$14.90	$31.25	$0.00	$46.15	$0.00	$0.00	$0.00	$46.15	$46.15	$0.00	10/10/2014
	2042	DAVID & MYRA STAINBACK			12099654	36	$15.43	$31.90	$0.00	$47.33	$0.00	$0.00	$0.00	$47.33	$47.33	$0.00	11/10/2014
	2042	DAVID & MYRA STAINBACK			12099654	21	$8.20	$22.18	$0.00	$30.38	$0.00	$0.00	$0.00	$30.38	$30.38	$0.00	12/10/2014
	2042	DAVID & MYRA STAINBACK			12099654	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	01/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$0.00	$33.13	$35.50	($2.37)	02/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	81	$57.70	$61.06	$0.00	$118.76	$0.00	$0.00	($2.37)	$116.39	$116.39	$0.00	03/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	128	$134.58	$91.51	$0.00	$226.09	$0.00	$0.00	$0.00	$226.09	$226.09	$0.00	04/10/2015
	2042	DAVID & MYRA STAINBACK			12099654	264	$389.72	$179.64	$0.00	$569.36	$0.00	$0.00	$0.00	$569.36	$0.00	$569.36	05/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Diane Champoux

DATE 6.22.15

COMMUNITY RP LOT# 2224 ADDRESS 2786 St. George Drive

HOME PHONE 207-783-2246 CELL PHONE 207-753-6206 E-MAIL

COMPLAINT:

Extremely high water bill - # 344.73

Internal Use Only:

Water Meter # 10244848 Checked: 6-22-15

Reading: 006791 Checked: 6-22-15

Test Done: 2GL. 3 TIMES METER OK

Date: 6-22-15 RT

Findings: RAN 2GL TEST 3 TIMES METER READ OK FOUND NO LEAKS IRRIGATION TURNED OFF, ~~not~~ not occupied

Resolution: Irrigation valve shut ~~off~~, turn on per Mrs Champoux valve broken - leaking - referred Mrs. Champoux to express plumbing to fix valve

00187581

Service Address: 2786 ST GEORGE DR Bldg: Unit:2224
Account Number: 0979-131873-110341
Billing Cycle: 05/10/2015-06/10/2015

Payment Due: $344.73
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

Diane M Champoux & Richard Albert
PO BOX 220
LEWISTON, ME 04243-0220

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2224
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2786 ST GEORGE DR

Account Number: 0979-131873-110341

In Service: 03/01/2011

Meter Number	Previous Read	Current Read	Usage
10244848	50400	67900	17500
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$222.76
Sewer Charge	$121.97
Current Charges	$344.73
Previous Charges	$92.99
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$437.72
Deposit	$0.00
Paymts Received	$-92.99
Payment Due	$344.73

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2224

Account Number: 0979-131873-110341
Tenant From Date: 03/01/2011
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2224	Diane M Champoux & Richard Albert		18	07189478	0	$1.46	$4.94	$0.00	$6.40	$0.00	$0.00	$0.00	$6.40	$6.40	$0.00	03/01/2011
	2224	Diane M Champoux & Richard Albert			07189478	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$0.00	$47.27	$51.19	($3.92)	03/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	($3.92)	$43.35	$0.00	$43.35	04/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	54	$20.20	$36.81	$0.00	$57.01	$0.00	$0.00	$43.35	$100.36	$100.36	$0.00	05/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	34	$11.40	$26.13	$0.00	$37.53	$0.00	$0.00	$0.00	$37.53	$0.00	$37.53	06/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	1	$2.57	$8.50	$0.00	$11.07	$0.00	$0.00	$37.53	$48.60	$86.13	($37.53)	07/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	33	$10.96	$25.59	$0.00	$36.55	$0.00	$0.00	($37.53)	($0.98)	$0.00	($0.98)	08/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	638	$885.56	$348.66	$-340.69	$893.53	$0.00	$0.00	($0.98)	$892.55	$0.00	$892.55	09/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	207	$231.54	$124.29	$0.00	$355.83	$0.00	$0.00	$892.55	$1248.38	$1248.38	$0.00	10/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	57	$23.98	$40.29	$0.00	$64.27	$0.00	$0.00	$0.00	$64.27	$64.27	$0.00	11/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	63	$29.53	$43.65	$0.00	$73.18	$0.00	$0.00	$0.00	$73.18	$73.18	$0.00	12/18/2011
	2224	Diane M Champoux & Richard Albert			07189478	63	$29.53	$43.65	$0.00	$73.18	$0.00	$0.00	$0.00	$73.18	$73.18	$0.00	01/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	59	$25.83	$41.41	$0.00	$67.24	$0.00	$0.00	$0.00	$67.24	$67.24	$0.00	02/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	60	$26.76	$41.97	$0.00	$68.73	$0.00	$0.00	$0.00	$68.73	$68.73	$0.00	03/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	60	$26.76	$41.97	$0.00	$68.73	$0.00	$0.00	$0.00	$68.73	$68.73	$0.00	04/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	60	$26.76	$41.97	$0.00	$68.73	$0.00	$0.00	$0.00	$68.73	$68.73	$0.00	05/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	60	$26.76	$41.97	$0.00	$68.73	$0.00	$0.00	$0.00	$68.73	$68.73	$0.00	06/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	65	$31.38	$44.77	$0.00	$76.15	$0.00	$0.00	$0.00	$76.15	$76.15	$0.00	07/18/2012
	2224	Diane M Champoux			07189478	60	$26.76	$41.97	$0.00	$68.73	$0.00	$0.00	$0.00	$68.73	$68.73	$0.00	08/18/2012

		& Richard Albert																	

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2224

Account Number: 0979-131873-110341
Tenant From Date: 03/01/2011
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2224	Diane M Champoux & Richard Albert			07189478	56	$23.06	$39.73	$0.00	$62.79	$0.00	$0.00	$0.00	$62.79	$62.79	$0.00	09/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$0.00	$70.61	$70.61	$0.00	10/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	64	$31.98	$46.42	$0.00	$78.40	$0.00	$0.00	$0.00	$78.40	$78.40	$0.00	11/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	$0.00	$72.17	$72.17	$0.00	12/18/2012
	2224	Diane M Champoux & Richard Albert			07189478	65	$32.95	$47.01	$0.00	$79.96	$0.00	$0.00	$0.00	$79.96	$79.96	$0.00	01/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	51	$20.82	$38.78	$0.00	$59.60	$0.00	$0.00	$0.00	$59.60	$59.60	$0.00	02/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$0.00	$70.61	$70.61	$0.00	03/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	$0.00	$72.17	$72.17	$0.00	04/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	$0.00	$72.17	$0.00	$72.17	05/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	65	$32.95	$47.01	$0.00	$79.96	$0.00	$0.00	$72.17	$152.13	$224.30	($72.17)	06/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	($72.17)	$0.00	$72.17	($72.17)	07/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	($72.17)	$0.00	$0.00	$0.00	08/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	63	$31.01	$45.83	$0.00	$76.84	$0.00	$0.00	$0.00	$76.84	$76.84	$0.00	09/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	60	$29.50	$46.25	$0.00	$75.75	$0.00	$0.00	$0.00	$75.75	$75.75	$0.00	10/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	11/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	59	$28.98	$45.57	$0.00	$74.55	$0.00	$0.00	$0.00	$74.55	$74.55	$0.00	12/18/2013
	2224	Diane M Champoux & Richard Albert			07189478	64	$34.08	$48.66	$0.00	$82.74	$0.00	$0.00	$0.00	$82.74	$0.00	$82.74	01/18/2014
	2224	Diane M Champoux & Richard Albert			07189478	50	$21.33	$40.02	$0.00	$61.35	$0.00	$0.00	$82.74	$144.09	$144.09	$0.00	02/18/2014
	2224	Diane M Champoux			07189478	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$0.00	$59.10	03/18/2014

		& Richard Albert															
	2224	Diane M Champoux & Richard Albert			07189478	67	$37.14	$50.51	$0.00	$87.65	$0.00	$0.00	$59.10	$146.75	$59.10	$87.65	04/18/2014

Printed: 06/22/2015 11:36:44 Page: 2 of 3

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2224

Account Number: 0979-131873-110341
Tenant From Date: 03/01/2011
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2224	Diane M Champoux & Richard Albert			07189478	70	$40.20	$52.36	$0.00	$92.56	$0.00	$0.00	$87.65	$180.21	$180.21	$0.00	05/18/2014
	2224	Diane M Champoux & Richard Albert			07189478	55	$24.90	$43.11	$0.00	$68.01	$0.00	$0.00	$0.00	$68.01	$68.01	$0.00	06/18/2014
	2224	Diane M Champoux & Richard Albert			07189478	66	$39.64	$48.88	$0.00	$88.52	$0.00	$0.00	$0.00	$88.52	$88.52	$0.00	07/18/2014
	2224	Diane M Champoux & Richard Albert			07189478 10244848	33 15	$16.98	$37.78	$0.00	$54.76	$0.00	$0.00	$0.00	$54.76	$54.76	$0.00	08/18/2014
	2224	Diane M Champoux & Richard Albert			10244848	58	$31.48	$43.95	$0.00	$75.43	$0.00	$0.00	$0.00	$75.43	$0.00	$75.43	09/10/2014
	2224	Diane M Champoux & Richard Albert			10244848	68	$43.79	$52.63	$0.00	$96.42	$0.00	$0.00	$75.43	$171.85	$75.43	$96.42	10/10/2014
	2224	Diane M Champoux & Richard Albert			10244848	61	$36.30	$48.10	$0.00	$84.40	$0.00	$0.00	$96.42	$180.82	$171.85	$8.97	11/10/2014
	2224	Diane M Champoux & Richard Albert			10244848	65	$40.58	$50.69	$0.00	$91.27	$0.00	$0.00	$8.97	$100.24	$8.97	$91.27	12/10/2014
	2224	Diane M Champoux & Richard Albert			10244848	56	$30.95	$44.86	$0.00	$75.81	$0.00	$0.00	$91.27	$167.08	$167.08	$0.00	01/10/2015
	2224	Diane M Champoux & Richard Albert			10244848	55	$29.88	$44.21	$0.00	$74.09	$0.00	$0.00	$0.00	$74.09	$74.09	$0.00	02/10/2015
	2224	Diane M Champoux & Richard Albert			10244848	60	$35.23	$47.45	$0.00	$82.68	$0.00	$0.00	$0.00	$82.68	$82.68	$0.00	03/10/2015
	2224	Diane M Champoux & Richard Albert			10244848	66	$41.65	$51.34	$0.00	$92.99	$0.00	$0.00	$0.00	$92.99	$0.00	$92.99	04/10/2015
	2224	Diane M Champoux & Richard Albert			10244848	175	$222.76	$121.97	$0.00	$344.73	$0.00	$0.00	$92.99	$437.72	$92.99	$344.73	05/10/2015

Printed: 06/22/2015 11:36:44

Page: 3 of 3

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME William & Janet Faucher

DATE 5·29·15

COMMUNITY RP LOT# 2147 ADDRESS 1049 Deer Creek Blvd

HOME PHONE 603-336-7272 CELL PHONE -804-698-9152 E-MAIL

COMPLAINT:

Kathy Cramer is stating the meter # is 10249101. Kathy got a reading of 000858 meter number on NES side reads 10249301 with 300 gallon usage 2nd reading - Last reading done 4/21/15

Internal Use Only:

Water Meter # 10249301 10249301 **Checked:** 5-29-15

Reading: 000100 000100 **Checked:** 5-29-15

Test Done:

Date: 5-29-15 R.T.

Findings:

Resolution:
Lot is empty - Meter test was done by NES and meter passed.

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2147

Account Number: 0979-131769-232598
Tenant From Date: 12/14/2012
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2147	WILLIAM & JANET FAUCHER		5	3818702	19	$1.17	$3.22	$0.00	$4.39	$0.00	$0.00	$0.00	$4.39	$0.00	$4.39	12/14/2012
	2147	WILLIAM & JANET FAUCHER			3818702	14	$6.01	$17.02	$0.00	$23.03	$0.00	$0.00	$4.39	$27.42	$27.42	$0.00	12/18/2012
	2147	WILLIAM & JANET FAUCHER			3818702	20	$7.47	$20.55	$0.00	$28.02	$0.00	$0.00	$0.00	$28.02	$28.02	$0.00	01/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	13	$5.76	$16.43	$0.00	$22.19	$0.00	$0.00	$0.00	$22.19	$22.19	$0.00	02/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	03/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	1	$2.83	$9.38	$0.00	$12.21	$0.00	$0.00	$0.00	$12.21	$12.21	$0.00	04/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	05/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	06/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	07/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	08/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	09/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	4	$3.74	$11.70	$0.00	$15.44	$0.00	$0.00	$0.00	$15.44	$15.44	$0.00	10/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	11/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	12/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	6	$4.25	$12.87	$0.00	$17.12	$0.00	$0.00	$0.00	$17.12	$17.12	$0.00	01/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	4	$3.73	$11.64	$0.00	$15.37	$0.00	$0.00	$0.00	$15.37	$15.37	$0.00	02/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$13.62	$0.00	03/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2147

Account Number: 0979-131769-232598
Tenant From Date: 12/14/2012
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	2147	WILLIAM & JANET FAUCHER			10249301 3818702	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	1	$2.80	$9.22	$0.00	$12.02	$0.00	$0.00	$0.00	$12.02	$12.02	$0.00	10/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.33	($0.23)	11/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	7	$4.42	$13.11	$0.00	$17.53	$0.00	$0.00	($0.23)	$17.30	$17.30	$0.00	12/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	03/10/2015
	2147	WILLIAM & JANET FAUCHER			10249301	2	$3.07	$9.87	$0.00	$12.94	$0.00	$0.00	$0.00	$12.94	$12.94	$0.00	04/10/2015

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00306864

Service Address: 1049 DEER CREEK BLVD Bldg: Unit:2147
Account Number: 0979-131769-232598
Billing Cycle: 04/10/2015-05/10/2015

Payment Due: $0.00
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

WILLIAM & JANET FAUCHER
42 Old Stage Rd
Hinsdale, NH 03451-2308

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2147
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1049 DEER CREEK BLVD

Account Number: 0979-131769-232598

In Service: 12/14/2012

Meter Number	Previous Read	Current Read	Usage
10249301	800	1000	200
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$3.07
Sewer Charge	$9.87
Current Charges	**$12.94**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$12.94**
Deposit	**$0.00**
Paymts Received	**$-12.94**
Payment Due	**$0.00**

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Krystina

From: Anita Stone <astone@submeter.com>
Sent: Monday, June 01, 2015 8:45 AM
To: Krystina
Subject: Re: RP 2147 - 1049 Deer Creek Blvd : William & Janet Faucher

Work order placed, we were out on 5/7, see results below. All was good

****WORK ORDER FORM** - Thursday, May 07, 2015 1:28:12 PM (**Tech 2**)

Or Other:	REGAL POINT
Unit:	2147/1049
Issue:	Zero usage
Meter:	MM 3G
Job Type	False Call
Flow Test	Yes Passed
Comments	EMPTY LOT
Technician	JODYO

Sincerely,
Anita Stone
National Exemption Service
Property Account Manager
604 Packard Court Ste A
Safety Harbor, FL. 34695
PH: 727-725-7358
Fax: 800-713-3082
astone@submeter.com
www.submeter.com

From: Krystina [mailto:krystinat.deercreekrv@hotmail.com]
To: 'Anita Stone' [mailto:astone@submeter.com]
Cc: melanie.deercreekrv@hotmail.com
Sent: Fri, 29 May 2015 16:05:57 -0500
Subject: RP 2147 - 1049 Deer Creek Blvd : William & Janet Faucher

Anita,

We have a concern with the meter reading for this lot. The past 4 months they have had the same exact reading which is 000100. Can we please check into this as the resident was on property during the winter season and was not billed for usage.

Thank You
Krystina Taylor
Deer Creek Admin

0
0 0 0 1 0 0 0
1249301
GALLONS
MASTER METER
MADE IN ISRAEL
6
4
5

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Fred & Margaret Schlitt

DATE 6.10.15

COMMUNITY RP LOT# 2015 ADDRESS 1054 Deer Creek Blvd

HOME PHONE _____ CELL PHONE ~~407-384-7876~~ E-MAIL _____
770-841-6446 / 863 325 3431

COMPLAINT:

Mr. Schlitt says he left property on May 1st their is no way that he could use the same amount of usage 2 months in a row.

Billing Periods: 3/10 - 5/10 Due 4/10 ✓ shows same exact usage
4/10 - 5/10 Due 6/10 ✓

Internal Use Only:

Water Meter # 10256747 **Checked:** ✓

Reading: 005177° **Checked:** ✓

Test Done: 6-11-15

Date:

Findings: RAN 2 GL. TEST 3 TIMES, METER READ OK EACH TIME METER SHOWS NO LEAKS

Resolution: New billing should be lower as no one is on the lot. It is possible that the two months show same usage as lot was occupied entire time ~~besides~~ besides 10 days during the billing cycle.

R.G. 6-11-15

Will check new billing cycle to see if usage went down or remains the same or higher

00059454

Service Address: 1054 DEER CREEK BLVD Bldg: Unit:2015
Account Number: 0979-3685378-000
Billing Cycle: 04/10/2015-05/10/2015

Auto Pay: $0.00
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

FRED & MARGARET ANN SCHLITT
1054 Deer Creek Blvd
Davenport, FL 33837-1536

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2015
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1054 DEER CREEK BLVD

Account Number: 0979-3685378-000

In Service: 08/18/2006

Meter Number	Previous Read	Current Read	Usage
10256747	39000	47100	8100
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$57.70
Sewer Charge	$61.06
Current Charges	$118.76
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$118.76
Deposit	$0.00
Paymts Received	$-118.76
Auto Pay	$0.00

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2015

Account Number: 0979-3685378-000
Tenant From Date: 08/18/2006
Tenant To Date: 06/10/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2015	FRED & MARGARET ANN SCHLITT			3685378	71	$31.90	$41.59	$0.00	$73.49	$0.00	$0.00	($43.13)	$30.36	$43.13	($12.77)	03/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	80	$39.10	$45.95	$0.00	$85.05	$0.00	$0.00	$30.36	$115.41	$115.41	$0.00	04/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	68	$29.50	$40.14	$0.00	$69.64	$0.00	$0.00	$0.00	$69.64	$69.64	$0.00	05/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	21	$6.33	$17.39	$0.00	$23.72	$0.00	$0.00	$0.00	$23.72	$23.72	$0.00	06/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	60	$23.10	$36.27	$0.00	$59.37	$0.00	$0.00	$0.00	$59.37	$59.37	$0.00	07/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	37	$11.52	$25.14	$0.00	$36.66	$0.00	$0.00	$0.00	$36.66	$36.66	$0.00	08/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	77	$36.70	$44.50	$0.00	$81.20	$0.00	$0.00	$0.00	$81.20	$81.20	$0.00	09/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	105	$62.01	$60.93	$0.00	$122.94	$0.00	$0.00	$0.00	$122.94	$122.94	$0.00	10/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$45.90	$0.00	11/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	57	$21.74	$36.55	$0.00	$58.29	$0.00	$0.00	$0.00	$58.29	$58.29	$0.00	12/18/2009
	2015	FRED & MARGARET ANN SCHLITT			3685378	41	$13.78	$28.42	$0.00	$42.20	$0.00	$0.00	$0.00	$42.20	$42.20	$0.00	01/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	55	$20.06	$35.53	$0.00	$55.59	$0.00	$0.00	$0.00	$55.59	$55.59	$0.00	02/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	68	$30.97	$42.13	$0.00	$73.10	$0.00	$0.00	$0.00	$73.10	$73.10	$0.00	03/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	55	$20.06	$35.53	$0.00	$55.59	$0.00	$0.00	$0.00	$55.59	$55.59	$0.00	04/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	71	$33.49	$43.66	$0.00	$77.15	$0.00	$0.00	$0.00	$77.15	$77.15	$0.00	05/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	117	$77.78	$67.03	$0.00	$144.81	$0.00	$0.00	$0.00	$144.81	$144.81	$0.00	06/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	81	$41.88	$48.74	$0.00	$90.62	$0.00	$0.00	$0.00	$90.62	$90.62	$0.00	07/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	80	$41.04	$48.23	$0.00	$89.27	$0.00	$0.00	$0.00	$89.27	$89.27	$0.00	08/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	133	$101.33	$75.15	$0.00	$176.48	$0.00	$0.00	$0.00	$176.48	$176.48	$0.00	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2015

Account Number: 0979-3685378-000
Tenant From Date: 08/18/2006
Tenant To Date: 06/10/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2015	FRED & MARGARET ANN SCHLITT			3685378	102	$59.50	$59.41	$0.00	$118.91	$0.00	$0.00	$0.00	$118.91	$118.91	$0.00	10/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	71	$35.17	$45.88	$0.00	$81.05	$0.00	$0.00	$0.00	$81.05	$81.05	$0.00	11/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	61	$26.36	$40.54	$0.00	$66.90	$0.00	$0.00	$0.00	$66.90	$66.90	$0.00	12/18/2010
	2015	FRED & MARGARET ANN SCHLITT			3685378	58	$23.72	$38.94	$0.00	$62.66	$0.00	$0.00	$0.00	$62.66	$62.66	$0.00	01/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	59	$24.60	$39.48	$0.00	$64.08	$0.00	$0.00	$0.00	$64.08	$64.08	$0.00	02/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	50	$18.44	$34.67	$0.00	$53.11	$0.00	$0.00	$0.00	$53.11	$53.11	$0.00	03/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	51	$18.88	$35.20	$0.00	$54.08	$0.00	$0.00	$0.00	$54.08	$54.08	$0.00	04/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	54	$20.20	$36.81	$0.00	$57.01	$0.00	$0.00	$0.00	$57.01	$57.01	$0.00	05/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	36	$12.28	$27.19	$0.00	$39.47	$0.00	$0.00	$0.00	$39.47	$39.47	$0.00	06/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	26	$8.10	$21.85	$0.00	$29.95	$0.00	$0.00	$0.00	$29.95	$29.95	$0.00	07/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	08/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$0.00	$47.27	$47.27	$0.00	09/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	45	$17.05	$33.57	$0.00	$50.62	$0.00	$0.00	$0.00	$50.62	$50.62	$0.00	10/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	48	$18.44	$35.25	$0.00	$53.69	$0.00	$0.00	$0.00	$53.69	$53.69	$0.00	11/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	62	$28.61	$43.09	$0.00	$71.70	$0.00	$0.00	$0.00	$71.70	$71.70	$0.00	12/18/2011
	2015	FRED & MARGARET ANN SCHLITT			3685378	27	$8.73	$23.49	$0.00	$32.22	$0.00	$0.00	$0.00	$32.22	$32.22	$0.00	01/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	41	$15.20	$31.33	$0.00	$46.53	$0.00	$0.00	$0.00	$46.53	$46.53	$0.00	02/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	49	$18.90	$35.81	$0.00	$54.71	$0.00	$0.00	$0.00	$54.71	$54.71	$0.00	03/18/2012
	2015	FRED & MARGARET			3685378	46	$17.51	$34.13	$0.00	$51.64	$0.00	$0.00	$0.00	$51.64	$51.64	$0.00	04/18/2012

		ANN SCHLITT															
	2015	FRED & MARGARET ANN SCHLITT			3685378	46	$17.51	$34.13	$0.00	$51.64	$0.00	$0.00	$0.00	$51.64	$51.64	$0.00	05/18/2012

Printed: 06/10/2015 04:08:28 Page: 2 of 4

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2015

Account Number: 0979-3685378-000
Tenant From Date: 08/18/2006
Tenant To Date: 06/10/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2015	FRED & MARGARET ANN SCHLITT			3685378	46	$17.51	$34.13	$0.00	$51.64	$0.00	$0.00	$0.00	$51.64	$51.64	$0.00	06/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	57	$23.98	$40.29	$0.00	$64.27	$0.00	$0.00	$0.00	$64.27	$64.27	$0.00	07/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	35	$12.43	$27.97	$0.00	$40.40	$0.00	$0.00	$0.00	$40.40	$40.40	$0.00	08/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	34	$11.97	$27.41	$0.00	$39.38	$0.00	$0.00	$0.00	$39.38	$39.38	$0.00	09/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	67	$34.90	$48.19	$0.00	$83.09	$0.00	$0.00	$0.00	$83.09	$83.09	$0.00	10/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	53	$21.79	$39.95	$0.00	$61.74	$0.00	$0.00	$0.00	$61.74	$61.74	$0.00	11/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	38	$14.51	$31.13	$0.00	$45.64	$0.00	$0.00	$0.00	$45.64	$45.64	$0.00	12/18/2012
	2015	FRED & MARGARET ANN SCHLITT			3685378	49	$19.85	$37.60	$0.00	$57.45	$0.00	$0.00	$0.00	$57.45	$57.45	$0.00	01/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	41	$15.97	$32.90	$0.00	$48.87	$0.00	$0.00	$0.00	$48.87	$48.87	$0.00	02/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	37	$14.03	$30.55	$0.00	$44.58	$0.00	$0.00	$0.00	$44.58	$44.58	$0.00	03/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	29	$10.15	$25.84	$0.00	$35.99	$0.00	$0.00	$0.00	$35.99	$35.99	$0.00	04/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	17	$6.74	$18.79	$0.00	$25.53	$0.00	$0.00	$0.00	$25.53	$25.53	$0.00	05/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	18	$6.98	$19.37	$0.00	$26.35	$0.00	$0.00	$0.00	$26.35	$26.35	$0.00	06/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	$0.00	$27.19	$27.19	$0.00	07/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	34	$12.57	$28.78	$0.00	$41.35	$0.00	$0.00	$0.00	$41.35	$41.35	$0.00	08/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	42	$16.45	$33.49	$0.00	$49.94	$0.00	$0.00	$0.00	$49.94	$49.94	$0.00	09/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	55	$24.40	$43.17	$0.00	$67.57	$0.00	$0.00	$0.00	$67.57	$67.57	$0.00	10/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	45	$18.78	$36.94	$0.00	$55.72	$0.00	$0.00	$0.00	$55.72	$55.72	$0.00	11/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	57	$26.94	$44.34	$0.00	$71.28	$0.00	$0.00	$0.00	$71.28	$71.28	$0.00	12/18/2013
	2015	FRED & MARGARET ANN SCHLITT			3685378	59	$28.98	$45.57	$0.00	$74.55	$0.00	$0.00	$0.00	$74.55	$74.55	$0.00	01/18/2014

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2015

Account Number: 0979-3685378-000
Tenant From Date: 08/18/2006
Tenant To Date: 06/10/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2015	FRED & MARGARET ANN SCHLITT			3685378	50	$21.33	$40.02	$0.00	$61.35	$0.00	$0.00	$0.00	$61.35	$61.35	$0.00	02/18/2014
	2015	FRED & MARGARET ANN SCHLITT			3685378	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	03/18/2014
	2015	FRED & MARGARET ANN SCHLITT			3685378	44	$18.28	$36.32	$0.00	$54.60	$0.00	$0.00	$0.00	$54.60	$54.60	$0.00	04/18/2014
	2015	FRED & MARGARET ANN SCHLITT			3685378	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	05/18/2014
	2015	FRED & MARGARET ANN SCHLITT			3685378	14	$6.29	$17.81	$0.00	$24.10	$0.00	$0.00	$0.00	$24.10	$24.10	$0.00	06/18/2014
	2015	FRED & MARGARET ANN SCHLITT			3685378	40	$16.70	$32.84	$0.00	$49.54	$0.00	$0.00	$0.00	$49.54	$49.54	$0.00	07/18/2014
	2015	FRED & MARGARET ANN SCHLITT			10256747 3685378	22 4	$9.06	$24.20	$0.00	$33.26	$0.00	$0.00	$0.00	$33.26	$33.26	$0.00	08/18/2014
	2015	FRED & MARGARET ANN SCHLITT			10256747	44	$18.73	$35.31	$0.00	$54.04	$0.00	$0.00	$0.00	$54.04	$54.04	$0.00	09/10/2014
	2015	FRED & MARGARET ANN SCHLITT			10256747	58	$33.09	$46.15	$0.00	$79.24	$0.00	$0.00	$0.00	$79.24	$79.24	$0.00	10/10/2014
	2015	FRED & MARGARET ANN SCHLITT			10256747	39	$17.04	$33.84	$0.00	$50.88	$0.00	$0.00	$0.00	$50.88	$50.88	$0.00	11/10/2014
	2015	FRED & MARGARET ANN SCHLITT			10256747	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	12/10/2014
	2015	FRED & MARGARET ANN SCHLITT			10256747	40	$17.57	$34.49	$0.00	$52.06	$0.00	$0.00	$0.00	$52.06	$52.06	$0.00	01/10/2015
	2015	FRED & MARGARET ANN SCHLITT			10256747	58	$33.09	$46.15	$0.00	$79.24	$0.00	$0.00	$0.00	$79.24	$79.24	$0.00	02/10/2015
	2015	FRED & MARGARET ANN SCHLITT			10256747	81	$57.70	$61.06	$0.00	$118.76	$0.00	$0.00	$0.00	$118.76	$118.76	$0.00	03/10/2015
	2015	FRED & MARGARET ANN SCHLITT			10256747	81	$57.70	$61.06	$0.00	$118.76	$0.00	$0.00	$0.00	$118.76	$118.76	$0.00	04/10/2015

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47

$60.35

Krystina

From: Anita Stone <astone@submeter.com>
Sent: Thursday, June 11, 2015 9:33 AM
To: Krystina
Subject: Re: RP2015 - Fred & Margaret Schlitt

It is actually quite possible. We bill to the closest 100 gallons so for instance if he usage 960 gallons this month, he would be charged 1000 gallons and the next month he used 990 gallons, again closest 100 would be 1000.

The read we have is 4710, so yes the billing is correct and it looks like he has used 10,000 gallons since last cycle.

Sincerely,
Anita Stone
National Exemption Service
Property Account Manager
604 Packard Court Ste A
Safety Harbor, FL. 34695
PH: 727-725-7358
Fax: 800-713-3082
astone@submeter.com
www.submeter.com

From: Krystina [mailto:krystinat.deercreekrv@hotmail.com]
To: 'Anita Stone' [mailto:astone@submeter.com]
Cc: 'Melanie Stoia' [mailto:melanie.deercreekrv@hotmail.com]
Sent: Thu, 11 Jun 2015 09:27:02 -0500
Subject: RP2015 - Fred & Margaret Schlitt

Good Morning Anita,

Mr. Schlitt called the office complaining stating that there is no possible way that he used the same usage for the billing periods of 2/10 -3/10 & 4/10 – 5/10. I had our maintenance guy do a meter check and he found no leaks and meter read fine on each 2 gallon test. Our current reading as of 6/11/15 is 005177. Can you please verify that everything is correct.

Thank You
Krystina Taylor
Deer Creek Admin

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Glenn & Colleen Kayama

DATE 5·29·15

COMMUNITY RP LOT# 2056 ADDRESS 2031 St. George Drive

HOME PHONE 407·508·0475 CELL PHONE - 416·520·0529 E-MAIL

COMPLAINT:

Kathy is stating meter is reading 999700.

and Reading - Last reading done 4/21/15

Internal Use Only:

Water Meter # 10244856 10244858 Checked: 5-29-15 6/1

Reading: 996610 996646 Checked: 5-29-15 6/1

Test Done:

Date: 5-29-15 RT

Findings:

Resolution:

Meter was Flipped - next cycle should show correct usage if lot is occupied.

Meter was installed backwards - was fixed on 5/7/15

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	38	$11.92	$25.62	$0.00	$37.54	$0.00	$0.00	$0.00	$37.54	$37.54	$0.00	03/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	28	$7.93	$20.78	$0.00	$28.71	$0.00	$0.00	$0.00	$28.71	$28.71	$0.00	04/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	21	$6.33	$17.39	$0.00	$23.72	$0.00	$0.00	$0.00	$23.72	$23.72	$0.00	05/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	3	$2.73	$8.68	$0.00	$11.41	$0.00	$0.00	$0.00	$11.41	$11.41	$0.00	06/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	12	$4.53	$13.04	$0.00	$17.57	$0.00	$0.00	$0.00	$17.57	$17.57	$0.00	07/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	9	$3.93	$11.59	$0.00	$15.52	$0.00	$0.00	$0.00	$15.52	$15.52	$0.00	08/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$4.93	$14.01	$0.00	$18.94	$0.00	$0.00	$0.00	$18.94	$18.94	$0.00	09/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	46	$15.87	$30.96	$0.00	$46.83	$0.00	$0.00	$0.00	$46.83	$46.83	$0.00	10/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	18	$6.02	$16.73	$0.00	$22.75	$0.00	$0.00	$0.00	$22.75	$22.75	$0.00	11/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	12/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	17	$5.81	$16.23	$0.00	$22.04	$0.00	$0.00	$0.00	$22.04	$22.04	$0.00	01/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	38	$12.52	$26.89	$0.00	$39.41	$0.00	$0.00	$0.00	$39.41	$39.41	$0.00	02/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	52	$18.39	$34.01	$0.00	$52.40	$0.00	$0.00	$0.00	$52.40	$52.40	$0.00	03/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	04/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	29	$8.75	$22.32	$0.00	$31.07	$0.00	$0.00	$0.00	$31.07	$31.07	$0.00	05/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$5.18	$14.70	$0.00	$19.88	$0.00	$0.00	$0.00	$19.88	$19.88	$0.00	06/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	11	$4.55	$13.18	$0.00	$17.73	$0.00	$0.00	$0.00	$17.73	$17.73	$0.00	07/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	08/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	20	$6.44	$17.75	$0.00	$24.19	$0.00	$0.00	$0.00	$24.19	$24.19	$0.00	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	54	$19.22	$35.02	$0.00	$54.24	$0.00	$0.00	$0.00	$54.24	$54.24	$0.00	10/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$46.29	$0.00	11/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	33	$10.96	$25.59	$0.00	$36.55	$0.00	$0.00	$0.00	$36.55	$36.55	$0.00	12/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	23	$7.43	$20.25	$0.00	$27.68	$0.00	$0.00	$0.00	$27.68	$27.68	$0.00	01/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	52	$19.32	$35.74	$0.00	$55.06	$0.00	$0.00	$0.00	$55.06	$55.06	$0.00	02/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	85	$47.51	$53.36	$0.00	$100.87	$0.00	$0.00	$0.00	$100.87	$100.87	$0.00	03/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	55	$21.08	$37.34	$0.00	$58.42	$0.00	$0.00	$0.00	$58.42	$58.42	$0.00	04/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	60	$25.48	$40.01	$0.00	$65.49	$0.00	$0.00	$0.00	$65.49	$65.49	$0.00	05/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	52	$19.32	$35.74	$0.00	$55.06	$0.00	$0.00	$0.00	$55.06	$55.06	$0.00	06/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$46.29	$0.00	07/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$0.00	$47.27	$47.27	$0.00	08/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	48	$17.56	$33.60	$0.00	$51.16	$0.00	$0.00	$0.00	$51.16	$51.16	$0.00	09/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	67	$33.23	$45.89	$0.00	$79.12	$0.00	$0.00	$0.00	$79.12	$79.12	$0.00	10/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	39	$14.28	$30.21	$0.00	$44.49	$0.00	$0.00	$0.00	$44.49	$44.49	$0.00	11/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	44	$16.59	$33.01	$0.00	$49.60	$0.00	$0.00	$0.00	$49.60	$49.60	$0.00	12/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	01/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	02/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	56	$23.06	$39.73	$0.00	$62.79	$0.00	$0.00	$0.00	$62.79	$62.79	$0.00	03/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	28	$9.20	$24.05	$0.00	$33.25	$0.00	$0.00	$0.00	$33.25	$33.25	$0.00	04/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	05/18/2012

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	11	$5.02	$14.53	$0.00	$19.55	$0.00	$0.00	$0.00	$19.55	$19.55	$0.00	06/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	15	$5.95	$16.77	$0.00	$22.72	$0.00	$0.00	$0.00	$22.72	$22.72	$0.00	07/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	08/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	10	$4.79	$13.97	$0.00	$18.76	$0.00	$0.00	$0.00	$18.76	$18.76	$0.00	09/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	10/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	$0.00	$27.19	$27.19	$0.00	11/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	12/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	27	$9.18	$24.67	$0.00	$33.85	$0.00	$0.00	$0.00	$33.85	$33.85	$0.00	01/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	30	$10.63	$26.43	$0.00	$37.06	$0.00	$0.00	$0.00	$37.06	$37.06	$0.00	02/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	34	$12.57	$28.78	$0.00	$41.35	$0.00	$0.00	$0.00	$41.35	$41.35	$0.00	03/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	04/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	05/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	10	$5.03	$14.67	$0.00	$19.70	$0.00	$0.00	$0.00	$19.70	$19.70	$0.00	06/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	8	$4.54	$13.49	$0.00	$18.03	$0.00	$0.00	$0.00	$18.03	$18.03	$0.00	07/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	10	$5.03	$14.67	$0.00	$19.70	$0.00	$0.00	$0.00	$19.70	$19.70	$0.00	08/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$6.01	$17.02	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	09/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	27	$9.63	$25.89	$0.00	$35.52	$0.00	$0.00	$0.00	$35.52	$35.52	$0.00	10/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	23	$8.60	$23.36	$0.00	$31.96	$0.00	$0.00	$0.00	$31.96	$31.96	$0.00	11/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	32	$12.17	$28.91	$0.00	$41.08	$0.00	$0.00	$0.00	$41.08	$41.08	$0.00	12/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	19	$7.57	$20.89	$0.00	$28.46	$0.00	$0.00	$0.00	$28.46	$28.46	$0.00	01/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	37	$14.71	$32.00	$0.00	$46.71	$0.00	$0.00	$0.00	$46.71	$46.71	$0.00	02/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	03/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	40	$16.24	$33.85	$0.00	$50.09	$0.00	$0.00	$0.00	$50.09	$50.09	$0.00	04/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	05/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	06/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	24	$8.55	$22.97	$0.00	$31.52	$0.00	$0.00	$0.00	$31.52	$31.52	$0.00	07/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602 10244858	200	$7.53	$20.50	$0.00	$28.03	$0.00	$0.00	$0.00	$28.03	$28.03	$0.00	08/18/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	10/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	10	$5.23	$15.05	$0.00	$20.28	$0.00	$0.00	$0.00	$20.28	$20.28	$0.00	11/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	12/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	03/10/2015
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	04/10/2015

Printed: 05/29/2015 04:07:24

00059494

Service Address: 2031 ST GEORGE DR Bldg: Unit:2056
Account Number: 0979-07004602-000
Billing Cycle: 04/10/2015-05/10/2015

Auto Pay: $11.10
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

GLENN & COLLEEN KAYAMA
1503 STREAMSIDE CT
PICKERING , ONTARIO LIW3Y3
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2056
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2031 ST GEORGE DR

Account Number: 0979-07004602-000

In Service: 01/01/2008

Meter Number	Previous Read	Current Read	Usage
10244858	1000	1000	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	**$11.10**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$11.10**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$11.10**

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Krystina

From: Anita Stone <astone@submeter.com>
Sent: Monday, June 01, 2015 8:44 AM
To: Krystina
Subject: Re: RP 2056 - Glenn & Colleen Kayama

Same as 2209 - meter was flipped and we have correct.

Sincerely,
Anita Stone
National Exemption Service
Property Account Manager
604 Packard Court Ste A
Safety Harbor, FL. 34695
PH: 727-725-7358
Fax: 800-713-3082
astone@submeter.com
www.submeter.com

From: Krystina [mailto:krystinat.deercreekrv@hotmail.com]
To: 'Anita Stone' [mailto:astone@submeter.com]
Cc: melanie.deercreekrv@hotmail.com
Sent: Fri, 29 May 2015 15:59:57 -0500
Subject: RP 2056 - Glenn & Colleen Kayama

Good Afternoon Anita,

We have a concern about Mr. & Mrs. Kayama meter. The reading is showing as 999700 and zero usage since the new meters have been installed. Most of the meters always read 000 in the front. Can we find out why this meter is reading 99700 and why it has not shown any usage since the new meter has been put in. The resident was on property during the winter.

Thank You
Krystina Taylor
Deer Creek Admin

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert McCulloch

DATE 5-29-15

COMMUNITY RP LOT# 2209 ADDRESS 2900 St. George Drive

HOME PHONE _____ CELL PHONE 401-458-2734 E-MAIL _____

COMPLAINT:

Kathy cramer stating meter is still in backwards and usage is reading 998974.

2nd Reading - Last reading done 4/16/15

Internal Use Only:

Water Meter # 1024/621 **Checked:** 5-29-15

Reading: 998940 **Checked:** 5-29-15

Test Done: _____

Date: 5-29-15 RT

Findings: METER is IN ~~CORRECT~~ CORRECT

Resolution:
work order was placed on 5/7 to replace meter. Meter was reading backwards. Next usage should have usage if resident is on lot.

6/1/15

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2209

Account Number: 0979-131852-249121
Tenant From Date: 01/01/2013
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
T	2209	Robert & Gladys McCulloch					$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	02/18/2013
	2209	Robert & Gladys McCulloch			5860212	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	03/18/2013
	2209	Robert & Gladys McCulloch			5860212	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	$0.00	$72.17	$72.17	$0.00	04/18/2013
	2209	Robert & Gladys McCulloch			5860212	77	$44.61	$54.07	$0.00	$98.68	$0.00	$0.00	$0.00	$98.68	$98.68	$0.00	05/18/2013
	2209	Robert & Gladys McCulloch			5860212	71	$38.78	$50.54	$0.00	$89.32	$0.00	$0.00	$0.00	$89.32	$89.32	$0.00	06/18/2013
	2209	Robert & Gladys McCulloch			5860212	76	$43.64	$53.48	$0.00	$97.12	$0.00	$0.00	$0.00	$97.12	$97.12	$0.00	07/18/2013
	2209	Robert & Gladys McCulloch			5860212	71	$38.78	$50.54	$0.00	$89.32	$0.00	$0.00	$0.00	$89.32	$89.32	$0.00	08/18/2013
	2209	Robert & Gladys McCulloch			5860212	63	$31.01	$45.83	$0.00	$76.84	$0.00	$0.00	$0.00	$76.84	$76.84	$0.00	09/18/2013
	2209	Robert & Gladys McCulloch			5860212	131	$120.30	$90.06	$0.00	$210.36	$0.00	$0.00	$0.00	$210.36	$210.36	$0.00	10/18/2013
	2209	Robert & Gladys McCulloch			5860212	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	11/18/2013
	2209	Robert & Gladys McCulloch			5860212	40	$16.24	$33.85	$0.00	$50.09	$0.00	$0.00	$0.00	$50.09	$50.09	$0.00	12/18/2013
	2209	Robert & Gladys McCulloch			5860212	29	$10.64	$27.06	$0.00	$37.70	$0.00	$0.00	$0.00	$37.70	$37.70	$0.00	01/18/2014
	2209	Robert & Gladys McCulloch			5860212	15	$6.55	$18.43	$0.00	$24.98	$0.00	$0.00	$0.00	$24.98	$24.98	$0.00	02/18/2014
	2209	Robert & Gladys McCulloch			5860212	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	03/18/2014
	2209	Robert & Gladys McCulloch			5860212	4	$3.73	$11.64	$0.00	$15.37	$0.00	$0.00	$0.00	$15.37	$15.37	$0.00	04/18/2014
	2209	Robert & Gladys McCulloch			5860212	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
	2209	Robert & Gladys McCulloch			5860212	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	2209	Robert & Gladys McCulloch			5860212	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	2209	Robert & Gladys McCulloch			10241621 5860212	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2209

Account Number: 0979-131852-249121
Tenant From Date: 01/01/2013
Tenant To Date: 05/29/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2209	Robert & Gladys McCulloch			10241621	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	10/10/2014
	2209	Robert & Gladys McCulloch			10241621	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$13.85	$0.00	11/10/2014
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	12/10/2014
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	03/10/2015
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	04/10/2015

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00322958

Service Address: 42749 HIGHWAY 27 Bldg: Unit:2209
Account Number: 0979-131852-249121
Billing Cycle: 04/10/2015-05/10/2015

Auto Pay: $11.10
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

Robert & Gladys McCulloch
PO Box 558
Lincoln, NH 03251-0558

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2209
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 42749 HIGHWAY 27

Account Number: 0979-131852-249121

In Service: 01/01/2013

Meter Number	Previous Read	Current Read	Usage
10241621	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	**$11.10**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$11.10**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$11.10**

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Krystina

From: Anita Stone <astone@submeter.com>
Sent: Monday, June 01, 2015 8:44 AM
To: Krystina
Subject: Re: RP - 2209 Robert McCulloch

Work order was placed, we went out on 5/7 - meter was running backwards, next cycle should show usage if they are on lot.

Sincerely,
Anita Stone
National Exemption Service
Property Account Manager
604 Packard Court Ste A
Safety Harbor, FL. 34695
PH: 727-725-7358
Fax: 800-713-3082
astone@submeter.com
www.submeter.com

From: Krystina [mailto:krystinat.deercreekrv@hotmail.com]
To: 'Anita Stone' [mailto:astone@submeter.com]
Cc: melanie.deercreekrv@hotmail.com
Sent: Fri, 29 May 2015 15:55:48 -0500
Subject: RP - 2209 Robert McCulloch

Good Afternoon Anita,

We have a concern about Mr. McCulloch's meter. The reading is showing as 998940 and zero usage since the new meters have been installed. Most of the meters always read 000 in the front. Can we find out why this meter is reading 998940 and why it has not shown any usage since the new meter has been put in. The resident was on property up until April 2015.

Thank You
Krystina Taylor
Deer Creek Admin

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Joseph & Christine Deabi

DATE 5 22 15

COMMUNITY RP LOT# 2026 ADDRESS 1150 Deer Creek Blvd

HOME PHONE 407-538-4559 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Irrigation runs 3 times a week 21 mins each zone. No toilet. Stating there is no way they used 105,000 gallons

Internal Use Only:

102455254 – 003740°

Water Meter # 10245264 _____ **Checked:** ✓

Reading: 003511° _____ **Checked:** ✓

Test Done: 5-22-15 5/26/15

Date:

Findings: SEE NOTE! Discovered NES has the wrong meter number. E-mailed Anita on 5/22/15 @3:04pm Ray wrote wrong meter # down. 5/26/15 @10:00am

Resolution: readings are correct. Since 5/10/15 they have used 6800 gallons. Recommend adjusting irrigations times. In a 4 day period 229 gallons were used. also recommend having a plumber come and check irrigation for leaks.

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2026

Account Number: 0979-131528-387854
Tenant From Date: 12/15/2014
Tenant To Date: 05/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2026	JOSEPH & CHRISTINE DEABI		27	10245254	34	$12.11	$25.82	$0.00	$37.93	$0.00	$15.00	($5.00)	$47.93	$0.00	$47.93	12/15/2014
	2026	JOSEPH & CHRISTINE DEABI			10245254	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$32.93	$44.03	$0.00	$44.03	01/10/2015
	2026	JOSEPH & CHRISTINE DEABI			10245254	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$44.03	$77.16	$77.16	$0.00	02/10/2015
	2026	JOSEPH & CHRISTINE DEABI			10245254	25	$9.55	$24.77	$0.00	$34.32	$0.00	$0.00	$0.00	$34.32	$34.32	$0.00	03/10/2015
	2026	JOSEPH & CHRISTINE DEABI			10245254	105	$91.44	$76.61	$0.00	$168.05	$0.00	$0.00	$0.00	$168.05	$0.00	$168.05	04/10/2015

Printed: 05/22/2015 11:38:51

00467440

Service Address: 1150 DEER CREEK BLVD Bldg: Unit:2026
Account Number: 0979-131528-387854
Billing Cycle: 04/10/2015-05/10/2015

Auto Pay: $168.05
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

JOSEPH & CHRISTINE DEABI
150 Rainbow Dr Unit 5093
Livingston, TX 77399-1050

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2026
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1150 DEER CREEK BLVD

Account Number: 0979-131528-387854

In Service: 12/15/2014

Meter Number	Previous Read	Current Read	Usage
10245254	20100	30600	10500
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$91.44
Sewer Charge	$76.61
Current Charges	$168.05
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$168.05
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$168.05

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

- Ran water meter test at 1150 Deer Creek Blvd. Ran 6 gal of water through meter and it read OK. Found no leaks in water or irrigation system. Checked irrigation clock, it is set to run 24 minutes number one zone and 21 minutes number two zone. Zones are set to run on even number days of the month. After running clock on zone one to check for leaks I switch to zone two and discovered nothing came on. I than checked the irrigation valve box and found that zone one and zones two were wired to gather so only zone one on the clock turns on both zones which is set for 24 minutes. Meter number is 10245264, reading was 003511o.

W/D

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Glenn & Colleen Kayama

DATE 4.21.15

COMMUNITY RP LOT# 2056 ADDRESS 2031 St. George Drive

HOME PHONE 407.508.0475 CELL PHONE 416.520.0529 E-MAIL _____

COMPLAINT:

Reading zero usage since new meter was installed

Internal Use Only:

Water Meter # ~~10244459~~ 10244858 Checked: ✓

Reading: _____ Checked: ✓

Test Done: ~~4-21-15~~

Date: 4-21-15 RT

Findings:

METER IN BACKWARDS

Resolution:

sent e-mail 4/22/15! tech will be out 5/6/15. Lot is vacant. NES did meter check and it passed and meter was installed correctly on 5/7/15!

National Exemption Service

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	38	$11.92	$25.62	$0.00	$37.54	$0.00	$0.00	$0.00	$37.54	$37.54	$0.00	03/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	28	$7.93	$20.78	$0.00	$28.71	$0.00	$0.00	$0.00	$28.71	$28.71	$0.00	04/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	21	$6.33	$17.39	$0.00	$23.72	$0.00	$0.00	$0.00	$23.72	$23.72	$0.00	05/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	3	$2.73	$8.68	$0.00	$11.41	$0.00	$0.00	$0.00	$11.41	$11.41	$0.00	06/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	12	$4.53	$13.04	$0.00	$17.57	$0.00	$0.00	$0.00	$17.57	$17.57	$0.00	07/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	9	$3.93	$11.59	$0.00	$15.52	$0.00	$0.00	$0.00	$15.52	$15.52	$0.00	08/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$4.93	$14.01	$0.00	$18.94	$0.00	$0.00	$0.00	$18.94	$18.94	$0.00	09/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	46	$15.87	$30.96	$0.00	$46.83	$0.00	$0.00	$0.00	$46.83	$46.83	$0.00	10/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	18	$6.02	$16.73	$0.00	$22.75	$0.00	$0.00	$0.00	$22.75	$22.75	$0.00	11/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	12/18/2009
	2056	GLENN & COLLEEN KAYAMA			07004602	17	$5.81	$16.23	$0.00	$22.04	$0.00	$0.00	$0.00	$22.04	$22.04	$0.00	01/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	38	$12.52	$26.89	$0.00	$39.41	$0.00	$0.00	$0.00	$39.41	$39.41	$0.00	02/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	52	$18.39	$34.01	$0.00	$52.40	$0.00	$0.00	$0.00	$52.40	$52.40	$0.00	03/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	04/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	29	$8.75	$22.32	$0.00	$31.07	$0.00	$0.00	$0.00	$31.07	$31.07	$0.00	05/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$5.18	$14.70	$0.00	$19.88	$0.00	$0.00	$0.00	$19.88	$19.88	$0.00	06/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	11	$4.55	$13.18	$0.00	$17.73	$0.00	$0.00	$0.00	$17.73	$17.73	$0.00	07/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	08/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	20	$6.44	$17.75	$0.00	$24.19	$0.00	$0.00	$0.00	$24.19	$24.19	$0.00	09/18/2010

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	54	$19.22	$35.02	$0.00	$54.24	$0.00	$0.00	$0.00	$54.24	$54.24	$0.00	10/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$46.29	$0.00	11/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	33	$10.96	$25.59	$0.00	$36.55	$0.00	$0.00	$0.00	$36.55	$36.55	$0.00	12/18/2010
	2056	GLENN & COLLEEN KAYAMA			07004602	23	$7.43	$20.25	$0.00	$27.68	$0.00	$0.00	$0.00	$27.68	$27.68	$0.00	01/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	52	$19.32	$35.74	$0.00	$55.06	$0.00	$0.00	$0.00	$55.06	$55.06	$0.00	02/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	85	$47.51	$53.36	$0.00	$100.87	$0.00	$0.00	$0.00	$100.87	$100.87	$0.00	03/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	55	$21.08	$37.34	$0.00	$58.42	$0.00	$0.00	$0.00	$58.42	$58.42	$0.00	04/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	60	$25.48	$40.01	$0.00	$65.49	$0.00	$0.00	$0.00	$65.49	$65.49	$0.00	05/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	52	$19.32	$35.74	$0.00	$55.06	$0.00	$0.00	$0.00	$55.06	$55.06	$0.00	06/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$46.29	$0.00	07/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$0.00	$47.27	$47.27	$0.00	08/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	48	$17.56	$33.60	$0.00	$51.16	$0.00	$0.00	$0.00	$51.16	$51.16	$0.00	09/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	67	$33.23	$45.89	$0.00	$79.12	$0.00	$0.00	$0.00	$79.12	$79.12	$0.00	10/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	39	$14.28	$30.21	$0.00	$44.49	$0.00	$0.00	$0.00	$44.49	$44.49	$0.00	11/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	44	$16.59	$33.01	$0.00	$49.60	$0.00	$0.00	$0.00	$49.60	$49.60	$0.00	12/18/2011
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	01/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	02/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	56	$23.06	$39.73	$0.00	$62.79	$0.00	$0.00	$0.00	$62.79	$62.79	$0.00	03/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	28	$9.20	$24.05	$0.00	$33.25	$0.00	$0.00	$0.00	$33.25	$33.25	$0.00	04/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	05/18/2012

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	11	$5.02	$14.53	$0.00	$19.55	$0.00	$0.00	$0.00	$19.55	$19.55	$0.00	06/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	15	$5.95	$16.77	$0.00	$22.72	$0.00	$0.00	$0.00	$22.72	$22.72	$0.00	07/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	08/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	10	$4.79	$13.97	$0.00	$18.76	$0.00	$0.00	$0.00	$18.76	$18.76	$0.00	09/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	10/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	$0.00	$27.19	$27.19	$0.00	11/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	12/18/2012
	2056	GLENN & COLLEEN KAYAMA			07004602	27	$9.18	$24.67	$0.00	$33.85	$0.00	$0.00	$0.00	$33.85	$33.85	$0.00	01/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	30	$10.63	$26.43	$0.00	$37.06	$0.00	$0.00	$0.00	$37.06	$37.06	$0.00	02/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	34	$12.57	$28.78	$0.00	$41.35	$0.00	$0.00	$0.00	$41.35	$41.35	$0.00	03/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	04/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	05/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	10	$5.03	$14.67	$0.00	$19.70	$0.00	$0.00	$0.00	$19.70	$19.70	$0.00	06/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	8	$4.54	$13.49	$0.00	$18.03	$0.00	$0.00	$0.00	$18.03	$18.03	$0.00	07/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	10	$5.03	$14.67	$0.00	$19.70	$0.00	$0.00	$0.00	$19.70	$19.70	$0.00	08/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	14	$6.01	$17.02	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	09/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	27	$9.63	$25.89	$0.00	$35.52	$0.00	$0.00	$0.00	$35.52	$35.52	$0.00	10/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	23	$8.60	$23.36	$0.00	$31.96	$0.00	$0.00	$0.00	$31.96	$31.96	$0.00	11/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	32	$12.17	$28.91	$0.00	$41.08	$0.00	$0.00	$0.00	$41.08	$41.08	$0.00	12/18/2013
	2056	GLENN & COLLEEN KAYAMA			07004602	19	$7.57	$20.89	$0.00	$28.46	$0.00	$0.00	$0.00	$28.46	$28.46	$0.00	01/18/2014

Printed: 04/21/2015 08:58:10

Page: 3 of 4

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2056

Account Number: 0979-07004602-000
Tenant From Date: 01/01/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2056	GLENN & COLLEEN KAYAMA			07004602	37	$14.71	$32.00	$0.00	$46.71	$0.00	$0.00	$0.00	$46.71	$46.71	$0.00	02/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	03/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	40	$16.24	$33.85	$0.00	$50.09	$0.00	$0.00	$0.00	$50.09	$50.09	$0.00	04/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	05/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	06/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602	24	$8.55	$22.97	$0.00	$31.52	$0.00	$0.00	$0.00	$31.52	$31.52	$0.00	07/18/2014
	2056	GLENN & COLLEEN KAYAMA			07004602 10244858	20 0	$7.53	$20.50	$0.00	$28.03	$0.00	$0.00	$0.00	$28.03	$28.03	$0.00	08/18/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	10/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	10	$5.23	$15.05	$0.00	$20.28	$0.00	$0.00	$0.00	$20.28	$20.28	$0.00	11/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	12/10/2014
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2056	GLENN & COLLEEN KAYAMA			10244858	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	03/10/2015

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00059494

Service Address: 2031 ST GEORGE DR Bldg: Unit:2056
Account Number: 0979-07004602-000
Billing Cycle: 03/10/2015-04/10/2015

Auto Pay: $11.10
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

GLENN & COLLEEN KAYAMA
1503 STREAMSIDE CT
PICKERING , ONTARIO LIW3Y3
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2056
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2031 ST GEORGE DR

Account Number: 0979-07004602-000

In Service: 01/01/2008

Meter Number	Previous Read	Current Read	Usage
10244858	1000	1000	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	**$11.10**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$11.10**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$11.10**

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

W/D

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME James & Sandra Larkin

DATE 4-21-15

COMMUNITY RP LOT# 2101 ADDRESS 2565 St. George Drive

HOME PHONE 636-795-7763 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Showing NO usage since new meter installed, except for November.

Internal Use Only:

Water Meter # 10245 1708 Checked: ✓

Reading: _____ Checked: ✓

Test Done: 4-21-15

Date: 4-21-15 RG.

Findings: METER IN BACKWARDS

Resolution: Sent email 4/22/15! Tech will be out 5/6/15 to adjust meter ~~installed new one~~.
NES came out 5/7/15 - installed Meter Correctly

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2101

Account Number: 0979-131677-247919
Tenant From Date: 03/18/2013
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2101	JAMES & SANDRA LARKIN			0366941	43	$16.94	$34.07	$0.00	$51.01	$0.00	$0.00	$0.00	$51.01	$51.01	$0.00	03/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	37	$14.03	$30.55	$0.00	$44.58	$0.00	$0.00	$0.00	$44.58	$0.00	$44.58	04/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	49	$19.85	$37.60	$0.00	$57.45	$0.00	$0.00	$44.58	$102.03	$102.03	$0.00	05/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	47	$18.88	$36.43	$0.00	$55.31	$0.00	$0.00	$0.00	$55.31	$55.31	$0.00	06/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	53	$21.79	$39.95	$0.00	$61.74	$0.00	$0.00	$0.00	$61.74	$61.74	$0.00	07/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	42	$16.45	$33.49	$0.00	$49.94	$0.00	$0.00	$0.00	$49.94	$49.94	$0.00	08/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	35	$13.06	$29.37	$0.00	$42.43	$0.00	$0.00	$0.00	$42.43	$42.43	$0.00	09/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	48	$20.32	$38.85	$0.00	$59.17	$0.00	$0.00	$0.00	$59.17	$59.17	$0.00	10/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$48.96	$0.00	11/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	33	$12.68	$29.53	$0.00	$42.21	$0.00	$0.00	$0.00	$42.21	$42.21	$0.00	12/18/2013
	2101	JAMES & SANDRA LARKIN			0366941	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$0.00	$48.96	01/18/2014
	2101	JAMES & SANDRA LARKIN			0366941	29	$10.64	$27.06	$0.00	$37.70	$0.00	$0.00	$48.96	$86.66	$86.66	$0.00	02/18/2014
	2101	JAMES & SANDRA LARKIN			0366941	37	$14.71	$32.00	$0.00	$46.71	$0.00	$0.00	$0.00	$46.71	$46.71	$0.00	03/18/2014
	2101	JAMES & SANDRA LARKIN			0366941	27	$9.62	$25.83	$0.00	$35.45	$0.00	$15.00	$0.00	$50.45	$0.00	$50.45	04/18/2014
	2101	JAMES & SANDRA LARKIN			0366941	46	$19.29	$37.55	$0.00	$56.84	$0.00	$15.00	$35.45	$107.29	$107.29	$0.00	05/18/2014
	2101	JAMES & SANDRA LARKIN			0366941	48	$20.31	$38.79	$0.00	$59.10	$0.00	$15.00	$0.00	$74.10	$0.00	$74.10	06/18/2014
	2101	JAMES & SANDRA LARKIN			0366941	40	$16.70	$32.84	$0.00	$49.54	$0.00	$15.00	$59.10	$123.64	$123.64	$0.00	07/18/2014
	2101	JAMES & SANDRA LARKIN			0366941 10251708	28 0	$10.59	$25.44	$0.00	$36.03	$0.00	$0.00	$0.00	$36.03	$36.03	$0.00	08/18/2014
	2101	JAMES & SANDRA LARKIN			10251708	0	$2.41	$8.16	$0.00	$10.57	$0.00	$15.00	$0.00	$25.57	$0.00	$25.57	09/10/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2101

Account Number: 0979-131677-247919
Tenant From Date: 03/18/2013
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2101	JAMES & SANDRA LARKIN			10251708	0	$2.53	$8.57	$0.00	$11.10	$0.00	$30.00	$10.57	$51.67	$0.00	$51.67	10/10/2014
	2101	JAMES & SANDRA LARKIN			10251708	21	$8.20	$22.18	$0.00	$30.38	$0.00	$30.00	$21.67	$82.05	$82.05	$0.00	11/10/2014
	2101	JAMES & SANDRA LARKIN			10251708	0	$2.53	$8.57	$0.00	$11.10	$0.00	$15.00	$0.00	$26.10	$0.00	$26.10	12/10/2014
	2101	JAMES & SANDRA LARKIN			10251708	0	$2.53	$8.57	$0.00	$11.10	$0.00	$15.00	$11.10	$37.20	$0.00	$37.20	01/10/2015
	2101	JAMES & SANDRA LARKIN			10251708	0	$2.53	$8.57	$0.00	$11.10	$0.00	$15.00	$22.20	$48.30	$37.20	$11.10	02/10/2015
	2101	JAMES & SANDRA LARKIN			10251708	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$11.10	$22.20	$0.00	$22.20	03/10/2015

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00322254

Service Address: 2565 ST GEORGE DR Bldg: Unit:2101
Account Number: 0979-131677-247919
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $22.20
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

JAMES & SANDRA LARKIN
2565 ST GEORGE DR
DAVENPORT, FL 33837-1533

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2101
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2565 ST GEORGE DR

Account Number: 0979-131677-247919

In Service: 03/18/2013

Meter Number	Previous Read	Current Read	Usage
10251708	2100	2100	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	**$11.10**
Previous Charges	**$11.10**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$22.20**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$22.20**

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

W/O

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME William & Janet Faucher

DATE 4-21-15

COMMUNITY RP LOT# 2147 ADDRESS 1049 Deer Creek Blvd

HOME PHONE 603-336-7272 CELL PHONE 804-698-9152 E-MAIL

COMPLAINT:

Wrong meter number on NES side. No usage since meter installed except for December.
meter # 10249101 - this is the meter # Kathy Cramer gave us.

Internal Use Only:

Water Meter # 10249301 **Checked:** ✓

Reading: 000100 **Checked:** ✓

Test Done: 4-21-15

Date: 4-21-15 R.T.

Findings: IRRIGATION OFF FOUND NO LEAKS RAN 2ND TEST, METER RAN OK

Resolution: sent e-mail 4/22/15! NES came out on 5/4/15 - lot is empty Test meter done by NES everything is good

00306864

Service Address: 1049 DEER CREEK BLVD Bldg: Unit:2147
Account Number: 0979-131769-232598
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $11.10
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

WILLIAM & JANET FAUCHER
42 Old Stage Rd
Hinsdale, NH 03451-2308

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2147
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 1049 DEER CREEK BLVD

Account Number: 0979-131769-232598

In Service: 12/14/2012

Meter Number	Previous Read	Current Read	Usage
10249301	800	800	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	$11.10
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$11.10
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$11.10

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2147

Account Number: 0979-131769-232598
Tenant From Date: 12/14/2012
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2147	WILLIAM & JANET FAUCHER		5	3818702	19	$1.17	$3.22	$0.00	$4.39	$0.00	$0.00	$0.00	$4.39	$0.00	$4.39	12/14/2012
	2147	WILLIAM & JANET FAUCHER			3818702	14	$6.01	$17.02	$0.00	$23.03	$0.00	$0.00	$4.39	$27.42	$27.42	$0.00	12/18/2012
	2147	WILLIAM & JANET FAUCHER			3818702	20	$7.47	$20.55	$0.00	$28.02	$0.00	$0.00	$0.00	$28.02	$28.02	$0.00	01/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	13	$5.76	$16.43	$0.00	$22.19	$0.00	$0.00	$0.00	$22.19	$22.19	$0.00	02/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	03/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	1	$2.83	$9.38	$0.00	$12.21	$0.00	$0.00	$0.00	$12.21	$12.21	$0.00	04/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	05/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	06/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	07/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	08/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	09/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	4	$3.74	$11.70	$0.00	$15.44	$0.00	$0.00	$0.00	$15.44	$15.44	$0.00	10/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	11/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	12/18/2013
	2147	WILLIAM & JANET FAUCHER			3818702	6	$4.25	$12.87	$0.00	$17.12	$0.00	$0.00	$0.00	$17.12	$17.12	$0.00	01/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	4	$3.73	$11.64	$0.00	$15.37	$0.00	$0.00	$0.00	$15.37	$15.37	$0.00	02/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$13.62	$0.00	03/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2147

Account Number: 0979-131769-232598
Tenant From Date: 12/14/2012
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	2147	WILLIAM & JANET FAUCHER			3818702	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	2147	WILLIAM & JANET FAUCHER			10249301 3818702	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	1	$2.80	$9.22	$0.00	$12.02	$0.00	$0.00	$0.00	$12.02	$12.02	$0.00	10/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.33	($0.23)	11/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	7	$4.42	$13.11	$0.00	$17.53	$0.00	$0.00	($0.23)	$17.30	$17.30	$0.00	12/10/2014
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2147	WILLIAM & JANET FAUCHER			10249301	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	03/10/2015

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Page: 2 of 2

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Thomas Quinn

DATE 4-23-15

COMMUNITY RP LOT# 2152 ADDRESS 2881 St. George Drive

HOME PHONE 727-741-8139 CELL PHONE 904-990-9955 E-MAIL

COMPLAINT:

Extremely High water bill. Last 2 months have been over $200.00. Previous bill in January was only $50.00

Internal Use Only:

Water Meter # 10194639 **Checked:** ✓

Reading: 0003264 **Checked:** ✓

Test Done: 4-23-15

Date: 4-23-15 RG

Findings: Ran 2gl. Test 3 times, meter read OK. Found no leaks Irrigation in off position.

Resolution:
Sent email 4/23/15 - Readings are correct. Recommend plumber to come out and check for leaks, check to see if toilet is running.
called a left message 5/4/15 2nd advising Mr. Quinn reading is correct and informed him of the test or recommend having a plumber come out. NES came out on 5/7/15 and checked meter. Everything Passed as far as their meter check goes.

00470068

Service Address: 2881 ST GEORGE DR Bldg: Unit:2182
Account Number: 0979-131826-390710
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $276.57
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

THOMAS & NANCY QUINN
411 Walnut St Unit 8247
Green Cove Springs, FL 32043-3443

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2182
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2881 ST GEORGE DR

Account Number: 0979-131826-390710

In Service: 11/03/2014

Meter Number	Previous Read	Current Read	Usage
10194639	13900	28700	14800
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$172.10
Sewer Charge	$104.47
Current Charges	$276.57
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$276.57
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$276.57

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2182

Account Number: 0979-131826-390710
Tenant From Date: 11/03/2014
Tenant To Date: 04/23/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2182	THOMAS & NANCY QUINN			10194639	0	$2.53	$8.57	$0.00	$11.10	$0.00	$15.00	$0.00	$26.10	$0.00	$26.10	12/10/2014
	2182	THOMAS & NANCY QUINN			10194639	41	$18.11	$35.14	$0.00	$53.25	$0.00	$15.00	$11.10	$79.35	$0.00	$79.35	01/10/2015
	2182	THOMAS & NANCY QUINN			10194639	97	$76.43	$71.43	$0.00	$147.86	$0.00	$15.00	$64.35	$227.21	$227.21	$0.00	02/10/2015
	2182	THOMAS & NANCY QUINN			10194639	148	$172.10	$104.47	$0.00	$276.57	$0.00	$0.00	$0.00	$276.57	$0.00	$276.57	03/10/2015

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Page: 1 of 1

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W/O

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert McCulloch

DATE 4.16.15

COMMUNITY RP LOT# 2209 ADDRESS 2900 St George Drive

HOME PHONE _____ CELL PHONE 401-458-2734 E-MAIL _____

COMPLAINT:

No Water Bill since August 2014 - showing No usage

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: METER IN BACKWARDS NO TEST RAN

Resolution: NES sending out Tech to reinstall meter correctly 4/16/15. Sent e-mail 4/22/15 for follow up! 5/6/15 ~~tech will be~~ out meter fixed, changed meter #. NES came out on 5/4/15 installed meter correctly. NES did test run on meter everything was fine.

00322958

Service Address: 42749 HIGHWAY 27 Bldg: Unit:2209
Account Number: 0979-131852-249121
Billing Cycle: 03/10/2015-04/10/2015

Auto Pay: $11.10
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____
REGAL POINTE MHP

Robert & Gladys McCulloch
PO Box 558
Lincoln, NH 03251-0558

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2209
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 42749 HIGHWAY 27

Account Number: 0979-131852-249121

In Service: 01/01/2013

Meter Number	Previous Read	Current Read	Usage
10241621	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	**$11.10**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$11.10**
Deposit	**$0.00**
Paymts Received	**$0.00**
Auto Pay	**$11.10**

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2209

Account Number: 0979-131852-249121
Tenant From Date: 01/01/2013
Tenant To Date: 04/16/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
T	2209	Robert & Gladys McCulloch					$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	02/18/2013
	2209	Robert & Gladys McCulloch			5860212	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	03/18/2013
	2209	Robert & Gladys McCulloch			5860212	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	$0.00	$72.17	$72.17	$0.00	04/18/2013
	2209	Robert & Gladys McCulloch			5860212	77	$44.61	$54.07	$0.00	$98.68	$0.00	$0.00	$0.00	$98.68	$98.68	$0.00	05/18/2013
	2209	Robert & Gladys McCulloch			5860212	71	$38.78	$50.54	$0.00	$89.32	$0.00	$0.00	$0.00	$89.32	$89.32	$0.00	06/18/2013
	2209	Robert & Gladys McCulloch			5860212	76	$43.64	$53.48	$0.00	$97.12	$0.00	$0.00	$0.00	$97.12	$97.12	$0.00	07/18/2013
	2209	Robert & Gladys McCulloch			5860212	71	$38.78	$50.54	$0.00	$89.32	$0.00	$0.00	$0.00	$89.32	$89.32	$0.00	08/18/2013
	2209	Robert & Gladys McCulloch			5860212	63	$31.01	$45.83	$0.00	$76.84	$0.00	$0.00	$0.00	$76.84	$76.84	$0.00	09/18/2013
	2209	Robert & Gladys McCulloch			5860212	131	$120.30	$90.06	$0.00	$210.36	$0.00	$0.00	$0.00	$210.36	$210.36	$0.00	10/18/2013
	2209	Robert & Gladys McCulloch			5860212	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	11/18/2013
	2209	Robert & Gladys McCulloch			5860212	40	$16.24	$33.85	$0.00	$50.09	$0.00	$0.00	$0.00	$50.09	$50.09	$0.00	12/18/2013
	2209	Robert & Gladys McCulloch			5860212	29	$10.64	$27.06	$0.00	$37.70	$0.00	$0.00	$0.00	$37.70	$37.70	$0.00	01/18/2014
	2209	Robert & Gladys McCulloch			5860212	15	$6.55	$18.43	$0.00	$24.98	$0.00	$0.00	$0.00	$24.98	$24.98	$0.00	02/18/2014
	2209	Robert & Gladys McCulloch			5860212	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	03/18/2014
	2209	Robert & Gladys McCulloch			5860212	4	$3.73	$11.64	$0.00	$15.37	$0.00	$0.00	$0.00	$15.37	$15.37	$0.00	04/18/2014
	2209	Robert & Gladys McCulloch			5860212	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
	2209	Robert & Gladys McCulloch			5860212	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	2209	Robert & Gladys McCulloch			5860212	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	2209	Robert & Gladys McCulloch			10241621 5860212	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2209

Account Number: 0979-131852-249121
Tenant From Date: 01/01/2013
Tenant To Date: 04/16/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2209	Robert & Gladys McCulloch			10241621	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	10/10/2014
	2209	Robert & Gladys McCulloch			10241621	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$13.85	$0.00	11/10/2014
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	12/10/2014
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
	2209	Robert & Gladys McCulloch			10241621	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	03/10/2015

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Work Order

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Marilyn Cyr

DATE 4-21-15

COMMUNITY RP LOT# 22135 ADDRESS 2876 St. George Drive

HOME PHONE _____ CELL PHONE 902-443-2327 E-MAIL _____

COMPLAINT:

No usage reporting except for January and March. Shows very low usage for both months.

Internal Use Only:

Water Meter # 10242802 **Checked:** ✓

Reading: 00075 **Checked:** ✓

Test Done: 4-21-15

Date: 4-21-15 R.T.

Findings: NO LEAKS FOUND. ~~METER~~ RAN 2gL TEST 3 TIMES METER READ OK

Resolution: Sent email 4/22/15! NES came out on 5/7/15, lot is vacant. Meter test completed by NES and everything is correct

00059609

Service Address: 2876 ST GEORGE DR Bldg: Unit:2213
Account Number: 0979-07189471-000
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $54.73
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____

REGAL POINTE MHP

MARILYN CYR
530 STARBOARD DR APT 512
HALIFAX, NOVA SCOTIA B3M 0G9
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:2213
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL POINTE MHP
Service Address: 2876 ST GEORGE DR

Account Number: 0979-07189471-000

In Service: 04/18/2008

Meter Number	Previous Read	Current Read	Usage
10242802	200	700	500
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$3.88
Sewer Charge	$11.81
Current Charges	$15.69
Previous Charges	$24.04
Previous Late Fees	$15.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$54.73
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$54.73

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2213

Account Number: 0979-07189471-000
Tenant From Date: 04/18/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2213	MARILYN CYR			07189471	134	$97.88	$72.09	$0.00	$169.97	$0.00	$0.00	$0.00	$169.97	$169.97	$0.00	03/18/2009
	2213	MARILYN CYR			07189471	51	$17.11	$31.91	$0.00	$49.02	$0.00	$0.00	$0.00	$49.02	$49.02	$0.00	04/18/2009
	2213	MARILYN CYR			07189471	59	$22.30	$35.79	$0.00	$58.09	$0.00	$0.00	$0.00	$58.09	$58.09	$0.00	05/18/2009
	2213	MARILYN CYR			07189471	44	$14.31	$28.53	$0.00	$42.84	$0.00	$0.00	$0.00	$42.84	$42.84	$0.00	06/18/2009
	2213	MARILYN CYR			07189471	51	$17.11	$31.91	$0.00	$49.02	$0.00	$0.00	$0.00	$49.02	$49.02	$0.00	07/18/2009
	2213	MARILYN CYR			07189471	56	$19.90	$34.33	$0.00	$54.23	$0.00	$0.00	$0.00	$54.23	$54.23	$0.00	08/18/2009
	2213	MARILYN CYR			07189471	47	$15.51	$29.98	$0.00	$45.49	$0.00	$0.00	$0.00	$45.49	$45.49	$0.00	09/18/2009
	2213	MARILYN CYR			07189471	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$0.00	$45.90	10/18/2009
	2213	MARILYN CYR			07189471	53	$18.80	$34.51	$0.00	$53.31	$0.00	$0.00	$45.90	$99.21	$99.21	$0.00	11/18/2009
	2213	MARILYN CYR			07189471	69	$31.81	$42.64	$0.00	$74.45	$0.00	$0.00	$0.00	$74.45	$74.45	$0.00	12/18/2009
	2213	MARILYN CYR			07189471	115	$74.83	$66.01	$0.00	$140.84	$0.00	$0.00	$0.00	$140.84	$140.84	$0.00	01/18/2010
	2213	MARILYN CYR			07189471	110	$67.47	$63.47	$0.00	$130.94	$0.00	$0.00	$0.00	$130.94	$130.94	$0.00	02/18/2010
	2213	MARILYN CYR			07189471	137	$107.22	$77.19	$0.00	$184.41	$0.00	$0.00	$0.00	$184.41	$184.41	$0.00	03/18/2010
	2213	MARILYN CYR			07189471	111	$68.95	$63.98	$0.00	$132.93	$0.00	$0.00	$0.00	$132.93	$132.93	$0.00	04/18/2010
	2213	MARILYN CYR			07189471	55	$20.06	$35.53	$0.00	$55.59	$0.00	$0.00	$0.00	$55.59	$55.59	$0.00	05/18/2010
	2213	MARILYN CYR			07189471	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$0.00	$9.83	06/18/2010
	2213	MARILYN CYR			07189471	21	$6.65	$18.26	$0.00	$24.91	$0.00	$0.00	$9.83	$34.74	$34.74	$0.00	07/18/2010
	2213	MARILYN CYR			07189471	96	$54.46	$56.36	$0.00	$110.82	$0.00	$0.00	$0.00	$110.82	$0.00	$110.82	08/18/2010
	2213	MARILYN CYR			07189471	111	$68.95	$63.98	$0.00	$132.93	$0.00	$0.00	$110.82	$243.75	$243.75	$0.00	09/18/2010

Printed: 04/21/2015 08:32:31

Page: 1 of 4

REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2213

Account Number: 0979-07189471-000
Tenant From Date: 04/18/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2213	MARILYN CYR			07189471	94	$52.78	$55.34	$0.00	$108.12	$0.00	$0.00	$0.00	$108.12	$108.12	$0.00	10/18/2010
	2213	MARILYN CYR			07189471	59	$24.60	$39.48	$0.00	$64.08	$0.00	$0.00	$0.00	$64.08	$0.00	$64.08	11/18/2010
	2213	MARILYN CYR			07189471	233	$260.65	$132.39	$0.00	$393.04	$0.00	$0.00	$64.08	$457.12	$457.12	$0.00	12/18/2010
	2213	MARILYN CYR			07189471	312	$382.54	$174.58	$0.00	$557.12	$0.00	$0.00	$0.00	$557.12	$557.12	$0.00	01/18/2011
	2213	MARILYN CYR			07189471	291	$350.14	$163.36	$0.00	$513.50	$0.00	$0.00	$0.00	$513.50	$0.00	$513.50	02/18/2011
	2213	MARILYN CYR			07189471	2	$2.79	$9.04	$-109.00	$-97.17	$0.00	$0.00	$513.50	$416.33	$525.33	($109.00)	03/18/2011
	2213	MARILYN CYR			07189471	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	($109.00)	($96.42)	$0.00	($96.42)	04/18/2011
	2213	MARILYN CYR			07189471	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	($96.42)	($86.10)	$0.00	($86.10)	05/18/2011
	2213	MARILYN CYR			07189471	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	($86.10)	($75.78)	$0.00	($75.78)	06/18/2011
	2213	MARILYN CYR			07189471	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	($75.78)	($65.46)	$0.00	($65.46)	07/18/2011
	2213	MARILYN CYR			07189471	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	($65.46)	($55.14)	$0.00	($55.14)	08/18/2011
	2213	MARILYN CYR			07189471	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	($55.14)	($44.82)	$0.00	($44.82)	09/18/2011
	2213	MARILYN CYR			07189471	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	($44.82)	($31.60)	$0.00	($31.60)	10/18/2011
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	($31.60)	($20.76)	$0.00	($20.76)	11/18/2011
	2213	MARILYN CYR			07189471	2	$2.93	$9.49	$0.00	$12.42	$0.00	$0.00	($20.76)	($8.34)	$0.00	($8.34)	12/18/2011
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	($8.34)	$2.50	$2.50	$0.00	01/18/2012
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	02/18/2012
	2213	MARILYN CYR			07189471	1	$2.70	$8.93	$0.00	$11.63	$0.00	$0.00	$0.00	$11.63	$11.63	$0.00	03/18/2012
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$0.00	$10.84	04/18/2012
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$10.84	$21.68	$21.68	$0.00	05/18/2012

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2213

Account Number: 0979-07189471-000
Tenant From Date: 04/18/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	06/18/2012
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	07/18/2012
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	08/18/2012
	2213	MARILYN CYR			07189471	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	09/18/2012
	2213	MARILYN CYR			07189471	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	10/18/2012
	2213	MARILYN CYR			07189471	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	11/18/2012
	2213	MARILYN CYR			07189471	2	$3.08	$9.97	$0.00	$13.05	$0.00	$0.00	$0.00	$13.05	$13.05	$0.00	12/18/2012
	2213	MARILYN CYR			07189471	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	01/18/2013
	2213	MARILYN CYR			07189471	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	02/18/2013
	2213	MARILYN CYR			07189471	1	$2.83	$9.38	$0.00	$12.21	$0.00	$0.00	$0.00	$12.21	$12.21	$0.00	03/18/2013
	2213	MARILYN CYR			07189471	2	$3.08	$9.97	$0.00	$13.05	$0.00	$0.00	$0.00	$13.05	$13.05	$0.00	04/18/2013
	2213	MARILYN CYR			07189471	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	05/18/2013
	2213	MARILYN CYR			07189471	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	06/18/2013
	2213	**MARILYN CYR**			**07189471**	**106**	**$72.77**	**$71.12**	**$0.00**	**$143.89**	**$0.00**	**$0.00**	**$0.00**	**$143.89**	**$143.89**	**$0.00**	07/18/2013
	2213	MARILYN CYR			07189471	215	$257.55	$135.21	$0.00	$392.76	$0.00	$0.00	$0.00	$392.76	$0.00	$392.76	08/18/2013
	2213	MARILYN CYR			07189471	157	$158.84	$101.11	$0.00	$259.95	$0.00	$0.00	$392.76	$652.71	$652.71	$0.00	09/18/2013
	2213	MARILYN CYR			07189471	82	$51.94	$59.82	$0.00	$111.76	$0.00	$0.00	$0.00	$111.76	$0.00	$111.76	10/18/2013
	2213	MARILYN CYR			07189471	80	$50.40	$58.53	$0.00	$108.93	$0.00	$0.00	$111.76	$220.69	$332.45	($111.76)	11/18/2013
	2213	MARILYN CYR			07189471	58	$27.96	$44.96	$0.00	$72.92	$0.00	$0.00	($111.76)	($38.84)	$16.89	($55.73)	12/18/2013
	2213	MARILYN CYR			07189471	72	$42.24	$53.59	$0.00	$95.83	$0.00	$0.00	($55.73)	$40.10	$40.10	$0.00	01/18/2014

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REGAL POINTE MHP
National Exemption Service

Accounting History
Building Unit 2213

Account Number: 0979-07189471-000
Tenant From Date: 04/18/2008
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	2213	MARILYN CYR			07189471	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	02/18/2014
	2213	MARILYN CYR			07189471	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	03/18/2014
	2213	MARILYN CYR			07189471	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$0.00	$12.76	04/18/2014
	2213	MARILYN CYR			07189471	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$12.76	$24.64	$24.64	$0.00	05/18/2014
	2213	MARILYN CYR			07189471	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	2213	MARILYN CYR			07189471	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	2213	MARILYN CYR			07189471 10242802	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
	2213	MARILYN CYR			10242802	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$21.46	($10.89)	09/10/2014
	2213	MARILYN CYR			10242802	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	($10.89)	$0.21	$0.00	$0.21	10/10/2014
	2213	MARILYN CYR			10242802	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.21	$11.31	$11.31	$0.00	11/10/2014
	2213	MARILYN CYR			10242802	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	12/10/2014
	2213	MARILYN CYR			10242802	2	$3.07	$9.87	$0.00	$12.94	$0.00	$15.00	$0.00	$27.94	$0.00	$27.94	01/10/2015
	2213	MARILYN CYR			10242802	0	$2.53	$8.57	$0.00	$11.10	$0.00	$15.00	$12.94	$39.04	$0.00	$39.04	02/10/2015
	2213	MARILYN CYR			10242802	5	$3.88	$11.81	$0.00	$15.69	$0.00	$15.00	$24.04	$54.73	$0.00	$54.73	03/10/2015

Printed: 04/21/2015 08:32:31 Page: 4 of 4

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Martinez

DATE 6/19/17

COMMUNITY EV LOT# _____ ADDRESS 110 Arnold Palmer

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

please run 2 gallon leak test @ property. meter reading from NES does not look accurate

Internal Use Only:

Water Meter # 12098472

Reading: 0023690

Test Done: Matt

Date: 6/20/17

Checked: _____

Checked: _____

Findings: 2 gallon ~~test~~ test completed okay Matt

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Miscellaneous
WO Number:	AAV-57988545836
WO Date:	6/19/2017 4:05:00 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 110 Arnold Palmer Dr
Category: Meter/Water
Subcategory: Miscellaneous
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please run a 2 gallon leak test at property. Meter readings from NES do not look accurate. Thank you AM

Additional Details:

Conclusion:

M/N 12098472 2 gallon test Completed OK

R 0023690 No Sprinkler Hooked up

Thank you,

Deer Creek RV Golf & Country Club, Inc.

6/20

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Ada Stewart

DATE 6/20/17

COMMUNITY EV LOT# _____ ADDRESS 111 Arnold Palmer

HOME PHONE _____ CELL PHONE (863) 660-8539 E-MAIL _____

COMPLAINT:

Please check meter & run 2 gallon leak test. Resident's usage went from 900 gallons used last mth to 6,100 gallons this month.

Internal Use Only:

Water Meter # 10000788 Checked: _____

Reading 0013000 Checked: _____

Test Done: Matt

Date: 6/21/17

Findings: upon arrival - meter running turned water off @ meter

Resolution: 6/22 called resident, they will call a plumber when they are back down in the fall (A)

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAT-58178556062
WO Date:	6/20/2017 2:15:07 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 111 Arnold Palmer Dr
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Additional Details:

meter Running
I turned off water at meter

Conclusion:

Please check meter and run a 2 gallon leak test. Resident's usage went from 900 gallons used last month to 6,100 gallons used this month. Thank you AM

MIN 10000788 R 0013600

6/21/17

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Naomi Delemos

DATE 4/21/17

COMMUNITY EV LOT# 652 ADDRESS 109 Payne Stewart

HOME PHONE _____ CELL PHONE (352) 843-3147 E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 16243034

Reading: 0054310

Test Done: R.T.

Date: 4/25/17

Checked: _____

Checked: _____

Findings: See attached w/o

Resolution: none needed

ENTERED
4/26/17
√√@

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 795
Fax # (863) 424-3336		Date Printed 4/21/17

Work Order

Summary:	Possible Leak			
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	4/21/2017 Open Water	**Target Date:** **Closed Date:**

Job Details

Job Location	**Contact Info**	
109 Payne Stewart Davenport, FL 33837	**Contact:** **Phone:** **Account #:**	**Phone 2:** **Lot/Unit #:**

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water test at 109 Payne Stewart in Eagles View, two gallon test was OK. Meter # 10243034, reading 005431o. No irrigation and no leaks found.
4/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert & Sarah Foster

DATE 4/21/17

COMMUNITY EV LOT# 6076 ADDRESS 145 Jack Nicklaus

HOME PHONE (407) 970-6414 CELL PHONE (407) 924-7477 E-MAIL

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # 10254323 Checked:

Reading: 0126210 Checked:

Test Done: RT

Date: 4/25/17

Findings: See attached w/o

Resolution: none needed

ENTERED
4/26/17

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 796
Fax # (863) 424-3336		Date Printed 4/21/17

Work Order

Summary:	Possible Leak			
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	4/21/2017 Open Water	**Target Date:** **Closed Date:**

Job Details

Job Location	**Contact Info**	
145 Jack Nichlaus Ln Davenport, FL 33837	**Contact:** **Phone:** **Account #:**	**Phone 2:** **Lot/Unit #:**

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water test at 145 Jack Nicklaus in Eagles View, meter #10254323, reading 012621o. found no leaks, turned on irrigation and also found no leaks, did notice irrigation is set for 40 minutes a day 3 days a week, one zone
  4/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME_____

DATE 3/6/17

COMMUNITY EV LOT#_____ ADDRESS 321 Arnold Palmer

HOME PHONE_____ CELL PHONE _____ E-MAIL_____

COMPLAINT:

Please check for possible leak, neighbor states there is water coming out of the turn on/off valve in the meter box

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached w/o

Resolution: see attached w/o

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 712
Fax # (863) 424-3336		Date Printed 3.6.17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 3.6.17
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
321 Arnold Palmer
Davenport, FL 33837

Contact Info
Contact: Aleena
Phone:
Phone 2:
Account #:
Lot/Unit #:

Special Instructions:

Detailed Description:

Please check for possible leak, neighbor states there is water coming out of turn on/off valve in the meter box. Thank you AM

Results:

Mark and Matt were able to replace an O ring in the leaking ball valve and fixed the problem.
3/7/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Richard Campisi

DATE 2/20/17

COMMUNITY EV LOT# 599 ADDRESS 406 Gary Player

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Usage spike

Internal Use Only:

Water Meter # 10129683 Checked: _____

Reading: 0045410 Checked: _____

Test Done: RT

Date: 3/6

Findings: see attached w/o

Resolution: no action needed

ENTERED
3/6/17 @

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 686
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 02/20/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
406 Gary Player Dr
Davenport, FL

Contact Info
Contact: Richard Campisi
Phone: 631-205-0450
Account #: 528

Phone 2:
Lot/Unit #: EV0599

Special Instructions

Detailed Description
Resident's usage spiked from last mth, please run a 2 gallon leak test.

Thank you AM

- Water meter check at 406 Gary Player in Eagles View, Meter # 10129683, reading 004541o. no leaks found
3/6/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Jennifer Banks

DATE 2/20/17

COMMUNITY EV LOT# 582 ADDRESS 237 Arnold Palmer

HOME PHONE (863) 337-1699 CELL PHONE (863) 534-5506 E-MAIL _____

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: R.T. **Date:** 2/24/17

Findings: see attached w/o

Resolution: no action needed

ENTERED

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	Work Order # 685
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 02/20/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
237 Arnold Palmer Dr
Davenport, FL

Contact Info
Contact: Jennifer Banks
Phone: 863-337-1699T
Phone 2: 863-534-5506J
Account #: 511
Lot/Unit #: EV0582

Special Instructions

Detailed Description
Resident's usage spiked from last mth, please run a 2 gallon leak test.

Thank you AM

Found no leaks, Tried to turn irrigation but wasn't able to. checked around for blow outs and found none. 2/24/2017 RT

POSTED

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Ron Huber

DATE 2/20/17

COMMUNITY EV LOT# 574 ADDRESS 205 A.P

HOME PHONE (716) 291-0395 CELL PHONE _____ E-MAIL _____

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: R.T

Date: 2/24/17

Findings: see attached

Resolution: no action needed

ENTERED

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	Work Order # 683
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 02/20/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
205 Arnold Palmer Dr
Davenport, FL

Contact Info
Contact: Ronald W. & Diana Huber
Phone: 716-291-0395 **Phone 2:** 863-420-1382
Account #: 503 **Lot/Unit #:** EV0574

Special Instructions

Detailed Description
Resident's usage spiked from last mth, please run a 2 gallon leak test.

Thank you AM

Checked meter and found no leaks, talked with resident and was told they had new grass put in and was watering every day for about two weeks. 2/24/2017 RT

POSTED

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Robert Edwards

DATE 2/20/17

COMMUNITY EV LOT# 577 ADDRESS 212 A.P.

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

~~resident~~ usage spike

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: RT

Date: 2/24

Findings: see attached

Resolution: no action needs

ENTERED

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	Work Order # 684
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 02/20/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
212 Arnold Palmer Dr
Davenport, FL

Contact Info
Contact: Robert E. Edwards
Phone:
Phone 2:
Account #: 506
Lot/Unit #: EV0577

Special Instructions

Detailed Description
Resident's usage spiked from last mth, please run a 2 gallon leak test.

Thank you AM

found no signs of leaks, meter OK 2/24/2017 RT

POSTED

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Sarah Garrett

DATE 11/28/16

COMMUNITY EV LOT# 6716 ADDRESS 145 Jack Nicklaus

HOME PHONE 407.970.6414 CELL PHONE 407.924.7477 E-MAIL

COMPLAINT:

residents usage spiked from last mth. Please run 2 gallon leak test.

Internal Use Only:

Water Meter # 10254523

Reading: 0103980

Test Done: 11/29/16 RT
Date:

Checked:

Checked:

Findings: see attached w/o

Resolution: no action needed

ENTERED
11/30/16

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 551
Fax #		Date Printed 11/28/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/28/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
145 Jack Nicklaus Ln
Davenport, FL

Contact Info
Contact: Sarah Garrett
Phone: 407-970-6414 **Phone 2:** 407-924-7477
Account #: 605 **Lot/Unit #:** EV0676

Special Instructions

Detailed Description
Residents usage spiked from last month. Please run a 2 gallon leak test to rule out possible leak.

Thank you AM

Meter showed no leaks. Irrigation is set for 40 Minutes 1 zone 3 days a week.
Irrigation had no leaks
Meter # 10254323 reading 010398o 11/29/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Maureen Gallagher

DATE 8/10/16

COMMUNITY EV LOT# 1006 ADDRESS 429 Gary Player Dr.

HOME PHONE _____ CELL PHONE 863-521-5062 E-MAIL _____

COMPLAINT:

resident states she has been away 3 all water ~~at~~ was turned off. upon return her bill was double the normal usage.

Internal Use Only:

Water Meter # 12097565 Checked: _____

Reading: 002810 Checked: _____

Test Done: _____

Date:

Findings: See attached w/o with notes

Resolution: see attached w/o w/notes

entered in log 8/19/16 (A)

Phone: (727) 724-5940 (800)488-1748
WE ACCEPT MASTERCARD / VISA BY PHONE
Pay to: NATIONAL EXEMPTION SERVICE
PO BOX 9020
CLEARWATER, FL 33758

ts

Bld: EV Unit: 606
EAGLES VIEW
Due: 08/10/2016
4835-1250482-001 YOUR COPY
Service: 06/10/16 - 07/10/16

Mtr	Pre Rd	Cur Rd	Usage
12097565	500	1700	1200

CURRENT CHARGES DUE

Water Charge	$5.77
Sewer Charge	$16.35
Current Charges:	$22.12
Previous Charges:	$0.00
Previous Late:	$0.00
Previous NSF:	$0.00
Total Charges:	$22.12
Payments:	$0.00
Auto Pay:	$22.12

Return Check Chg is $30.00
A fee of $45 will be charged if a service call reveals tampering/no malfunction.
[ ]See Address Change On Back
Late Charges may be assessed for delinquent accou

PRESORTED
FIRST-CLASS MAIL
U.S.POSTAGE PAID
NATIONAL EXEMPTION SERVICE

Return This Side & Payment
Auto Pay: $22.12
Account #4835-1250482-001

00383699

Due: 08/10/2016

MAUREEN GALLAGHER
429 GARY PLAYER DR UNIT 606

DAVENPORT, FL 33837-5033

DO NOT PAY

863.521-5062

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 419
Fax #		Date Printed 8/10/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 08/10/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
429 Gary Player Dr
Davenport, FL

Contact Info
Contact: Maureen E. Gallagher
Phone: 863-521-5062 **Phone 2:**
Account #: 535 **Lot/Unit #:** EV0606

Special Instructions

Detailed Description
Please test for a possible leak. Resident usage is higher than usuall. Thank you AM

Unable to run 2 gallon test, water shut off at the street. Meter # 1207565, reading 000281o. Irrigation clock is in the off position. meter did not show a leak wile I was there. I did discover that the shut before the meter dose not shut the water off completely. if you turn on a faucet it will trickle a little water and the meter does register the flow. If there there is a toilet leak it may only call for water until the tank is full. That is about the only thing I can think could be happening. Ray 8/10/2016

Please repair shut off before

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 419
Fax #		**Date Printed** 8/19/2016

Work Order

Summary: Possible Leak

Assigned To: MATT SORRELLS

Phone #: 240-385-4220

Fax #:

Create Date: 08/10/2016 **Target Date:**

Status: Closed **Closed Date:** 1/1/1901

W/O Type:

W/O Auth.:

Job Details

Job Location

429 Gary Player Dr

Davenport, FL

Contact Info

Contact: Maureen E. Gallagher

Phone: 863-521-5062 **Phone 2:**

Account #: 535 **Lot/Unit #:** EV0606

Special Instructions

Detailed Description

Please test for a possible leak. Resident usage is higher than usuall. Thank you AM

Unable to run 2 gallon test, water shut off at the street. Meter #1207565, reading 000281o. Irrigation clock is in the off position. Mete did not show a leak white I was there. I did discover that the shut off before the meter does not shut the water off completely. If you turn on a faucet it will trickle a little water and the meter does resider the flow. If there is a toilet leak it may only call for water unter the tank is full. That is abou the only thing I can thing could be happening. Ray 8/10/16

Please replace shut off valve before the meter. Thank you AM
Replaced shut off valve 8/11/16 - Matt

EAGLES VIEW WATER COMPLAINT LOG

DATE	NAME	COMM/LOT# ADDRESS	COMPLAINT	WATER METER #	READING	ACTION	FINDINGS	ACTION	RESULTS
4/17/2015 & 5/19	Beverly Benning	Eagles View #584 245 Arnold Palmer Dr.	Her waer bill is $332.00 which is high when it's only her and her husband in the resident. Irrigation runs 15 mins. A zone. Please check for leaks and irrigation system.	10255293	6137	Ran 2 gallon test 3 times	meter ok. Irrigation off. Tested irrigation and found no leaks.	contacted NES to ensure readings were correct	Readings were correct. Called Mrs. Benning to inform her of the results and she stated that it was not correct and was very upset. At 1:45pm Mike Caruso came in to ask us about waiving late fees, and informed us of the high usage because of toilet running
23-Apr	Terry madden	Eagles View #671 138 Jack Nicklaus	extremely high water bill. Previous meter check was done on 4/2/15.	10257046	3987	Ran 2 gallon test 3 times	no leaks, irrigation turned off	contacted NES to ensure readings were correct	Readings are correct. Recommend having a plumber come out and check property for leaks
28-Aug	Sarah Garrett & Robert Foster	Eagles View #0676 145 Jack Nicklaus Lane	residents usual usage is 2000 gallons reading is stating resident used 8100 gallons	10254323	3755	2 gallon test done	meter read ok, irrigation turned off	Resident is on lot	tried contacting resident and phone number is coming up as service unavailable

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Sarah Garrett & Robert Foster

DATE 8/25/15

COMMUNITY EV LOT# 676 ADDRESS 145 Jack Nicklaus Lane

HOME PHONE 863.420.8865 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Resident's usual usage is 2000 gallons. Reading is stating resident used 8100 gallons.

Internal Use Only:

Water Meter # 10254323 Checked: 8-28-15

Reading: 003755° Checked: 8-28-15

Test Done: _____

Date: 8-28-15

Findings: 2GL. TEST DONE METER OK IRRIGATION TURNED OFF Resident on lot

Resolution: Tried contacting resident. phone number is coming up as service unavailable 8/28/15 KT

00383769

Service Address: 145 Jack Nicklaus Ln Bldg:EV Unit:676
Account Number: 4835-1250622-001
Billing Cycle: 07/10/2015-08/10/2015

Payment Due: $118.76
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____

EAGLES VIEW

DENISE GARRETT
145 JACK NICKLAUS LN
DAVENPORT, FL 33837-5039

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:EV Unit:676
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

EAGLES VIEW
Service Address: 145 Jack Nicklaus Ln

Account Number: 4835-1250622-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10254323	24700	32800	8100
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$57.70
Sewer Charge	$61.06
Current Charges	**$118.76**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$118.76**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$118.76**

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

EAGLES VIEW
National Exemption Service

Accounting History
Building EV Unit 676

Account Number: 4835-1250622-001
Tenant From Date: 11/18/2013
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
EV	676	DENISE GARRETT			4401993	22	$8.34	$22.74	$0.00	$31.08	$0.00	$0.00	$0.00	$31.08	$0.00	$31.08	11/18/2013
EV	676	DENISE GARRETT			4401993	19	$7.57	$20.89	$0.00	$28.46	$0.00	$0.00	$31.08	$59.54	$60.00	($0.46)	12/18/2013
EV	676	DENISE GARRETT			4401993	10	$5.27	$15.34	$0.00	$20.61	$0.00	$0.00	($0.46)	$20.15	$20.15	$0.00	01/18/2014
EV	676	DENISE GARRETT			4401993	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	02/18/2014
EV	676	DENISE GARRETT			4401993	35	$13.69	$30.77	$0.00	$44.46	$0.00	$0.00	$0.00	$44.46	$44.46	$0.00	03/18/2014
EV	676	DENISE GARRETT			4401993	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	04/18/2014
EV	676	DENISE GARRETT			4401993	72	$42.24	$53.59	$0.00	$95.83	$0.00	$0.00	$0.00	$95.83	$96.00	($0.17)	05/18/2014
EV	676	DENISE GARRETT			4401993	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	($0.17)	$32.66	$32.66	$0.00	06/18/2014
EV	676	DENISE GARRETT			10254323 4401993	14 11	$8.81	$23.59	$0.00	$32.40	$0.00	$0.00	$0.00	$32.40	$0.00	$32.40	07/18/2014
EV	676	DENISE GARRETT			10254323	18	$7.02	$19.27	$0.00	$26.29	$0.00	$0.00	$32.40	$58.69	$60.00	($1.31)	08/18/2014
EV	676	DENISE GARRETT			10254323	21	$7.79	$21.12	$0.00	$28.91	$0.00	$0.00	($1.31)	$27.60	$27.60	$0.00	09/10/2014
EV	676	DENISE GARRETT			10254323	31	$12.76	$28.66	$0.00	$41.42	$0.00	$15.00	$0.00	$56.42	$0.00	$56.42	10/10/2014
EV	676	DENISE GARRETT			10254323	20	$7.93	$21.53	$0.00	$29.46	$0.00	$30.00	$41.42	$100.88	$0.00	$100.88	11/10/2014
EV	676	DENISE GARRETT			10254323	24	$9.01	$24.12	$0.00	$33.13	$0.00	$30.00	$70.88	$134.01	$119.01	$15.00	12/10/2014
EV	676	DENISE GARRETT			10254323	20	$7.93	$21.53	$0.00	$29.46	$0.00	$0.00	$15.00	$44.46	$45.00	($0.54)	01/10/2015
EV	676	DENISE GARRETT			10254323	20	$7.93	$21.53	$0.00	$29.46	$0.00	$0.00	($0.54)	$28.92	$0.00	$28.92	02/10/2015
EV	676	DENISE GARRETT			10254323	20	$7.93	$21.53	$0.00	$29.46	$0.00	$0.00	$28.92	$58.38	$59.00	($0.62)	03/10/2015
EV	676	DENISE GARRETT			10254323	23	$8.74	$23.47	$0.00	$32.21	$0.00	$0.00	($0.62)	$31.59	$32.00	($0.41)	04/10/2015
EV	676	DENISE GARRETT			10254323	18	$7.39	$20.23	$0.00	$27.62	$0.00	$0.00	($0.41)	$27.21	$27.21	$0.00	05/10/2015

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EAGLES VIEW
National Exemption Service

Accounting History
Building EV Unit 676

Account Number: 4835-1250622-001
Tenant From Date: 11/18/2013
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
EV	676	DENISE GARRETT			10254323	18	$7.39	$20.23	$0.00	$27.62	$0.00	$0.00	$0.00	$27.62	$27.62	$0.00	06/10/2015
EV	676	DENISE GARRETT			10254323	81	$57.70	$61.06	$0.00	$118.76	$0.00	$0.00	$0.00	$118.76	$0.00	$118.76	07/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Norman & Beverly Benning

DATE 5-19-15

COMMUNITY EV LOT# 584 ADDRESS 245 Arnold Palmer Drive

HOME PHONE 863-424-6038 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Checking meter to see reading as resident has another high bill and previous issue was not addressed till 4/28/15.

Internal Use Only:

Water Meter # 10255293 **Checked:** ✓

Reading: 006232° **Checked:** ✓

Test Done: 5-19-15

Date:

Findings:

Resolution:
emailed Mike caruso to inform him of the high water bill again. 5/19/15 BS

00383677

Service Address: 245 ARNOLD PALMER DR Bldg:EV Unit:584
Account Number: 4835-1250438-001
Billing Cycle: 04/10/2015-05/10/2015

Payment Due: $553.86
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____

EAGLES VIEW

NORMAN BENNING JR.
245 ARNOLD PALMER DR UNIT 584
DAVENPORT, FL 33837-5049

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:EV Unit:584
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

EAGLES VIEW
Service Address: 245 ARNOLD PALMER DR

Account Number: 4835-1250438-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10255293	48200	62100	13900
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$155.22
Sewer Charge	$98.64
Current Charges	**$253.86**
Previous Charges	**$300.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$553.86**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$553.86**

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

EAGLES VIEW
National Exemption Service

Accounting History
Building EV Unit 584

Account Number: 4835-1250438-001
Tenant From Date: 11/18/2013
Tenant To Date: 05/19/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	11/18/2013
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	12/18/2013
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	01/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	02/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	03/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
EV	584	NORMAN BENNING JR.			03010811 10255293	0 26	$9.57	$24.20	$0.00	$33.77	$0.00	$0.00	$0.00	$33.77	$33.77	$0.00	07/18/2014
EV	584	NORMAN BENNING JR.			10255293	29	$11.10	$26.05	$0.00	$37.15	$0.00	$0.00	$0.00	$37.15	$37.15	$0.00	08/18/2014
EV	584	NORMAN BENNING JR.			10255293	40	$16.70	$32.84	$0.00	$49.54	$0.00	$0.00	$0.00	$49.54	$49.54	$0.00	09/10/2014
EV	584	NORMAN BENNING JR.			10255293	51	$25.60	$41.62	$0.00	$67.22	$0.00	$0.00	$0.00	$67.22	$67.22	$0.00	10/10/2014
EV	584	NORMAN BENNING JR.			10255293	44	$19.71	$37.08	$0.00	$56.79	$0.00	$0.00	$0.00	$56.79	$56.79	$0.00	11/10/2014
EV	584	NORMAN BENNING JR.			10255293	47	$21.32	$39.03	$0.00	$60.35	$0.00	$0.00	$0.00	$60.35	$60.35	$0.00	12/10/2014
EV	584	NORMAN BENNING JR.			10255293	37	$15.97	$32.55	$0.00	$48.52	$0.00	$0.00	$0.00	$48.52	$48.52	$0.00	01/10/2015
EV	584	NORMAN BENNING JR.			10255293	38	$16.50	$33.19	$0.00	$49.69	$0.00	$0.00	$0.00	$49.69	$49.69	$0.00	02/10/2015
EV	584	NORMAN BENNING JR.			10255293	170	$213.38	$118.73	$0.00	$332.11	$0.00	$0.00	$0.00	$332.11	$32.11	$300.00	03/10/2015
EV	584	NORMAN BENNING JR.			10255293	139	$155.22	$98.64	$0.00	$253.86	$0.00	$0.00	$300.00	$553.86	$0.00	$553.86	04/10/2015

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00383677

Service Address: 245 ARNOLD PALMER DR Bldg:EV Unit:584
Account Number: 4835-1250438-001
Billing Cycle: 04/10/2015-05/10/2015

Payment Due: $553.86
Due Date: Upon Receipt

Please enter your phone #_____ Payment Enclosed $_____

EAGLES VIEW

NORMAN BENNING JR.
245 ARNOLD PALMER DR UNIT 584
DAVENPORT, FL 33837-5049

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:EV Unit:584
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

EAGLES VIEW
Service Address: 245 ARNOLD PALMER DR

Account Number: 4835-1250438-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10255293	48200	62100	13900
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$155.22
Sewer Charge	$98.64
Waive Previous Late Charge	($15.00)
Current Charges	**$238.86**
Previous Charges	**$300.00**
Previous Late Fees	**$15.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$553.86**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$553.86**

A fee of $45.00 will be assessed for a requested meter inspection
Returned Check Charge is $30.00

-Anna-

yes 1-free already used when late fee 9/11 current * June 9006al only 19.36

collections for past arrangements don't turn off

May 33 24hour April-3331 May * 5 June * -24hours= -Anna+

015
015
pt

die test

Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

Payment options?

Koolaid

look in book

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Beverly Benning

DATE 4/17/15

COMMUNITY Eagle View LOT# 584 ADDRESS 245 Arnold Palmer Dr.

HOME PHONE 863-424-6038 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Here water bill is $332.00 which is high when it's only her and her husband in the resident. Irrigation runs 15 mins a zone. please check for leaks and irrigation system.

Internal Use Only:

Water Meter # 10255293

Reading: 006137 Ω

Test Done: 4-20-15

Checked: ✓

Checked: ✓

Date:

Findings:

RAN 2GL TEST 3 TIMES, METER OK
IRRIGATION OFF TESTED IRRIGATION FOUND NO LEAKS

Resolution:

sent e-mail 4/23/15! Mike Caruso came in and asked to have late fees waived and advised they found the issue which was a running toilet.

Mrs. Benning was very rude on phone, cursing and stating she wanted a new meter. 4/28/13/15

National Exemption Service

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EAGLES VIEW
National Exemption Service

Accounting History
Building EV Unit 584

Account Number: 4835-1250438-001
Tenant From Date: 11/18/2013
Tenant To Date: 04/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	11/18/2013
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	12/18/2013
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	01/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	02/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	03/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
EV	584	NORMAN BENNING JR.			03010811	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
EV	584	NORMAN BENNING JR.			03010811 10255293	0 26	$9.57	$24.20	$0.00	$33.77	$0.00	$0.00	$0.00	$33.77	$33.77	$0.00	07/18/2014
EV	584	NORMAN BENNING JR.			10255293	29	$11.10	$26.05	$0.00	$37.15	$0.00	$0.00	$0.00	$37.15	$37.15	$0.00	08/18/2014
EV	584	NORMAN BENNING JR.			10255293	40	$16.70	$32.84	$0.00	$49.54	$0.00	$0.00	$0.00	$49.54	$49.54	$0.00	09/10/2014
EV	584	NORMAN BENNING JR.			10255293	51	$25.60	$41.62	$0.00	$67.22	$0.00	$0.00	$0.00	$67.22	$67.22	$0.00	10/10/2014
EV	584	NORMAN BENNING JR.			10255293	44	$19.71	$37.08	$0.00	$56.79	$0.00	$0.00	$0.00	$56.79	$56.79	$0.00	11/10/2014
EV	584	NORMAN BENNING JR.			10255293	47	$21.32	$39.03	$0.00	$60.35	$0.00	$0.00	$0.00	$60.35	$60.35	$0.00	12/10/2014
EV	584	NORMAN BENNING JR.			10255293	37	$15.97	$32.55	$0.00	$48.52	$0.00	$0.00	$0.00	$48.52	$48.52	$0.00	01/10/2015
EV	584	NORMAN BENNING JR.			10255293	38	$16.50	$33.19	$0.00	$49.69	$0.00	$0.00	$0.00	$49.69	$49.69	$0.00	02/10/2015
EV	584	NORMAN BENNING JR.			10255293	170	$213.38	$118.73	$0.00	$332.11	$0.00	$0.00	$0.00	$332.11	$0.00	$332.11	03/10/2015

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Page: 1 of 2

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00383677

Service Address: 245 ARNOLD PALMER DR Bldg:EV Unit:584
Account Number: 4835-1250438-001
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $332.11
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____

EAGLES VIEW

NORMAN BENNING JR.
245 ARNOLD PALMER DR UNIT 584
DAVENPORT, FL 33837-5049

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:EV Unit:584
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

EAGLES VIEW
Service Address: 245 ARNOLD PALMER DR

Account Number: 4835-1250438-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10255293	31200	48200	17000
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$213.38
Sewer Charge	$118.73
Current Charges	$332.11
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$332.11
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$332.11

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Kenneth & Pauline Stowell

DATE 6/19/17

COMMUNITY OP LOT# _____ ADDRESS 317 Royal Troon

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident came in because she is concerned about damaged irrigation pipe on the back of their lot. Please take a look & see if the pipe could have been damaged by TruScapes

Internal Use Only:

Water Meter # 10244670 Checked: _____

Reading: 0123820 Checked: _____

Test Done: Matt

Date: 6/20/17

Findings: irrigation not installed correctly - pop up broken off @ rear of house..

Resolution: resident calling Ryan to have corrected.

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Landscape - Misc. / Other item(s)
WO Number:	AT-5783854307
WO Date:	6/19/2017 2:50:47 PM
Assigned To:	James Sorrells Vendor
Reported By:	Association Manager
Closed Date:	

Location: 317 Royal Troon Lp
Category: Landscape
Subcategory: Misc. / Other item(s)
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Resident came in concerned about a damaged irrigation pipe on the back of their lot. Please take a look and see if the pipe could have been damaged by TrueScapes. Thank you AM

Additional Details:

not installed correctly
Pop up broken off at rear of house
Sprinkler System 1 Zone 2 days 15 min

Conclusion:

M/N 10244670 2 gallon Test Zone OK

R 0123520

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME William & Wanda Yaeger

DATE 6/21/17

COMMUNITY OP LOT# _____ ADDRESS 304 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from 5,200 gallons last billing cycle to 9,600 gallons this billing cycle. Spoke w/ resident & she believes it could be something w/ the irrigation system. Please run 2 gallon leak test.

Internal Use Only:

Water Meter # 10118225 Checked: _____

Reading: 1054900 Checked: _____

Test Done: matt

Date: 6/21/17

Findings: resident states he "may have simply used more water than usual". 2 gallon test completed - okay matt

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAA-52618564510
WO Date:	6/21/2017 11:00:36 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 304 St George Dr
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Resident's usage spiked from 5,200 gallons last billing cycle to 9,600 gallon this billing cycle. Spoke with resident and she believes it could be something with the irrigation system. Please run a 2 gallon leak test and check meter to make sure it is working properly. Thank you AM

Additional Details:

Resident Stated she "may have simply used more Water than usual"
1 zone 1 day 20 mins

Conclusion:

M/N 10118225 2 gal test Completed
6/21/17
R 1054900

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME_____

DATE 6/2/17

COMMUNITY OP LOT#_____ ADDRESS_____

HOME PHONE_____ CELL PHONE _____ E-MAIL_____

COMPLAINT:

residents of Osprey are complaining that the water pressure for their community has been much lower the last couple of days

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: community wide issue was not found individual issues are being addressed as they pop up. matt

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Osprey Point - Water Pressure
WO Number:	J-97288404279
WO Date:	6/2/2017 1:09:26 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location:
Category: Meter/Water
Subcategory: Miscellaneous
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Residents of Osprey Point are complaining that the water pressure for their community has been much lower the last couple days. Please check. Thank you AM

Additional Details:

Conclusion:

Community issue not found.
Individual issues do exist.

Thank you,

Deer Creek RV Golf & Country Club, Inc. paul aronson

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Rachel Morton

DATE 6/20/17

COMMUNITY OP LOT# _____ ADDRESS 334 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Please check shut off valve @ street. resident states it is not working properly.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: ~~shut~~ shut off valve working properly. matt

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Miscellaneous
WO Number:	R-17078550635
WO Date:	6/20/2017 10:11:35 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 334 St George Dr
Category: Meter/Water
Subcategory: Miscellaneous
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please check shut off valve at street, resident states it is not working properly. Water should be turned off as they are not in Florida at this time. Thank you AM

Additional Details:

Conclusion:

M/R 10244552

R 0099870 no Sprinkler Syst.

Thank you,

Deer Creek RV Golf & Country Club, Inc.

6/20

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Paul Aaronson

DATE 4/15/17

COMMUNITY OP LOT# _____ ADDRESS 712 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident states their water pressure is low.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: MS.

Date: 4/18/17

Findings: checked water @ faucet - pressure was good - resident not home to check inside

Resolution: 4/19/17 resident called stating the found the issue on [redacted] their side. MS/PM

ENTERED
4/20/17

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Miscellaneous
WO Number:	AE-93018510363
WO Date:	6/15/2017 10:28:41 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 712 St George Dr
Category: Meter/Water
Subcategory: Miscellaneous
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Additional Details:

Resident states their water pressure is low. Please check. Thank you AM

Conclusion:

resident called 6/19/17 they found the issue on their side. -ms

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Checked Water at faucet (good)

— no answer at the door

7/15 Matt

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Susan & Albert Maida

DATE 4/21/17

COMMUNITY OP LOT# 546 ADDRESS 521 Royal Troon Lp

HOME PHONE (904) 477-9489 CELL PHONE (904) 477-6507 E-MAIL

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 16250465 Checked:

Reading: 0056010 Checked:

Test Done: R.T.

Date: 4/25/17

Findings: see attached w/o

Resolution: called resident w/recommendation to reset & irrigation clock. (A)

ENTERED
4/26/17
✓✓ fb

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 797
Fax # (863) 424-3336		Date Printed 4/21/17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 4/21/2017
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
521 Royal Troon Lp.
Davenport, FL 33837

Contact Info
Contact:
Phone:
Account #:
Phone 2:
Lot/Unit #:

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water test at 521 Royal Troon in Osprey Point, two gallon test was OK. Meter # 10250465, reading 005601o. Found no leaks, irrigation clock is set on all three programs for different run times and different days. I turned on the system and found no leaks. I'm just not sure how often this irrigation comes on. I believe this clock needs to be reset. 4/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Judy & Nels Warren

DATE 4/21/17

COMMUNITY OP LOT# 5866 ADDRESS 815 St George Dr.

HOME PHONE (908) 489-6418 CELL PHONE (908) 601-0001 E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached w/o

Resolution: none needed

LISTERED 4/26/17

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 799
Fax # (863) 424-3336		Date Printed 4/21/17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 4/21/2017
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
815 St George
Davenport, FL 33837

Contact Info
Contact:
Phone:
Account #:
Phone 2:
Lot/Unit #:

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Went to run water test at 815 St. George in Osprey Point, resident came out and said they have had a lot company and was expecting there water to be high. There irrigation is set for 2 days a week for 10 minutes. Found no leaks.

4/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Richard Rehnberg

DATE 4/21/17

COMMUNITY OP LOT# 558 ADDRESS 814 St. Georgedr

HOME PHONE (860) 830-6983 CELL PHONE (860) 623-0574 E-MAIL

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10242910 Checked:

Reading: 0190810 Checked:

Test Done: R.T

Date: 4/25/17

Findings: see attached w/o

Resolution: none needed

ENTERED 4/26/17

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 798
Fax # (863) 424-3336		Date Printed 4/21/17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 4/21/2017
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
814 St George Dr
Davenport, FL 33837

Contact Info
Contact:
Phone:
Account #:
Phone 2:
Lot/Unit #:

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water test at 814 St. George in Osprey Point, two gallon test was OK. Meter # 10242910, reading 019081o. Found no leaks. Irrigation is set for 3 days a week 10 minutes a zone two zones. Found no leaks in the irrigation.
4/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Howard & Gidgett Harman

DATE 4/6/17

COMMUNITY OP LOT# 527 ADDRESS 203 Royal Troon Loop

HOME PHONE (910) 297-8189 CELL PHONE _____ E-MAIL _____

COMPLAINT:

water meter running backwards

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings:

Resolution:
3/29/17 NES replaced top portion of meter #12201332
4/5/17 maint. installed backflow preventor.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Paula & Roger Nye

DATE 3/20/17

COMMUNITY OP LOT# 477 ADDRESS 225 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 07997090 Checked: _____

Reading: 0119330 Checked: _____

Test Done: RT

Date: 3/6/17

Findings: see attached w/o

Resolution: 3/29/17 NES changed meter face
old # 07997090/id 9859898
new # 12198455/id 10701783

ENTERED
4/6/17 (A)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 691
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 02/20/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
225 St George Dr
Davenport, FL

Contact Info
Contact: Paula & Roger Nye
Phone:
Phone 2: 304-820-8130
Account #: 379
Lot/Unit #: OP0477

Special Instructions

Detailed Description
Resident's usage spiked from last mth, please run 2 gallon leak test.

Thank you AM

- Water meter check at 225 St. George Dr. in Osprey Point, meter # 07997090, reading 011933o. No leaks found, but did find a defective meter. Meter red dial is not moving, but meter seems to be registering on the odometer part.

3/6/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dan & Sue Hertz

DATE 3/22/17

COMMUNITY OP LOT# 471 ADDRESS 526 St George Dr

HOME PHONE (805) 2794204 CELL PHONE (805) 657-3863 E-MAIL

COMPLAINT:

resident's usage spiked

Internal Use Only:

Water Meter # 10041551 **Checked:**

Reading: 011 0020 **Checked:**

Test Done:

Date: 3/23/17

Findings: see attached w/o

Resolution:

ENTERED 3/24/17 @

W/O # 743

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

OP0471

Dan & Sue Hertz
305 Ridge View Drive
Davenport, FL 33837

Property Address: 526 St George Dr
Account #: 113698

(805) 279-4204 (805) 657-3863

Code	Date	Amount	Balance	Check#	Memo
Common Area Assessment	3/1/2017	132.52	132.52		Common Area Assessment
Community Assessment	3/1/2017	108.43	240.95		Community Assessment
Certificate	3/1/2017	-15.00	225.95		Certificate Discount
PP	3/1/2017	-225.95	0.00	ACH	0301170317.ach

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	0.00
0.00	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 743
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.22.17 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
526 St George Dr Davenport, FL 33837	**Contact:**	Dan & Sue Hertz		
	Phone:	805.279.4204	**Phone 2:**	805.657.3863
	Account #:	113698	**Lot/Unit #:**	OP0471

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

no leaks found, meter # 10041551, reading, 0110020
irrigation set for 2 days a week one zone at 18 minuets. system is on. 3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dick & Becky Ward

DATE 3/22/17

COMMUNITY OP LOT# 557 ADDRESS 8085 St. George

HOME PHONE (863) 419-7748 CELL PHONE (312) 699-9562 E-MAIL

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 10242002 **Checked:**

Reading: 019540 **Checked:**

Test Done:

Date: 3/23/17

Findings: See attached w/o

Resolution: none needed (A)

ENTERED 3/24/17 (A)

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 747
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.22.17 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
808 St George Dr Davenport, FL 33837	**Contact:**	Dick & Becky Ward		
	Phone:	863.419.7748	**Phone 2:**	312.699.9562
	Account #:	113784	**Lot/Unit #:**	OP0557

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

no leaks found, meter # 10242002, reading 0195140. Irrigation set at 4 days for 10 minuets each of two zones. 3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Susan & Albert Maida

DATE 3/22/17

COMMUNITY OP LOT# 546 ADDRESS 521 Royal Troon

HOME PHONE (904) 477-9489 CELL PHONE (904) 477-6507 E-MAIL

COMPLAINT:

usage spiked

Internal Use Only:

Water Meter # 10250465

Reading: 0046870

Checked:

Checked:

Test Done:

Date: 3/23/17

Findings: see attached w/o

Resolution: none needed (A)

ENTERED
3/24/17 (A)

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 746
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 3.22.17
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
521 Royal Troon Lp
Davenport, FL 33837

Contact Info
Contact: Susan & Albert Maida
Phone: 904.477.9489
Phone 2: 904.477.6507
Account #: 113773
Lot/Unit #: OP0546

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

found no leaks, meter # 10250465, reading 0046870.
Irrigation is set at 1 day a week one zone 10 minutes

-/C

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Joe & Rose Golden

DATE 3/22/17

COMMUNITY OP LOT# 525 ADDRESS 113 Royal Troon

HOME PHONE (908) 510-8412 CELL PHONE (863) 424-4977 E-MAIL (908) 591-2433

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 12091146 Checked: _____

Reading: 0060300 Checked: _____

Test Done: _____

Date: 3/23/17

Findings: See attached w/o

Resolution: none needed - RA

ENTERED
3/24/17 (A)

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 745
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.22.17 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
113 Royal Troon Lp Davenport, FL 33837	**Contact:**	Joe & Rose Golden		
	Phone:	863.424.4977	**Phone 2:**	908.510.8412
	Account #:	113752	**Lot/Unit #:**	OP0525

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

no leaks found, meter # 12099146, reading 0060300.
irrigation set for 1 day a week, two zones, one at 20 minuets and one at 25 minuses.
3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Lloyd & Karen Longmire

DATE 3/22/17

COMMUNITY OP LOT# 513 ADDRESS 318 Royal Troon

HOME PHONE (902) 245-6375 CELL PHONE (863) 420-2879 E-MAIL (407) 601-8399

COMPLAINT:

usage spiked

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____ **Date:** 3/23/17

Findings: see attached w/o

Resolution: none needed - (A)

ENTERED 3/24/17 (A)

-10 #744

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

OP0513

Lloyd & Karen Longmire
318 Royal Troon Lp
Davenport, FL 33837

Property Address: 318 Royal Troon Lp
Account #: 113740

(902)245-6375 (863)420-2879 (407)601-8399

Code	Date	Amount	Balance	Check#	Memo
Common Area Assessment	3/1/2017	132.52	132.52		Common Area Assessment
Community Assessment	3/1/2017	108.43	240.95		Community Assessment
PP	3/21/2017	-240.95	0.00	696	AEGCABLB032117.DAT

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	0.00
-16.00	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 744
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.22.17 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
318 Royal Troon Lp Davenport, FL 33837	**Contact:**	Lloyd & Karen Longmire		
	Phone:	863.420.2879	**Phone 2:**	407.601.8399
	Account #:	113740	**Lot/Unit #:**	OP0513

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

no leaks found. resident made comment they they use a lot of water, and were thank full we were keeping an eye on it. 3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Charlie & Phyllis Mantie

DATE 3/22/17

COMMUNITY OP LOT# 579 ADDRESS 917 St George

HOME PHONE (863) 420-1685 CELL PHONE (860) 463-4573 E-MAIL (860) 875-0005

COMPLAINT:

usage spiked

Internal Use Only:

Water Meter # 10243255

Reading: 0149690

Test Done: _____

Date:

Checked: _____

Checked: _____

Findings: see attached w/o

Resolution: none needed @ A

ENTERED
3/24/17 A

w/o # 748

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

OP0579

Charlie & Phyllis Mantie
675 Kent St
MT PLEASANT , SC 29464

Property Address: 917 St George Dr
Account #: 113806

(863)420-1685 (860)463-4573 (800) 875-0005

Code	Date	Amount	Balance	Check#	Memo
PP	3/1/2017	-240.95	-240.95	ACH	0301170317.ach
Common Area Assessment	3/1/2017	132.52	-108.43		Common Area Assessment
Community Assessment	3/1/2017	108.43	0.00		Community Assessment

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	0.00
0.00	0.00	0.00	0.00		

Phone # (863) 424-2839	**Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821**	**Work Order#** 748
Fax # (863) 424-3336		**Date Printed** 3.22.17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 3.22.17
Status: Open
W/O Type: Water

Target Date:
Closed Date:

Job Details

Job Location
917 St George Dr
Davenport, FL 33837

Contact Info

Contact: Charlie & Phyllis Mantie
Phone: 863.420.1685 **Phone 2:** 860.463.4573
Account #: 113806 **Lot/Unit #:** OP0579

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

no leaks found, meter # 10243255, reading 0149690.
Irrigation set for 2 days a week at 20 minutes each zone. irrigation is turned off.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Marina & Thomas Lomis

DATE 3/1/17

COMMUNITY OP LOT# 575 ADDRESS 1007 St George

HOME PHONE (253) 686-3003 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residunt's usage spiked from last mth

Internal Use Only:

Water Meter # 10258239 Checked: _____

Reading: 0166420 Checked: _____

Test Done: R.T.

Date: 3/1/17

Findings: see attached w/o

Resolution: no action needed

ENTERED
3/2/17 @

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 705
Fax # (863) 424-3336		Date Printed 3.1.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.1.17 Open Leak	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
1007 St. George Dr Davenport, FL 33836	**Contact:**	Marina & Thomas Lomis		
	Phone:	253-686-3003	**Phone 2:**	
	Account #:	113802	**Lot/Unit #:**	OP0575

Special Instructions:

Detailed Description:

Reident's usage spiked from last month, please check out. Thank you AM

Results:

- Water test at 1007 St George Dr. in Osprey Point, meter #10258239, reading 016642o, found no leaks. Irrigation was turned off. I turned it back on to test the one zone and found no leaks. Meter read OK. 3/1/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dan & Sue Hertz

DATE 1/24/17

COMMUNITY OP LOT# 471 ADDRESS 526 St. George

HOME PHONE (805) 657-3863 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10041551 Checked: _____

Reading: 0100130 Checked: _____

Test Done: R.T.

Date: 1/25/17

Findings: See attached w/o

Resolution: no action needed -AP

ENTERED
1/26/17
(A)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 626
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
526 St George Dr
Davenport, FL

Contact Info
Contact: Dan & Sue Hertz
Phone: 805-657-3863
Phone 2:
Account #: 373
Lot/Unit #: OP0471

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Ran two gallon water meter test at 526 St. George Dr. in Osprey Point. Meter # 10041551, reading 010013o. Found no leaks, irrigation is set for 2 days a week 3 zones 18 minutes one zone and 15 minutes the other zones. No leaks in the irrigation. 1/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Jim Kalyn

DATE 1/24/17

COMMUNITY OP LOT# 475 ADDRESS 213 St. George

HOME PHONE (863) 420-0342 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10126011 Checked: _____

Reading: 00387160 Checked: _____

Test Done: R.T

Date: 1/25/17

Findings: see attached w/o

Resolution: no action needed (A)

ENTERED
1/26/17
(A)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 627
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
213 St George Dr
Davenport, FL

Contact Info
Contact: Jim Kalyn
Phone: 863-420-0342 **Phone 2:** 306-539-3382
Account #: 377 **Lot/Unit #:** OP0475

Special Instructions

Detailed Description
Resident's water spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Ran two gallon water meter test at 231 St. George in Osprey Point, meter # 10126011, reading 003876o. Found no leaks, irrigation clock not working, could not check irrigation lines for leaks.
1/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Michael Torrissi

DATE 1/24/17

COMMUNITY OP LOT# 582 ADDRESS 905 St. George

HOME PHONE (856) 404-2762 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # 10276757 Checked: _____

Reading: 0155350 Checked: _____

Test Done: R.T.

Date: 1/25/17

Findings: see attached w/o

Resolution: no action needed @

ENTERED
1/26/17 @

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 628
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
905 St George Dr
Davenport, FL

Contact Info
Contact: Michael E. Torrissi
Phone: 856-404-2762 **Phone 2:**
Account #: 484 **Lot/Unit #:** OP0582

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Ran two gallon water meter test at 905 St George in Osprey Point, meter # 10276757, reading 015535o. Meter showed no leaks. Irrigation had a wash out near one of the control valves. May have leaked at one time. Not leaking now.
1/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Nels Warren

DATE 11/29/16

COMMUNITY OP LOT# 587 ADDRESS 809 St. George

HOME PHONE 908.601.6001 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked

Internal Use Only:

Water Meter # 10254337

Reading: 0179190

Test Done: 12/1/16 RT

Date:

Checked: _____

Checked: _____

Findings: see attached w/o

Resolution: no action needed

ENTERED
12/2/16 (A)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 560
Fax #		Date Printed 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
809 St George Dr
Davenport, FL

Contact Info
Contact: Nels Warren
Phone: 908-601-0001
Phone 2:
Account #: 489
Lot/Unit #: OP0587

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out possible leak.

Thank you AM

Ran 2 Gal. test at 809 St. George in Osprey Point, meter #10254337, reading 017919o. Meter test OK. No leaks. Irrigation set for 3days 25 minutes each of two zones. No leaks found. 12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dick & Becky Ward

DATE 11/29/16

COMMUNITY OP LOT# 557 ADDRESS 808 St. George

HOME PHONE 312.1099. 9562 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last month, please run a 2 gallon leak test

Internal Use Only:

Water Meter # 10242002 Checked: _____

Reading: 0171630 Checked: _____

Test Done: 12/1/16 RT

Date:

Findings: see attached w/o

Resolution: no action needed

ENTERED 12/2/16 @

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 558
Fax #		**Date Printed** 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
808 St George Dr
Davenport, FL

Contact Info
Contact: Dick & Becky Ward
Phone: 312-699-9562 **Phone 2:**
Account #: 459 **Lot/Unit #:** OP0557

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test to rule out any possible leaks.

Thank you AM

Ran 2 Gal. test at 808 St. George in Osprey Point, meter #10242002, reading 017163o. Meter text OK, no leaks. Irrigation is set for 10 minutes two zones 1 day. No leaks 12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Nels Warren

DATE 11/29/16

COMMUNITY OP LOT# 5866 ADDRESS 815 St. George

HOME PHONE 908.601.0001 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked

Internal Use Only:

Water Meter # 10251353 **Checked:** _____

Reading: 0157860 **Checked:** _____

Test Done: 12/1/16 RT

Date:

Findings: see attached w/o

Resolution: no action needed

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 559
Fax #		Date Printed 11/29/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/29/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
815 St George Dr
Davenport, FL

Contact Info
Contact: Nels Warren
Phone: 9086010001
Account #: 488

Phone 2:
Lot/Unit #: OP0586

Special Instructions

Detailed Description
Resident's usage spiked. Please run a 2 gallon leak test to rule out a possible leak.

Thank you AM

Ran 2 Gal. test at 815 St. George in Osprey Point, meter # 10251353, reading 015786o. Meter test OK, no leaks found. Irrigation set for 15 minutes each of two zones 3 days a week, no leaks. 12/1/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME George & Carol Javitz

DATE 11/28/16

COMMUNITY OP LOT# 452 ADDRESS 202 St. George

HOME PHONE 863.426.4262 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage high - please run 2 gallon leak test.

Internal Use Only:

Water Meter # 10255553 **Checked:** _____

Reading: 0061890 **Checked:** _____

Test Done: 11/29/16

Date:

Findings: see attached w/o

Resolution: no action needed

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 552
Fax #		Date Printed 11/28/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/28/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
202 St George Dr
Davenport, FL

Contact Info
Contact: George & Carol Javitz
Phone: 863-420-4262 **Phone 2:**
Account #: 354 **Lot/Unit #:** OP0452

Special Instructions

Detailed Description
Residents usage is high. Please run a 2 gallon leak test to rule out a possible leak.

Thank you AM

2 gal. test good meter shows no leaks. Irrigation is in the off position
Meter # 10255553 reading 006389o
11/29/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Ava & Winifred Riley Stewart

DATE 11/28/16

COMMUNITY OP LOT# 532 ADDRESS 233 Royal Troon

HOME PHONE 863.660.8539 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident did just come back however usage is rather high.

Internal Use Only:

Water Meter # 10254331 **Checked:** _____

Reading: 0057650 **Checked:** _____

Test Done: 11/29/16

Date:

Findings: see attached w/o

Resolution: no action needes

ENTERED
11/30/16 (R)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 553
Fax #		Date Printed 11/28/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/28/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
233 Royal Troon Lp
Davenport, FL

Contact Info
Contact: Ava & Winifred Riley Stewart
Phone: 863-660-8539 **Phone 2:**
Account #: 434 **Lot/Unit #:** OP0532

Special Instructions

Detailed Description

Resident did just come back however, usage it rather high. Please run a 2 gallon leak test to rule out any possible leaks and confirm it is just high usage.

Thank you AM

Not able to run 2 Gal test, hose bib is hooked to a trailer and is in use at this time. Meter shows no leaks and irrigation is in the off position.
Meter # 10254331 reading 005765o 11/29/2016 RT

ENTERED

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Albert Maida

DATE 11/28/16

COMMUNITY OP LOT# 546 ADDRESS 521 Royal Troon

HOME PHONE 904.477.6507 CELL PHONE _____ E-MAIL alandsvellen@aol.com

COMPLAINT:

residents usage spiked from 500 gallons last mth to 5,100 gallons this mth

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached w/o

Resolution: sent e-mail 11/30/16 @
spoke w/Sue about findings 11/30/16 @

ENTERED
11/30/16
@

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 554
Fax #		Date Printed 11/28/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 11/28/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
521 Royal Troon Lp
Davenport, FL

Contact Info
Contact: Albert Maida
Phone: 904-477-6507
Account #: 448

Phone 2:
Lot/Unit #: OP0546

Special Instructions

Detailed Description
Residents usage spiked from last month. Please run a 2 gallon leak test to rule out a possible leak.

Thank you AM

Meter showed no leaks. checked irrigation and found a broken pop up nest to the meter box. Irrigation is set for 30 minutes a zone 4 days a week on program A, also set for 30 minutes a zone on program B. Need to contact owner about broken pop up. I turned off the irrigation clock for now. Pop up could have been hit by lawn care service, but is hard to say for sure, don't know how long it has been broke. 11/29/2016 RT.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Ann & William Dee

DATE 10/19/16

COMMUNITY OP LOT# 5716 ADDRESS ~~101~~ 1001 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from 4,400 gallons last month (Sept) to 9,000 gallons this month (Oct)

Internal Use Only:

Water Meter # 10242572 **Checked:** _____

Reading: 0159440 **Checked:** _____

Test Done: Ray 10/20/16
Date:

Findings: see attached w/o

Resolution:

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 489
Fax #		Date Printed 10/19/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/19/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1001 St George Dr
Davenport, FL

Contact Info
Contact: Ann & William Dee
Phone:
Phone 2:
Account #: 478
Lot/Unit #: OP0576

Special Instructions

Detailed Description
Residen's usage spiked from 4,400 gallons last month to 9,000 gallons this month. Please run 2 gallon leak test for possible leak.

Thank you AM

ran 2 gallon test on 1001 St. George in Osprey Point
Meter # 10242572, reading 015944o. test was good, meter reading correctly. checked irrigation and found no leaks. irrigation clock is set for 2 days a week at 18 minutes zone one and 15 minutes zone 2. did not find any leaks in system 10/20/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Lisa LeBlanc

DATE 10/19/16

COMMUNITY OP LOT# 571 ADDRESS 1026 St. George

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Resident's usage for Sept. & Oct. increased drastically compared to previous months usage.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: Ray **Date:** 10/20/16

Findings: see attached work order

Resolution:

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 490
Fax #		**Date Printed** 10/19/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/19/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1026 St George Dr
Davenport, FL

Contact Info
Contact: Lisa LeBlanc
Phone: 337-278-7015
Account #: 473

Phone 2:
Lot/Unit #: OP0571

Special Instructions

Detailed Description
Please run 2 gallon leak test. Resident's usage from September and October increasded drastically compared to previous months usage.

Thank you AM

Checked meter at 1026 and found no leaks. checked the irrigation and found the clock seems to be running on more than one program. I showed this to the resident. I was asked to turn off the irrigation so i did. they seem to think that is why the high usage. I checked all the zones and did not find any breaks. 10/20/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Mary Jane Laplante

DATE 10/18/16

COMMUNITY OP LOT# 574 ADDRESS 1013 St. George

HOME PHONE (863) 424-1365 CELL PHONE _____ E-MAIL _____

COMPLAINT:

states her water usage spiked rather high from last month to this month. (Sept) (Oct.)

Internal Use Only:

Water Meter # 10241537 **Checked:** _____

Reading: 0033490 **Checked:** _____

Test Done: Ray 10/19/16
Date:

Findings: see attached work order.

Resolution: Called resident 863.424.1365 to let her ~~to~~ know of the findings & suggested having someone come fix it. - Lm/lm (A)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 483
Fax #		Date Printed 10/18/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
1013 St George Dr
Davenport, FL

Contact Info
Contact: Mary Jane Laplante
Phone: 863-424-1365 **Phone 2:**
Account #: 476 **Lot/Unit #:** OP0574

Special Instructions

Detailed Description
Please run a 2 gallon leak test. Residnet's water bill spkied from last month to this month.

Thank you AM

Meter # 10241537, reading 003349o
no leaks in the water lint to the house. the irrigation has a big leak at the front left side of the drive way I put a white flag by the leak. one of his neighbor said he did not use the irrigation. I checked his clock and it was in the on position and set for 7 days a week to run 10 minutes. I turned off the system to give them a chance to get it fixed. You may want to notify them of the problem. 10/19/2016 RT

10/19/16 Spoke w/Mary Jane - she stated the irrigation has been turned off for several years ? wasn't sure ~~her~~ how or why it was turned on. She said she would have someone look @ it. (A)

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME George Kesler

DATE 10/18/16

COMMUNITY OP LOT# 516 ADDRESS 300 Royal Troon Lp

HOME PHONE (863) 604-7092 CELL PHONE _____ E-MAIL _____

COMPLAINT:

~~entered~~ Resident's water usage spiked from 7,200 gallons last month to 11,200 gallons this month. Please run 2 gallon leak test.

Internal Use Only:

Water Meter # 10240151 Checked: _____

Reading: 0116450 Checked: _____

Test Done: Ray 10/19/16
Date:

Findings: see attached w/o

Resolution: see attached w/o

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 484
Fax #		**Date Printed** 10/18/2016

Work Order

Summary: High Water Usage

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 10/18/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
300 Royal Troon Lp
Davenport, FL

Contact Info
Contact: George Kesler
Phone: 863-604-7092 **Phone 2:**
Account #: 418 **Lot/Unit #:** OP0516

Special Instructions

Detailed Description
Please run 2 gallon test. Resident's water usage spiked from 7,200 gallons last month to 11,200 gallons this month. Thank you AM

Meter # 10240151, reading 011645o. checked the meter and it was running, asked the resident if they had any water turned on and they said no. I showed them them the meter was running and that they had a small leak some where. I suggested they contact a plumber to check it out.
10/19/2016 RT

10/19/16 followed up w/ Resident ~~#s~~ making sure they had phone #s for plumbing companies. Resident will be by to pick up info.

OSPREY POINT WATER COMPLAINT LOG

DATE	NAME	COMM/LOT# ADDRESS	COMPLAINT	WATER METER #	READING	ACTION	FINDINGS	ACTION	RESULTS
17-Apr	Don & Pat Schatz	Osprey Point #589 725 St. George Dr.	Extremely high water bill. Resident stated there is no way he used 303,000 gallons. Resident stated he has no irrigation system.	10255532	5257	Ran 2 gallon test 3 times	Meter read correct. Found no leaks. Irrigation off.	contact NES to make sure readings are correct. Tech will be on 5/6/2015 to test meter	Readings are correct. Recommend doing a die test to see if toilet is leaking and have a plumber come out and check for leaks. Call collections for payment options and late fees will apply. NES came out on 5/7/2015 meter passed.
22-Jun	David & Dorothy Monroe	Osprey Point #502 522 Royal Troon Loop	Meter numbers switched between NES	10251293	15100	N/A	N/A	Contacted NES	NES flopped meters back to the correct lots. Bills remain the same since it's the same usage and rates. NES will flip reads next billing cycle
22-Jun	David & Dorothy Monroe	Osprey Point #501 516 Royal Troon Loop	Meter numbers switched between NES	10240154	0	N/A	N/A	Contacted NES	NES flopped meters back to the correct lots. Bills remain the same since it's the same usage and rates. NES will flip reads next billing cycle
23-Jun	Louie & Vicki Saunders	Osprey Point #567 1002 St. George Drive	miss reading on NES side	12098674	4753	meter read	S had 200 gallons m	contacted NES	Read has been switched to read the correct reading of 004753. NES placed a work order to have meter serviced. New bill was issued reflecting the new read
25-Jun	Don & Pat Schatz	Osprey Point #0589	water has been shut off at street since 5/6/15, usage cant be right	10255532	5454	2 gallon test 3 times,	meter read correctly	turned meter on to do 2 gallon test	Ran 2 gallon test meter read correctly. Meter was turned off, Ray turned meter back on to do 2 gallon test. Found no leaks. Shut meter back off. NES had wrong reading.
22-Jul	Charles & Jo Anne Inglis	Osprey Point #0561 832 St. George Drive	resident stating high bill	10243362	18960		no water leaks, irrigation set for Tuesday and Sunday		Resident needs to contact Ryan! Looks like tree or bush was removed and sprinkler was damaged
8/25/2015	Ronald & Karen Johnson	Osprey Point #0583 833 St. George Drive	Resident has a little than normal higher water bill then normal	10278143	47910	ran 2 gallon test	meter ok, found leak at valve in irrigation system	hut off a main per Mr. Johnso	Called resident, resident asked to see if Ryan could fix, called Ryan and valve was fixed at 3:00pm on 8/28/15

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Ronald & Karen Johnson

DATE 8/25/15

COMMUNITY OP LOT# 0583 ADDRESS 833 St. George Drive

HOME PHONE 989.387.4410 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Resident has a little more higher water bill than usual. NES stating resident used 7000 gallons. Normal usage is about 3000 to 5000 gallons. State whether property is vacant.

Internal Use Only:

Water Meter # 10278143 Checked: 8-28-15

Reading: 004791 2 Checked: 8-28-15

Test Done: _____

Date: 8-28-15 RUN 2GL. TEST, METER OK

Findings: NO ONE ON LOT, FOUND NO LEAKS ON WATER LINE COULD NOT FIND IRRIGATION CONTROL BOX. BUT DID TURN ON VALVE AND

Resolution: FOUND A LEAK IN THE IRRIGATION SYSTEM

NEED TO SHUT OFF IRRIGATION IF ON. OR MAIN WATER AT METER

shut off at main per Mr. Johnson untill valve is replaced 8/28/15 KT

see if Ryan can replace valve

valve fixed by Ryan 8/28/15 KT @ 3:30pm

00383649

Service Address: 833 ST GEORGE DR Bldg:OP Unit:583
Account Number: 4834-1250377-001
Billing Cycle: 07/10/2015-08/10/2015

Payment Due: $99.86
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

JOHNSON RONALD
76 MIDFOREST LDG
PRUDENVILLE, MI 48651-9501

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:583
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 833 ST GEORGE DR

Account Number: 4834-1250377-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10278143	37800	44800	7000
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$45.93
Sewer Charge	$53.93
Current Charges	**$99.86**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$99.86**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$99.86**

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 583

Account Number: 4834-1250377-001
Tenant From Date: 11/18/2013
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	583	JOHNSON RONALD			02133904	54	$23.88	$42.49	$0.00	$66.37	$0.00	$0.00	$0.00	$66.37	$66.37	$0.00	11/18/2013
OP	583	JOHNSON RONALD			02133904	28	$10.13	$26.45	$0.00	$36.58	$0.00	$0.00	$0.00	$36.58	$36.58	$0.00	12/18/2013
OP	583	JOHNSON RONALD			02133904	35	$13.69	$30.77	$0.00	$44.46	$0.00	$0.00	$0.00	$44.46	$44.46	$0.00	01/18/2014
OP	583	JOHNSON RONALD			02133904	31	$11.66	$28.30	$0.00	$39.96	$0.00	$0.00	$0.00	$39.96	$39.96	$0.00	02/18/2014
OP	583	JOHNSON RONALD			02133904	42	$17.26	$35.08	$0.00	$52.34	$0.00	$0.00	$0.00	$52.34	$52.34	$0.00	03/18/2014
OP	583	JOHNSON RONALD			02133904	23	$8.60	$23.36	$0.00	$31.96	$0.00	$0.00	$0.00	$31.96	$31.96	$0.00	04/18/2014
OP	583	JOHNSON RONALD			02133904	19	$7.57	$20.89	$0.00	$28.46	$0.00	$0.00	$0.00	$28.46	$28.46	$0.00	05/18/2014
OP	583	JOHNSON RONALD			02133904	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	06/18/2014
OP	583	JOHNSON RONALD			02133904 10278143	17 1	$7.02	$19.27	$0.00	$26.29	$0.00	$0.00	$0.00	$26.29	$26.29	$0.00	07/18/2014
OP	583	JOHNSON RONALD			10278143	2	$2.92	$9.39	$0.00	$12.31	$0.00	$0.00	$0.00	$12.31	$12.31	$0.00	08/18/2014
OP	583	JOHNSON RONALD			10278143	18	$7.02	$19.27	$0.00	$26.29	$0.00	$0.00	$0.00	$26.29	$26.29	$0.00	09/10/2014
OP	583	JOHNSON RONALD			10278143	63	$38.44	$49.39	$0.00	$87.83	$0.00	$0.00	$0.00	$87.83	$87.83	$0.00	10/10/2014
OP	583	JOHNSON RONALD			10278143	30	$12.22	$28.01	$0.00	$40.23	$0.00	$0.00	$0.00	$40.23	$40.23	$0.00	11/10/2014
OP	583	JOHNSON RONALD			10278143	30	$12.22	$28.01	$0.00	$40.23	$0.00	$0.00	$0.00	$40.23	$40.23	$0.00	12/10/2014
OP	583	JOHNSON RONALD			10278143	35	$14.90	$31.25	$0.00	$46.15	$0.00	$0.00	$0.00	$46.15	$46.15	$0.00	01/10/2015
OP	583	JOHNSON RONALD			10278143	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	02/10/2015
OP	583	JOHNSON RONALD			10278143	55	$29.88	$44.21	$0.00	$74.09	$0.00	$0.00	$0.00	$74.09	$74.09	$0.00	03/10/2015
OP	583	JOHNSON RONALD			10278143	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	04/10/2015
OP	583	JOHNSON RONALD			10278143	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$0.00	$33.13	$33.13	$0.00	05/10/2015

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OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 583

Account Number: 4834-1250377-001
Tenant From Date: 11/18/2013
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	583	JOHNSON RONALD			10278143	46	$20.78	$38.38	$0.00	$59.16	$0.00	$0.00	$0.00	$59.16	$59.16	$0.00	06/10/2015
OP	583	JOHNSON RONALD			10278143	70	$45.93	$53.93	$0.00	$99.86	$0.00	$0.00	$0.00	$99.86	$0.00	$99.86	07/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Charles & Jo Anne Inglis

DATE 7.22.15

COMMUNITY OP LOT# 0561 ADDRESS 832 St. George Drive

HOME PHONE 863.424.0170 CELL PHONE 705.641.9350 E-MAIL

COMPLAINT:

resident stating high bill.

Internal Use Only:

Water Meter # ID2433762 Checked:

Reading: 0018960 Checked:

Test Done: BILL / MATT

Date:

Findings: NO WATER LEAKS

IRRIGATION SET FOR TUES AND SUNDAY 20 min

Resolution: contact Ryan - looks like tree or bush was removed looks like sprinkler was damaged.

Mrs. Inglis would like to see if Ray will fix sprinkler.

OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 561

Account Number: 4834-1250333-001
Tenant From Date: 11/18/2013
Tenant To Date: 07/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	561	CHARLES INGLIS			02133908	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	11/18/2013
OP	561	CHARLES INGLIS			02133908	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$13.62	$0.00	12/18/2013
OP	561	CHARLES INGLIS			02133908	6	$4.25	$12.87	$0.00	$17.12	$0.00	$0.00	$0.00	$17.12	$17.12	$0.00	01/18/2014
OP	561	CHARLES INGLIS			02133908	6	$4.25	$12.87	$0.00	$17.12	$0.00	$0.00	$0.00	$17.12	$17.12	$0.00	02/18/2014
OP	561	CHARLES INGLIS			02133908	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	03/18/2014
OP	561	CHARLES INGLIS			02133908	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
OP	561	CHARLES INGLIS			02133908	22	$8.34	$22.74	$0.00	$31.08	$0.00	$0.00	$0.00	$31.08	$31.08	$0.00	05/18/2014
OP	561	CHARLES INGLIS			02133908	18	$7.32	$20.28	$0.00	$27.60	$0.00	$0.00	$0.00	$27.60	$27.60	$0.00	06/18/2014
OP	561	CHARLES INGLIS			02133908 10243362	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
OP	561	CHARLES INGLIS			10243362	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
OP	561	CHARLES INGLIS			10243362	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
OP	561	CHARLES INGLIS			10243362	12	$5.77	$16.35	$0.00	$22.12	$0.00	$0.00	$0.00	$22.12	$22.12	$0.00	10/10/2014
OP	561	CHARLES INGLIS			10243362	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	11/10/2014
OP	561	CHARLES INGLIS			10243362	17	$7.12	$19.59	$0.00	$26.71	$0.00	$0.00	$0.00	$26.71	$26.71	$0.00	12/10/2014
OP	561	CHARLES INGLIS			10243362	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	01/10/2015
OP	561	CHARLES INGLIS			10243362	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	02/10/2015
OP	561	CHARLES INGLIS			10243362	31	$12.76	$28.66	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	03/10/2015
OP	561	CHARLES INGLIS			10243362	5	$3.88	$11.81	$0.00	$15.69	$0.00	$0.00	$0.00	$15.69	$15.69	$0.00	04/10/2015
OP	561	CHARLES INGLIS			10243362	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$13.85	$0.00	05/10/2015

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00383627

Service Address: 832 ST GEORGE DR Bldg:OP Unit:561
Account Number: 4834-1250333-001
Billing Cycle: 06/10/2015-07/10/2015

Payment Due: $55.61
Due Date: 08/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

CHARLES INGLIS
331 SANTA VILLAGE RD
BRACEBRIDE, ONTARIO P1L 1W8
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:561
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 832 ST GEORGE DR

Account Number: 4834-1250333-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10243362	13600	17900	4300
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$19.18
Sewer Charge	$36.43
Current Charges	**$55.61**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$55.61**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$55.61**

Service From: 06/10/2015
Service To: 07/10/2015
Payment Due: 08/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Don & Pat Schatz

DATE 6/25/14

COMMUNITY OP LOT# 589 ADDRESS 725 St. George Drive

HOME PHONE 978.895.0718 CELL PHONE / 978.895.0719 E-MAIL

COMPLAINT:

Water has been shut off at street since 5/6/15.

Internal Use Only:

Water Meter # 10255532 **Checked:** 6-26-15

Reading: 54534 (6/10) 005454 (as of 6/26/15) **Checked:** 6-26-15

Test Done: 6-26-15

Date: 6-26-15 R.T.

Findings: RAN 2GL TEST 3 TIMES, METER READ CORRECTLY. METER WAS TURNED OFF. I TURNED ON METER AND RAN TEST. I TURNED METER BACK OFF WHEN I FINISHED FOUND NO LEAKS WHEN ON

Resolution:

00383655

Service Address: 725 ST GEORGE DR Bldg:OP Unit:589
Account Number: 4834-1250389-001
Billing Cycle: 05/10/2015-06/10/2015

Payment Due: $68.94
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____
OSPREY POINT

SCHATZ D.H./P.
725 ST GEORGE DR
DAVENPORT, FL 33837-2533

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:589
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 725 ST GEORGE DR

Account Number: 4834-1250389-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10255532	54500	59700	5200
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$26.67
Sewer Charge	$42.27
Current Charges	$68.94
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$68.94
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$68.94

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 589

Account Number: 4834-1250389-001
Tenant From Date: 11/18/2013
Tenant To Date: 06/26/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	589	SCHATZ D.H./P.			02133910	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	11/18/2013
OP	589	SCHATZ D.H./P.			02133910	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	12/18/2013
OP	589	SCHATZ D.H./P.			02133910	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	01/18/2014
OP	589	SCHATZ D.H./P.			02133910	34	$13.19	$30.15	$0.00	$43.34	$0.00	$0.00	$0.00	$43.34	$43.34	$0.00	02/18/2014
OP	589	SCHATZ D.H./P.			02133910	44	$18.28	$36.32	$0.00	$54.60	$0.00	$0.00	$0.00	$54.60	$54.60	$0.00	03/18/2014
OP	589	SCHATZ D.H./P.			02133910	28	$10.13	$26.45	$0.00	$36.58	$0.00	$0.00	$0.00	$36.58	$36.58	$0.00	04/18/2014
OP	589	SCHATZ D.H./P.			02133910	54	$23.88	$42.49	$0.00	$66.37	$0.00	$0.00	$0.00	$66.37	$66.37	$0.00	05/18/2014
OP	589	SCHATZ D.H./P.			02133910	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	06/18/2014
OP	589	SCHATZ D.H./P.			02133910 10255532	20 0	$7.53	$20.50	$0.00	$28.03	$0.00	$0.00	$0.00	$28.03	$28.03	$0.00	07/18/2014
OP	589	SCHATZ D.H./P.			10255532	1	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	$0.00	$11.45	$11.45	$0.00	08/18/2014
OP	589	SCHATZ D.H./P.			10255532	2	$2.92	$9.39	$0.00	$12.31	$0.00	$0.00	$0.00	$12.31	$30.00	($17.69)	09/10/2014
OP	589	SCHATZ D.H./P.			10255532	64	$39.51	$50.04	$0.00	$89.55	$0.00	$0.00	($17.69)	$71.86	$71.86	$0.00	10/10/2014
OP	589	SCHATZ D.H./P.			10255532	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	11/10/2014
OP	589	SCHATZ D.H./P.			10255532	29	$11.69	$27.36	$0.00	$39.05	$0.00	$0.00	$0.00	$39.05	$39.05	$0.00	12/10/2014
OP	589	SCHATZ D.H./P.			10255532	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	01/10/2015
OP	589	SCHATZ D.H./P.			10255532	29	$11.69	$27.36	$0.00	$39.05	$0.00	$0.00	$0.00	$39.05	$39.05	$0.00	02/10/2015
OP	589	SCHATZ D.H./P.			10255532	303	$462.88	$204.91	$0.00	$667.79	$0.00	$0.00	$0.00	$667.79	$667.79	$0.00	03/10/2015
OP	589	SCHATZ D.H./P.			10255532	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	$0.00	$77.53	$77.53	$0.00	04/10/2015
OP	589	SCHATZ D.H./P.			10255532	52	$26.67	$42.27	$0.00	$68.94	$0.00	$0.00	$0.00	$68.94	$0.00	$68.94	05/10/2015

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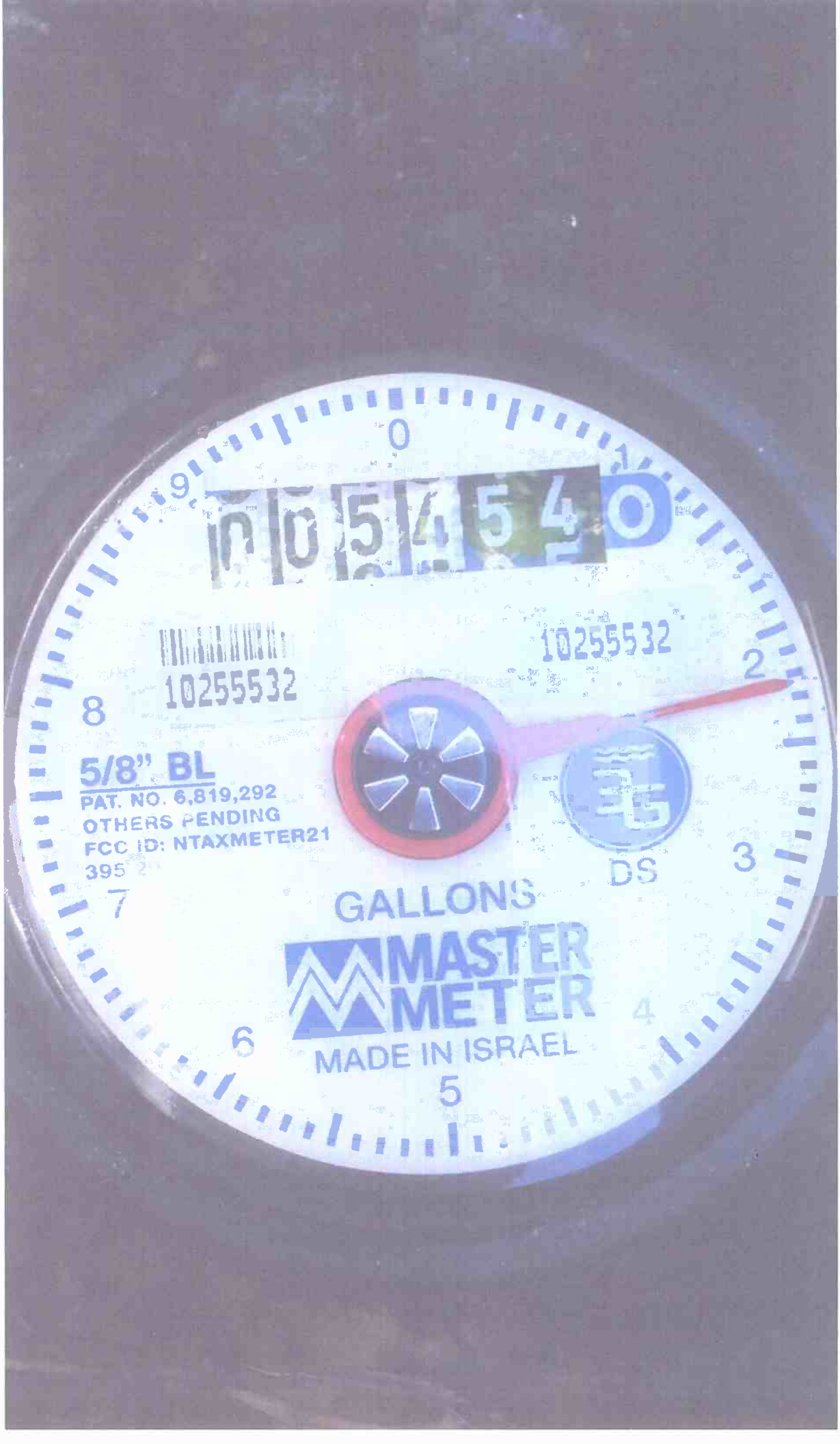
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10255532
10255532
5/8" BL
PAT. NO. 6,819,292
OTHERS PENDING
FCC ID: NTAXMETER21
DS
GALLONS
MASTER METER
MADE IN ISRAEL

00383655

Service Address: 725 ST GEORGE DR Bldg:OP Unit:589
Account Number: 4834-1250389-001
Billing Cycle: 05/10/2015-06/10/2015

Payment Due: $11.10
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

SCHATZ D.H./P.
725 ST GEORGE DR
DAVENPORT, FL 33837-2533

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:589
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 725 ST GEORGE DR

Account Number: 4834-1250389-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10255532	54500	54500	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	**$11.10**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$11.10**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$11.10**

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Call collections

Deer Creek RV Golf & Country Club, Inc.

42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

Payment options?

late fees will apply?

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Don & Pat Schatz

DATE 4-17-15

COMMUNITY OP LOT# 589 ADDRESS 725 St. George Drive

HOME PHONE 978-895-0718 0719 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Extremely high water bill, resident stated there is no way he used 30,300 gallons. Resident stated he has no irrigation

Internal Use Only:

Water Meter # 10255532 **Checked:** 4-17-15

Reading: 005257 **Checked:** 4-17-15

Test Done: YES R.T.

Date:

Findings: Did 2 Die Test 3 Times. Meter Read Correct Found No Leaks Irrigation OFF

Resolution: email sent 4/22/15! advised Mr. Schatz to have a plumber come check property and told him about die test

→ DON had everything on LOT except house TURNED OFF. 4-18 THRU 4-24 METER Registered 580 gal usage. would appear that there is a leak somewhere on LOT.

Rich

Phone: (727) 724-5940 (800)488-1748
WE ACCEPT MASTERCARD / VISA BY PHONE
Pay to: NATIONAL EXEMPTION SERVICE
PO BOX 9020
CLEARWATER, FL 33758
Bld: OP Unit: 589
Due:05/10/2015

OSPREY POINT
4834-1250389-001

YOUR COPY

CURRENT CHARGES DUE

From:	03/10/15	Water Charge	$462.88
To:	04/10/15	Sewer Charge	$204.91
Mtr1	10255532		
Mtr2			
Curr	48800 0		
Prev	18500 0		
Usg	30300 0		

Current Charges:	$667.79
Previous Charges:	$0.00
Previous Late Fee:	$0.00
Previous NSF:	$0.00
Total Charges:	$667.79
Payment:	$0.00
Payment Due:	$667.79

Return Check Chg is $30.00

PRESORTED
FIRST-CLASS MAIL
U.S.POSTAGE PAID
NATIONAL EXEMPTION
SERVICE

[ ]See Address Change On Back
Late Charges may be assessed at $15.00.

Return This Side & Payment
Payment Due:$667.79
Account #4834-1250389-001

00383655

Due: 05/10/2015

SCHATZ D.H./P.
725 ST GEORGE DR

DAVENPORT, FL 33837-2533

Recommends to take the highest bill and bill him & refund him the rest back

Previ 15600 > Due: 4/10
Curren 18500

Prev 18500 Due: 5/10
Current 48800

Prev 48800 Due: 6/10
Current 54500

National Exemption Service

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OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 589

Account Number: 4834-1250389-001
Tenant From Date: 11/18/2013
Tenant To Date: 04/17/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	589	SCHATZ D.H./P.			02133910	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	11/18/2013
OP	589	SCHATZ D.H./P.			02133910	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	12/18/2013
OP	589	SCHATZ D.H./P.			02133910	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	01/18/2014
OP	589	SCHATZ D.H./P.			02133910	34	$13.19	$30.15	$0.00	$43.34	$0.00	$0.00	$0.00	$43.34	$43.34	$0.00	02/18/2014
OP	589	SCHATZ D.H./P.			02133910	44	$18.28	$36.32	$0.00	$54.60	$0.00	$0.00	$0.00	$54.60	$54.60	$0.00	03/18/2014
OP	589	SCHATZ D.H./P.			02133910	28	$10.13	$26.45	$0.00	$36.58	$0.00	$0.00	$0.00	$36.58	$36.58	$0.00	04/18/2014
OP	589	SCHATZ D.H./P.			02133910	54	$23.88	$42.49	$0.00	$66.37	$0.00	$0.00	$0.00	$66.37	$66.37	$0.00	05/18/2014
OP	589	SCHATZ D.H./P.			02133910	24	$8.85	$23.98	$0.00	$32.83	$0.00	$0.00	$0.00	$32.83	$32.83	$0.00	06/18/2014
OP	589	SCHATZ D.H./P.			02133910 10255532	200	$7.53	$20.50	$0.00	$28.03	$0.00	$0.00	$0.00	$28.03	$28.03	$0.00	07/18/2014
OP	589	SCHATZ D.H./P.			10255532	1	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	$0.00	$11.45	$11.45	$0.00	08/18/2014
OP	589	SCHATZ D.H./P.			10255532	2	$2.92	$9.39	$0.00	$12.31	$0.00	$0.00	$0.00	$12.31	$30.00	($17.69)	09/10/2014
OP	589	SCHATZ D.H./P.			10255532	64	$39.51	$50.04	$0.00	$89.55	$0.00	$0.00	($17.69)	$71.86	$71.86	$0.00	10/10/2014
OP	589	SCHATZ D.H./P.			10255532	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	11/10/2014
OP	589	SCHATZ D.H./P.			10255532	29	$11.69	$27.36	$0.00	$39.05	$0.00	$0.00	$0.00	$39.05	$39.05	$0.00	12/10/2014
OP	589	SCHATZ D.H./P.			10255532	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	01/10/2015
OP	589	SCHATZ D.H./P.			10255532	29	$11.69	$27.36	$0.00	$39.05	$0.00	$0.00	$0.00	$39.05	$39.05	$0.00	02/10/2015
OP	589	SCHATZ D.H./P.			10255532	303	$462.88	$204.91	$0.00	$667.79	$0.00	$0.00	$0.00	$667.79	$0.00	$667.79	03/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME David & Dorothy Monroe

DATE 6.22.15

COMMUNITY OP LOT# 502 ADDRESS 522 Royal Troon Loop

HOME PHONE _____ CELL PHONE 734.455.4443 E-MAIL _____

COMPLAINT:

NES is billing resident double for one lot. confirming meter # and reads

please attach picture of the meter to show meter #

Internal Use Only:

Water Meter # ~~10251~~ 10251293 **Checked:** _____

Reading: 001479 **Checked:** _____

Test Done: _____

Date:

Findings: WATER TURNED OFF AT METER

Resolution: NES flipped meters back. Bill stays the same. Since its the same usage and rates. Will flip reads next billing cycle

00383568

Service Address: 522 ROYAL TROON LP Bldg:OP Unit:502
Account Number: 4834-1250215-001
Billing Cycle: 05/10/2015-06/10/2015

Auto Pay: $13.85
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

Monroe David and Dorothy
42929 VERSAILLES RD
CANTON, MI 48187-2343

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:502
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT 1479
Service Address: 522 ROYAL TROON LP

Account Number: 4834-1250215-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10240154	14800	15100	300
	14300	14800	500
	0	0	0
	0	0	0

4/10 - 5/10 Due 6/10

SERVICES	CURRENT CHARGES
Water Charge	$3.34
Sewer Charge	$10.51
Current Charges	$13.85
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$13.85
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$13.85

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 502

Account Number: 4834-1250215-001
Tenant From Date: 11/18/2013
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	11/18/2013
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	12/18/2013
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	01/18/2014
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	02/18/2014
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	03/18/2014
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
OP	502	Monroe David and Dorothy			01980309	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
OP	502	Monroe David and Dorothy			01980309 10240154	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
OP	502	Monroe David and Dorothy			10240154	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
OP	502	Monroe David and Dorothy			10240154	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
OP	502	Monroe David and Dorothy			10240154	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	10/10/2014
OP	502	Monroe David and Dorothy			10240154	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	11/10/2014
OP	502	Monroe David and Dorothy			10240154	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	12/10/2014
OP	502	Monroe David and Dorothy			10251293	22	$8.47	$22.83	$0.00	$31.30	$0.00	$0.00	$0.00	$31.30	$31.30	$0.00	01/10/2015
OP	502	Monroe David and Dorothy			10251293	21	$8.20	$22.18	$0.00	$30.38	$0.00	$0.00	$0.00	$30.38	$30.38	$0.00	02/10/2015
OP	502	Monroe David and Dorothy			10251293	22	$8.47	$22.83	$0.00	$31.30	$0.00	$0.00	$0.00	$31.30	$31.30	$0.00	03/10/2015
OP	502	Monroe David and Dorothy			10240154	5	$3.88	$11.81	$0.00	$15.69	$0.00	$0.00	$0.00	$15.69	$15.69	$0.00	04/10/2015
OP	502	Monroe David and Dorothy			10240154	3	$3.34	$10.51	$0.00	$13.85	$0.00	$0.00	$0.00	$13.85	$0.00	$13.85	05/10/2015

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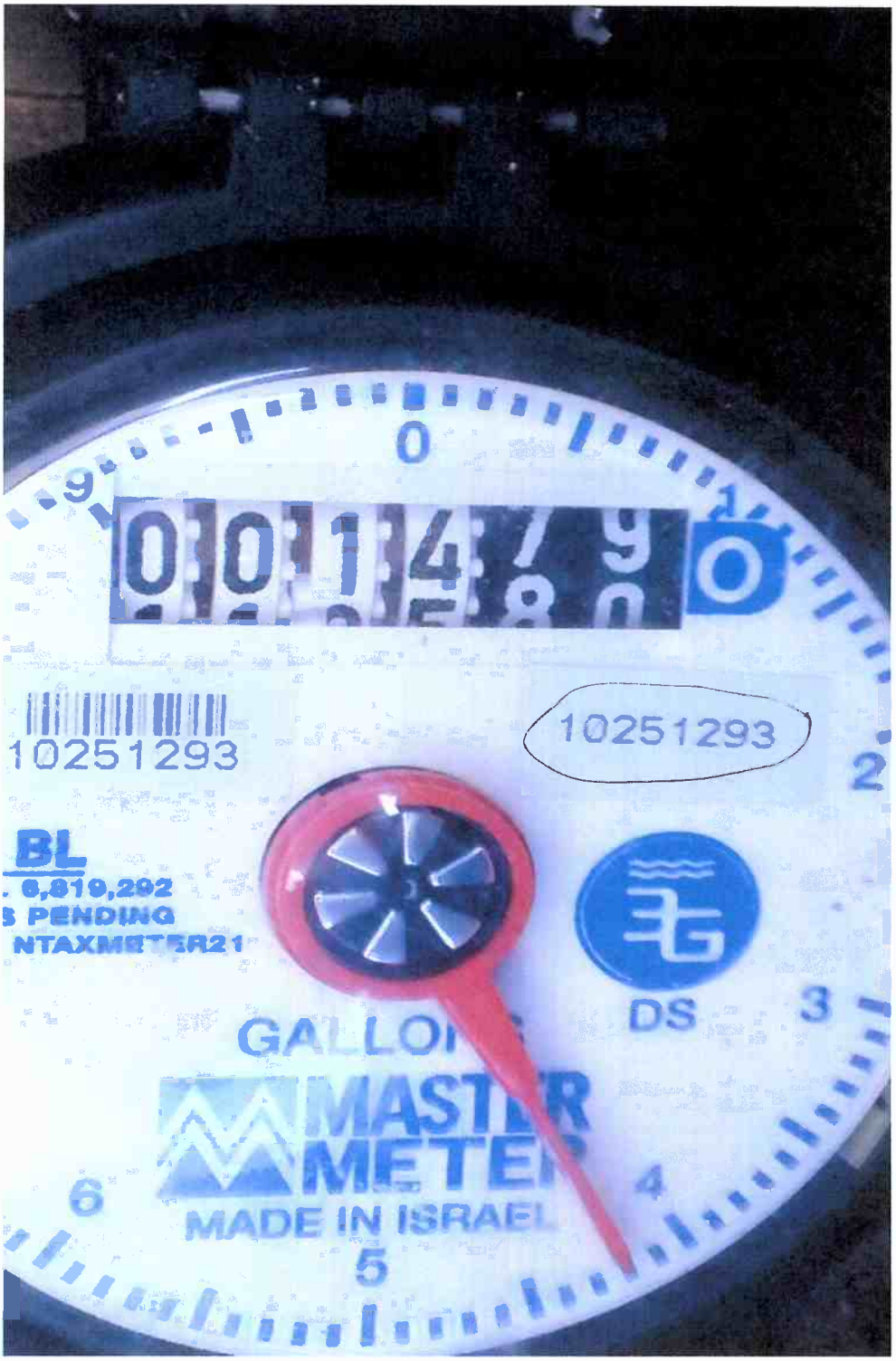


522 Royal Troon Loop, Osprey Point

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME David & Dorothy Monroe

DATE 6-22-15

COMMUNITY OP LOT# 501 ADDRESS 516 Royal Troon Loop

HOME PHONE _____ CELL PHONE 734-455-4443 E-MAIL _____

COMPLAINT:

Empty lot water turned off. All bills have had a previous and current read of zero till recent. Confirming water meter #.

please attach a picture of the meter to show meter #

Internal Use Only:

Water Meter # 10240154 **Checked:** 6-22-15

Reading: 000000 **Checked:** 6-22-15

Test Done: _____

Date: 6-22-15 RG?

Findings: WATER TURNED OFF AT METER

Resolution:

00383567

Service Address: 516 ROYAL TROON LP Bldg:OP Unit:501
Account Number: 4834-1250213-001
Billing Cycle: 05/10/2015-06/10/2015

Auto Pay: $11.10
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

Monroe David and Dorothy
42929 VERSAILLES RD
CANTON, MI 48187-2343

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:501
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 516 ROYAL TROON LP

Account Number: 4834-1250213-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10251293	14800	14800	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	$11.10
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$11.10
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$11.10

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

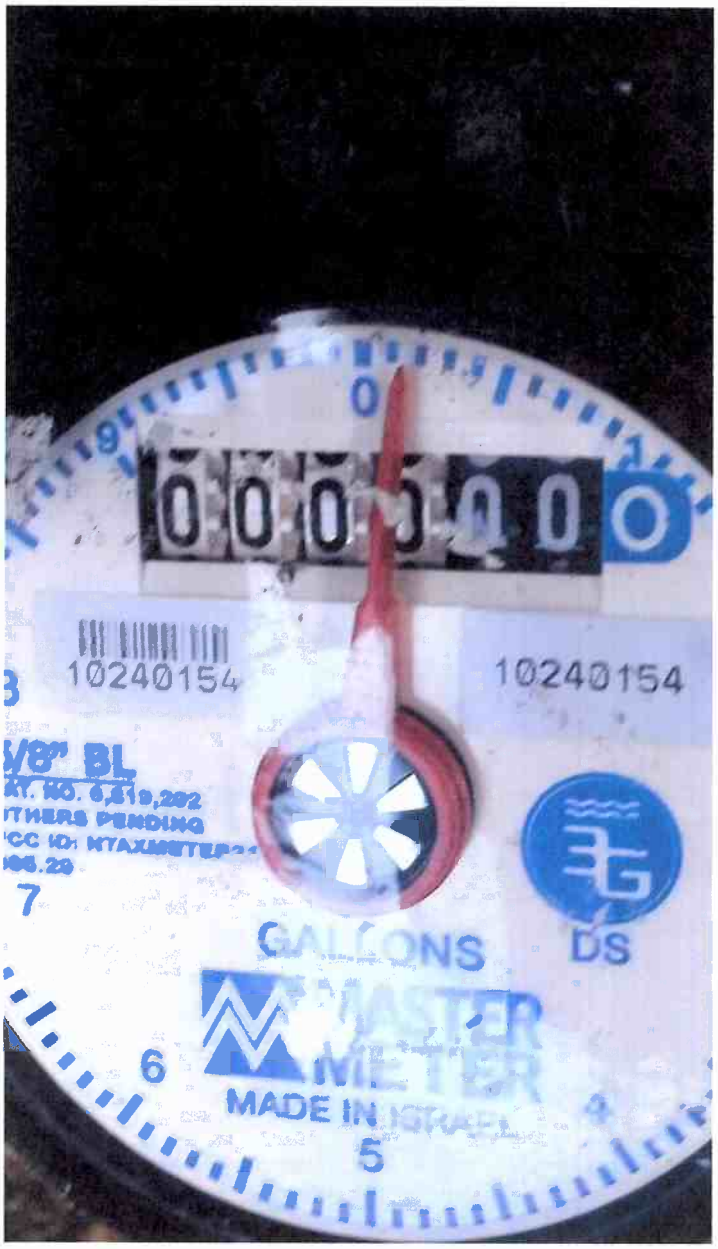
OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 501

Account Number: 4834-1250213-001
Tenant From Date: 11/18/2013
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	501	Monroe David and Dorothy			01889147	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	11/18/2013
OP	501	Monroe David and Dorothy			01889147	25	$9.11	$24.60	$0.00	$33.71	$0.00	$0.00	$0.00	$33.71	$33.71	$0.00	12/18/2013
OP	501	Monroe David and Dorothy			01889147	25	$9.11	$24.60	$0.00	$33.71	$0.00	$0.00	$0.00	$33.71	$33.71	$0.00	01/18/2014
OP	501	Monroe David and Dorothy			01889147	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	02/18/2014
OP	501	Monroe David and Dorothy			01889147	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	03/18/2014
OP	501	Monroe David and Dorothy			01889147	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	04/18/2014
OP	501	Monroe David and Dorothy			01889147	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	05/18/2014
OP	501	Monroe David and Dorothy			01889147	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
OP	501	Monroe David and Dorothy			01889147 10251293	0 0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
OP	501	Monroe David and Dorothy			10251293	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	08/18/2014
OP	501	Monroe David and Dorothy			10251293	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	09/10/2014
OP	501	Monroe David and Dorothy			10251293	26	$10.08	$25.42	$0.00	$35.50	$0.00	$0.00	$0.00	$35.50	$35.50	$0.00	10/10/2014
OP	501	Monroe David and Dorothy			10251293	27	$10.62	$26.07	$0.00	$36.69	$0.00	$0.00	$0.00	$36.69	$36.69	$0.00	11/10/2014
OP	501	Monroe David and Dorothy			10251293	25	$9.55	$24.77	$0.00	$34.32	$0.00	$0.00	$0.00	$34.32	$34.32	$0.00	12/10/2014
OP	501	Monroe David and Dorothy			10240154	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	01/10/2015
OP	501	Monroe David and Dorothy			10240154	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	02/10/2015
OP	501	Monroe David and Dorothy			10240154	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$11.10	$0.00	03/10/2015
OP	501	Monroe David and Dorothy			10251293	5	$3.88	$11.81	$0.00	$15.69	$0.00	$0.00	$0.00	$15.69	$15.69	$0.00	04/10/2015
OP	501	Monroe David and Dorothy			10251293	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$0.00	$11.10	$0.00	$11.10	05/10/2015

Printed: 06/22/2015 10:21:06



516 Royal Troon Loop, Osprey Point.

00383567

Service Address: 516 ROYAL TROON LP Bldg:OP Unit:501
Account Number: 4834-1250213-001
Billing Cycle: 01/10/2015-02/10/2015

Auto Pay: $11.10
Due Date: 03/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

Monroe David and Dorothy
42929 VERSAILLES RD
CANTON, MI 48187-2343

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:501
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 516 ROYAL TROON LP

Account Number: 4834-1250213-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10240154	0	0	0
	0	0	.0
	0	0	0
	0	0	0
	0	0	0

213

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57

143
148

Current Charges	$11.10
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$11.10
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$11.10

Service From: 01/10/2015
Service To: 02/10/2015
Payment Due: 03/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

00383567

Service Address: 516 ROYAL TROON LP Bldg:OP Unit:501
Account Number: 4834-1250213-001
Billing Cycle: 02/10/2015-03/10/2015

Auto Pay: $11.10
Due Date: 04/10/2015

Please enter your phone #_____ Payment Enclosed $_____
OSPREY POINT

Monroe David and Dorothy
42929 VERSAILLES RD
CANTON, MI 48187-2343

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:501
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 516 ROYAL TROON LP

Account Number: 4834-1250213-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10240154	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	$11.10
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$11.10
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$11.10

Service From: 02/10/2015
Service To: 03/10/2015
Payment Due: 04/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

SEND

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bill.pdf | Download | 1 of 1

Search | Search Mail | Search Web | Home | Dorothy

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Drafts
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Spam (6)
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Starred
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LifeLock is a leader in identity theft protection

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customerservice@subm
To eddie1997@ameritech

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NES is proud to announce
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To pay your bill using EZP

If you have any questions,
at 1-800-488-1748 option
am- 5pm EST.

bill.pdf

Reply, Reply All or Forw

Click to reply all

Send

Service Address: 516 ROYAL TROON LP Bldg:
Account Number: 4834-1250213-001
Billing Cycle: 03/10/2015-04/10/2015

Due 5/10/1

Please enter your phone #_____

Monroe David and Dorothy
42929 VERSAILLES RD
CANTON, MI 48187-2343

Please Cut On Line And Return Above Portion Wi

BILLING INFORMATION
Late Charges may be asses

Please Make Payu
NATIONAL EXEMPTI
PO BOX 9020

CLEARWATER, FL

***Pay Your Bill 24/7

OSPREY POINT
Service Address: 516 ROYAL TROON LP

Meter Number	Previous Read	Current Read	Usa
10240154	0	0	
	0	0	
	0	0	
	0	0	
	0	0	

SERVICES	CURRENT CHARGES
Water Charge	$2.53
Sewer Charge	$8.57
Current Charges	$11.10
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$11.10

CHELSEA SEND

Service Address: 516 ROYAL TROON LP Bldg:OP Unit:501
Account Number: 4834-1250213-001
Billing Cycle: 04/10/2015-05/10/2015

00383567

Auto Pay: $15.69
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____
OSPREY POINT

Monroe David and Dorothy
42929 VERSAILLES RD
CANTON, MI 48187-2343

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:501
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 516 ROYAL TROON LP

Account Number: 4834-1250213-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
10251293	14300	14800	500
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$3.88
Sewer Charge	$11.81

Current Charges	$15.69
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$15.69
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$15.69

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Louie & Vicki Saunders

DATE 6.22.15

COMMUNITY OP LOT# 567 ADDRESS 1002 St. George Drive

HOME PHONE _____ CELL PHONE 703.220.5208 E-MAIL _____

703.209.5018

COMPLAINT:

Miss reading on NES side.

Internal Use Only:

Water Meter # 12098674 **Checked:** 6.22.15

Reading: ~~0047543~~ 004753 **Checked:** 6.22.15

Test Done: _____

Date:

Findings:
emailed Anita 3:30pm 6/22/15

Resolution:
Reading has been switched to correct reading. NES placed work order to have the meter serviced. New bill was issued.

KT 6/23/15 9:30am

Vicki
703-220-5208

2C 45/40
2 - 900 gal

WATER →

MAY 28	1:25 p.m	4605.1	
	8:30	4606.1	10 gal
Allenshaw 9 00		4607.25	11 gal
MAY 29	7:45 AM	4629.9	220 gal
	8:15 pm	4630.42	10 gal
MAY 30	7:45 AM	4632.41	20 gal
	7:10 pm	4633.54	10 gal
MAY 31	7:50 AM	4645.7	120 gal
	5:00 pm	4650.2	50 gal
6-1	9 00 AM	4662.97	120 gal
6/2	10 00 AM	4664.76	20 gal
	1:30 pm	4665.2	10 gal
6/3	8:00 AM	4669.8	40 gal
	2:30 pm	4670.7	10 gal
6/4	7:45 AM	4672.2	20 gal
	8:45 pm	4674.5	20 gal
6/5	1:15 pm	4679.6	50 gal
	7:15 AM	4680.1	5 gal

5200
3400

6652
3400
3252

6/6	7:50 pm	46830	30 gal	
6/8	8:10 Am	46876	46 gal	
6/8	2:05 pm	46898	22 gal	
6/9	8:10 Am	46917	20 gal	
6/10	9:45 am	46971	60	46971
6/11	10:30 am	46997	26 gal	
6/11	8:05 pm	47029	32	
6/12	9:50 am	47118	91 gal	
6/12	8:15 pm	47126	8 gal	
6/14	8:15 Am	47169	43 gal	
6/15	9:30 Am	47205	36 gal	
6/16	7:40 Am	47227	22 gal	
6/16	8:10 pm	47274	46 gal	
6/17	9:48 Am	47282	8 gal	
	4:00 pm	47305		
	8:30 pm	47370	Wash pants AM	
6/18	10:00 AM	47388	18 gal	Dishwash
6/19	10:15 Am	47447	60 gal	

Lisa

1209874

6/20	7:45 AM	47470	23 gal
6/21	8:15 AM	47490	20 gal
6/22	9:35 AM	~~47568~~	~~78 gal~~
6/22	12:45	47520	30

00383633

Service Address: 1002 ST GEORGE DR Bldg:OP Unit:567
Account Number: 4834-1250345-001
Billing Cycle: 05/10/2015-06/10/2015

Auto Pay: $65.50
Due Date: 07/10/2015

Please enter your phone #_____ Payment Enclosed $_____

OSPREY POINT

Saunders Louis and Vicki
1002 St George Dr
Davenport, FL 33837-2542

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg:OP Unit:567
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

OSPREY POINT
Service Address: 1002 ST GEORGE DR

Account Number: 4834-1250345-001

In Service: 11/18/2013

Meter Number	Previous Read	Current Read	Usage
12098674	43400	48400	5000
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$24.53
Sewer Charge	$40.97
Current Charges	$65.50
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$65.50
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$65.50

Service From: 05/10/2015
Service To: 06/10/2015
Payment Due: 07/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

OSPREY POINT
National Exemption Service

Accounting History
Building OP Unit 567

Account Number: 4834-1250345-001
Tenant From Date: 11/18/2013
Tenant To Date: 06/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
OP	567	Saunders Louis and Vicki			02173627	38	$15.22	$32.62	$0.00	$47.84	$0.00	$0.00	$0.00	$47.84	$47.84	$0.00	11/18/2013
OP	567	Saunders Louis and Vicki			02173627	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	12/18/2013
OP	567	Saunders Louis and Vicki			02173627	25	$9.11	$24.60	$0.00	$33.71	$0.00	$0.00	$0.00	$33.71	$33.71	$0.00	01/18/2014
OP	567	Saunders Louis and Vicki			02173627	21	$8.09	$22.13	$0.00	$30.22	$0.00	$0.00	$0.00	$30.22	$30.22	$0.00	02/18/2014
OP	567	Saunders Louis and Vicki			02173627	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	03/18/2014
OP	567	Saunders Louis and Vicki			02173627	20	$7.83	$21.51	$0.00	$29.34	$0.00	$0.00	$0.00	$29.34	$29.34	$0.00	04/18/2014
OP	567	Saunders Louis and Vicki			02173627	29	$10.64	$27.06	$0.00	$37.70	$0.00	$0.00	$0.00	$37.70	$37.70	$0.00	05/18/2014
OP	567	Saunders Louis and Vicki			02173627	25	$9.11	$24.60	$0.00	$33.71	$0.00	$0.00	$0.00	$33.71	$33.71	$0.00	06/18/2014
OP	567	Saunders Louis and Vicki			02173627 12098674	19 24	$13.41	$34.69	$0.00	$48.10	$0.00	$0.00	$0.00	$48.10	$48.10	$0.00	07/18/2014
OP	567	Saunders Louis and Vicki			12098674	33	$13.14	$28.52	$0.00	$41.66	$0.00	$0.00	$0.00	$41.66	$41.66	$0.00	08/18/2014
OP	567	Saunders Louis and Vicki			12098674	49	$22.30	$38.39	$0.00	$60.69	$0.00	$0.00	$0.00	$60.69	$60.69	$0.00	09/10/2014
OP	567	Saunders Louis and Vicki			12098674	43	$19.18	$36.43	$0.00	$55.61	$0.00	$0.00	$0.00	$55.61	$55.61	$0.00	10/10/2014
OP	567	Saunders Louis and Vicki			12098674	49	$23.46	$40.32	$0.00	$63.78	$0.00	$0.00	$0.00	$63.78	$63.78	$0.00	11/10/2014
OP	567	Saunders Louis and Vicki			12098674	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	12/10/2014
OP	567	Saunders Louis and Vicki			12098674	41	$18.11	$35.14	$0.00	$53.25	$0.00	$0.00	$0.00	$53.25	$53.25	$0.00	01/10/2015
OP	567	Saunders Louis and Vicki			12098674	41	$18.11	$35.14	$0.00	$53.25	$0.00	$0.00	$0.00	$53.25	$53.25	$0.00	02/10/2015
OP	567	Saunders Louis and Vicki			12098674	54	$28.81	$43.56	$0.00	$72.37	$0.00	$0.00	$0.00	$72.37	$72.37	$0.00	03/10/2015
OP	567	Saunders Louis and Vicki			12098674	52	$26.67	$42.27	$0.00	$68.94	$0.00	$0.00	$0.00	$68.94	$68.94	$0.00	04/10/2015
OP	567	Saunders Louis and Vicki			12098674	50	$24.53	$40.97	$0.00	$65.50	$0.00	$0.00	$0.00	$65.50	$0.00	$65.50	05/10/2015

Printed: 06/22/2015 02:56:55

Page: 2 of 2

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Jannie McCoy

DATE 8/15/17

COMMUNITY PP LOT# 1009 ADDRESS 234 Augusta Ave.

HOME PHONE _____ CELL PHONE (603) 321-5749 E-MAIL _____

COMPLAINT:

resident received $300+ water bill from NES? NES sent e-mail because meter sent out alert of possible leak.

Internal Use Only:

Water Meter # 1024338 Checked: _____

Reading: 0068480 Checked: _____

Test Done: 8/17/17

Date: JM/MS

Findings: see attached w/o

Resolution: Matt locked shut off valve @ meter & gave keys to Aleena. notified resident of finding. They will be down in October to address issues in person.

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAAI-88179104809
WO Date:	8/15/2017 1:09:30 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 234 Augusta Ave
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please run 2 gallon test and check for leaks, NES reporting high usage. Thank you AM
1024338 Meter #
0068480 Meter Reading

Additional Details:

Water off AT Meter upon Arrival
Two gallon Test - good
Notice Outside faucet Run when Turn Water ON.
Turn Water Back Off.

Conclusion:

Irrig. Control Box Lock + Unplug.

James Moody

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Aleena Morris

From: McCoy, Janine <Janine.McCoy@fmr.com>
Sent: Friday, August 18, 2017 7:00 AM
To: Aleena Morris
Subject: RE: Deer Creek - 234 Augusta Follow Up

Thank you so much. We are planning on coming down in October for a long weekend to take care of this, I will let you know the dates so that we can have water while down there. I will make arrangements for a plumber to fix the faucet at that time as well and purchase the faucet lockout. I very much appreciate you keeping an eye on this matter.

Thank you,
Janine McCoy

From: Aleena Morris [mailto:acctasstdc@aegiscms.com]
Sent: Thursday, August 17, 2017 4:38 PM
To: McCoy, Janine
Subject: RE: Deer Creek - 234 Augusta Follow Up

Hello Janine,

Per our conversation, attached are the photos from today and here is the link for the Lowes faucet lockouts that we suggest our residents use, just to keep everyone honest, https://www.lowes.com/pd/Mueller-Streamline-3-4-in-Connection/3375842.

The main shut off valve has been turned off at the street and is locked. I have the key in my office.

We will continue to check your meter daily and I will send you a photo for your records.

Please let me know if you need anything else.

Thank you,

Aleena Morris
Administrative & Accounting Assistant
Deer Creek RV Golf & Country Club
Phone: 863-424-2839 option 7| www.deercreekrv.com

For Activities and Events happening in and around Deer Creek, find us on Facebook!

From: McCoy, Janine [mailto:Janine.McCoy@fmr.com]
Sent: Tuesday, August 15, 2017 7:31 AM
To: Aleena Morris <acctasstdc@aegiscms.com>
Subject: FW: Deer Creek - 234 Augusta Follow Up

Good morning Aleena,
Thank you for the invoice for the water bill, I have scheduled the payment. Thank you for asking NES to send the bill to my personal email address.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Judyann & Lendall Hunt

DATE 8/15/17

COMMUNITY PP LOT# 1043 ADDRESS 552 Par Pines Blvd.

HOME PHONE (863) 420-0742 CELL PHONE _____ E-MAIL _____

COMPLAINT:

NES e-mailed stating meter sending out leak alert

Internal Use Only:

Water Meter # 10245876

Reading: 0222200

Test Done: JM

Date: 8/17/17

Checked: _____

Checked: _____

Findings: see attached w/o

Resolution: e-mailed owner w/findings

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAAJ-9500910493
WO Date:	8/15/2017 1:11:15 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 552 Par Pines Blvd
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please run 2 gallon leak test. NES reporting high usage. Thank you AM

10245876 Meter No.
0222200 — Meter Reading

Additional Details:

Two gallon Test Ran good 2 Twice

Conclusion:

No Leak found outside
Irrig. set for 7 days 20 min per station, 2 stations out of 4 set to Run

James Moody

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dorothy & Ron Repasky

DATE 8/15/17

COMMUNITY PP LOT# _____ ADDRESS 531 Par Pines Blvd

HOME PHONE (724) 850-0821 CELL PHONE (724) 396-1541 E-MAIL (724)

COMPLAINT:

neighbor @ 512 Par Pines came in to complain about faucet leaking on property.

Internal Use Only:

Water Meter # 10239200

Reading: 0125930

Test Done: E JM

Date: 8/17/17

Checked: _____

Checked: _____

Findings: see attached w/o

Resolution: ~~done~~ see attached w/o

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAAF-72729104535
WO Date:	8/15/2017 1:06:04 PM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 531 Par Pines Blvd
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Neighbor at 512 Par Pines Blvd, Ed Bennett came in today stating there is a small faucet leak at 531 Par Pines but he also states it is before the meter which I am not sure how that is possible. Please check. Thank you AM Ed Bennett 757-377-1126 or 757-615-4721

Additional Details:

10239200 - meter #
0125930 - Meter Reading

Conclusion:

Water off AT Street Meter. Was Not off Good dripping at outside faucet. Turn off Tight To stop drip

James Moody

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Sweeny

DATE 6/21/17

COMMUNITY PP LOT# _____ ADDRESS 124 Par Pines

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

Please run 2 gallon test & check meter. resident believes there may be a leak in the irrigation line since that is the only thing that was left on prior to leaving.

Internal Use Only:

Water Meter # 9984478

Reading: 0014956

Test Done: James M.

Date: 6/21/17

Checked: _____

Checked: _____

Findings: property has a sprinkler system leak system has been ~~so~~ shut off until repairs can be ~~need~~ made

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AZ-42098564465
WO Date:	6/21/2017 10:57:21 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 124 Par Pines Blvd
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please run a 2 gallon test and check meter. Resident believes there may be a leak in the irrigation line since that is the only thing she left on prior to leaving. Thank you AM

Additional Details:

0014950
Leak in Irrig. System off Resident aware
9984478 Check By Matt Before going on Vac.

Conclusion:

James 6/21/17

Thank you,

Deer Creek RV Golf & Country Club, Inc.

This property has a Sprinkler System leak.
She does not use it and asked me to shut it off.
Repair is pending. Matt

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Gloria & Roger Mory

DATE 6/21/17

COMMUNITY PP LOT# _____ ADDRESS 716 Par Pines

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from 2,800 gallons last billing cycle to 6,900 gallons this billing cycle.

Internal Use Only:

Water Meter # 9984377 Checked: _____

Reading: 0058330 Checked: _____

Test Done: James

Date: 6/21/17

Findings: 2 gal test completed okay irrigation system off

Resolution:

ENTERED

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AH-32318562699
WO Date:	6/21/2017 8:23:42 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 716 Par Pines Blvd
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Resident's usage spiked from 2,200 gallons last billing cycle to 10,900 gallons this billing cycle. Please read meter and run a 2 gallon leak test to ensure meter is working properly. Thank you AM

Additional Details:

[redacted] 0058330
Irrig. System off Two Gallon Test - Completed
[redacted] # 9984377

Conclusion:

6/21/17 James

Thank you,

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Bill & Annette Emrey

DATE 5/19/17

COMMUNITY PP LOT# _____ ADDRESS 313 Saw Grass

HOME PHONE (863) 420-9087 CELL PHONE (305) 849-2476 E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth, please check.

Internal Use Only:

Water Meter # 12100424

Reading: 0137240

Test Done: Mark

Date: 5/30/17

Checked: _____

Checked: _____

Findings: meter working properly resident still under the impression neighbor is tied into their water line for all water usage inside of the house. resident has key to neighbors house but does not want to go in without neighbors permission & the resident is not willing to call the neighbor to ask for permission.

Resolution:

ENTERED
6/8/17 (M)

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 843
Fax # (863) 424-3336		Date Printed 5/19/17
Work Order		

Summary:	Possible Leak				
Assigned To:	Matt Sorrells 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	5/19/2017 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
313 Saw Grass	**Contact:**	Bill & Annette Emry		
	Phone:	863-420-9087	**Phone 2:**	305-849-2476
	Account #:		**Lot/Unit #:**	

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. **PLEASE CALL RESIDENT PRIOR TO GOING TO THE PROPERTY RESIDENT WOULD LIKE TO BE THERE FOR THE TESTING** Thank you AM

Results:

meter # 12100424
Reading# D137240 5-30-17
Had talk w/Resid. Mark

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Donna & August Nelson

DATE 5/19/17

COMMUNITY PP LOT# 1064 ADDRESS 334 Sawgrass

HOME PHONE (863) 420-2096 CELL PHONE (863) 420-2309 E-MAIL

COMPLAINT:

resident's usage spiked from last mth.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: Mark

Date: 6/2/17

Findings: did 2 gallon test - everything okay

Resolution: no action needed

ENTERED
6/8/17 AM

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 844
Fax # (863) 424-3336		Date Printed 5/19/17

Work Order

Summary: Possible Leak

Assigned To: Matt Sorrells
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 5/19/2017
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
334 Saw Grass St

Contact Info
Contact: Donna & August Nelson
Phone: 863.620.2096
Phone 2: 863.420.2309
Account #:
Lot/Unit #: PP1064

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

Did 2 gallon test everything good
6-2-17 Mark

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME WD 3 Mary Ann Gordon

DATE 5/19/17

COMMUNITY PP LOT# _____ ADDRESS 235 Par Pines Blvd

HOME PHONE (870) 238-8628 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: matt

Date: 5/26/17

Findings: resident had an irrigation leak - matt went down to check it out & turned the irrigation valve off to stop the leak.

Resolution:

ENTERED
6/8/17 (A)

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 842
Fax # (863) 424-3336		Date Printed 5/19/17

Work Order

Summary: Possible Leak

Assigned To: Matt Sorrells
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 5/19/2017
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
235 Par Pines Blvd

Contact Info
Contact: WD & MaryAnn Gordon
Phone: 870-238-8628 **Phone 2:**
Account #: **Lot/Unit #:**

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

They had a Irrigation leak on 5/26/17 Matt went down to check it out and turn the Irrigation valve off to stop leak.

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Fran Rackliffe

DATE 5/9/17

COMMUNITY PP LOT# 1073 ADDRESS 633 Par Pines

HOME PHONE _____ CELL PHONE (863) 420-8949 E-MAIL _____

COMPLAINT:

- did not receive 2-10-17 to 3-10-17 bill via e-mail
- concerned about the spike in usage

Internal Use Only:

Water Meter # 10274028 Checked: _____

Reading: 0074930 Checked: _____

Test Done: _____

Date: 5/9/17 m.s.

Findings: matt obtained current meter reading Allena obtained previous meter readings from NES & requested confirmation of e-billing.

Resolution: see attached e-mail.

Aleena Morris

From: Anita Stone <astone@submeter.com>
Sent: Tuesday, May 09, 2017 12:06 PM
To: Aleena Morris
Subject: Re: PP 1073 - Rackliffe.F

Follow Up Flag: Follow up
Flag Status: Completed

Resident is still signed up for e-bill. Her bill was emailed to her to franinnhfl@gmail.com on 3/15/17 at 8:23 PM.

Reads
12/10-473
01/10-501
02/10-544
03/10-693
04/10-725

Thank you,
Anita Stone
Billing Coordinator
National Exemption Service
Phone: 727-725-7358
Fax: 1-800-713-3082
Email: astone@submeter.com

From: Aleena Morris <acctasstdc@aegiscms.com>
To: "Anita Stone (astone@submeter.com)" <astone@submeter.com>
Sent: 5/9/2017 11:36 AM
Subject: PP 1073 - Rackliffe.F

Good Morning Anita,

I hope all is well.

Fran Rackliffe at PP 1073 is having a couple of issues with her water. She states she did not receive a copy of her bill for the billing cycle 2.10.17 to 3.10.17 via e-mail and was rather shocked when she was a deduction on her bank account for $283.57. Can you please check and make sure she is set up for e-billing.

She is also questioning the spike in usage for the billing cycle, can you please provide me with the meter reading for this lot starting in January 2017?

Thank you,
Aleena Morris
Administrative & Accounting Assistant
Deer Creek RV Golf & Country Club

Phone: 863-424-2839 | www.deercreekrv.com

For Activities and Events happening in and around Deer Creek, find us on Facebook!

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dave Fuller

DATE 4/21/17

COMMUNITY PP LOT# 1067 ADDRESS 726 Par Pines

HOME PHONE (207) 651-9819 CELL PHONE (770) 914-6873 E-MAIL (404) 405-9777

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10280351 Checked: _____

Reading: 0284870 Checked: _____

Test Done: R.T.

Date: 4/25/17

Findings: see attached w/o

Resolution: none needed

ENTERED
✓

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club, Inc 42749 Highway 27 N Davenport,FL 33837	Work Order# 800
Fax # (863) 424-3336		Date Printed 4/21/17

Work Order

Summary: Possible Leak

Assigned To: Ray Texas
42749 Highway 27
Phone# (863) 424-2839
Fax# (863) 424-3336

Date Created: 4/21/2017
Status: Open
W/O Type: Water
Target Date:
Closed Date:

Job Details

Job Location
726 Par Pines Blvd
Davenport, FL 33837

Contact Info
Contact:
Phone:
Account #:
Phone 2:
Lot/Unit #:

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water test at 726 Par Pines in Partridge Pines, two gallon test was OK. Meter # 10280351, reading 028487o. Found no leaks. They have two irrigation clocks, one set for 4 days a week at 20 minutes one zone and the other clock is set for three days a week for 20 minutes one zone.

4/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Fran Rackliffe

DATE 3/22/17

COMMUNITY PP LOT# 1073 ADDRESS 633 Par Pines

HOME PHONE (863) 258-1836 CELL PHONE (863) 420-8949 E-MAIL

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 10274028 Checked:

Reading: 0070320 Checked:

Test Done:

Date: 3/23/17

Findings: see attached w/o

Resolution: no action needed @

ENTERED 3/24/17 @

w/o #751

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

PP1073

Fran Rackliffe
633 Par Pines Blvd
Davenport, FL 33837

Property Address: 633 Par Pines Blvd
Account #: 114006

(863)258-1836 / (863)420-8949

Code	Date	Amount	Balance	Check#	Memo
PP	3/1/2017	-222.40	-222.40	ACH	0301170317.ach
Common Area Assessment	3/1/2017	132.52	-89.88		Common Area
Community Assessment	3/1/2017	104.88	15.00		Community Assessment
Certificate	3/1/2017	-15.00	0.00		Certificate Discount

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	0.00
0.00	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 751
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.22.17 Open Water	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
633 Par Pines Blvd Davenport, FL 33837	**Contact:**	Fran Rockliffe		
	Phone:	863.258.1836	**Phone 2:**	863.420.8949
	Account #:	114006	**Lot/Unit #:**	PP1073

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water meter test at 633 Par Pines in Partridge Pines, meter # 10274028, reading 0070320. No leaks found. Irrigation not used 3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME James & Irene Oliver

DATE 3/22/17

COMMUNITY PP LOT# 1004 ADDRESS 142 Augusta Ave.

HOME PHONE (863) 398-1624 CELL PHONE (863) 398-4222 E-MAIL _____

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 12100835 Checked: _____

Reading: 0069310 Checked: _____

Test Done: _____

Date: 3/23/17

Findings: see attached

Resolution: none needed - (A)

ENTERED
3/24/17 (A)

w/o #749

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

PP1004

James & Irene Oliver
142 Augusta Ave
Davenport, FL 33837

Property Address: 142 Augusta Ave
Account #: 113937

(863) 398-1624 (863) 398-4222

Code	Date	Amount	Balance	Check#	Memo
Certificate	3/1/2017	-15.00	-15.00		Certificate Discount
Common Area Assessment	3/1/2017	132.52	117.52		Common Area
Community Assessment	3/1/2017	104.88	222.40		Community Assessment

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	222.40
-0.06	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 749
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:**	3.22.17	**Target Date:**	
		Status:	Open	**Closed Date:**	
		W/O Type:	Water		

Job Details

Job Location	**Contact Info**			
142 Augusta Ave	**Contact:**	James & Irene Oliver		
Davenport, FL 33837	**Phone:**	863.398.1624	**Phone 2:**	863.398.4222
	Account #:	113937	**Lot/Unit #:**	PP1004

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water meter test at 142 Augusta in Partridge Pines. Meter # 12100835, reading 0069310. No leaks found and no irrigation.

3/23/2017

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Bill & Annette Emry

DATE 3/22/17

COMMUNITY PP LOT# 1049 ADDRESS 313 Saw Grass

HOME PHONE (305)849-2476 CELL PHONE _____ E-MAIL _____

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 12100424 Checked: _____

Reading: 0120050 Checked: _____

Test Done: _____

Date: 3/23/17

Findings: see attached w/o

Resolution: called resident w/findings @ 3/24/17

ENTERED
3/24/17@

w/o #750

Deer Creek RV Golf & Country Club, Inc.

2 Jungle Hut Road - Suite 2

Palm Coast, FL 32137

PP1049

Bill & Annette Emry
313 Saw Grass St
Davenport, FL 33837

Property Address: 313 Saw Grass St
Account #: 113982

(305) 849-2476

Code	Date	Amount	Balance	Check#	Memo
PP	3/1/2017	-237.40	-237.40	ACH	0301170317.ach
Common Area Assessment	3/1/2017	132.52	-104.88		Common Area
Community Assessment	3/1/2017	104.88	0.00		Community Assessment

Current	30 - 59 Days	60 - 89 Days	>90 Days	Balance:	0.00
0.00	0.00	0.00	0.00		

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 750
Fax # (863) 424-3336		Date Printed 3.22.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:**	3.22.17	**Target Date:**	
		Status:	Open	**Closed Date:**	
		W/O Type:	Water		

Job Details

Job Location	**Contact Info**				
313 Sawgrass St	**Contact:**	Bill & Annette Emry			
Davenport, FL 33837	**Phone:**	305.849.2476	**Phone 2:**		
	Account #:	113982	**Lot/Unit #:**		PP1049

Special Instructions:

Detailed Description:

Resident's usage spiked from last month, please check. Thank you AM

Results:

- Ran water meter text at 313 Saw Grass in Partridge Pines, meter # 12100424, reading 0120050. No leaks found, no irrigation

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME David & Beverly Fuller

DATE 2.20.17

COMMUNITY RPP LOT# 1067 ADDRESS 726 Par Pines

HOME PHONE (770) 9146873 CELL PHONE (404) 405-9777 E-MAIL

COMPLAINT:

resident's usage spiked again

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: RT

Date: 3/8/17

Findings: see attached w/o

Resolution: no action needed

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 631
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date: 1/1/1901 12:00:00 AM

Job Details

Job Location
726 Par Pines Blvd
Davenport, FL

Contact Info
Contact: David & Beverly Fuller
Phone: 770-914-6873 **Phone 2:** 404-405-9777
Account #: 675 **Lot/Unit #:** PP1067

Special Instructions

Detailed Description

Resident's usage spiked from last month. Please run a 2 gallon leak test.

Thank you AM

1.24 ranter water meter test. Meter #10280351, reading 023717o. Meter read okay. they seem to have a very slight leak in the irrigation system. I pointed it out to them and they said they would call a plumber to have a look at it. -RT

2.20 Resident'ts usage has gone from 7,400 gallons last billing cycle to 14,700 this billing cycle. Please chek lot to see if there are additional leaks.

Thank you AM

This has been checked again and no leaks were found. 3/8/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Bill & Annette Emry

DATE ~~3~~ 2/20/17

COMMUNITY PP LOT# 1049 ADDRESS 313 Saw Grass

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

usage spike

Internal Use Only:

Water Meter # 12100424

Reading: ~~00~~ 0114670

Test Done: 3/6/17

Date: RT

Checked: _____

Checked: _____

Findings: see attached w/o

Resolution: no action needed

ENTERED
3/6/17
@

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 695
Fax #		Date Printed 2/20/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 02/20/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
313 Saw Grass St
Davenport, FL

Contact Info
Contact: Bill & Annette Emry
Phone: 305-849-2476
Phone 2:
Account #: 657
Lot/Unit #: PP1049

Special Instructions

Detailed Description
Resident's usage spiked from last mth, please run a 2 gallon leak test.

Thank you AM

- Water meter check at 313 Saw Grass in Partridge Pines, meter # 12100424, reading 011467o. found no leaks
3/6/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dyanna & Thomas Levake

DATE 3/2/17

COMMUNITY PP LOT# 1094 ADDRESS 307 Par Pines

HOME PHONE (715) 533-1245 CELL PHONE (715) 533-0612 E-MAIL

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # 10250114

Reading: 0149390

Test Done: RT

Date: 3/1/17

Checked:

Checked:

Findings: see attached w/o

Resolution: no action needed

ENTERED
3/2/17 (A)

Phone # (863) 424-2839	Deer Creek RV Golf & Country Club 42749 Highway 27 N Davenport,FL 33837-6821	Work Order# 704
Fax # (863) 424-3336		Date Printed 3.1.17

Work Order

Summary:	Possible Leak				
Assigned To:	Ray Texas 42749 Highway 27 Phone# (863) 424-2839 Fax# (863) 424-3336	**Date Created:** **Status:** **W/O Type:**	3.1.17 Open Leak	**Target Date:** **Closed Date:**	

Job Details

Job Location	**Contact Info**			
307 Par Pines Blvd Davenport, FL 33836	**Contact:**	Dyanna Joy & Thomas A. Levake		
	Phone:	715-533-1245	**Phone 2:**	715-533-0612
	Account #:	114027	**Lot/Unit #:**	PP1094

Special Instructions:

Detailed Description:

Reident's usage spiked from last month, please check out. Thank you AM

Results:

- Water test at 307 Par Pines in Partridge Pines, meter # 10250114, reading 014939o. Found no leaks, meter read OK. Irrigation was set for 5 days a week; resident said he turned it back to three days, 2 zones at 10 minutes each. 3/1/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME James Fiddler

DATE 11/24/17

COMMUNITY PP LOT# 1000 ADDRESS 102 Augusta Ave.

HOME PHONE (440) 934-4098 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # 10224907 Checked: _____

Reading: 0049270 Checked: _____

Test Done: R.T.

Date: 11/05/17

Findings: see attached w/o

Resolution: no action needed @

ENTERED
11/26/17 @

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 629
Fax #		**Date Printed** 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
102 Augusta Ave
Davenport, FL

Contact Info
Contact: James M Fiddler
Phone: 440-934-9092 **Phone 2:** 440-258-5671J
Account #: 608 **Lot/Unit #:** PP1000

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Ran two gallon water meter test at 102 Augusta in Partridge Pines, mater # 10224907, reading 004927o. Found no leaks. Irrigation turned off. Test OK
1/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Jean Weber

DATE 1/24/17

COMMUNITY PP LOT# 1027 ADDRESS 328 Par Pines Blvd

HOME PHONE (216) 299-2449 CELL PHONE (216) 780-3377 E-MAIL

COMPLAINT:

residents usage spiked from last mth

Internal Use Only:

Water Meter # 10239036

Reading: 0041590

Test Done: R.T.

Date: 1/25/17

Checked:

Checked:

Findings: see attached w/o

Resolution: no action needed @

ENTERED

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 630
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
328 Par Pines Blvd
Davenport, FL

Contact Info
Contact: Jean C Weber, Trustee
Phone: K216-299-2449 **Phone 2:** J216-780-3377
Account #: 635 **Lot/Unit #:** PP1027

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run 2 gallon leak test.

Thank you AM

- Ran two gallon water meter test at 328 Par Pines in Partridge Pines, meter # 10239036, reading 004159o. found no leaks. Meter read OK. No irrigation. 1/25/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Thomas Levake

DATE 1/24/17

COMMUNITY PP LOT# 1094 ADDRESS 307 Par Pines

HOME PHONE (715) 533-0612 CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10256114 **Checked:** _____

Reading: 01365600 **Checked:** _____

Test Done: R.T

Date: 1/24/17

Findings: see attached w/o

Resolution: no action needed - @

ENTERED
1/25/17 @

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 632
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
307 Par Pines Blvd
Davenport, FL

Contact Info
Contact: Thomas A. Levake
Phone: 715-533-0612
Phone 2:
Account #: 702
Lot/Unit #: PP1094

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run a 2 gallon leak test.

Thank you AM

- Did a water meter test at 307 Par Pines in Partridge Pines, meter # 10256114, reading 013656o. No leaks found meter read OK. Irrigation good.
1/24/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME David & Beverly Fuller

DATE 1/24/17

COMMUNITY PP LOT# 1067 ADDRESS 7216 Par Pines

HOME PHONE (770) 914-6873 CELL PHONE (404) 405-9777 E-MAIL

COMPLAINT:

resident's usage spiked from last mth

Internal Use Only:

Water Meter # 10280351 Checked:

Reading: 0237170 Checked:

Test Done: R.T.

Date: 1/24/17

Findings: see attached w/o

Resolution: 1/25 - followed up w/resident (A)

Phone # 863-424-2839	Deer Creek RV Golf & Country Club, Inc. 42749 Highway 27 N Davenport, FL 33837-6821	Work Order # 631
Fax #		Date Printed 1/24/2017

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 01/24/2017
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
726 Par Pines Blvd
Davenport, FL

Contact Info
Contact: David & Beverly Fuller
Phone: 770-914-6873 **Phone 2:** 404-405-9777
Account #: 675 **Lot/Unit #:** PP1067

Special Instructions

Detailed Description
Resident's usage spiked from last month. Please run a 2 gallon leak test.

Thank you AM

- Ran water meter test at726 Par Pines, meter # 10280351, reading 023717o. Meter read OK they seem to have a very slight leak in the irrigation system. I pointed it out to them and they said they would call a plumber to have a look at it.
1/4/2017 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Les & Sally Wolff

DATE 12/14/16

COMMUNITY PP LOT# 1104 ADDRESS 141 Augusta Ave.

HOME PHONE _____ CELL PHONE 917.359.7070 E-MAIL _____

COMPLAINT:

resident's usage spiked very high from last mth. ~~pass~~ please run 2 gallon leak test.

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: see attached w/o

Resolution: called Les to notify him of our findings and suggested several area plumbers

ENTERED

Phone # 863-424-2839	**Deer Creek RV Golf & Country Club, Inc.** **42749 Highway 27 N** **Davenport, FL 33837-6821**	**Work Order #** 582
Fax #		**Date Printed** 12/14/2016

Work Order

Summary: Possible Leak

Assigned To: RAY TEXAS
42749 Highway 27
Phone #:
Fax #:

Create Date: 12/14/2016
Status: Open
W/O Type:
W/O Auth.:

Target Date:
Closed Date:

Job Details

Job Location
141 Augusta Ave
Davenport, FL

Contact Info
Contact: Les & Sally Wolff
Phone: 863-420-8432 **Phone 2:** 917-359-7070
Account #: 712 **Lot/Unit #:** PP1104

Special Instructions

Detailed Description
Please run a 2 gallon leak test. Resident's usage spiked very high from last month.

Thank you AM

Checked meter before running two Gallon test, and found that the meter was running. I talked to the people living there and asked if they had water running any where in side the house or outside and they said no. I suggested they call a plumber. I showed them the meter and how to tell if it was running or not. It was stil running when I left. 12/14/2016 RT

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Jim Epp

DATE 11/29/16

COMMUNITY PP LOT# 1092 ADDRESS 327 Par Pines Blvd.

HOME PHONE 715.297.9574 CELL PHONE _____ E-MAIL _____

COMPLAINT:

residents usage spiked - please run 2 gallon leak test.

Internal Use Only:

Water Meter # 10251353

Reading: 01578600

Test Done: 12/1/16 RT

Date:

Checked: _____

Checked: _____

Findings: see attached w/o

Resolution:

ENTERED
12/2/16

PARTRIDGE PINES WATER COMPLAINT LOG

Update:12/7/15

DATE	NAME	COMM/LOT# ADDRESS	COMPLAINT	WATER METER #	READING	ACTION	FINDINGS	ACTION	RESULTS
21-Apr	James Jones	Partridge Pines #1079 541 Par Pines Blvd	Resident stating water bill is too high. It has doubled for the month of March. Previous bills have remained around the same amount of usage since new meter has been installed	10254669	2214	Ran 2 gallon test 3 times	Found no leaks in main line or irrigation, meter corretly no leaks, irrigation turned off	Called NES to ensure readings are correct called NES, NES put work order in	high water bill for March due to previous bills not being paid in full. Informed Mr. Jones and he said ok. Mr. Jones called back on 5/22/15 wanting to know where his $30.00 credit is. I tried explaining to Mr. Jones because of his outstanding balance they will continue to add a late fee until the balance is paid in full. He was very confused stating his credit was never given and his credit was. Lisa Cliburn explained to him the same thing he stated he will pay the balance in full. If he calls back again he is to contact NES to futher discuss. NES did a meter test on 5/7/15 and meter passed, readings are correct
21-Apr	WD & Mary Ann Gordon	Partridge Pines #1013 235 Par Pines Blvd	Meter reading usage doubles every couple months	10252660	3957	Ran 2 gallon test 3 times			
17/2015	James Hackett	Partridge Pines #1065 435 Par Pines Blvd	extremely high water bill	10255194	30770		irrigation turned off		resident had a leak, adjusting sewer usage
8/25/2015	Ron & Dorothy Repasky	Partridge Pines #1080 531 Par Pines Blvd	water bill usage went from 50,000 to 75,000	10239200	3420	ran 2 gallon test	irrigation on one zone 10 mins 4 days a week	Called resident	Mrs.Repasky is in PA, Will call someone to have irrigation looked into. 4 days a week could be the reason for a high bill
8/5/2015	David & Catherine Mackenzie	Partridge Pines #1018 114 Par Pines Blvd	normal usage is 2000-3300 gallons. July's usage was 11800 gallons	10275445	21200	ran 2 gallon test	irrigation system off	Called resident	Resident had dripping from pipe underneath motor home pipe was fixed about 2 weeks ago
9/25/2015	Dave Fuller	Partridge Pines #1067 726 Par Pines Blvd	high usage of 10900 gallons. Lot has been empty since may	10280351	111320	ran 2 gallon test	double lot	Called resident	handle on faucet is missing, faucet has lock on it. Meter is not running, no leaks
10/9/2015	W.D Gordon	Partridge Pines #1013 235 Par Pines Blvd	Normal usage is 4800 Gallons of water. Usage showing 7100 gallons. Residents just returned 2 weeks ago. Please check entire irrigation system for any leaks	10252660	6857	ran 2 gallon test, checked irrigation	no leaks, nothing wrong	talked with resident when they filed water complaint	informed resident they should do a kool-aid check on toilet to check for leaks
19-Oct	Stephen Dreher	Partridge Pines #1065 344 Saw Grass Street	bill went up $20.00 dollars, resident wanted meter to be checked	12095834	3303	ran 2 gallon test, checked irrigation	no leaks, irrigation turned o	Ray spoke with resident	no leaks, irrigation turned off
12/3/2015	Dave & Barbara McMullen	Partridge Pines #1098 305 Augusta Ave	high water bill of 22,100 gallons. Lot only occupied on weekends	12095783	127020	ran 2 - 2 gallon test, checked irrigatior	irrigation set for Tues & Sat zone 1 for 15 mins & zone	turned water off	will check usage when returns on weekend

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dave & Barbara McMullen

DATE 12.3.15

COMMUNITY PP LOT# 1098 ADDRESS 305 Augusta Ave

HOME PHONE _____ CELL PHONE 813-245-8171 E-MAIL _____

COMPLAINT:

High water bill of 22100 gallons. Lot has been emptied for months. lot only occupied on weekends

Internal Use Only:

Water Meter # 12095783

Reading: 0127020

Test Done: 12/4/15

Date:

Checked: _____

Checked: _____

Findings: SPRINKLER SET . 2-2 gallon test TUES, SAT ZONE 1 15 MIN ZONE 2 10 MIN, hose running across driveway

Resolution: turned water/meter off on Sunday and see what usage is when return on weekend

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1098

Account Number: 0108-2026710-001
Tenant From Date: 01/15/2005
Tenant To Date: 12/03/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1098	DAVID & BARBARA MCMULLEN	67		2026710	49	$16.31	$30.95	$0.00	$47.26	$0.00	$0.00	$0.00	$47.26	$47.26	$0.00	03/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	204	$195.81	$105.97	$0.00	$301.78	$0.00	$0.00	$0.00	$301.78	$301.78	$0.00	04/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	85	$43.10	$48.37	$0.00	$91.47	$0.00	$0.00	$0.00	$91.47	$91.47	$0.00	05/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	51	$17.11	$31.91	$0.00	$49.02	$0.00	$0.00	$0.00	$49.02	$49.02	$0.00	06/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	59	$22.30	$35.79	$0.00	$58.09	$0.00	$0.00	$0.00	$58.09	$58.09	$0.00	07/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	42	$13.52	$27.56	$0.00	$41.08	$0.00	$0.00	$0.00	$41.08	$0.00	$41.08	08/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	126	$86.69	$68.21	$0.00	$154.90	$0.00	$0.00	$41.08	$195.98	$195.98	$0.00	09/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	84	$44.39	$50.26	$0.00	$94.65	$0.00	$0.00	$0.00	$94.65	$0.00	$94.65	10/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	57	$21.74	$36.55	$0.00	$58.29	$0.00	$0.00	$94.65	$152.94	$152.94	$0.00	11/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	20	$6.44	$17.75	$0.00	$24.19	$0.00	$0.00	$0.00	$24.19	$24.19	$0.00	12/18/2009
	1098	DAVID & BARBARA MCMULLEN	67		2026710	5	$3.29	$10.13	$0.00	$13.42	$0.00	$0.00	$0.00	$13.42	$13.42	$0.00	01/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	02/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	128	$93.97	$72.61	$0.00	$166.58	$0.00	$0.00	$0.00	$166.58	$166.58	$0.00	03/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	78	$39.36	$47.21	$0.00	$86.57	$0.00	$0.00	$0.00	$86.57	$86.57	$0.00	04/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	86	$46.07	$51.28	$0.00	$97.35	$0.00	$0.00	$0.00	$97.35	$97.35	$0.00	05/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	76	$37.68	$46.20	$0.00	$83.88	$0.00	$0.00	$0.00	$83.88	$83.88	$0.00	06/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	59	$23.42	$37.56	$0.00	$60.98	$0.00	$0.00	$0.00	$60.98	$60.98	$0.00	07/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	08/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	40	$13.36	$27.91	$0.00	$41.27	$0.00	$0.00	$0.00	$41.27	$41.27	$0.00	09/18/2010

Printed: 12/03/2015 04:24:57

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1098

Account Number: 0108-2026710-001
Tenant From Date: 01/15/2005
Tenant To Date: 12/03/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1098	DAVID & BARBARA MCMULLEN	67		2026710	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	10/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	52	$19.32	$35.74	$0.00	$55.06	$0.00	$0.00	$0.00	$55.06	$55.06	$0.00	11/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	24	$7.65	$20.79	$0.00	$28.44	$0.00	$0.00	$0.00	$28.44	$28.44	$0.00	12/18/2010
	1098	DAVID & BARBARA MCMULLEN	67		2026710	21	$6.99	$19.18	$0.00	$26.17	$0.00	$0.00	$0.00	$26.17	$26.17	$0.00	01/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	45	$16.24	$32.00	$0.00	$48.24	$0.00	$0.00	$0.00	$48.24	$48.24	$0.00	02/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	29	$9.20	$23.46	$0.00	$32.66	$0.00	$0.00	$0.00	$32.66	$0.00	$32.66	03/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	76	$39.58	$48.55	$0.00	$88.13	$0.00	$0.00	$32.66	$120.79	$120.79	$0.00	04/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	104	$64.25	$63.51	$0.00	$127.76	$0.00	$0.00	$0.00	$127.76	$127.76	$0.00	05/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	52	$19.32	$35.74	$0.00	$55.06	$0.00	$0.00	$0.00	$55.06	$0.00	$55.06	06/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	41	$14.48	$29.86	$0.00	$44.34	$0.00	$0.00	$55.06	$99.40	$99.40	$0.00	07/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	66	$30.77	$43.21	$0.00	$73.98	$0.00	$0.00	$0.00	$73.98	$73.98	$0.00	08/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	48	$17.56	$33.60	$0.00	$51.16	$0.00	$0.00	$0.00	$51.16	$51.16	$0.00	09/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	46	$17.51	$34.13	$0.00	$51.64	$0.00	$0.00	$0.00	$51.64	$51.64	$0.00	10/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	50	$19.36	$36.37	$0.00	$55.73	$0.00	$0.00	$0.00	$55.73	$55.73	$0.00	11/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	87	$51.73	$57.09	$0.00	$108.82	$0.00	$0.00	$0.00	$108.82	$0.00	$108.82	12/18/2011
	1098	DAVID & BARBARA MCMULLEN	67		2026710	69	$35.08	$47.01	$0.00	$82.09	$0.00	$0.00	$108.82	$190.91	$108.82	$82.09	01/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	57	$23.98	$40.29	$0.00	$64.27	$0.00	$0.00	$82.09	$146.36	$146.36	$0.00	02/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	55	$22.13	$39.17	$0.00	$61.30	$0.00	$0.00	$0.00	$61.30	$61.30	$0.00	03/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	61	$27.68	$42.53	$0.00	$70.21	$0.00	$0.00	$0.00	$70.21	$0.00	$70.21	04/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	96	$60.06	$62.13	$0.00	$122.19	$0.00	$0.00	$70.21	$192.40	$192.40	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1098

Account Number: 0108-2026710-001
Tenant From Date: 01/15/2005
Tenant To Date: 12/03/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1098	DAVID & BARBARA MCMULLEN	67		2026710	95	$59.13	$61.57	$0.00	$120.70	$0.00	$0.00	$0.00	$120.70	$120.70	$0.00	06/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	63	$29.53	$43.65	$0.00	$73.18	$0.00	$0.00	$0.00	$73.18	$73.18	$0.00	07/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	6	$3.86	$11.73	$0.00	$15.59	$0.00	$0.00	$0.00	$15.59	$15.59	$0.00	08/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	09/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	43	$16.94	$34.07	$0.00	$51.01	$0.00	$0.00	$0.00	$51.01	$51.01	$0.00	10/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	66	$33.93	$47.60	$0.00	$81.53	$0.00	$0.00	$0.00	$81.53	$81.53	$0.00	11/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	52	$21.30	$39.37	$0.00	$60.67	$0.00	$0.00	$0.00	$60.67	$60.67	$0.00	12/18/2012
	1098	DAVID & BARBARA MCMULLEN	67		2026710	70	$37.81	$49.95	$0.00	$87.76	$0.00	$0.00	$0.00	$87.76	$87.76	$0.00	01/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	52	$21.30	$39.37	$0.00	$60.67	$0.00	$0.00	$0.00	$60.67	$60.67	$0.00	02/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	100	$66.94	$67.59	$0.00	$134.53	$0.00	$0.00	$0.00	$134.53	$134.53	$0.00	03/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	103	$69.85	$69.35	$0.00	$139.20	$0.00	$0.00	$0.00	$139.20	$139.20	$0.00	04/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	101	$67.91	$68.18	$0.00	$136.09	$0.00	$0.00	$0.00	$136.09	$136.09	$0.00	05/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	258	$330.74	$160.49	$-60.08	$431.15	$0.00	$0.00	$0.00	$431.15	$431.15	$0.00	06/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	52	$21.30	$39.37	$0.00	$60.67	$0.00	$0.00	$0.00	$60.67	$60.67	$0.00	07/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	9	$4.79	$14.08	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	08/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	37	$14.03	$30.55	$0.00	$44.58	$0.00	$0.00	$0.00	$44.58	$44.58	$0.00	09/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	74	$43.78	$54.89	$0.00	$98.67	$0.00	$0.00	$0.00	$98.67	$98.67	$0.00	10/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	80	$50.40	$58.53	$0.00	$108.93	$0.00	$0.00	$0.00	$108.93	$108.93	$0.00	11/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	62	$32.04	$47.42	$0.00	$79.46	$0.00	$0.00	$0.00	$79.46	$79.46	$0.00	12/18/2013
	1098	DAVID & BARBARA MCMULLEN	67		2026710	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1098

Account Number: 0108-2026710-001
Tenant From Date: 01/15/2005
Tenant To Date: 12/03/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1098	DAVID & BARBARA MCMULLEN	67		2026710	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	02/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		2026710	63	$33.06	$48.04	$0.00	$81.10	$0.00	$0.00	$0.00	$81.10	$0.00	$81.10	03/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		2026710	46	$19.29	$37.55	$0.00	$56.84	$0.00	$0.00	$81.10	$137.94	$137.94	$0.00	04/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		2026710	104	$74.88	$73.34	$0.00	$148.22	$0.00	$0.00	$0.00	$148.22	$148.22	$0.00	05/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		2026710	56	$25.92	$43.72	$0.00	$69.64	$0.00	$15.00	$0.00	$84.64	$0.00	$84.64	06/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		2026710	34	$13.64	$29.14	$0.00	$42.78	$0.00	$15.00	$69.64	$127.42	$127.42	$0.00	07/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		12095783 2026710	7 41	$19.00	$37.78	$0.00	$56.78	$0.00	$0.00	$0.00	$56.78	$0.00	$56.78	08/18/2014
	1098	DAVID & BARBARA MCMULLEN	67		12095783	53	$26.38	$40.86	$0.00	$67.24	$0.00	$0.00	$56.78	$124.02	$124.02	$0.00	09/10/2014
	1098	DAVID & BARBARA MCMULLEN	67		12095783	86	$63.05	$64.30	$0.00	$127.35	$0.00	$0.00	$0.00	$127.35	$127.35	$0.00	10/10/2014
	1098	DAVID & BARBARA MCMULLEN	67		12095783	81	$57.70	$61.06	$0.00	$118.76	$0.00	$0.00	$0.00	$118.76	$118.76	$0.00	11/10/2014
	1098	DAVID & BARBARA MCMULLEN	67		12095783	72	$48.07	$55.23	$0.00	$103.30	$0.00	$0.00	$0.00	$103.30	$0.00	$103.30	12/10/2014
	1098	DAVID & BARBARA MCMULLEN	67		12095783	69	$44.86	$53.28	$0.00	$98.14	$0.00	$0.00	$103.30	$201.44	$201.44	$0.00	01/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	77	$53.42	$58.47	$0.00	$111.89	$0.00	$0.00	$0.00	$111.89	$111.89	$0.00	02/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	84	$60.91	$63.00	$0.00	$123.91	$0.00	$0.00	$0.00	$123.91	$0.00	$123.91	03/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	93	$70.54	$68.83	$0.00	$139.37	$0.00	$0.00	$123.91	$263.28	$263.28	$0.00	04/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	75	$51.28	$57.17	$0.00	$108.45	$0.00	$0.00	$0.00	$108.45	$108.45	$0.00	05/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	85	$61.98	$63.65	$0.00	$125.63	$0.00	$0.00	$0.00	$125.63	$125.63	$0.00	06/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	42	$18.64	$35.79	$0.00	$54.43	$0.00	$0.00	$0.00	$54.43	$0.00	$54.43	07/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	$54.43	$131.96	$131.96	$0.00	08/10/2015
	1098	DAVID & BARBARA MCMULLEN	67		12095783	39	$17.04	$33.84	$0.00	$50.88	$0.00	$0.00	$0.00	$50.88	$50.88	$0.00	09/10/2015

Printed: 12/03/2015 04:24:57

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1098

Account Number: 0108-2026710-001
Tenant From Date: 01/15/2005
Tenant To Date: 12/03/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1098	DAVID & BARBARA MCMULLEN	67		12095783	221	$309.05	$151.78	$0.00	$460.83	$0.00	$0.00	$0.00	$460.83	$0.00	$460.83	10/10/2015

Printed: 12/03/2015 04:24:57

Page: 5 of 5

00064531

Service Address: 305 AUGUSTA AVE Bldg: Unit:1098
Account Number: 0108-2026710-001
Billing Cycle: 10/10/2015-11/10/2015

Payment Due: $460.83
Due Date: 12/10/2015

Please enter your phone #_____ Payment Enclosed $_____
PARTRIDGE PINES MHP

DAVID & BARBARA MCMULLEN
4516 W LINEBAUGH AVE
TAMPA, FL 33624-5128

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1098
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 305 AUGUSTA AVE

Account Number: 0108-2026710-001

In Service: 01/15/2005

Meter Number	Previous Read	Current Read	Usage
12095783	92000	114100	22100
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$309.05
Sewer Charge	$151.78
Current Charges	$460.83
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$460.83
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$460.83

Service From: 10/10/2015
Service To: 11/10/2015
Payment Due: 12/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Stephen Dreher

DATE 10/19/15

COMMUNITY PP LOT# 1065 ADDRESS 344 Saw Grass Street

HOME PHONE 863-420-8265 CELL PHONE 478-396-7632 E-MAIL _____

COMPLAINT:

Please check meter for leaks. Bill has gone up $20.00.

Internal Use Only:

Water Meter # 12095834 **Checked:** ✓

Reading: 003303 **Checked:** ✓

Test Done: 10-19-15

Date:

Findings: FOUND No Leaks IRRIGATION TURNED OFF

Resolution:
Ray spoke with resident, no big jump in water. Resident upset because bill went up $20.00

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1065

Account Number: 0108-2183637-001
Tenant From Date: 12/18/2002
Tenant To Date: 10/19/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1065	STEPHEN DREHER	34		2183637	17	$5.53	$15.46	$0.00	$20.99	$0.00	$0.00	$0.00	$20.99	$20.99	$0.00	03/18/2009
	1065	STEPHEN DREHER	34		2183637	24	$6.93	$18.85	$0.00	$25.78	$0.00	$0.00	$0.00	$25.78	$25.78	$0.00	04/18/2009
	1065	STEPHEN DREHER	34		2183637	27	$7.53	$20.30	$0.00	$27.83	$0.00	$0.00	$0.00	$27.83	$27.83	$0.00	05/18/2009
	1065	STEPHEN DREHER	34		2183637	19	$5.93	$16.43	$0.00	$22.36	$0.00	$0.00	$0.00	$22.36	$0.00	$22.36	06/18/2009
	1065	STEPHEN DREHER	34		2183637	21	$6.33	$17.39	$0.00	$23.72	$0.00	$0.00	$22.36	$46.08	$46.08	$0.00	07/18/2009
	1065	STEPHEN DREHER	34		2183637	21	$6.33	$17.39	$0.00	$23.72	$0.00	$0.00	$0.00	$23.72	$75.00	($51.28)	08/18/2009
	1065	STEPHEN DREHER	34		2183637	28	$7.93	$20.78	$0.00	$28.71	$0.00	$0.00	($51.28)	($22.57)	$150.00	($172.57)	09/18/2009
	1065	STEPHEN DREHER	34		2183637	22	$6.86	$18.77	$0.00	$25.63	$0.00	$0.00	($172.57)	($146.94)	$51.97	($198.91)	10/18/2009
	1065	STEPHEN DREHER	34		2183637	19	$6.23	$17.24	$198.91	$222.38	$0.00	$0.00	($198.91)	$23.47	$23.47	$0.00	11/18/2009
	1065	STEPHEN DREHER	34		2183637	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	12/18/2009
	1065	STEPHEN DREHER	34		2183637	22	$6.86	$18.77	$209.03	$234.66	$0.00	$0.00	$0.00	$234.66	$234.66	$0.00	01/18/2010
	1065	STEPHEN DREHER	34		2183637	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	02/18/2010
	1065	STEPHEN DREHER	34		2183637	27	$7.91	$21.31	$0.00	$29.22	$0.00	$0.00	$0.00	$29.22	$29.22	$0.00	03/18/2010
	1065	STEPHEN DREHER	34		2183637	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	04/18/2010
	1065	STEPHEN DREHER	34		2183637	27	$7.91	$21.31	$0.00	$29.22	$0.00	$0.00	$0.00	$29.22	$40.49	($11.27)	05/18/2010
	1065	STEPHEN DREHER	34		2183637	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	($11.27)	$15.07	$15.07	$0.00	06/18/2010
	1065	STEPHEN DREHER	34		2183637	21	$6.65	$18.26	$0.00	$24.91	$0.00	$0.00	$0.00	$24.91	$35.46	($10.55)	07/18/2010
	1065	STEPHEN DREHER	34		2183637	19	$6.23	$17.24	$0.00	$23.47	$0.00	$0.00	($10.55)	$12.92	$12.92	$0.00	08/18/2010
	1065	STEPHEN DREHER	34		2183637	18	$6.02	$16.73	$0.00	$22.75	$0.00	$0.00	$0.00	$22.75	$22.75	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1065

Account Number: 0108-2183637-001
Tenant From Date: 12/18/2002
Tenant To Date: 10/19/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1065	STEPHEN DREHER	34		2183637	20	$6.44	$17.75	$0.00	$24.19	$0.00	$0.00	$0.00	$24.19	$24.19	$0.00	10/18/2010
	1065	STEPHEN DREHER	34		2183637	19	$6.55	$18.12	$0.00	$24.67	$0.00	$0.00	$0.00	$24.67	$24.67	$0.00	11/18/2010
	1065	STEPHEN DREHER	34		2183637	16	$5.89	$16.51	$0.00	$22.40	$0.00	$0.00	$0.00	$22.40	$22.40	$0.00	12/18/2010
	1065	STEPHEN DREHER	34		2183637	15	$5.67	$15.98	$0.00	$21.65	$0.00	$0.00	$0.00	$21.65	$0.00	$21.65	01/18/2011
	1065	STEPHEN DREHER	34		2183637	19	$6.55	$18.12	$0.00	$24.67	$0.00	$0.00	$21.65	$46.32	$46.32	$0.00	02/18/2011
	1065	STEPHEN DREHER	34		2183637	21	$6.99	$19.18	$0.00	$26.17	$0.00	$0.00	$0.00	$26.17	$39.51	($13.34)	03/18/2011
	1065	STEPHEN DREHER	34		2183637	21	$6.99	$19.18	$0.00	$26.17	$0.00	$0.00	($13.34)	$12.83	$12.83	$0.00	04/18/2011
	1065	STEPHEN DREHER	34		2183637	24	$7.65	$20.79	$0.00	$28.44	$0.00	$0.00	$0.00	$28.44	$0.00	$28.44	05/18/2011
	1065	STEPHEN DREHER	34		2183637	19	$6.55	$18.12	$-28.44	$-3.77	$0.00	$0.00	$28.44	$24.67	$24.67	$0.00	06/18/2011
	1065	STEPHEN DREHER	34		2183637	10	$4.56	$13.31	$0.00	$17.87	$0.00	$0.00	$0.00	$17.87	$17.87	$0.00	07/18/2011
	1065	STEPHEN DREHER	34		2183637	21	$6.99	$19.18	$0.00	$26.17	$0.00	$0.00	$0.00	$26.17	$26.17	$0.00	08/18/2011
	1065	STEPHEN DREHER	34		2183637	15	$5.67	$15.98	$0.00	$21.65	$0.00	$0.00	$0.00	$21.65	$21.65	$0.00	09/18/2011
	1065	STEPHEN DREHER	34		2183637	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	10/18/2011
	1065	STEPHEN DREHER	34		2183637	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	11/18/2011
	1065	STEPHEN DREHER	34		2183637	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$0.00	$23.51	12/18/2011
	1065	STEPHEN DREHER	34		2183637	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$23.51	$47.02	$47.02	$0.00	01/18/2012
	1065	STEPHEN DREHER	34		2183637	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	02/18/2012
	1065	STEPHEN DREHER	34		2183637	15	$5.95	$16.77	$0.00	$22.72	$0.00	$0.00	$0.00	$22.72	$22.72	$0.00	03/18/2012
	1065	STEPHEN DREHER	34		2183637	9	$4.56	$13.41	$0.00	$17.97	$0.00	$0.00	$0.00	$17.97	$17.97	$0.00	04/18/2012
	1065	STEPHEN DREHER	34		2183637	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	$0.00	$13.22	$13.22	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1065

Account Number: 0108-2183637-001
Tenant From Date: 12/18/2002
Tenant To Date: 10/19/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1065	STEPHEN DREHER	34		2183637	1	$2.70	$8.93	$0.00	$11.63	$0.00	$0.00	$0.00	$11.63	$11.63	$0.00	06/18/2012
	1065	STEPHEN DREHER	34		2183637	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	07/18/2012
	1065	STEPHEN DREHER	34		2183637	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	08/18/2012
	1065	STEPHEN DREHER	34		2183637	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	09/18/2012
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	10/18/2012
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	11/18/2012
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	12/18/2012
	1065	STEPHEN DREHER	34		2183637	1	$2.83	$9.38	$0.00	$12.21	$0.00	$0.00	$0.00	$12.21	$12.21	$0.00	01/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	02/18/2013
	1065	STEPHEN DREHER	34		2183637	1	$2.83	$9.38	$0.00	$12.21	$0.00	$0.00	$0.00	$12.21	$12.21	$0.00	03/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	04/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	05/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	06/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	07/18/2013
	1065	STEPHEN DREHER	34		2183637	33	$12.09	$28.19	$-18.81	$21.47	$0.00	$0.00	$0.00	$21.47	$21.47	$0.00	08/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.59	$8.79	$0.00	$11.38	$0.00	$0.00	$0.00	$11.38	$11.38	$0.00	09/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.72	$9.23	$0.00	$11.95	$0.00	$0.00	$0.00	$11.95	$11.95	$0.00	10/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	11/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	12/18/2013
	1065	STEPHEN DREHER	34		2183637	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1065

Account Number: 0108-2183637-001
Tenant From Date: 12/18/2002
Tenant To Date: 10/19/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1065	STEPHEN DREHER	34		2183637	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	02/18/2014
	1065	STEPHEN DREHER	34		2183637	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	03/18/2014
	1065	STEPHEN DREHER	34		2183637	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$15.00	($3.12)	04/18/2014
	1065	STEPHEN DREHER	34		2183637	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	($3.12)	$9.64	$15.00	($5.36)	05/18/2014
	1065	STEPHEN DREHER	34		2183637	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	($5.36)	$6.52	$0.00	$6.52	06/18/2014
	1065	STEPHEN DREHER	34		2183637	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$6.52	$17.09	$15.00	$2.09	07/18/2014
	1065	STEPHEN DREHER	34		12095834 2183637	11 0	$5.23	$14.95	$0.00	$20.18	$0.00	$0.00	$2.09	$22.27	$22.27	$0.00	08/18/2014
	1065	STEPHEN DREHER	34		12095834	34	$13.64	$29.14	$0.00	$42.78	$0.00	$0.00	$0.00	$42.78	$42.78	$0.00	09/10/2014
	1065	STEPHEN DREHER	34		12095834	31	$12.76	$28.66	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	10/10/2014
	1065	STEPHEN DREHER	34		12095834	15	$6.58	$18.29	$0.00	$24.87	$0.00	$0.00	$0.00	$24.87	$24.87	$0.00	11/10/2014
	1065	STEPHEN DREHER	34		12095834	25	$9.55	$24.77	$0.00	$34.32	$0.00	$0.00	$0.00	$34.32	$34.32	$0.00	12/10/2014
	1065	STEPHEN DREHER	34		12095834	14	$6.31	$17.64	$0.00	$23.95	$0.00	$0.00	$0.00	$23.95	$23.95	$0.00	01/10/2015
	1065	STEPHEN DREHER	34		12095834	17	$7.12	$19.59	$0.00	$26.71	$0.00	$0.00	$0.00	$26.71	$26.71	$0.00	02/10/2015
	1065	STEPHEN DREHER	34		12095834	21	$8.20	$22.18	$0.00	$30.38	$0.00	$0.00	$0.00	$30.38	$30.38	$0.00	03/10/2015
	1065	STEPHEN DREHER	34		12095834	19	$7.66	$20.88	$0.00	$28.54	$0.00	$0.00	$0.00	$28.54	$28.54	$0.00	04/10/2015
	1065	STEPHEN DREHER	34		12095834	17	$7.12	$19.59	$0.00	$26.71	$0.00	$0.00	$0.00	$26.71	$26.71	$0.00	05/10/2015
	1065	STEPHEN DREHER	34		12095834	22	$8.47	$22.83	$0.00	$31.30	$0.00	$0.00	$0.00	$31.30	$31.30	$0.00	06/10/2015
	1065	STEPHEN DREHER	34		12095834	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	07/10/2015
	1065	STEPHEN DREHER	34		12095834	49	$23.46	$40.32	$0.00	$63.78	$0.00	$0.00	$0.00	$63.78	$63.78	$0.00	08/10/2015

Printed: 10/19/2015 11:17:39

Page: 4 of 5

00064499

Service Address: 344 SAW GRASS ST Bldg: Unit:1065
Account Number: 0108-2183637-001
Billing Cycle: 08/10/2015-09/10/2015

Auto Pay: $0.00
Due Date: 10/10/2015

Please enter your phone #_____ Payment Enclosed $_____
PARTRIDGE PINES MHP

STEPHEN DREHER
344 SAW GRASS ST
DAVENPORT, FL 33837-1521

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1065
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 344 SAW GRASS ST

Account Number: 0108-2183637-001

In Service: 12/18/2002

Meter Number	Previous Read	Current Read	Usage
12095834	26000	30900	4900
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$23.46
Sewer Charge	$40.32
Current Charges	**$63.78**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$63.78**
Deposit	**$0.00**
Paymts Received	**$-63.78**
Auto Pay	**$0.00**

Service From: 08/10/2015
Service To: 09/10/2015
Payment Due: 10/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME W.D Gordon

DATE 10.9.15

COMMUNITY PP LOT# 1013 ADDRESS 235 Par Pines Blvd

HOME PHONE 863-420-1231 CELL PHONE 870-238-8628 E-MAIL

COMPLAINT:

Normal usage is about 4800 gallons of water. Usage showing 7100 gallons. Resident's just returned 2 weeks ago. Please check entire irrigation system for any leaks.

Internal Use Only:

Water Meter # 10252660 **Checked:**

Reading: 006857 **Checked:**

Test Done: 10-9-15

Date:

Findings: No Leaks

Resolution: Informed Mrs. Gordon to do Kool-aid check on toilet, and to check irrigation

00064447

Service Address: 235 PAR PINES BLVD Bldg: Unit:1013
Account Number: 0108-2183599-000
Billing Cycle: 08/10/2015-09/10/2015

Payment Due: $101.58
Due Date: 10/10/2015

Please enter your phone #_____ Payment Enclosed $_____

PARTRIDGE PINES MHP

W.D. GORDON
235 Par Pines Blvd
Davenport, FL 33837-1504

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1013
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 235 PAR PINES BLVD

Account Number: 0108-2183599-000

In Service: 01/15/1998

Meter Number	Previous Read	Current Read	Usage
10252660	59100	66200	7100
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$47.00
Sewer Charge	$54.58
Current Charges	$101.58
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$101.58
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$101.58

Service From: 08/10/2015
Service To: 09/10/2015
Payment Due: 10/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 10/09/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	03/18/2009
	1013	W.D. GORDON	80		2183599	4	$2.93	$9.17	$0.00	$12.10	$0.00	$0.00	$0.00	$12.10	$12.10	$0.00	04/18/2009
	1013	W.D. GORDON	80		2183599	4	$2.93	$9.17	$0.00	$12.10	$0.00	$0.00	$0.00	$12.10	$12.10	$0.00	05/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	06/18/2009
	1013	W.D. GORDON	80		2183599	4	$2.93	$9.17	$0.00	$12.10	$0.00	$0.00	$0.00	$12.10	$12.10	$0.00	07/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	08/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	09/18/2009
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	10/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.29	$10.13	$0.00	$13.42	$0.00	$0.00	$0.00	$13.42	$13.42	$0.00	11/18/2009
	1013	W.D. GORDON	80		2183599	2	$2.66	$8.61	$0.00	$11.27	$0.00	$0.00	$0.00	$11.27	$11.27	$0.00	12/18/2009
	1013	W.D. GORDON	80		2183599	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	01/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	02/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	03/18/2010
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	04/18/2010
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	05/18/2010
	1013	W.D. GORDON	80		2183599	5	$3.29	$10.13	$0.00	$13.42	$0.00	$0.00	$0.00	$13.42	$13.42	$0.00	06/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	07/18/2010
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	08/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 10/09/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	10/18/2010
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$0.00	$11.83	11/18/2010
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$11.83	$23.66	$0.00	$23.66	12/18/2010
	1013	W.D. GORDON	80		2183599	1	$2.57	$8.50	$0.00	$11.07	$0.00	$0.00	$23.66	$34.73	$34.73	$0.00	01/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	02/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	03/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	04/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	05/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	06/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	07/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	08/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	09/18/2011
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	10/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.93	$9.49	$0.00	$12.42	$0.00	$0.00	$0.00	$12.42	$12.42	$0.00	11/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	$0.00	$13.22	$13.22	$0.00	12/18/2011
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	01/18/2012
	1013	W.D. GORDON	80		2183599	2	$2.93	$9.49	$0.00	$12.42	$0.00	$0.00	$0.00	$12.42	$12.42	$0.00	02/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.63	$11.17	$0.00	$14.80	$0.00	$0.00	$0.00	$14.80	$14.80	$0.00	03/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.63	$11.17	$0.00	$14.80	$0.00	$0.00	$0.00	$14.80	$14.80	$0.00	04/18/2012
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 10/09/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	5	$3.63	$11.17	$0.00	$14.80	$0.00	$0.00	$0.00	$14.80	$14.80	$0.00	06/18/2012
	1013	W.D. GORDON	80		2183599	6	$3.86	$11.73	$0.00	$15.59	$0.00	$0.00	$0.00	$15.59	$15.59	$0.00	07/18/2012
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	08/18/2012
	1013	W.D. GORDON	80		2183599	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	$0.00	$13.22	$13.22	$0.00	09/18/2012
	1013	W.D. GORDON	80		2183599	7	$4.30	$12.91	$0.00	$17.21	$0.00	$0.00	$0.00	$17.21	$17.21	$0.00	10/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	11/18/2012
	1013	W.D. GORDON	80		2183599	4	$3.57	$11.14	$0.00	$14.71	$0.00	$0.00	$0.00	$14.71	$14.71	$0.00	12/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	01/18/2013
	1013	W.D. GORDON	80		2183599	2	$3.08	$9.97	$0.00	$13.05	$0.00	$0.00	$0.00	$13.05	$13.05	$0.00	02/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	03/18/2013
	1013	W.D. GORDON	80		2183599	2	$3.08	$9.97	$0.00	$13.05	$0.00	$0.00	$0.00	$13.05	$13.05	$0.00	04/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	05/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	06/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	07/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	08/18/2013
	1013	W.D. GORDON	80		2183599	4	$3.57	$11.14	$0.00	$14.71	$0.00	$0.00	$0.00	$14.71	$14.71	$0.00	09/18/2013
	1013	W.D. GORDON	80		2183599	2	$3.23	$10.46	$0.00	$13.69	$0.00	$0.00	$0.00	$13.69	$13.69	$0.00	10/18/2013
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	11/18/2013
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	12/18/2013
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 10/09/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	02/18/2014
	1013	W.D. GORDON	80		2183599	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$13.62	$0.00	03/18/2014
	1013	W.D. GORDON	80		2183599	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$0.00	$13.62	04/18/2014
	1013	W.D. GORDON	80		2183599	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$13.62	$27.24	$27.24	$0.00	05/18/2014
	1013	W.D. GORDON	80		2183599	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	1013	W.D. GORDON	80		2183599	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	1013	W.D. GORDON	80		10252660 2183599	62 5	$36.84	$49.50	$0.00	$86.34	$0.00	$0.00	$0.00	$86.34	$86.34	$0.00	08/18/2014
	1013	W.D. GORDON	80		10252660	125	$122.80	$85.29	$0.00	$208.09	$0.00	$0.00	$0.00	$208.09	$208.09	$0.00	09/10/2014
	1013	W.D. GORDON	80		10252660	53	$27.74	$42.91	$0.00	$70.65	$0.00	$0.00	$0.00	$70.65	$70.65	$0.00	10/10/2014
	1013	W.D. GORDON	80		10252660	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	11/10/2014
	1013	W.D. GORDON	80		10252660	14	$6.31	$17.64	$0.00	$23.95	$0.00	$0.00	$0.00	$23.95	$23.95	$0.00	12/10/2014
	1013	W.D. GORDON	80		10252660	19	$7.66	$20.88	$0.00	$28.54	$0.00	$0.00	$0.00	$28.54	$28.54	$0.00	01/10/2015
	1013	W.D. GORDON	80		10252660	19	$7.66	$20.88	$0.00	$28.54	$0.00	$0.00	$0.00	$28.54	$28.54	$0.00	02/10/2015
	1013	W.D. GORDON	80		10252660	55	$29.88	$44.21	$0.00	$74.09	$0.00	$0.00	$0.00	$74.09	$74.09	$0.00	03/10/2015
	1013	W.D. GORDON	80		10252660	56	$30.95	$44.86	$0.00	$75.81	$0.00	$0.00	$0.00	$75.81	$75.81	$0.00	04/10/2015
	1013	W.D. GORDON	80		10252660	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	05/10/2015
	1013	W.D. GORDON	80		10252660	60	$35.23	$47.45	$0.00	$82.68	$0.00	$0.00	$0.00	$82.68	$82.68	$0.00	06/10/2015
	1013	W.D. GORDON	80		10252660	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	07/10/2015
	1013	W.D. GORDON	80		10252660	71	$47.00	$54.58	$0.00	$101.58	$0.00	$0.00	$0.00	$101.58	$0.00	$101.58	08/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Dave Fuller

DATE 9-25-15

COMMUNITY PP LOT# 1067 ADDRESS 726 Par Pines Blvd

HOME PHONE 770-914-6873 / CELL PHONE 404-405-9777 / E-MAIL 207-651-9819

COMPLAINT:

Extremely High water usage of 10900 gallons. Normal usage is about 5600-6400 gallons.

Is lot vacant?? ~~D~~ LOOKS EMPTY

Internal Use Only:

Water Meter # 10290351 **Checked:** _____

Reading: 011320 **Checked:** _____

Test Done: √

Date:

Findings: DOUBLE LOT
handle on faucet missing, meter is not running. No leaks

Resolution: LM 9/29/15 KT 11:01am

00064501

Service Address: 726 PAR PINES BLVD Bldg: Unit:1067
Account Number: 0108-2183593-001
Billing Cycle: 08/10/2015-09/10/2015

Auto Pay: $178.14
Due Date: 10/10/2015

Please enter your phone #_____ Payment Enclosed $_____
PARTRIDGE PINES MHP

DAVE FULLER
180 Mountain Laurel Dr
McDonough, GA 30252-2772

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1067
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 726 PAR PINES BLVD

Account Number: 0108-2183593-001

In Service: 04/05/2002

Meter Number	Previous Read	Current Read	Usage
10280351	99900	110800	10900
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$98.94
Sewer Charge	$79.20
Current Charges	$178.14
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$178.14
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$178.14

Service From: 08/10/2015
Service To: 09/10/2015
Payment Due: 10/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1067

Account Number: 0108-2183593-001
Tenant From Date: 04/05/2002
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1067	DAVE FULLER	36		2183593	16	$5.33	$14.97	$0.00	$20.30	$0.00	$12.50	$224.69	$257.49	$0.00	$257.49	03/18/2009
	1067	DAVE FULLER	36		2183593	44	$14.31	$28.53	$0.00	$42.84	$0.00	$12.50	$244.99	$300.33	$300.33	$0.00	04/18/2009
	1067	DAVE FULLER	36		2183593	3	$2.73	$8.68	$0.00	$11.41	$0.00	$0.00	$0.00	$11.41	$11.41	$0.00	05/18/2009
	1067	DAVE FULLER	36		2183593	6	$3.33	$10.13	$0.00	$13.46	$0.00	$0.00	$0.00	$13.46	$13.46	$0.00	06/18/2009
	1067	DAVE FULLER	36		2183593	13	$4.73	$13.52	$0.00	$18.25	$0.00	$0.00	$0.00	$18.25	$0.00	$18.25	07/18/2009
	1067	DAVE FULLER	36		2183593	28	$7.93	$20.78	$0.00	$28.71	$0.00	$0.00	$18.25	$46.96	$46.96	$0.00	08/18/2009
	1067	DAVE FULLER	36		2183593	30	$8.73	$21.75	$0.00	$30.48	$0.00	$0.00	$0.00	$30.48	$0.00	$30.48	09/18/2009
	1067	DAVE FULLER	36		2183593	36	$11.68	$25.88	$0.00	$37.56	$0.00	$0.00	$30.48	$68.04	$68.04	$0.00	10/18/2009
	1067	DAVE FULLER	36		2183593	41	$13.78	$28.42	$0.00	$42.20	$0.00	$0.00	$0.00	$42.20	$0.00	$42.20	11/18/2009
	1067	DAVE FULLER	36		2183593	38	$12.52	$26.89	$0.00	$39.41	$0.00	$0.00	$42.20	$81.61	$0.00	$81.61	12/18/2009
	1067	DAVE FULLER	36		2183593	34	$10.84	$24.86	$0.00	$35.70	$0.00	$0.00	$81.61	$117.31	$117.31	$0.00	01/18/2010
	1067	DAVE FULLER	36		2183593	38	$12.52	$26.89	$0.00	$39.41	$0.00	$0.00	$0.00	$39.41	$0.00	$39.41	02/18/2010
	1067	DAVE FULLER	36		2183593	27	$7.91	$21.31	$0.00	$29.22	$0.00	$12.50	$39.41	$81.13	$39.41	$41.72	03/18/2010
	1067	DAVE FULLER	36		2183593	27	$7.91	$21.31	$0.00	$29.22	$0.00	$0.00	$29.22	$58.44	$0.00	$58.44	04/18/2010
	1067	DAVE FULLER	36		2183593	50	$17.55	$32.99	$0.00	$50.54	$0.00	$12.50	$58.44	$121.48	$0.00	$121.48	05/18/2010
	1067	DAVE FULLER	36		2183593	38	$12.52	$26.89	$0.00	$39.41	$0.00	$12.50	$108.98	$160.89	$160.89	$0.00	06/18/2010
	1067	DAVE FULLER	36		2183593	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$0.00	$45.90	07/18/2010
	1067	DAVE FULLER	36		2183593	30	$9.17	$22.83	$0.00	$32.00	$0.00	$0.00	$45.90	$77.90	$0.00	$77.90	08/18/2010
	1067	DAVE FULLER	36		2183593	49	$17.13	$32.48	$0.00	$49.61	$0.00	$0.00	$77.90	$127.51	$127.51	$0.00	09/18/2010

Printed: 09/24/2015 03:58:21

Page: 1 of 5

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1067

Account Number: 0108-2183593-001
Tenant From Date: 04/05/2002
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1067	DAVE FULLER	36		2183593	57	$21.74	$36.55	$0.00	$58.29	$0.00	$0.00	$0.00	$58.29	$0.00	$58.29	10/18/2010
	1067	DAVE FULLER	36		2183593	65	$29.89	$42.68	$0.00	$72.57	$0.00	$0.00	$58.29	$130.86	$130.86	$0.00	11/18/2010
	1067	DAVE FULLER	36		2183593	51	$18.88	$35.20	$0.00	$54.08	$0.00	$0.00	$0.00	$54.08	$54.08	$0.00	12/18/2010
	1067	DAVE FULLER	36		2183593	36	$12.28	$27.19	$0.00	$39.47	$0.00	$0.00	$0.00	$39.47	$39.47	$0.00	01/18/2011
	1067	DAVE FULLER	36		2183593	49	$18.00	$34.14	$0.00	$52.14	$0.00	$0.00	$0.00	$52.14	$52.14	$0.00	02/18/2011
	1067	DAVE FULLER	36		2183593	39	$13.60	$28.80	$0.00	$42.40	$0.00	$0.00	$0.00	$42.40	$42.40	$0.00	03/18/2011
	1067	DAVE FULLER	36		2183593	28	$8.76	$22.92	$0.00	$31.68	$0.00	$0.00	$0.00	$31.68	$31.68	$0.00	04/18/2011
	1067	DAVE FULLER	36		2183593	51	$18.88	$35.20	$0.00	$54.08	$0.00	$0.00	$0.00	$54.08	$54.08	$0.00	05/18/2011
	1067	DAVE FULLER	36		2183593	22	$7.21	$19.72	$0.00	$26.93	$0.00	$0.00	$0.00	$26.93	$26.93	$0.00	06/18/2011
	1067	DAVE FULLER	36		2183593	32	$10.52	$25.06	$0.00	$35.58	$0.00	$0.00	$0.00	$35.58	$35.58	$0.00	07/18/2011
	1067	DAVE FULLER	36		2183593	84	$46.63	$52.83	$0.00	$99.46	$0.00	$0.00	$0.00	$99.46	$99.46	$0.00	08/18/2011
	1067	DAVE FULLER	36		2183593	53	$19.76	$36.27	$0.00	$56.03	$0.00	$0.00	$0.00	$56.03	$56.03	$0.00	09/18/2011
	1067	DAVE FULLER	36		2183593	69	$35.08	$47.01	$0.00	$82.09	$0.00	$0.00	$0.00	$82.09	$82.09	$0.00	10/18/2011
	1067	DAVE FULLER	36		2183593	62	$28.61	$43.09	$0.00	$71.70	$0.00	$0.00	$0.00	$71.70	$71.70	$0.00	11/18/2011
	1067	DAVE FULLER	36		2183593	76	$41.56	$50.93	$0.00	$92.49	$0.00	$0.00	$0.00	$92.49	$92.49	$0.00	12/18/2011
	1067	DAVE FULLER	36		2183593	49	$18.90	$35.81	$0.00	$54.71	$0.00	$0.00	$0.00	$54.71	$54.71	$0.00	01/18/2012
	1067	DAVE FULLER	36		2183593	123	$95.46	$77.25	$30.00	$202.71	$54.71	$0.00	$0.00	$257.42	$257.42	$0.00	02/18/2012
	1067	DAVE FULLER	36		2183593	197	$215.34	$118.69	$0.00	$334.03	$0.00	$0.00	$0.00	$334.03	$334.03	$0.00	03/18/2012
	1067	DAVE FULLER	36		2183593	80	$45.26	$53.17	$0.00	$98.43	$0.00	$0.00	$0.00	$98.43	$98.43	$0.00	04/18/2012
	1067	DAVE FULLER	36		2183593	41	$15.20	$31.33	$0.00	$46.53	$0.00	$0.00	$0.00	$46.53	$46.53	$0.00	05/18/2012

Printed: 09/24/2015 03:58:21

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1067

Account Number: 0108-2183593-001
Tenant From Date: 04/05/2002
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1067	DAVE FULLER	36		2183593	46	$17.51	$34.13	$0.00	$51.64	$0.00	$0.00	$0.00	$51.64	$51.64	$0.00	06/18/2012
	1067	DAVE FULLER	36		2183593	41	$15.20	$31.33	$0.00	$46.53	$0.00	$0.00	$0.00	$46.53	$46.53	$0.00	07/18/2012
	1067	DAVE FULLER	36		2183593	57	$23.98	$40.29	$30.00	$94.27	$46.53	$0.00	$0.00	$140.80	$140.80	$0.00	08/18/2012
	1067	DAVE FULLER	36		2183593	77	$42.48	$51.49	$0.00	$93.97	$0.00	$0.00	$0.00	$93.97	$93.97	$0.00	09/18/2012
	1067	DAVE FULLER	36		2183593	59	$27.13	$43.48	$0.00	$70.61	$0.00	$0.00	$0.00	$70.61	$70.61	$0.00	10/18/2012
	1067	DAVE FULLER	36		2183593	56	$24.22	$41.72	$30.00	$95.94	$70.61	$0.00	$0.00	$166.55	$166.55	$0.00	11/18/2012
	1067	DAVE FULLER	36		2183593	52	$21.30	$39.37	$0.00	$60.67	$0.00	$0.00	$0.00	$60.67	$60.67	$0.00	12/18/2012
	1067	DAVE FULLER	36		2183593	67	$34.90	$48.19	$0.00	$83.09	$0.00	$0.00	$0.00	$83.09	$83.09	$0.00	01/18/2013
	1067	DAVE FULLER	36		2183593	60	$28.10	$44.07	$0.00	$72.17	$0.00	$0.00	$0.00	$72.17	$72.17	$0.00	02/18/2013
	1067	DAVE FULLER	36		2183593	74	$41.69	$52.30	$0.00	$93.99	$0.00	$0.00	$0.00	$93.99	$93.99	$0.00	03/18/2013
	1067	DAVE FULLER	36		2183593	34	$12.57	$28.78	$0.00	$41.35	$0.00	$0.00	$0.00	$41.35	$41.35	$0.00	04/18/2013
	1067	DAVE FULLER	36		2183593	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	05/18/2013
	1067	DAVE FULLER	36		2183593	35	$13.06	$29.37	$0.00	$42.43	$0.00	$0.00	$0.00	$42.43	$42.43	$0.00	06/18/2013
	1067	DAVE FULLER	36		2183593	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	07/18/2013
	1067	DAVE FULLER	36		2183593	32	$11.60	$27.61	$0.00	$39.21	$0.00	$0.00	$0.00	$39.21	$39.21	$0.00	08/18/2013
	1067	DAVE FULLER	36		2183593	30	$10.63	$26.43	$0.00	$37.06	$0.00	$0.00	$0.00	$37.06	$37.06	$0.00	09/18/2013
	1067	DAVE FULLER	36		2183593	68	$37.66	$51.19	$0.00	$88.85	$0.00	$0.00	$0.00	$88.85	$88.85	$0.00	10/18/2013
	1067	DAVE FULLER	36		2183593	57	$26.94	$44.34	$0.00	$71.28	$0.00	$0.00	$0.00	$71.28	$71.28	$0.00	11/18/2013
	1067	DAVE FULLER	36		2183593	40	$16.24	$33.85	$0.00	$50.09	$0.00	$0.00	$0.00	$50.09	$50.09	$0.00	12/18/2013
	1067	DAVE FULLER	36		2183593	50	$21.33	$40.02	$0.00	$61.35	$0.00	$0.00	$0.00	$61.35	$61.35	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1067

Account Number: 0108-2183593-001
Tenant From Date: 04/05/2002
Tenant To Date: 09/24/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1067	DAVE FULLER	36		2183593	49	$20.82	$39.40	$0.00	$60.22	$0.00	$0.00	$0.00	$60.22	$60.22	$0.00	02/18/2014
	1067	DAVE FULLER	36		2183593	83	$53.46	$60.38	$0.00	$113.84	$0.00	$0.00	$0.00	$113.84	$113.84	$0.00	03/18/2014
	1067	DAVE FULLER	36		2183593	55	$24.90	$43.11	$0.00	$68.01	$0.00	$0.00	$0.00	$68.01	$68.01	$0.00	04/18/2014
	1067	DAVE FULLER	36		2183593	37	$14.71	$32.00	$0.00	$46.71	$0.00	$0.00	$0.00	$46.71	$46.71	$0.00	05/18/2014
	1067	DAVE FULLER	36		2183593	27	$9.62	$25.83	$0.00	$35.45	$0.00	$0.00	$0.00	$35.45	$35.45	$0.00	06/18/2014
	1067	DAVE FULLER	36		2183593	39	$16.19	$32.22	$0.00	$48.41	$0.00	$0.00	$0.00	$48.41	$48.41	$0.00	07/18/2014
	1067	DAVE FULLER	36		10280351 2183593	37 26	$22.33	$47.03	$0.00	$69.36	$0.00	$0.00	$0.00	$69.36	$69.36	$0.00	08/18/2014
	1067	DAVE FULLER	36		10280351	80	$53.92	$57.52	$0.00	$111.44	$0.00	$0.00	$0.00	$111.44	$111.44	$0.00	09/10/2014
	1067	DAVE FULLER	36		10280351	86	$63.05	$64.30	$0.00	$127.35	$0.00	$0.00	$0.00	$127.35	$127.35	$0.00	10/10/2014
	1067	DAVE FULLER	36		10280351	92	$69.47	$68.19	$0.00	$137.66	$0.00	$0.00	$0.00	$137.66	$137.66	$0.00	11/10/2014
	1067	DAVE FULLER	36		10280351	110	$100.82	$79.85	$0.00	$180.67	$0.00	$0.00	$0.00	$180.67	$180.67	$0.00	12/10/2014
	1067	DAVE FULLER	36		10280351	89	$66.26	$66.24	$0.00	$132.50	$0.00	$0.00	$0.00	$132.50	$132.50	$0.00	01/10/2015
	1067	DAVE FULLER	36	5	10280351	85	$10.69	$10.98	$0.00	$21.67	$0.00	$0.00	$0.00	$21.67	$21.67	$0.00	02/10/2015
	1067	DAVE FULLER	36		10280351	113	$106.44	$81.79	$0.00	$188.23	$0.00	$0.00	$0.00	$188.23	$188.23	$0.00	03/10/2015
	1067	DAVE FULLER	36		10280351	139	$155.22	$98.64	$0.00	$253.86	$0.00	$0.00	$0.00	$253.86	$253.86	$0.00	04/10/2015
	1067	DAVE FULLER	36		10280351	56	$30.95	$44.86	$0.00	$75.81	$0.00	$0.00	$0.00	$75.81	$75.81	$0.00	05/10/2015
	1067	DAVE FULLER	36		10280351	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	06/10/2015
	1067	DAVE FULLER	36		10280351	64	$39.51	$50.04	$0.00	$89.55	$0.00	$0.00	$0.00	$89.55	$89.55	$0.00	07/10/2015
	1067	DAVE FULLER	36		10280351	109	$98.94	$79.20	$0.00	$178.14	$0.00	$0.00	$0.00	$178.14	$0.00	$178.14	08/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Harold Larsen / David & Catherine Mackenzie

DATE 8·25·15

COMMUNITY PP LOT# 1016 ADDRESS 114 Par Pines Blvd

HOME PHONE 877·621·0301 CELL PHONE _____ E-MAIL _____

COMPLAINT:

water usage doubled. Normal usage is 2000 - 3300. July's usage was 11800. State whether lot is vacant or not.

Internal Use Only:

Water Meter # 10275445

Reading: 002120

Checked: 8-28-15

Checked: 8-28-15

Test Done: _____

Date: 8-28-15

Findings: RAN 2GL TEST METER OK NO LEAKS IRRIGATION OFF

Resolution: NOT SURE IF VACANT (CAR IN DRIVE) Neighbors heard dripping from pipe. Pipe was fixed about 2-3 weeks ago. 9/1/15 2:52pm

00064450

Service Address: 114 PAR PINES BLVD Bldg: Unit:1016
Account Number: 0108-2475570-000
Billing Cycle: 07/10/2015-08/10/2015
$133.67 Credit Balance Applied to this bill.

Payment Due: $67.18
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____

PARTRIDGE PINES MHP

HAROLD/ALETHA LARSEN
RR #4
BREADALBANE, PE COA-1E0
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1016
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 114 PAR PINES BLVD

Account Number: 0108-2475570-000

In Service: 12/03/1999

Meter Number	Previous Read	Current Read	Usage
10275445	9400	21200	11800
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$115.82
Sewer Charge	$85.03
Current Charges	$200.85
Previous Charges	($133.67)
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$67.18
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$67.18

$133.67 Credit Balance Applied to this bill.

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1016

Account Number: 0108-2475570-000
Tenant From Date: 12/03/1999
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1016	HAROLD/ALETHA LARSEN	7		2475570	43	$13.91	$28.04	$0.00	$41.95	$0.00	$0.00	($96.67)	($54.72)	$96.67	($151.39)	03/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	23	$6.73	$18.36	$0.00	$25.09	$0.00	$0.00	($54.72)	($29.63)	$0.00	($29.63)	04/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	20	$6.13	$16.91	$0.00	$23.04	$0.00	$0.00	($29.63)	($6.59)	$0.00	($6.59)	05/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	9	$3.93	$11.59	$0.00	$15.52	$0.00	$0.00	($6.59)	$8.93	$0.00	$8.93	06/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	11	$4.33	$12.55	$0.00	$16.88	$0.00	$0.00	$8.93	$25.81	$0.00	$25.81	07/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	13	$4.73	$13.52	$0.00	$18.25	$0.00	$0.00	$25.81	$44.06	$100.00	($55.94)	08/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	12	$4.53	$13.04	$0.00	$17.57	$0.00	$0.00	($55.94)	($38.37)	$0.00	($38.37)	09/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	8	$3.92	$11.65	$0.00	$15.57	$0.00	$0.00	($38.37)	($22.80)	$0.00	($22.80)	10/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	($22.80)	($3.64)	$0.00	($3.64)	11/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	10	$4.34	$12.67	$0.00	$17.01	$0.00	$0.00	($3.64)	$13.37	$0.00	$13.37	12/18/2009
	1016	HAROLD/ALETHA LARSEN	7		2475570	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$13.37	$32.53	$0.00	$32.53	01/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	33	$10.42	$24.35	$0.00	$34.77	$0.00	$0.00	$32.53	$67.30	$200.00	($132.70)	02/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	25	$7.49	$20.29	$0.00	$27.78	$0.00	$0.00	($132.70)	($104.92)	$0.00	($104.92)	03/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	47	$16.29	$31.47	$0.00	$47.76	$0.00	$0.00	($104.92)	($57.16)	$0.00	($57.16)	04/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	12	$4.76	$13.69	$0.00	$18.45	$0.00	$0.00	($57.16)	($38.71)	$0.00	($38.71)	05/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	1	$2.45	$8.10	$0.00	$10.55	$0.00	$0.00	($38.71)	($28.16)	$0.00	($28.16)	06/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	($28.16)	($18.33)	$0.00	($18.33)	07/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	($18.33)	($8.50)	$0.00	($8.50)	08/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	($8.50)	$1.33	$0.00	$1.33	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1016

Account Number: 0108-2475570-000
Tenant From Date: 12/03/1999
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$1.33	$11.16	$0.00	$11.16	10/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$11.16	$21.48	$0.00	$21.48	11/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.35	$7.97	$0.00	$10.32	$0.00	$0.00	$21.48	$31.80	$100.00	($68.20)	12/18/2010
	1016	HAROLD/ALETHA LARSEN	7		2475570	4	$3.23	$10.11	$0.00	$13.34	$0.00	$0.00	($68.20)	($54.86)	$0.00	($54.86)	01/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	6	$3.68	$11.17	$0.00	$14.85	$0.00	$0.00	($54.86)	($40.01)	$0.00	($40.01)	02/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	9	$4.34	$12.78	$0.00	$17.12	$0.00	$0.00	($40.01)	($22.89)	$0.00	($22.89)	03/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	50	$18.44	$34.67	$0.00	$53.11	$0.00	$0.00	($22.89)	$30.22	$0.00	$30.22	04/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	36	$12.28	$27.19	$0.00	$39.47	$0.00	$0.00	$30.22	$69.69	$69.69	$0.00	05/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	27	$8.32	$22.39	$0.00	$30.71	$0.00	$0.00	$0.00	$30.71	$200.00	($169.29)	06/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	26	$8.10	$21.85	$0.00	$29.95	$0.00	$0.00	($169.29)	($139.34)	$0.00	($139.34)	07/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	61	$26.36	$40.54	$0.00	$66.90	$0.00	$0.00	($139.34)	($72.44)	$0.00	($72.44)	08/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	26	$8.10	$21.85	$0.00	$29.95	$0.00	$0.00	($72.44)	($42.49)	$0.00	($42.49)	09/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	34	$11.97	$27.41	$0.00	$39.38	$0.00	$0.00	($42.49)	($3.11)	$0.00	($3.11)	10/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	58	$24.91	$40.85	$0.00	$65.76	$0.00	$0.00	($3.11)	$62.65	$0.00	$62.65	11/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	75	$40.63	$50.37	$0.00	$91.00	$0.00	$0.00	$62.65	$153.65	$153.65	$0.00	12/18/2011
	1016	HAROLD/ALETHA LARSEN	7		2475570	57	$23.98	$40.29	$0.00	$64.27	$0.00	$0.00	$0.00	$64.27	$64.27	$0.00	01/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	70	$36.01	$47.57	$0.00	$83.58	$0.00	$0.00	$0.00	$83.58	$200.00	($116.42)	02/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	56	$23.06	$39.73	$0.00	$62.79	$0.00	$0.00	($116.42)	($53.63)	$0.00	($53.63)	03/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	42	$15.66	$31.89	$0.00	$47.55	$0.00	$0.00	($53.63)	($6.08)	$0.00	($6.08)	04/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	42	$15.66	$31.89	$0.00	$47.55	$0.00	$0.00	($6.08)	$41.47	$0.00	$41.47	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1016

Account Number: 0108-2475570-000
Tenant From Date: 12/03/1999
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1016	HAROLD/ALETHA LARSEN	7		2475570	19	$6.88	$19.01	$0.00	$25.89	$0.00	$0.00	$41.47	$67.36	$200.00	($132.64)	06/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	19	$6.88	$19.01	$0.00	$25.89	$0.00	$0.00	($132.64)	($106.75)	$0.00	($106.75)	07/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	19	$6.88	$19.01	$0.00	$25.89	$0.00	$0.00	($106.75)	($80.86)	$0.00	($80.86)	08/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	17	$6.41	$17.89	$0.00	$24.30	$0.00	$0.00	($80.86)	($56.56)	$0.00	($56.56)	09/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	17	$6.74	$18.79	$0.00	$25.53	$0.00	$0.00	($56.56)	($31.03)	$0.00	($31.03)	10/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	21	$7.71	$21.14	$0.00	$28.85	$0.00	$0.00	($31.03)	($2.18)	$0.00	($2.18)	11/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	17	$6.74	$18.79	$0.00	$25.53	$0.00	$0.00	($2.18)	$23.35	$0.00	$23.35	12/18/2012
	1016	HAROLD/ALETHA LARSEN	7		2475570	31	$11.12	$27.02	$0.00	$38.14	$0.00	$0.00	$23.35	$61.49	$200.00	($138.51)	01/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	41	$15.97	$32.90	$0.00	$48.87	$0.00	$0.00	($138.51)	($89.64)	$0.00	($89.64)	02/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	35	$13.06	$29.37	$0.00	$42.43	$0.00	$0.00	($89.64)	($47.21)	$0.00	($47.21)	03/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	25	$8.69	$23.49	$0.00	$32.18	$0.00	$0.00	($47.21)	($15.03)	$0.00	($15.03)	04/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	($15.03)	$12.16	$0.00	$12.16	05/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	20	$7.47	$20.55	$0.00	$28.02	$0.00	$0.00	$12.16	$40.18	$150.00	($109.82)	06/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	22	$7.96	$21.73	$0.00	$29.69	$0.00	$0.00	($109.82)	($80.13)	$0.00	($80.13)	07/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	($80.13)	($52.94)	$0.00	($52.94)	08/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	16	$6.49	$18.20	$0.00	$24.69	$0.00	$0.00	($52.94)	($28.25)	$0.00	($28.25)	09/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	21	$8.10	$22.19	$0.00	$30.29	$0.00	$0.00	($28.25)	$2.04	$0.00	$2.04	10/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	45	$18.78	$36.94	$0.00	$55.72	$0.00	$0.00	$2.04	$57.76	$150.00	($92.24)	11/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	($92.24)	($33.14)	$0.00	($33.14)	12/18/2013
	1016	HAROLD/ALETHA LARSEN	7		2475570	21	$8.09	$22.13	$0.00	$30.22	$0.00	$0.00	($33.14)	($2.92)	$0.00	($2.92)	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1016

Account Number: 0108-2475570-000
Tenant From Date: 12/03/1999
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1016	HAROLD/ALETHA LARSEN	7		2475570	14	$6.29	$17.81	$0.00	$24.10	$0.00	$0.00	($2.92)	$21.18	$0.00	$21.18	02/18/2014
	1016	HAROLD/ALETHA LARSEN	7		2475570	23	$8.60	$23.36	$0.00	$31.96	$0.00	$0.00	$21.18	$53.14	$150.00	($96.86)	03/18/2014
	1016	HAROLD/ALETHA LARSEN	7		2475570	13	$6.04	$17.19	$0.00	$23.23	$0.00	$0.00	($96.86)	($73.63)	$0.00	($73.63)	04/18/2014
	1016	HAROLD/ALETHA LARSEN	7		2475570	18	$7.32	$20.28	$0.00	$27.60	$0.00	$0.00	($73.63)	($46.03)	$0.00	($46.03)	05/18/2014
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	($46.03)	($34.15)	$0.00	($34.15)	06/18/2014
	1016	HAROLD/ALETHA LARSEN	7		2475570	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	($34.15)	($23.58)	$0.00	($23.58)	07/18/2014
	1016	HAROLD/ALETHA LARSEN	7		10275445 2475570	1 0	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	($23.58)	($12.13)	$0.00	($12.13)	08/18/2014
	1016	HAROLD/ALETHA LARSEN	7		10275445	1	$2.67	$8.78	$0.00	$11.45	$0.00	$0.00	($12.13)	($0.68)	$0.00	($0.68)	09/10/2014
	1016	HAROLD/ALETHA LARSEN	7		10275445	3	$3.34	$10.51	$0.00	$13.85	$0.00	$15.00	($0.68)	$28.17	$0.00	$28.17	10/10/2014
	1016	HAROLD/ALETHA LARSEN	7		10275445	2	$3.07	$9.87	$0.00	$12.94	$0.00	$30.00	$13.17	$56.11	$0.00	$56.11	11/10/2014
	1016	HAROLD/ALETHA LARSEN	7		10275445	0	$2.53	$8.57	$0.00	$11.10	$0.00	$30.00	$26.11	$67.21	$150.00	($82.79)	12/10/2014
	1016	HAROLD/ALETHA LARSEN	7		10275445	19	$7.66	$20.88	$0.00	$28.54	$0.00	$0.00	($82.79)	($54.25)	$0.00	($54.25)	01/10/2015
	1016	HAROLD/ALETHA LARSEN	7		10275445	25	$9.55	$24.77	$0.00	$34.32	$0.00	$0.00	($54.25)	($19.93)	$0.00	($19.93)	02/10/2015
	1016	HAROLD/ALETHA LARSEN	7		10275445	8	$4.69	$13.75	$0.00	$18.44	$0.00	$0.00	($19.93)	($1.49)	$0.00	($1.49)	03/10/2015
	1016	HAROLD/ALETHA LARSEN	7		10275445	2	$3.07	$9.87	$0.00	$12.94	$0.00	$0.00	($1.49)	$11.45	$0.00	$11.45	04/10/2015
	1016	HAROLD/ALETHA LARSEN	7		10275445	0	$2.53	$8.57	$0.00	$11.10	$0.00	$0.00	$11.45	$22.55	$200.00	($177.45)	05/10/2015
	1016	HAROLD/ALETHA LARSEN	7		10275445	33	$13.83	$29.95	$0.00	$43.78	$0.00	$0.00	($177.45)	($133.67)	$0.00	($133.67)	06/10/2015
	1016	HAROLD/ALETHA LARSEN	7		10275445	118	$115.82	$85.03	$0.00	$200.85	$0.00	$0.00	($133.67)	$67.18	$0.00	$67.18	07/10/2015

Printed: 08/20/2015 04:25:29

Page: 4 of 5

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Ron & Dorothy Repasky

DATE 08/25/15

COMMUNITY PP LOT# 1080 ADDRESS 531 Par Pines Blvd

HOME PHONE 724-396-1541 CELL PHONE _____ E-MAIL _____

COMPLAINT:

Water bill has went from 5900 gallons to 7500 gallons in a months time. Bill Usually remains at about 30,000 gallons a month. Please state if lot is vacant

Internal Use Only:

Water Meter # 10239200 Checked: _____

Reading: 003420 Checked: _____

Test Done: _____

Date:

Findings: RAN 2 GT TEST METER OK IRRIGATION ON ONE ZONE 10 MIN 4 DAYS NO LEAKS LOT IS VACANT

Resolution:
Mrs. Repasky is in Pennsylvania. Irrigation is set for 4 days a week which is probably the cause of the high bill. Mrs. Repasky said she would check into irrigation. 9/1/15 KT

00064514

Service Address: 531 PAR PINES BLVD Bldg: Unit:1080
Account Number: 0108-03082803-001
Billing Cycle: 07/10/2015-08/10/2015

Payment Due: $173.95
Due Date: 09/10/2015

Please enter your phone #_____ Payment Enclosed $_____

PARTRIDGE PINES MHP

RONALD REPASKY
125 THEOBOLD
GREENSBURG, PA 15601

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1080
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 531 PAR PINES BLVD

Account Number: 0108-03082803-001

In Service: 02/17/2006

Meter Number	Previous Read	Current Read	Usage
10239200	25100	32600	7500
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$51.28
Sewer Charge	$57.17
Current Charges	**$108.45**
Previous Charges	**$65.50**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$173.95**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$173.95**

Service From: 07/10/2015
Service To: 08/10/2015
Payment Due: 09/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1080

Account Number: 0108-03082803-001
Tenant From Date: 02/17/2006
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1080	RONALD REPASKY	49		03082803	64	$26.30	$38.21	$0.00	$64.51	$0.00	$0.00	$0.00	$64.51	$64.51	$0.00	03/18/2009
	1080	RONALD REPASKY	49		03082803	55	$19.10	$33.85	$0.00	$52.95	$0.00	$0.00	$0.00	$52.95	$52.95	$0.00	04/18/2009
	1080	RONALD REPASKY	49		03082803	77	$36.70	$44.50	$0.00	$81.20	$0.00	$0.00	$0.00	$81.20	$81.20	$0.00	05/18/2009
	1080	RONALD REPASKY	49		03082803	58	$21.50	$35.30	$0.00	$56.80	$0.00	$0.00	$0.00	$56.80	$56.80	$0.00	06/18/2009
	1080	RONALD REPASKY	49		03082803	59	$22.30	$35.79	$0.00	$58.09	$0.00	$0.00	$0.00	$58.09	$58.09	$0.00	07/18/2009
	1080	RONALD REPASKY	49		03082803	61	$23.90	$36.75	$0.00	$60.65	$0.00	$0.00	$0.00	$60.65	$60.65	$0.00	08/18/2009
	1080	RONALD REPASKY	49		03082803	68	$29.50	$40.14	$0.00	$69.64	$0.00	$0.00	$0.00	$69.64	$69.64	$0.00	09/18/2009
	1080	RONALD REPASKY	49		03082803	60	$24.26	$38.07	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	10/18/2009
	1080	RONALD REPASKY	49		03082803	36	$11.68	$25.88	$0.00	$37.56	$0.00	$0.00	$0.00	$37.56	$37.56	$0.00	11/18/2009
	1080	RONALD REPASKY	49		03082803	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	12/18/2009
	1080	RONALD REPASKY	49		03082803	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$45.90	$0.00	01/18/2010
	1080	RONALD REPASKY	49		03082803	36	$11.68	$25.88	$0.00	$37.56	$0.00	$0.00	$0.00	$37.56	$37.56	$0.00	02/18/2010
	1080	RONALD REPASKY	49		03082803	56	$20.90	$36.04	$0.00	$56.94	$0.00	$0.00	$0.00	$56.94	$56.94	$0.00	03/18/2010
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	04/18/2010
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	05/18/2010
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	06/18/2010
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	07/18/2010
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	08/18/2010
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1080

Account Number: 0108-03082803-001
Tenant From Date: 02/17/2006
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1080	RONALD REPASKY	49		03082803	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	10/18/2010
	1080	RONALD REPASKY	49		03082803	51	$18.88	$35.20	$0.00	$54.08	$0.00	$0.00	$0.00	$54.08	$54.08	$0.00	11/18/2010
	1080	RONALD REPASKY	49		03082803	58	$23.72	$38.94	$0.00	$62.66	$0.00	$0.00	$0.00	$62.66	$62.66	$0.00	12/18/2010
	1080	RONALD REPASKY	49		03082803	49	$18.00	$34.14	$0.00	$52.14	$0.00	$0.00	$0.00	$52.14	$52.14	$0.00	01/18/2011
	1080	RONALD REPASKY	49		03082803	45	$16.24	$32.00	$0.00	$48.24	$0.00	$0.00	$0.00	$48.24	$48.24	$0.00	02/18/2011
	1080	RONALD REPASKY	49		03082803	46	$16.68	$32.53	$0.00	$49.21	$0.00	$0.00	$0.00	$49.21	$49.21	$0.00	03/18/2011
	1080	RONALD REPASKY	49		03082803	42	$14.92	$30.40	$0.00	$45.32	$0.00	$0.00	$0.00	$45.32	$45.32	$0.00	04/18/2011
	1080	RONALD REPASKY	49		03082803	50	$18.44	$34.67	$0.00	$53.11	$0.00	$0.00	$0.00	$53.11	$53.11	$0.00	05/18/2011
	1080	RONALD REPASKY	49		03082803	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	06/18/2011
	1080	RONALD REPASKY	49		03082803	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	07/18/2011
	1080	RONALD REPASKY	49		03082803	63	$28.13	$41.61	$0.00	$69.74	$0.00	$0.00	$0.00	$69.74	$69.74	$0.00	08/18/2011
	1080	RONALD REPASKY	49		03082803	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$0.00	$47.27	$47.27	$0.00	09/18/2011
	1080	RONALD REPASKY	49		03082803	70	$36.01	$47.57	$0.00	$83.58	$0.00	$0.00	$0.00	$83.58	$83.58	$0.00	10/18/2011
	1080	RONALD REPASKY	49		03082803	50	$19.36	$36.37	$0.00	$55.73	$0.00	$0.00	$0.00	$55.73	$55.73	$0.00	11/18/2011
	1080	RONALD REPASKY	49		03082803	43	$16.13	$32.45	$0.00	$48.58	$0.00	$0.00	$0.00	$48.58	$48.58	$0.00	12/18/2011
	1080	RONALD REPASKY	49		03082803	9	$4.56	$13.41	$0.00	$17.97	$0.00	$0.00	$0.00	$17.97	$17.97	$0.00	01/18/2012
	1080	RONALD REPASKY	49		03082803	11	$5.02	$14.53	$0.00	$19.55	$0.00	$0.00	$0.00	$19.55	$19.55	$0.00	02/18/2012
	1080	RONALD REPASKY	49		03082803	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	03/18/2012
	1080	RONALD REPASKY	49		03082803	0	$2.47	$8.37	$0.00	$10.84	$0.00	$0.00	$0.00	$10.84	$10.84	$0.00	04/18/2012
	1080	RONALD REPASKY	49		03082803	17	$6.41	$17.89	$0.00	$24.30	$0.00	$0.00	$0.00	$24.30	$24.30	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1080

Account Number: 0108-03082803-001
Tenant From Date: 02/17/2006
Tenant To Date: 08/20/2015

Bld.	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1080	RONALD REPASKY	49		03082803	29	$9.66	$24.61	$0.00	$34.27	$0.00	$0.00	$0.00	$34.27	$34.27	$0.00	06/18/2012
	1080	RONALD REPASKY	49		03082803	55	$22.13	$39.17	$0.00	$61.30	$0.00	$0.00	$0.00	$61.30	$61.30	$0.00	07/18/2012
	1080	RONALD REPASKY	49		03082803	131	$108.42	$81.73	$0.00	$190.15	$0.00	$0.00	$0.00	$190.15	$190.15	$0.00	08/18/2012
	1080	RONALD REPASKY	49		03082803	132	$110.04	$82.29	$0.00	$192.33	$0.00	$0.00	$0.00	$192.33	$192.33	$0.00	09/18/2012
	1080	RONALD REPASKY	49		03082803	118	$92.46	$78.17	$0.00	$170.63	$0.00	$0.00	$0.00	$170.63	$170.63	$0.00	10/18/2012
	1080	RONALD REPASKY	49		03082803	110	$78.84	$73.47	$0.00	$152.31	$0.00	$0.00	$0.00	$152.31	$152.31	$0.00	11/18/2012
	1080	RONALD REPASKY	49		03082803	40	$15.48	$32.31	$0.00	$47.79	$0.00	$0.00	$0.00	$47.79	$47.79	$0.00	12/18/2012
	1080	RONALD REPASKY	49		03082803	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	01/18/2013
	1080	RONALD REPASKY	49		03082803	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	02/18/2013
	1080	RONALD REPASKY	49		03082803	86	$53.35	$59.36	$0.00	$112.71	$0.00	$0.00	$0.00	$112.71	$112.71	$0.00	03/18/2013
	1080	RONALD REPASKY	49		03082803	76	$43.64	$53.48	$0.00	$97.12	$0.00	$0.00	$0.00	$97.12	$97.12	$0.00	04/18/2013
	1080	RONALD REPASKY	49		03082803	105	$71.79	$70.53	$0.00	$142.32	$0.00	$0.00	$0.00	$142.32	$142.32	$0.00	05/18/2013
	1080	RONALD REPASKY	49		03082803	100	$66.94	$67.59	$0.00	$134.53	$0.00	$0.00	$0.00	$134.53	$134.53	$0.00	06/18/2013
	1080	RONALD REPASKY	49		03082803	151	$148.62	$97.58	$0.00	$246.20	$0.00	$0.00	$0.00	$246.20	$246.20	$0.00	07/18/2013
	1080	RONALD REPASKY	49		03082803	144	$136.71	$93.46	$0.00	$230.17	$0.00	$0.00	$0.00	$230.17	$230.17	$0.00	08/18/2013
	1080	RONALD REPASKY	49		03082803	96	$63.06	$65.24	$0.00	$128.30	$0.00	$0.00	$0.00	$128.30	$128.30	$0.00	09/18/2013
	1080	RONALD REPASKY	49		03082803	7	$4.51	$13.55	$0.00	$18.06	$0.00	$0.00	$0.00	$18.06	$18.06	$0.00	10/18/2013
	1080	RONALD REPASKY	49		03082803	28	$10.13	$26.45	$0.00	$36.58	$0.00	$0.00	$0.00	$36.58	$36.58	$0.00	11/18/2013
	1080	RONALD REPASKY	49		03082803	18	$7.32	$20.28	$0.00	$27.60	$0.00	$0.00	$0.00	$27.60	$27.60	$0.00	12/18/2013
	1080	RONALD REPASKY	49		03082803	5	$3.99	$12.26	$0.00	$16.25	$0.00	$0.00	$0.00	$16.25	$16.25	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1080

Account Number: 0108-03082803-001
Tenant From Date: 02/17/2006
Tenant To Date: 08/20/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1080	RONALD REPASKY	49		03082803	16	$6.81	$19.04	$0.00	$25.85	$0.00	$0.00	$0.00	$25.85	$25.85	$0.00	02/18/2014
	1080	RONALD REPASKY	49		03082803	39	$15.73	$33.23	$0.00	$48.96	$0.00	$0.00	$0.00	$48.96	$48.96	$0.00	03/18/2014
	1080	RONALD REPASKY	49		03082803	14	$6.29	$17.81	$0.00	$24.10	$0.00	$0.00	$0.00	$24.10	$24.10	$0.00	04/18/2014
	1080	RONALD REPASKY	49		03082803	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	05/18/2014
	1080	RONALD REPASKY	49		03082803	30	$11.15	$27.68	$0.00	$38.83	$0.00	$0.00	$0.00	$38.83	$38.83	$0.00	06/18/2014
	1080	RONALD REPASKY	49		03082803	19	$7.27	$19.88	$0.00	$27.15	$0.00	$0.00	$0.00	$27.15	$27.15	$0.00	07/18/2014
	1080	RONALD REPASKY	49		03082803 10239200	3 0	$3.18	$10.01	$0.00	$13.19	$0.00	$0.00	$0.00	$13.19	$13.19	$0.00	08/18/2014
	1080	RONALD REPASKY	49		10239200	5	$3.69	$11.25	$0.00	$14.94	$0.00	$0.00	$0.00	$14.94	$14.94	$0.00	09/10/2014
	1080	RONALD REPASKY	49		10239200	25	$9.55	$24.77	$0.00	$34.32	$0.00	$0.00	$0.00	$34.32	$34.32	$0.00	10/10/2014
	1080	RONALD REPASKY	49		10239200	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	11/10/2014
	1080	RONALD REPASKY	49		10239200	30	$12.22	$28.01	$0.00	$40.23	$0.00	$0.00	$0.00	$40.23	$40.23	$0.00	12/10/2014
	1080	RONALD REPASKY	49		10239200	9	$4.96	$14.40	$0.00	$19.36	$0.00	$0.00	$0.00	$19.36	$19.36	$0.00	01/10/2015
	1080	RONALD REPASKY	49		10239200	13	$6.04	$16.99	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	02/10/2015
	1080	RONALD REPASKY	49		10239200	28	$11.15	$26.71	$0.00	$37.86	$0.00	$0.00	$0.00	$37.86	$37.86	$0.00	03/10/2015
	1080	RONALD REPASKY	49		10239200	36	$15.43	$31.90	$0.00	$47.33	$0.00	$0.00	$0.00	$47.33	$0.00	$47.33	04/10/2015
	1080	RONALD REPASKY	49		10239200	23	$8.74	$23.47	$0.00	$32.21	$0.00	$0.00	$47.33	$79.54	$79.54	$0.00	05/10/2015
	1080	RONALD REPASKY	49		10239200	50	$24.53	$40.97	$0.00	$65.50	$0.00	$0.00	$0.00	$65.50	$0.00	$65.50	06/10/2015
	1080	RONALD REPASKY	49		10239200	75	$51.28	$57.17	$0.00	$108.45	$0.00	$0.00	$65.50	$173.95	$0.00	$173.95	07/10/2015

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME James Hackett

DATE 7·17·15

COMMUNITY PP LOT# 1087 ADDRESS 409 Par Pines Blvd

HOME PHONE _____ CELL PHONE 609·457·5173 E-MAIL _____

COMPLAINT:

extremely high water bill. Usage 38600 gallons of water.

Internal Use Only:

Water Meter # 10255794

Reading: 008077

Test Done: _____

Date:

Checked: 7-17-15

Checked: 7-17-15 RT

Findings: IRRIGATION TURNED OFF, FOUND NO LEAKS

Resolution:

00064520

Service Address: 409 PAR PINES BLVD Bldg: Unit:1087
Account Number: 0108-2732150-001
Billing Cycle: 06/10/2015-07/10/2015

Auto Pay: $877.29
Due Date: 08/10/2015

Please enter your phone #_____ Payment Enclosed $_____

PARTRIDGE PINES MHP

JAMES HACKETT
409 PAR PINES BLVD
DAVENPORT, FL 33837-1510

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1087
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 409 PAR PINES BLVD

Account Number: 0108-2732150-001

In Service: 02/15/2005

Meter Number	Previous Read	Current Read	Usage
10255794	41200	79800	38600
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$618.59
Sewer Charge	$258.70
Current Charges	$877.29
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$877.29
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$877.29

Service From: 06/10/2015
Service To: 07/10/2015
Payment Due: 08/10/2015

<- Your bill payment will be automatically debited from your account.

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1087

Account Number: 0108-2732150-001
Tenant From Date: 02/15/2005
Tenant To Date: 07/17/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1087	JAMES HACKETT	56		2732150	89	$46.30	$50.31	$0.00	$96.61	$0.00	$0.00	$0.00	$96.61	$96.61	$0.00	03/18/2009
	1087	JAMES HACKETT	56		2732150	57	$20.70	$34.82	$0.00	$55.52	$0.00	$0.00	$0.00	$55.52	$55.52	$0.00	04/18/2009
	1087	JAMES HACKETT	56		2732150	20	$6.13	$16.91	$0.00	$23.04	$0.00	$0.00	$0.00	$23.04	$23.04	$0.00	05/18/2009
	1087	JAMES HACKETT	56		2732150	20	$6.13	$16.91	$0.00	$23.04	$0.00	$0.00	$0.00	$23.04	$23.04	$0.00	06/18/2009
	1087	JAMES HACKETT	56		2732150	18	$5.73	$15.94	$0.00	$21.67	$0.00	$0.00	$0.00	$21.67	$21.67	$0.00	07/18/2009
	1087	JAMES HACKETT	56		2732150	21	$6.33	$17.39	$0.00	$23.72	$0.00	$0.00	$0.00	$23.72	$23.72	$0.00	08/18/2009
	1087	JAMES HACKETT	56		2732150	49	$16.31	$30.95	$0.00	$47.26	$0.00	$0.00	$0.00	$47.26	$47.26	$0.00	09/18/2009
	1087	JAMES HACKETT	56		2732150	51	$17.97	$33.50	$0.00	$51.47	$0.00	$0.00	$0.00	$51.47	$51.47	$0.00	10/18/2009
	1087	JAMES HACKETT	56		2732150	87	$46.91	$51.79	$0.00	$98.70	$0.00	$0.00	$0.00	$98.70	$98.70	$0.00	11/18/2009
	1087	JAMES HACKETT	56		2732150	65	$28.45	$40.61	$0.00	$69.06	$0.00	$0.00	$0.00	$69.06	$69.06	$0.00	12/18/2009
	1087	JAMES HACKETT	56		2732150	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$45.90	$0.00	01/18/2010
	1087	JAMES HACKETT	56		2732150	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$45.90	$0.00	02/18/2010
	1087	JAMES HACKETT	56		2732150	60	$24.26	$38.07	$0.00	$62.33	$0.00	$0.00	$0.00	$62.33	$62.33	$0.00	03/18/2010
	1087	JAMES HACKETT	56		2732150	43	$14.61	$29.43	$0.00	$44.04	$0.00	$0.00	$0.00	$44.04	$44.04	$0.00	04/18/2010
	1087	JAMES HACKETT	56		2732150	16	$5.60	$15.72	$0.00	$21.32	$0.00	$0.00	$0.00	$21.32	$21.32	$0.00	05/18/2010
	1087	JAMES HACKETT	56		2732150	21	$6.65	$18.26	$0.00	$24.91	$0.00	$0.00	$0.00	$24.91	$24.91	$0.00	06/18/2010
	1087	JAMES HACKETT	56		2732150	35	$11.26	$25.37	$0.00	$36.63	$0.00	$0.00	$0.00	$36.63	$36.63	$0.00	07/18/2010
	1087	JAMES HACKETT	56		2732150	49	$17.13	$32.48	$0.00	$49.61	$0.00	$0.00	$0.00	$49.61	$49.61	$0.00	08/18/2010
	1087	JAMES HACKETT	56		2732150	46	$15.87	$30.96	$0.00	$46.83	$0.00	$0.00	$0.00	$46.83	$46.83	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1087

Account Number: 0108-2732150-001
Tenant From Date: 02/15/2005
Tenant To Date: 07/17/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1087	JAMES HACKETT	56		2732150	45	$15.45	$30.45	$0.00	$45.90	$0.00	$0.00	$0.00	$45.90	$45.90	$0.00	10/18/2010
	1087	JAMES HACKETT	56		2732150	44	$15.80	$31.47	$0.00	$47.27	$0.00	$0.00	$0.00	$47.27	$47.27	$0.00	11/18/2010
	1087	JAMES HACKETT	56		2732150	53	$19.76	$36.27	$0.00	$56.03	$0.00	$0.00	$0.00	$56.03	$56.03	$0.00	12/18/2010
	1087	JAMES HACKETT	56		2732150	38	$13.16	$28.26	$0.00	$41.42	$0.00	$0.00	$0.00	$41.42	$41.42	$0.00	01/18/2011
	1087	JAMES HACKETT	56		2732150	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	02/18/2011
	1087	JAMES HACKETT	56		2732150	36	$12.28	$27.19	$0.00	$39.47	$0.00	$0.00	$0.00	$39.47	$39.47	$0.00	03/18/2011
	1087	JAMES HACKETT	56		2732150	39	$13.60	$28.80	$0.00	$42.40	$0.00	$0.00	$0.00	$42.40	$42.40	$0.00	04/18/2011
	1087	JAMES HACKETT	56		2732150	29	$9.20	$23.46	$0.00	$32.66	$0.00	$0.00	$0.00	$32.66	$32.66	$0.00	05/18/2011
	1087	JAMES HACKETT	56		2732150	26	$8.10	$21.85	$0.00	$29.95	$0.00	$0.00	$0.00	$29.95	$29.95	$0.00	06/18/2011
	1087	JAMES HACKETT	56		2732150	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	07/18/2011
	1087	JAMES HACKETT	56		2732150	63	$28.13	$41.61	$0.00	$69.74	$0.00	$0.00	$0.00	$69.74	$69.74	$0.00	08/18/2011
	1087	JAMES HACKETT	56		2732150	43	$15.36	$30.93	$0.00	$46.29	$0.00	$0.00	$0.00	$46.29	$46.29	$0.00	09/18/2011
	1087	JAMES HACKETT	56		2732150	41	$15.20	$31.33	$0.00	$46.53	$0.00	$0.00	$0.00	$46.53	$46.53	$0.00	10/18/2011
	1087	JAMES HACKETT	56		2732150	35	$12.43	$27.97	$0.00	$40.40	$0.00	$0.00	$0.00	$40.40	$0.00	$40.40	11/18/2011
	1087	JAMES HACKETT	56		2732150	39	$14.28	$30.21	$0.00	$44.49	$0.00	$0.00	$40.40	$84.89	$125.29	($40.40)	12/18/2011
	1087	JAMES HACKETT	56		2732150	32	$11.04	$26.29	$0.00	$37.33	$0.00	$0.00	($40.40)	($3.07)	$0.00	($3.07)	01/18/2012
	1087	JAMES HACKETT	56		2732150	42	$15.66	$31.89	$0.00	$47.55	$0.00	$0.00	($3.07)	$44.48	$41.41	$3.07	02/18/2012
	1087	JAMES HACKETT	56		2732150	35	$12.43	$27.97	$0.00	$40.40	$0.00	$0.00	$3.07	$43.47	$43.47	$0.00	03/18/2012
	1087	JAMES HACKETT	56		2732150	33	$11.51	$26.85	$0.00	$38.36	$0.00	$0.00	$0.00	$38.36	$38.36	$0.00	04/18/2012
	1087	JAMES HACKETT	56		2732150	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1087

Account Number: 0108-2732150-001
Tenant From Date: 02/15/2005
Tenant To Date: 07/17/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1087	JAMES HACKETT	56		2732150	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	06/18/2012
	1087	JAMES HACKETT	56		2732150	46	$17.51	$34.13	$0.00	$51.64	$0.00	$0.00	$0.00	$51.64	$51.64	$0.00	07/18/2012
	1087	JAMES HACKETT	56		2732150	112	$77.64	$71.09	$0.00	$148.73	$0.00	$0.00	$0.00	$148.73	$148.73	$0.00	08/18/2012
	1087	JAMES HACKETT	56		2732150	25	$8.27	$22.37	$0.00	$30.64	$0.00	$0.00	$0.00	$30.64	$30.64	$0.00	09/18/2012
	1087	JAMES HACKETT	56		2732150	67	$34.90	$48.19	$0.00	$83.09	$0.00	$0.00	$0.00	$83.09	$83.09	$0.00	10/18/2012
	1087	JAMES HACKETT	56		2732150	63	$31.01	$45.83	$0.00	$76.84	$0.00	$0.00	$0.00	$76.84	$76.84	$0.00	11/18/2012
	1087	JAMES HACKETT	56		2732150	47	$18.88	$36.43	$0.00	$55.31	$0.00	$0.00	$0.00	$55.31	$55.31	$0.00	12/18/2012
	1087	JAMES HACKETT	56		2732150	53	$21.79	$39.95	$0.00	$61.74	$0.00	$0.00	$0.00	$61.74	$61.74	$0.00	01/18/2013
	1087	JAMES HACKETT	56		2732150	44	$17.42	$34.66	$0.00	$52.08	$0.00	$0.00	$0.00	$52.08	$52.08	$0.00	02/18/2013
	1087	JAMES HACKETT	56		2732150	50	$20.33	$38.19	$0.00	$58.52	$0.00	$0.00	$0.00	$58.52	$58.52	$0.00	03/18/2013
	1087	JAMES HACKETT	56		2732150	45	$17.91	$35.25	$0.00	$53.16	$0.00	$0.00	$0.00	$53.16	$53.16	$0.00	04/18/2013
	1087	JAMES HACKETT	56		2732150	27	$9.18	$24.67	$0.00	$33.85	$0.00	$0.00	$0.00	$33.85	$33.85	$0.00	05/18/2013
	1087	JAMES HACKETT	56		2732150	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	06/18/2013
	1087	JAMES HACKETT	56		2732150	74	$41.69	$52.30	$0.00	$93.99	$0.00	$0.00	$0.00	$93.99	$93.99	$0.00	07/18/2013
	1087	JAMES HACKETT	56		2732150	76	$43.64	$53.48	$0.00	$97.12	$0.00	$0.00	$0.00	$97.12	$97.12	$0.00	08/18/2013
	1087	JAMES HACKETT	56		2732150	55	$23.24	$41.13	$0.00	$64.37	$0.00	$0.00	$0.00	$64.37	$64.37	$0.00	09/18/2013
	1087	JAMES HACKETT	56		2732150	55	$24.40	$43.17	$0.00	$67.57	$0.00	$0.00	$0.00	$67.57	$67.57	$0.00	10/18/2013
	1087	JAMES HACKETT	56		2732150	48	$20.31	$38.79	$0.00	$59.10	$0.00	$0.00	$0.00	$59.10	$59.10	$0.00	11/18/2013
	1087	JAMES HACKETT	56		2732150	53	$22.86	$41.87	$0.00	$64.73	$0.00	$0.00	$0.00	$64.73	$64.73	$0.00	12/18/2013
	1087	JAMES HACKETT	56		2732150	52	$22.35	$41.25	$0.00	$63.60	$0.00	$0.00	$0.00	$63.60	$63.60	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1087

Account Number: 0108-2732150-001
Tenant From Date: 02/15/2005
Tenant To Date: 07/17/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1087	JAMES HACKETT	56		2732150	38	$15.22	$32.62	$0.00	$47.84	$0.00	$0.00	$0.00	$47.84	$47.84	$0.00	02/18/2014
	1087	JAMES HACKETT	56		2732150	67	$37.14	$50.51	$0.00	$87.65	$0.00	$0.00	$0.00	$87.65	$87.65	$0.00	03/18/2014
	1087	JAMES HACKETT	56		2732150	49	$20.82	$39.40	$0.00	$60.22	$0.00	$0.00	$0.00	$60.22	$60.22	$0.00	04/18/2014
	1087	JAMES HACKETT	56		2732150	79	$49.38	$57.91	$0.00	$107.29	$0.00	$0.00	$0.00	$107.29	$107.29	$0.00	05/18/2014
	1087	JAMES HACKETT	56		2732150	43	$17.77	$35.70	$0.00	$53.47	$0.00	$0.00	$0.00	$53.47	$53.47	$0.00	06/18/2014
	1087	JAMES HACKETT	56		2732150	80	$53.92	$57.52	$0.00	$111.44	$0.00	$0.00	$0.00	$111.44	$111.44	$0.00	07/18/2014
	1087	JAMES HACKETT	56		10255794 2732150	29 13	$14.43	$34.07	$0.00	$48.50	$0.00	$0.00	$0.00	$48.50	$48.50	$0.00	08/18/2014
	1087	JAMES HACKETT	56		10255794	48	$21.28	$37.78	$0.00	$59.06	$0.00	$0.00	$0.00	$59.06	$59.06	$0.00	09/10/2014
	1087	JAMES HACKETT	56		10255794	48	$22.39	$39.67	$0.00	$62.06	$0.00	$0.00	$0.00	$62.06	$62.06	$0.00	10/10/2014
	1087	JAMES HACKETT	56		10255794	46	$20.78	$38.38	$0.00	$59.16	$0.00	$0.00	$0.00	$59.16	$59.16	$0.00	11/10/2014
	1087	JAMES HACKETT	56		10255794	45	$20.25	$37.73	$0.00	$57.98	$0.00	$0.00	$0.00	$57.98	$57.98	$0.00	12/10/2014
	1087	JAMES HACKETT	56		10255794	41	$18.11	$35.14	$0.00	$53.25	$0.00	$0.00	$0.00	$53.25	$53.25	$0.00	01/10/2015
	1087	JAMES HACKETT	56		10255794	40	$17.57	$34.49	$0.00	$52.06	$0.00	$0.00	$0.00	$52.06	$52.06	$0.00	02/10/2015
	1087	JAMES HACKETT	56		10255794	38	$16.50	$33.19	$0.00	$49.69	$0.00	$0.00	$0.00	$49.69	$49.69	$0.00	03/10/2015
	1087	JAMES HACKETT	56		10255794	34	$14.36	$30.60	$0.00	$44.96	$0.00	$0.00	$0.00	$44.96	$44.96	$0.00	04/10/2015
	1087	JAMES HACKETT	56		10255794	43	$19.18	$36.43	$0.00	$55.61	$0.00	$0.00	$0.00	$55.61	$55.61	$0.00	05/10/2015
	1087	JAMES HACKETT	56		10255794	386	$618.59	$258.70	$0.00	$877.29	$0.00	$0.00	$0.00	$877.29	$0.00	$877.29	06/10/2015

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609-457-5173

Lisa

00064520

Service Address: 409 PAR PINES BLVD Bldg: Unit:1087
Account Number: 0108-2732150-001
Billing Cycle: 06/10/2015-07/10/2015

Auto Pay: $877.29
Due Date: 08/10/2015

Please enter your phone #_____ Payment Enclosed $_____

PARTRIDGE PINES MHP

JAMES HACKETT
409 PAR PINES BLVD
DAVENPORT, FL 33837-1510

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1087
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 409 PAR PINES BLVD

Account Number: 0108-2732150-001

In Service: 02/15/2005

Meter Number	Previous Read	Current Read	Usage
10255794	41200	79800	38600
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$618.59
Sewer Charge	$258.70
Current Charges	$877.29
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$877.29
Deposit	$0.00
Paymts Received	$0.00
Auto Pay	$877.29

<- Your bill payment will be automatically [illegible] from your account.

Sprinkler was leaking had it fixed. What are his options.

7/22

① Mail-payments.
② late fees will be attached to remainder.

Service From: 06/10/2015
Service To: 07/10/2015
Payment Due: 08/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Category Report

1/1/2014 through 7/16/2015

Date	Account	Num	Description	Memo	Category	Tag	Clr	Amount
1/28/2014	Center State Ck...	EFT	National Exem ...		409 Par Pines ...		c	-59.10
2/28/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-64.73
3/28/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-63.60
4/29/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-47.84
5/29/2014	Center State Ck...	EFT	National Exem ...		409 Par Pines ...		c	-87.65
6/30/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-60.22
7/29/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-107.29
8/12/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-53.47
9/10/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-111.44
10/10/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-48.50
11/12/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-59.06
12/10/2014	Center State Ck...	EFT	National EXEM...		409 Par Pines ...		c	-62.06
1/1/2014 - 12/31/2014								**-824.96**
1/12/2015	Center State Ck...	Auto/Debt	National Exemp...		409 Par Pines ...		c	-59.16
2/10/2015	Center State Ck...	Auto/Debt	National Exemp...		409 Par Pines ...		c	-57.98
3/10/2015	Center State Ck...	Auto/Debt	National Exem ...		409 Par Pines ...		c	-53.25
4/10/2015	Center State Ck...	Auto/Debt	National Exem ...		409 Par Pines ...		c	-52.06
5/12/2015	Center State Ck...	Auto/Debt	National Exem ...		409 Par Pines ...		c	-49.69
6/10/2015	Center State Ck...	Auto/Debt	National Exem ...		409 Par Pines ...		c	-44.96
1/1/2015 - 7/16/2015								**-317.10**

OVERALL TOTAL	**-1,142.06**
TOTAL INFLOWS	**0.00**
TOTAL OUTFLOWS	**-1,142.06**
NET TOTAL	**-1,142.06**

OK – Will Pay

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME James Jones

DATE 4·21·15

COMMUNITY PP LOT# 1079 ADDRESS 541 Par Pines Blvd

HOME PHONE _____ CELL PHONE 423-312-5644 E-MAIL _____

COMPLAINT:

Resident stating water bill is high. Water usage doubled for March.

Internal Use Only:

Water Meter # 10254669 Checked: ✓

Reading: 002214 Checked: ✓

Test Done: 4-21-15

Date: 4-21-15 RT

Findings: FOUND NO LEAKS IN MAIN LINE OR IRRIGATION, RAN 2gl TEST AND METER READ OK

Resolution: sent e-mail 4/22/15. High water bill due to outstanding balances. Informed Mr. Jones of issue. Called back on 5/22/15 arguing about $30 credit. Lisa in Accounting explained the same thing I explained. Needs to contact NES if anymore issues

00064513

Service Address: 541 PAR PINES BLVD Bldg: Unit:1079
Account Number: 0108-02043179-000
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $92.53
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____
PARTRIDGE PINES MHP

JAMES JONES
588 KENSINGTON DR
MORRISTOWN, TN 37814-2192

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1079
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 541 PAR PINES BLVD

Account Number: 0108-02043179-000

In Service: 11/01/2002

Meter Number	Previous Read	Current Read	Usage
10254669	15100	20800	5700
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$32.02
Sewer Charge	$45.51
Current Charges	$77.53
Previous Charges	$15.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$92.53
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$92.53

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

National Exemption Service

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	6	$3.33	$10.13	$0.00	$13.46	$0.00	$0.00	$0.00	$13.46	$13.46	$0.00	03/18/2009
	1079	JAMES JONES	48		02043179	8	$3.73	$11.10	$0.00	$14.83	$0.00	$0.00	$0.00	$14.83	$14.83	$0.00	04/18/2009
	1079	JAMES JONES	48		02043179	13	$4.73	$13.52	$0.00	$18.25	$0.00	$0.00	$0.00	$18.25	$18.25	$0.00	05/18/2009
	1079	JAMES JONES	48		02043179	6	$3.33	$10.13	$0.00	$13.46	$0.00	$0.00	$0.00	$13.46	$13.46	$0.00	06/18/2009
	1079	JAMES JONES	48		02043179	8	$3.73	$11.10	$0.00	$14.83	$0.00	$0.00	$0.00	$14.83	$14.83	$0.00	07/18/2009
	1079	JAMES JONES	48		02043179	7	$3.53	$10.62	$0.00	$14.15	$0.00	$0.00	$0.00	$14.15	$14.15	$0.00	08/18/2009
	1079	JAMES JONES	48		02043179	8	$3.73	$11.10	$0.00	$14.83	$0.00	$0.00	$0.00	$14.83	$14.83	$0.00	09/18/2009
	1079	JAMES JONES	48		02043179	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	10/18/2009
	1079	JAMES JONES	48		02043179	31	$9.59	$23.34	$0.00	$32.93	$0.00	$0.00	$0.00	$32.93	$32.93	$0.00	11/18/2009
	1079	JAMES JONES	48		02043179	20	$6.44	$17.75	$0.00	$24.19	$0.00	$0.00	$0.00	$24.19	$24.19	$0.00	12/18/2009
	1079	JAMES JONES	48		02043179	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	01/18/2010
	1079	JAMES JONES	48		02043179	31	$9.59	$23.34	$0.00	$32.93	$0.00	$0.00	$0.00	$32.93	$32.93	$0.00	02/18/2010
	1079	JAMES JONES	48		02043179	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	03/18/2010
	1079	JAMES JONES	48		02043179	11	$4.55	$13.18	$0.00	$17.73	$0.00	$0.00	$0.00	$17.73	$17.73	$0.00	04/18/2010
	1079	JAMES JONES	48		02043179	12	$4.76	$13.69	$0.00	$18.45	$0.00	$0.00	$0.00	$18.45	$18.45	$0.00	05/18/2010
	1079	JAMES JONES	48		02043179	14	$5.18	$14.70	$0.00	$19.88	$0.00	$0.00	$0.00	$19.88	$19.88	$0.00	06/18/2010
	1079	JAMES JONES	48		02043179	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	07/18/2010
	1079	JAMES JONES	48		02043179	14	$5.18	$14.70	$0.00	$19.88	$0.00	$0.00	$0.00	$19.88	$19.88	$0.00	08/18/2010
	1079	JAMES JONES	48		02043179	18	$6.02	$16.73	$0.00	$22.75	$0.00	$0.00	$0.00	$22.75	$22.75	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	15	$5.39	$15.21	$0.00	$20.60	$0.00	$0.00	$0.00	$20.60	$20.60	$0.00	10/18/2010
	1079	JAMES JONES	48		02043179	23	$7.43	$20.25	$0.00	$27.68	$0.00	$0.00	$0.00	$27.68	$27.68	$0.00	11/18/2010
	1079	JAMES JONES	48		02043179	30	$9.64	$23.99	$0.00	$33.63	$0.00	$0.00	$0.00	$33.63	$33.63	$0.00	12/18/2010
	1079	JAMES JONES	48		02043179	26	$8.10	$21.85	$0.00	$29.95	$0.00	$0.00	$0.00	$29.95	$29.95	$0.00	01/18/2011
	1079	JAMES JONES	48		02043179	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	02/18/2011
	1079	JAMES JONES	48		02043179	23	$7.43	$20.25	$0.00	$27.68	$0.00	$0.00	$0.00	$27.68	$27.68	$0.00	03/18/2011
	1079	JAMES JONES	48		02043179	12	$5.00	$14.38	$0.00	$19.38	$0.00	$0.00	$0.00	$19.38	$19.38	$0.00	04/18/2011
	1079	JAMES JONES	48		02043179	12	$5.00	$14.38	$0.00	$19.38	$0.00	$0.00	$0.00	$19.38	$19.38	$0.00	05/18/2011
	1079	JAMES JONES	48		02043179	13	$5.22	$14.91	$0.00	$20.13	$0.00	$0.00	$0.00	$20.13	$20.13	$0.00	06/18/2011
	1079	JAMES JONES	48		02043179	10	$4.56	$13.31	$0.00	$17.87	$0.00	$0.00	$0.00	$17.87	$17.87	$0.00	07/18/2011
	1079	JAMES JONES	48		02043179	16	$5.89	$16.51	$0.00	$22.40	$0.00	$0.00	$0.00	$22.40	$22.40	$0.00	08/18/2011
	1079	JAMES JONES	48		02043179	12	$5.00	$14.38	$0.00	$19.38	$0.00	$0.00	$0.00	$19.38	$19.38	$0.00	09/18/2011
	1079	JAMES JONES	48		02043179	25	$8.27	$22.37	$0.00	$30.64	$0.00	$0.00	$0.00	$30.64	$30.64	$0.00	10/18/2011
	1079	JAMES JONES	48		02043179	12	$5.25	$15.09	$0.00	$20.34	$0.00	$0.00	$0.00	$20.34	$20.34	$0.00	11/18/2011
	1079	JAMES JONES	48		02043179	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	12/18/2011
	1079	JAMES JONES	48		02043179	21	$7.34	$20.13	$0.00	$27.47	$0.00	$0.00	$0.00	$27.47	$27.47	$0.00	01/18/2012
	1079	JAMES JONES	48		02043179	20	$7.11	$19.57	$0.00	$26.68	$0.00	$0.00	$0.00	$26.68	$26.68	$0.00	02/18/2012
	1079	JAMES JONES	48		02043179	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	03/18/2012
	1079	JAMES JONES	48		02043179	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	04/18/2012
	1079	JAMES JONES	48		02043179	23	$7.81	$21.25	$0.00	$29.06	$0.00	$0.00	$0.00	$29.06	$29.06	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	19	$6.88	$19.01	$0.00	$25.89	$0.00	$0.00	$0.00	$25.89	$25.89	$0.00	06/18/2012
	1079	JAMES JONES	48		02043179	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	07/18/2012
	1079	JAMES JONES	48		02043179	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	08/18/2012
	1079	JAMES JONES	48		02043179	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	09/18/2012
	1079	JAMES JONES	48		02043179	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	10/18/2012
	1079	JAMES JONES	48		02043179	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	11/18/2012
	1079	JAMES JONES	48		02043179	31	$11.12	$27.02	$0.00	$38.14	$0.00	$0.00	$0.00	$38.14	$38.14	$0.00	12/18/2012
	1079	JAMES JONES	48		02043179	40	$15.48	$32.31	$0.00	$47.79	$0.00	$0.00	$0.00	$47.79	$47.79	$0.00	01/18/2013
	1079	JAMES JONES	48		02043179	26	$8.93	$24.08	$0.00	$33.01	$0.00	$0.00	$0.00	$33.01	$33.01	$0.00	02/18/2013
	1079	JAMES JONES	48		02043179	28	$9.66	$25.25	$0.00	$34.91	$0.00	$0.00	$0.00	$34.91	$34.91	$0.00	03/18/2013
	1079	JAMES JONES	48		02043179	14	$6.01	$17.02	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	04/18/2013
	1079	JAMES JONES	48		02043179	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	$0.00	$27.19	$27.19	$0.00	05/18/2013
	1079	JAMES JONES	48		02043179	29	$10.15	$25.84	$0.00	$35.99	$0.00	$0.00	$0.00	$35.99	$35.99	$0.00	06/18/2013
	1079	JAMES JONES	48		02043179	53	$21.79	$39.95	$0.00	$61.74	$0.00	$0.00	$0.00	$61.74	$61.74	$0.00	07/18/2013
	1079	JAMES JONES	48		02043179	54	$22.27	$40.54	$0.00	$62.81	$0.00	$0.00	$0.00	$62.81	$62.81	$0.00	08/18/2013
	1079	JAMES JONES	48		02043179	61	$29.07	$44.66	$0.00	$73.73	$0.00	$0.00	$0.00	$73.73	$73.73	$0.00	09/18/2013
	1079	JAMES JONES	48		02043179	31	$11.67	$28.36	$0.00	$40.03	$0.00	$0.00	$0.00	$40.03	$40.03	$0.00	10/18/2013
	1079	JAMES JONES	48		02043179	35	$13.69	$30.77	$0.00	$44.46	$0.00	$0.00	$0.00	$44.46	$44.46	$0.00	11/18/2013
	1079	JAMES JONES	48		02043179	31	$11.66	$28.30	$0.00	$39.96	$0.00	$0.00	$0.00	$39.96	$39.96	$0.00	12/18/2013
	1079	JAMES JONES	48		02043179	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	02/18/2014
	1079	JAMES JONES	48		02043179	38	$15.22	$32.62	$0.00	$47.84	$0.00	$0.00	$0.00	$47.84	$47.84	$0.00	03/18/2014
	1079	JAMES JONES	48		02043179	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	04/18/2014
	1079	JAMES JONES	48		02043179	34	$13.19	$30.15	$0.00	$43.34	$0.00	$0.00	$0.00	$43.34	$43.34	$0.00	05/18/2014
	1079	JAMES JONES	48		02043179	35	$13.69	$30.77	$0.00	$44.46	$0.00	$0.00	$0.00	$44.46	$44.46	$0.00	06/18/2014
	1079	JAMES JONES	48		02043179	32	$12.63	$27.90	$0.00	$40.53	$0.00	$0.00	$0.00	$40.53	$0.00	$40.53	07/18/2014
	1079	JAMES JONES	48		02043179 10254669	8 12	$7.53	$20.50	$0.00	$28.03	$0.00	$0.00	$40.53	$68.56	$68.56	$0.00	08/18/2014
	1079	JAMES JONES	48		10254669	33	$13.14	$28.52	$0.00	$41.66	$0.00	$0.00	$0.00	$41.66	$41.66	$0.00	09/10/2014
	1079	JAMES JONES	48		10254669	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$0.00	$33.13	$33.13	$0.00	10/10/2014
	1079	JAMES JONES	48		10254669	25	$9.55	$24.77	$0.00	$34.32	$0.00	$15.00	$0.00	$49.32	$0.00	$49.32	11/10/2014
	1079	JAMES JONES	48		10254669	22	$8.47	$22.83	$0.00	$31.30	$0.00	$30.00	$34.32	$95.62	$31.30	$64.32	12/10/2014
	1079	JAMES JONES	48		10254669	16	$6.85	$18.94	$-15.00	$10.79	$0.00	$30.00	$49.32	$90.11	$60.11	$30.00	01/10/2015
	1079	JAMES JONES	48		10254669	19	$7.66	$20.88	$-15.00	$13.54	$0.00	$15.00	$15.00	$43.54	$28.54	$15.00	02/10/2015
	1079	JAMES JONES	48		10254669	57	$32.02	$45.51	$0.00	$77.53	$0.00	$0.00	$15.00	$92.53	$0.00	$92.53	03/10/2015

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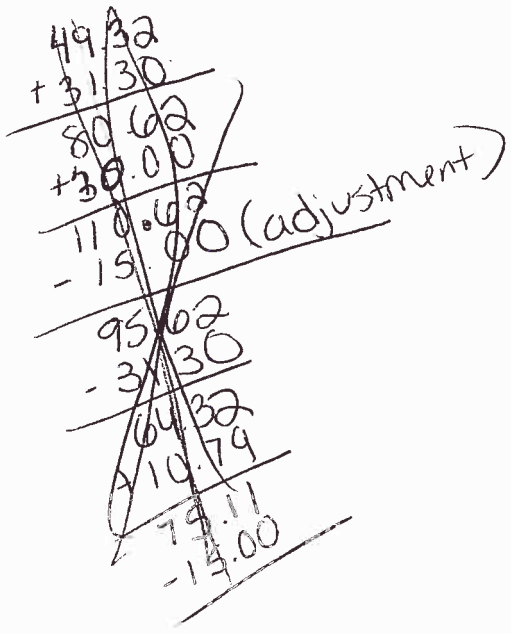

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 05/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	6	$3.33	$10.13	$0.00	$13.46	$0.00	$0.00	$0.00	$13.46	$13.46	$0.00	03/18/2009
	1079	JAMES JONES	48		02043179	8	$3.73	$11.10	$0.00	$14.83	$0.00	$0.00	$0.00	$14.83	$14.83	$0.00	04/18/2009
	1079	JAMES JONES	48		02043179	13	$4.73	$13.52	$0.00	$18.25	$0.00	$0.00	$0.00	$18.25	$18.25	$0.00	05/18/2009
	1079	JAMES JONES	48		02043179	6	$3.33	$10.13	$0.00	$13.46	$0.00	$0.00	$0.00	$13.46	$13.46	$0.00	06/18/2009
	1079	JAMES JONES	48		02043179	8	$3.73	$11.10	$0.00	$14.83	$0.00	$0.00	$0.00	$14.83	$14.83	$0.00	07/18/2009
	1079	JAMES JONES	48		02043179	7	$3.53	$10.62	$0.00	$14.15	$0.00	$0.00	$0.00	$14.15	$14.15	$0.00	08/18/2009
	1079	JAMES JONES	48		02043179	8	$3.73	$11.10	$0.00	$14.83	$0.00	$0.00	$0.00	$14.83	$14.83	$0.00	09/18/2009
	1079	JAMES JONES	48		02043179	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	10/18/2009
	1079	JAMES JONES	48		02043179	31	$9.59	$23.34	$0.00	$32.93	$0.00	$0.00	$0.00	$32.93	$32.93	$0.00	11/18/2009
	1079	JAMES JONES	48		02043179	20	$6.44	$17.75	$0.00	$24.19	$0.00	$0.00	$0.00	$24.19	$24.19	$0.00	12/18/2009
	1079	JAMES JONES	48		02043179	23	$7.07	$19.27	$0.00	$26.34	$0.00	$0.00	$0.00	$26.34	$26.34	$0.00	01/18/2010
	1079	JAMES JONES	48		02043179	31	$9.59	$23.34	$0.00	$32.93	$0.00	$0.00	$0.00	$32.93	$32.93	$0.00	02/18/2010
	1079	JAMES JONES	48		02043179	28	$8.33	$21.81	$0.00	$30.14	$0.00	$0.00	$0.00	$30.14	$30.14	$0.00	03/18/2010
	1079	JAMES JONES	48		02043179	11	$4.55	$13.18	$0.00	$17.73	$0.00	$0.00	$0.00	$17.73	$17.73	$0.00	04/18/2010
	1079	JAMES JONES	48		02043179	12	$4.76	$13.69	$0.00	$18.45	$0.00	$0.00	$0.00	$18.45	$18.45	$0.00	05/18/2010
	1079	JAMES JONES	48		02043179	14	$5.18	$14.70	$0.00	$19.88	$0.00	$0.00	$0.00	$19.88	$19.88	$0.00	06/18/2010
	1079	JAMES JONES	48		02043179	13	$4.97	$14.19	$0.00	$19.16	$0.00	$0.00	$0.00	$19.16	$19.16	$0.00	07/18/2010
	1079	JAMES JONES	48		02043179	14	$5.18	$14.70	$0.00	$19.88	$0.00	$0.00	$0.00	$19.88	$19.88	$0.00	08/18/2010
	1079	JAMES JONES	48		02043179	18	$6.02	$16.73	$0.00	$22.75	$0.00	$0.00	$0.00	$22.75	$22.75	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 05/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	15	$5.39	$15.21	$0.00	$20.60	$0.00	$0.00	$0.00	$20.60	$20.60	$0.00	10/18/2010
	1079	JAMES JONES	48		02043179	23	$7.43	$20.25	$0.00	$27.68	$0.00	$0.00	$0.00	$27.68	$27.68	$0.00	11/18/2010
	1079	JAMES JONES	48		02043179	30	$9.64	$23.99	$0.00	$33.63	$0.00	$0.00	$0.00	$33.63	$33.63	$0.00	12/18/2010
	1079	JAMES JONES	48		02043179	26	$8.10	$21.85	$0.00	$29.95	$0.00	$0.00	$0.00	$29.95	$29.95	$0.00	01/18/2011
	1079	JAMES JONES	48		02043179	37	$12.72	$27.73	$0.00	$40.45	$0.00	$0.00	$0.00	$40.45	$40.45	$0.00	02/18/2011
	1079	JAMES JONES	48		02043179	23	$7.43	$20.25	$0.00	$27.68	$0.00	$0.00	$0.00	$27.68	$27.68	$0.00	03/18/2011
	1079	JAMES JONES	48		02043179	12	$5.00	$14.38	$0.00	$19.38	$0.00	$0.00	$0.00	$19.38	$19.38	$0.00	04/18/2011
	1079	JAMES JONES	48		02043179	12	$5.00	$14.38	$0.00	$19.38	$0.00	$0.00	$0.00	$19.38	$19.38	$0.00	05/18/2011
	1079	JAMES JONES	48		02043179	13	$5.22	$14.91	$0.00	$20.13	$0.00	$0.00	$0.00	$20.13	$20.13	$0.00	06/18/2011
	1079	JAMES JONES	48		02043179	10	$4.56	$13.31	$0.00	$17.87	$0.00	$0.00	$0.00	$17.87	$17.87	$0.00	07/18/2011
	1079	JAMES JONES	48		02043179	16	$5.89	$16.51	$0.00	$22.40	$0.00	$0.00	$0.00	$22.40	$22.40	$0.00	08/18/2011
	1079	JAMES JONES	48		02043179	12	$5.00	$14.38	$0.00	$19.38	$0.00	$0.00	$0.00	$19.38	$19.38	$0.00	09/18/2011
	1079	JAMES JONES	48		02043179	25	$8.27	$22.37	$0.00	$30.64	$0.00	$0.00	$0.00	$30.64	$30.64	$0.00	10/18/2011
	1079	JAMES JONES	48		02043179	12	$5.25	$15.09	$0.00	$20.34	$0.00	$0.00	$0.00	$20.34	$20.34	$0.00	11/18/2011
	1079	JAMES JONES	48		02043179	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	12/18/2011
	1079	JAMES JONES	48		02043179	21	$7.34	$20.13	$0.00	$27.47	$0.00	$0.00	$0.00	$27.47	$27.47	$0.00	01/18/2012
	1079	JAMES JONES	48		02043179	20	$7.11	$19.57	$0.00	$26.68	$0.00	$0.00	$0.00	$26.68	$26.68	$0.00	02/18/2012
	1079	JAMES JONES	48		02043179	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	03/18/2012
	1079	JAMES JONES	48		02043179	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	04/18/2012
	1079	JAMES JONES	48		02043179	23	$7.81	$21.25	$0.00	$29.06	$0.00	$0.00	$0.00	$29.06	$29.06	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 05/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	19	$6.88	$19.01	$0.00	$25.89	$0.00	$0.00	$0.00	$25.89	$25.89	$0.00	06/18/2012
	1079	JAMES JONES	48		02043179	16	$6.18	$17.33	$0.00	$23.51	$0.00	$0.00	$0.00	$23.51	$23.51	$0.00	07/18/2012
	1079	JAMES JONES	48		02043179	13	$5.49	$15.65	$0.00	$21.14	$0.00	$0.00	$0.00	$21.14	$21.14	$0.00	08/18/2012
	1079	JAMES JONES	48		02043179	14	$5.72	$16.21	$0.00	$21.93	$0.00	$0.00	$0.00	$21.93	$21.93	$0.00	09/18/2012
	1079	JAMES JONES	48		02043179	15	$6.25	$17.61	$0.00	$23.86	$0.00	$0.00	$0.00	$23.86	$23.86	$0.00	10/18/2012
	1079	JAMES JONES	48		02043179	36	$13.54	$29.96	$0.00	$43.50	$0.00	$0.00	$0.00	$43.50	$43.50	$0.00	11/18/2012
	1079	JAMES JONES	48		02043179	31	$11.12	$27.02	$0.00	$38.14	$0.00	$0.00	$0.00	$38.14	$38.14	$0.00	12/18/2012
	1079	JAMES JONES	48		02043179	40	$15.48	$32.31	$0.00	$47.79	$0.00	$0.00	$0.00	$47.79	$47.79	$0.00	01/18/2013
	1079	JAMES JONES	48		02043179	26	$8.93	$24.08	$0.00	$33.01	$0.00	$0.00	$0.00	$33.01	$33.01	$0.00	02/18/2013
	1079	JAMES JONES	48		02043179	28	$9.66	$25.25	$0.00	$34.91	$0.00	$0.00	$0.00	$34.91	$34.91	$0.00	03/18/2013
	1079	JAMES JONES	48		02043179	14	$6.01	$17.02	$0.00	$23.03	$0.00	$0.00	$0.00	$23.03	$23.03	$0.00	04/18/2013
	1079	JAMES JONES	48		02043179	19	$7.23	$19.96	$0.00	$27.19	$0.00	$0.00	$0.00	$27.19	$27.19	$0.00	05/18/2013
	1079	JAMES JONES	48		02043179	29	$10.15	$25.84	$0.00	$35.99	$0.00	$0.00	$0.00	$35.99	$35.99	$0.00	06/18/2013
	1079	JAMES JONES	48		02043179	53	$21.79	$39.95	$0.00	$61.74	$0.00	$0.00	$0.00	$61.74	$61.74	$0.00	07/18/2013
	1079	JAMES JONES	48		02043179	54	$22.27	$40.54	$0.00	$62.81	$0.00	$0.00	$0.00	$62.81	$62.81	$0.00	08/18/2013
	1079	JAMES JONES	48		02043179	61	$29.07	$44.66	$0.00	$73.73	$0.00	$0.00	$0.00	$73.73	$73.73	$0.00	09/18/2013
	1079	JAMES JONES	48		02043179	31	$11.67	$28.36	$0.00	$40.03	$0.00	$0.00	$0.00	$40.03	$40.03	$0.00	10/18/2013
	1079	JAMES JONES	48		02043179	35	$13.69	$30.77	$0.00	$44.46	$0.00	$0.00	$0.00	$44.46	$44.46	$0.00	11/18/2013
	1079	JAMES JONES	48		02043179	31	$11.66	$28.30	$0.00	$39.96	$0.00	$0.00	$0.00	$39.96	$39.96	$0.00	12/18/2013
	1079	JAMES JONES	48		02043179	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	01/18/2014

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1079

Account Number: 0108-02043179-000
Tenant From Date: 11/01/2002
Tenant To Date: 05/22/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1079	JAMES JONES	48		02043179	26	$9.37	$25.21	$0.00	$34.58	$0.00	$0.00	$0.00	$34.58	$34.58	$0.00	02/18/2014
	1079	JAMES JONES	48		02043179	38	$15.22	$32.62	$0.00	$47.84	$0.00	$0.00	$0.00	$47.84	$47.84	$0.00	03/18/2014
	1079	JAMES JONES	48		02043179	8	$4.76	$14.11	$0.00	$18.87	$0.00	$0.00	$0.00	$18.87	$18.87	$0.00	04/18/2014
	1079	JAMES JONES	48		02043179	34	$13.19	$30.15	$0.00	$43.34	$0.00	$0.00	$0.00	$43.34	$43.34	$0.00	05/18/2014
	1079	JAMES JONES	48		02043179	35	$13.69	$30.77	$0.00	$44.46	$0.00	$0.00	$0.00	$44.46	$44.46	$0.00	06/18/2014
	1079	JAMES JONES	48		02043179	32	$12.63	$27.90	$0.00	$40.53	$0.00	$0.00	$0.00	$40.53	$0.00	$40.53	07/18/2014
	1079	JAMES JONES	48		02043179 10254669	8 12	$7.53	$20.50	$0.00	$28.03	$0.00	$0.00	$40.53	$68.56	$68.56	$0.00	08/18/2014
	1079	JAMES JONES	48		10254669	33	$13.14	$28.52	$0.00	$41.66	$0.00	$0.00	$0.00	$41.66	$41.66	$0.00	09/10/2014
	1079	JAMES JONES	48		10254669	24	$9.01	$24.12	$0.00	$33.13	$0.00	$0.00	$0.00	$33.13	$33.13	$0.00	10/10/2014
	1079	JAMES JONES	48		10254669	25	$9.55	$24.77	$0.00	$34.32	$0.00	$15.00	$0.00	$49.32	$0.00	$49.32	11/10/2014
	1079	JAMES JONES	48		10254669	22	$8.47	$22.83	$0.00	$31.30	$0.00	$30.00	$34.32	$95.62	$31.30	$64.32	12/10/2014
	1079	JAMES JONES	48		10254669	16	$6.85	$18.94	$-15.00	$10.79	$0.00	$30.00	$49.32	$90.11	$60.11	$30.00	01/10/2015
	1079	JAMES JONES	48		10254669	19	$7.66	$20.88	$-15.00	$13.54	$0.00	$30.00	$15.00	$58.54	$28.54	$30.00	02/10/2015
	1079	JAMES JONES	48		10254669	57	$32.02	$45.51	$0.00	$77.53	$0.00	$15.00	$15.00	$107.53	$77.53	$30.00	03/10/2015
	1079	JAMES JONES	48		10254669	23	$8.74	$23.47	$0.00	$32.21	$0.00	$30.00	$30.00	$62.21	$0.00	$62.21	04/10/2015

15.00
15.00
30.00

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Page: 4 of 4

62.21 is due 6/10/15

00064513

Service Address: 541 PAR PINES BLVD Bldg: Unit:1079
Account Number: 0108-02043179-000
Billing Cycle: 04/10/2015-05/10/2015

Payment Due: $62.21
Due Date: 06/10/2015

Please enter your phone #_____ Payment Enclosed $_____

PARTRIDGE PINES MHP

JAMES JONES
588 KENSINGTON DR
MORRISTOWN, TN 37814-2192

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1079
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 541 PAR PINES BLVD

Account Number: 0108-02043179-000

In Service: 11/01/2002

Meter Number	Previous Read	Current Read	Usage
10254669	20800	23100	2300
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$8.74
Sewer Charge	$23.47
Current Charges	$32.21
Previous Charges	$30.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$62.21
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$62.21

Service From: 04/10/2015
Service To: 05/10/2015
Payment Due: 06/10/2015

P A S T D U E N O T I C E

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

W/O

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME W.D. Gordon

DATE 4-21-15

COMMUNITY PP LOT# 1013 ADDRESS 235 Par Pines Blvd

HOME PHONE 863-420-1231 CELL PHONE 870-238-8628 E-MAIL _____

COMPLAINT:

Meter reading doubles each month

Internal Use Only:

Water Meter # 10252660 Checked: ✓

Reading: 003957° Checked: ✓

Test Done: 4-21-15

Date: 4-21-15 RT

Findings: RAN 2gl TEST THREE TIMES. METER OK. IRRIGATION TURNED OFF FOUND NO LEAKS.

Resolution: Sent email 4/23/15 - NES came out 5/7/15 - did meter test and meter passed

00064447

Service Address: 235 PAR PINES BLVD Bldg: Unit:1013
Account Number: 0108-2183599-000
Billing Cycle: 03/10/2015-04/10/2015

Payment Due: $74.09
Due Date: 05/10/2015

Please enter your phone #_____ Payment Enclosed $_____
PARTRIDGE PINES MHP

W.D. GORDON
235 Par Pines Blvd
Davenport, FL 33837-1504

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:1013
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

PARTRIDGE PINES MHP
Service Address: 235 PAR PINES BLVD

Account Number: 0108-2183599-000

In Service: 01/15/1998

Meter Number	Previous Read	Current Read	Usage
10252660	32400	37900	5500
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$29.88
Sewer Charge	$44.21
Current Charges	$74.09
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$74.09
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$74.09

Service From: 03/10/2015
Service To: 04/10/2015
Payment Due: 05/10/2015

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

National Exemption Service

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	03/18/2009
	1013	W.D. GORDON	80		2183599	4	$2.93	$9.17	$0.00	$12.10	$0.00	$0.00	$0.00	$12.10	$12.10	$0.00	04/18/2009
	1013	W.D. GORDON	80		2183599	4	$2.93	$9.17	$0.00	$12.10	$0.00	$0.00	$0.00	$12.10	$12.10	$0.00	05/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	06/18/2009
	1013	W.D. GORDON	80		2183599	4	$2.93	$9.17	$0.00	$12.10	$0.00	$0.00	$0.00	$12.10	$12.10	$0.00	07/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	08/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.13	$9.65	$0.00	$12.78	$0.00	$0.00	$0.00	$12.78	$12.78	$0.00	09/18/2009
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	10/18/2009
	1013	W.D. GORDON	80		2183599	5	$3.29	$10.13	$0.00	$13.42	$0.00	$0.00	$0.00	$13.42	$13.42	$0.00	11/18/2009
	1013	W.D. GORDON	80		2183599	2	$2.66	$8.61	$0.00	$11.27	$0.00	$0.00	$0.00	$11.27	$11.27	$0.00	12/18/2009
	1013	W.D. GORDON	80		2183599	0	$2.24	$7.59	$0.00	$9.83	$0.00	$0.00	$0.00	$9.83	$9.83	$0.00	01/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	02/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	03/18/2010
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	04/18/2010
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	05/18/2010
	1013	W.D. GORDON	80		2183599	5	$3.29	$10.13	$0.00	$13.42	$0.00	$0.00	$0.00	$13.42	$13.42	$0.00	06/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	07/18/2010
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	08/18/2010
	1013	W.D. GORDON	80		2183599	3	$2.87	$9.11	$0.00	$11.98	$0.00	$0.00	$0.00	$11.98	$11.98	$0.00	09/18/2010

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	4	$3.08	$9.62	$0.00	$12.70	$0.00	$0.00	$0.00	$12.70	$12.70	$0.00	10/18/2010
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$0.00	$11.83	11/18/2010
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$11.83	$23.66	$0.00	$23.66	12/18/2010
	1013	W.D. GORDON	80		2183599	1	$2.57	$8.50	$0.00	$11.07	$0.00	$0.00	$23.66	$34.73	$34.73	$0.00	01/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	02/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	03/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	04/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	05/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	06/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	07/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.01	$9.57	$0.00	$12.58	$0.00	$0.00	$0.00	$12.58	$12.58	$0.00	08/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.79	$9.04	$0.00	$11.83	$0.00	$0.00	$0.00	$11.83	$11.83	$0.00	09/18/2011
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	10/18/2011
	1013	W.D. GORDON	80		2183599	2	$2.93	$9.49	$0.00	$12.42	$0.00	$0.00	$0.00	$12.42	$12.42	$0.00	11/18/2011
	1013	W.D. GORDON	80		2183599	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	$0.00	$13.22	$13.22	$0.00	12/18/2011
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	01/18/2012
	1013	W.D. GORDON	80		2183599	2	$2.93	$9.49	$0.00	$12.42	$0.00	$0.00	$0.00	$12.42	$12.42	$0.00	02/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.63	$11.17	$0.00	$14.80	$0.00	$0.00	$0.00	$14.80	$14.80	$0.00	03/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.63	$11.17	$0.00	$14.80	$0.00	$0.00	$0.00	$14.80	$14.80	$0.00	04/18/2012
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	05/18/2012

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PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	5	$3.63	$11.17	$0.00	$14.80	$0.00	$0.00	$0.00	$14.80	$14.80	$0.00	06/18/2012
	1013	W.D. GORDON	80		2183599	6	$3.86	$11.73	$0.00	$15.59	$0.00	$0.00	$0.00	$15.59	$15.59	$0.00	07/18/2012
	1013	W.D. GORDON	80		2183599	4	$3.40	$10.61	$0.00	$14.01	$0.00	$0.00	$0.00	$14.01	$14.01	$0.00	08/18/2012
	1013	W.D. GORDON	80		2183599	3	$3.17	$10.05	$0.00	$13.22	$0.00	$0.00	$0.00	$13.22	$13.22	$0.00	09/18/2012
	1013	W.D. GORDON	80		2183599	7	$4.30	$12.91	$0.00	$17.21	$0.00	$0.00	$0.00	$17.21	$17.21	$0.00	10/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	11/18/2012
	1013	W.D. GORDON	80		2183599	4	$3.57	$11.14	$0.00	$14.71	$0.00	$0.00	$0.00	$14.71	$14.71	$0.00	12/18/2012
	1013	W.D. GORDON	80		2183599	5	$3.81	$11.73	$0.00	$15.54	$0.00	$0.00	$0.00	$15.54	$15.54	$0.00	01/18/2013
	1013	W.D. GORDON	80		2183599	2	$3.08	$9.97	$0.00	$13.05	$0.00	$0.00	$0.00	$13.05	$13.05	$0.00	02/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	03/18/2013
	1013	W.D. GORDON	80		2183599	2	$3.08	$9.97	$0.00	$13.05	$0.00	$0.00	$0.00	$13.05	$13.05	$0.00	04/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	05/18/2013
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	06/18/2013
	1013	**W.D. GORDON**	**80**		**2183599**	**3**	**$3.32**	**$10.55**	**$0.00**	**$13.87**	**$0.00**	**$0.00**	**$0.00**	**$13.87**	**$13.87**	**$0.00**	**07/18/2013**
	1013	W.D. GORDON	80		2183599	3	$3.32	$10.55	$0.00	$13.87	$0.00	$0.00	$0.00	$13.87	$13.87	$0.00	08/18/2013
	1013	W.D. GORDON	80		2183599	4	$3.57	$11.14	$0.00	$14.71	$0.00	$0.00	$0.00	$14.71	$14.71	$0.00	09/18/2013
	1013	W.D. GORDON	80		2183599	2	$3.23	$10.46	$0.00	$13.69	$0.00	$0.00	$0.00	$13.69	$13.69	$0.00	10/18/2013
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	11/18/2013
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	12/18/2013
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	01/18/2014

Printed: 04/21/2015 08:22:17

PARTRIDGE PINES MHP
National Exemption Service

Accounting History
Building Unit 1013

Account Number: 0108-2183599-000
Tenant From Date: 01/15/1998
Tenant To Date: 04/21/2015

Bld	Unit	Resident (s)	Resident Id	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due	Service Month
	1013	W.D. GORDON	80		2183599	1	$2.97	$9.79	$0.00	$12.76	$0.00	$0.00	$0.00	$12.76	$12.76	$0.00	02/18/2014
	1013	W.D. GORDON	80		2183599	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$13.62	$0.00	03/18/2014
	1013	W.D. GORDON	80		2183599	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$0.00	$13.62	$0.00	$13.62	04/18/2014
	1013	W.D. GORDON	80		2183599	2	$3.22	$10.40	$0.00	$13.62	$0.00	$0.00	$13.62	$27.24	$27.24	$0.00	05/18/2014
	1013	W.D. GORDON	80		2183599	0	$2.71	$9.17	$0.00	$11.88	$0.00	$0.00	$0.00	$11.88	$11.88	$0.00	06/18/2014
	1013	W.D. GORDON	80		2183599	0	$2.41	$8.16	$0.00	$10.57	$0.00	$0.00	$0.00	$10.57	$10.57	$0.00	07/18/2014
	1013	W.D. GORDON	80		10252660 2183599	62 5	$36.84	$49.50	$0.00	$86.34	$0.00	$0.00	$0.00	$86.34	$86.34	$0.00	08/18/2014
	1013	W.D. GORDON	80		10252660	125	$122.80	$85.29	$0.00	$208.09	$0.00	$0.00	$0.00	$208.09	$208.09	$0.00	09/10/2014
	1013	W.D. GORDON	80		10252660	53	$27.74	$42.91	$0.00	$70.65	$0.00	$0.00	$0.00	$70.65	$70.65	$0.00	10/10/2014
	1013	W.D. GORDON	80		10252660	32	$13.29	$29.31	$0.00	$42.60	$0.00	$0.00	$0.00	$42.60	$42.60	$0.00	11/10/2014
	1013	W.D. GORDON	80		10252660	14	$6.31	$17.64	$0.00	$23.95	$0.00	$0.00	$0.00	$23.95	$23.95	$0.00	12/10/2014
	1013	W.D. GORDON	80		10252660	19	$7.66	$20.88	$0.00	$28.54	$0.00	$0.00	$0.00	$28.54	$28.54	$0.00	01/10/2015
	1013	W.D. GORDON	80		10252660	19	$7.66	$20.88	$0.00	$28.54	$0.00	$0.00	$0.00	$28.54	$28.54	$0.00	02/10/2015
	1013	W.D. GORDON	80		10252660	55	$29.88	$44.21	$0.00	$74.09	$0.00	$0.00	$0.00	$74.09	$0.00	$74.09	03/10/2015

Printed: 04/21/2015 08:22:17

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Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME George Church

DATE 8/21/17

COMMUNITY RR LOT# 323 ADDRESS 323 Broken Woods

HOME PHONE _____ CELL PHONE (614) 562-1158 E-MAIL _____

COMPLAINT:

resident complaining about high usage back from May 2017

Internal Use Only:

Water Meter # 10720093

Reading: 0022570

Test Done: MS

Date: 8/28/17

Checked: _____

Checked: _____

Findings: pulled meter reading ³ got 2017 meter readings from NES - no issues found, ran 2 gallon leak test - good

Resolution: sent resident e-mail ³ called - no issues found, suggest locking out 2nd faucet. DC okay w/payment plan.

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	P-83079191311
WO Date:	8/25/2017 1:13:18 PM
Assigned To:	James Sorrells Vendor
Reported By:	Association Manager
Closed Date:	

Location: 323 Broken Woods Blvd
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please pull meter reading and run a 2 gallon leak test to ensure meter is reporting accurate information. Thank you
AM

Additional Details:

Conclusion:

M/N 10720093 LOCK ON SHED FAUCET
Reading 0022570 2 GAL TEST COMPLETED NEAR RV (OK)
(DOUBLE LOT?) NO SPRINKLER CONTROL FOUND

Thank you,

8/28

Deer Creek RV Golf & Country Club, Inc.

Aleena Morris

From: Anita Stone <astone@submeter.com>
Sent: Wednesday, August 23, 2017 8:42 AM
To: Aleena Morris
Subject: Re: Meter Readings - RR 323

08/10-225
07/10-221
06/10-216
05/10-207
04/10-72
03/10-56
02/10-39
01/10-30

Thank you,
Anita Stone
Billing Coordinator
National Exemption Service
Phone: 727-725-7358
Fax: 1-800-713-3082
Email: astone@submeter.com

From: Aleena Morris <acctasstdc@aegiscms.com>
To: "Anita Stone (astone@submeter.com)" <astone@submeter.com>
Sent: 8/21/2017 1:11 PM
Subject: Meter Readings - RR 323

Hello Anita,

Can you please provide me with the 2017 meter readings for RR 323, Mr. Church is trying to dispute his excessive usage back from April of this year.

Thank you,
Aleena Morris
Administrative & Accounting Assistant
Deer Creek RV Golf & Country Club
Phone: 863-424-2839 option 7| www.deercreekrv.com

For Activities and Events happening in and around Deer Creek, find us on Facebook!

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
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WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME John Antrican

DATE 8/16/17

COMMUNITY RR LOT# 386 ADDRESS 386 Golf View

HOME PHONE _____ CELL PHONE (336) 202-9339 E-MAIL _____

COMPLAINT:

NES sent e-mail - meter sending out possible leak alert.

Internal Use Only:

Water Meter # 10022314 Checked: _____

Reading: 0232290 Checked: _____

Test Done: JM

Date: 8/17/17

Findings: see attached w/o

Resolution: sent follow up e-mail to resident (A)

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Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Possible Leak
WO Number:	AAAD-59269114773
WO Date:	8/16/2017 8:49:38 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 386 Golfview Dr
Category: Meter/Water
Subcategory: Possible Leak
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Please run 2 gallon leak test, NES reporting high usage. Thank you AM

Ran Two gallon Test - good
Meter No. 10022314
meter Reading 0232290

Additional Details:

No Leak found outside
No Irrig. Controls found outside

Conclusion:

Thank you, James Moody

Deer Creek RV Golf & Country Club, Inc.

Deer Creek RV Golf & Country Club, Inc.
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WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Gary Mann

DATE 6/14/17

COMMUNITY RR LOT# 342 ADDRESS 342 Bogey Dr.

HOME PHONE _____ CELL PHONE _____ E-MAIL _____

COMPLAINT:

resident's usage went from 3,700 gallons last month to 20,700 gallons this month

Internal Use Only:

Water Meter # 10115294 Checked: _____

Reading: 0064350 Checked: _____

Test Done: MS

Date: 6/14/17

Findings: see attached w/o

Resolution: see attached

ENTERED
4/20/17 @

Aegis Community Management Solutions, Inc.

8390 Championsgate Blvd Suite 304
Championsgate, FL 33896
Phone: 863-256-5052
Fax: 863-256-5059
www.aegiscms.com

Work Order

WO Name:	Meter/Water - Meter Reading
WO Number:	AAU-23148493764
WO Date:	6/14/2017 9:28:32 AM
Assigned To:	
Reported By:	Association Manager
Closed Date:	

Location: 342 Bogey Dr
Category: Meter/Water
Subcategory: Meter Reading
Status: 1 - WO Created
Association: Deer Creek RV Golf & Country Club, Inc.

Description:

Resident's usage spiked from 3,700 gallons last month to 20,700 gallons this month. Please run a 2 gallon leak test and pull the current meter reading. Thank you AM

Additional Details:

garymannsr@gmail.com

Conclusion:

M/N 10115294 6/14/17 no sprinkler
R 0064350 2 gallon test completed
2 times OK

Thank you,

Deer Creek RV Golf & Country Club, Inc.

6/15 resident came by office after speaking w/Aleena for further clarificat as to why there is such high usage. Matt & Aleena both spoke to resident. Entered w/o for WES to check the meter.

00059298

Service Address: 342 BOGEY DR Bldg: Unit:0342
Account Number: 0177-19197128-000
Billing Cycle: 04/10/2017-05/10/2017

Payment Due: $0.00
Due Date: 06/10/2017

Please enter your phone #_____ Payment Enclosed $_____

REGAL RIDGE MHP

GARY MANN
342 Bogey Dr
Davenport, FL 33837-2573

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:0342
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL RIDGE MHP
Service Address: 342 BOGEY DR

Account Number: 0177-19197128-000

In Service: 01/01/2008

Meter Number	Previous Read	Current Read	Usage
10115294	39600	43300	3700
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$17.08
Sewer Charge	$32.55
Current Charges	$49.63
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$49.63
Deposit	$0.00
Paymts Received	$-49.63
Payment Due	$0.00

Service From: 04/10/2017
Service To: 05/10/2017
Payment Due: 06/10/2017

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

00059298

Service Address: 342 BOGEY DR Bldg: Unit:0342
Account Number: 0177-19197128-000
Billing Cycle: 05/10/2017-06/10/2017

Payment Due: $431.71
Due Date: 07/10/2017

Please enter your phone #_____ Payment Enclosed $_____
REGAL RIDGE MHP

GARY MANN
342 Bogey Dr
Davenport, FL 33837-2573

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:0342
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL RIDGE MHP
Service Address: 342 BOGEY DR

Account Number: 0177-19197128-000

In Service: 01/01/2008

Meter Number	Previous Read	Current Read	Usage
10115294	43300	64000	20700
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$289.00
Sewer Charge	$142.71
Current Charges	$431.71
Previous Charges	$0.00
Previous Late Fees	$0.00
Previous NSF Fees	$0.00
Previous Deposit Due	$0.00
Total Charges	$431.71
Deposit	$0.00
Paymts Received	$0.00
Payment Due	$431.71

Service From: 05/10/2017
Service To: 06/10/2017
Payment Due: 07/10/2017

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27, Davenport, Florida 33837
PH: (863) 424-2839 FX: (863) 424-3336

WATER COMPLAINT

The purpose of this form is to provide our lot owners a vehicle by which to express a written concern for which Administration can address to obtain a resolution.

NAME Randall Schoenfeldt

DATE 8/19/16

COMMUNITY RR LOT# 385 ADDRESS 385 Golfview Dr.

HOME PHONE 519-267-5127 CELL PHONE 519-717-1750 E-MAIL 519-761-1158

COMPLAINT:

high water bill - NES reporting 19,1000 gallons used between 7/10/16 to 8/10/16

Rebecca Bray - 407.846.6823 ext. 55008 e-mail r.bray@sentrymgt.com

Internal Use Only:

Water Meter # _____ **Checked:** _____

Reading: _____ **Checked:** _____

Test Done: _____

Date:

Findings: lm/vm ~~not~~ @ all 3# for resident asking that he call back - 8/19/16 @ e.mailed R. Bray

Resolution: spoke w/mrs. Schoenfeldt - they believe the high usage is from the sprinkler system not being turned off.

00059321

Service Address: 385 GOLFVIEW DR Bldg: Unit:0385
Account Number: 0177-19197193-000
Billing Cycle: 07/10/2016-08/10/2016

Payment Due: $397.73
Due Date: 09/10/2016

Please enter your phone #_____ Payment Enclosed $_____
REGAL RIDGE MHP

RANDALL SCHOENFELDT
107 Blenheim Rd Unit 4
cambridge, ONTARIO N1S 1G3
CANADA

NATIONAL EXEMPTION SERVICE
PO BOX 9020

CLEARWATER, FL 33758-9020

Please Cut On Line And Return Above Portion With Payment

BILLING INFORMATION FOR Bldg: Unit:0385
Late Charges may be assessed for delinquent accounts

Please Make Payments To:
NATIONAL EXEMPTION SERVICE PO BOX 9020 CLEARWATER, FL 33758-9020

For Customer Service
(800) 488-1748
(727) 724-5940
To Make A Payment
(877) 884-5729

***Pay Your Bill 24/7 at WWW.SUBMETER.COM ***

REGAL RIDGE MHP
Service Address: 385 GOLFVIEW DR

Account Number: 0177-19197193-000

In Service: 07/12/2008

Meter Number	Previous Read	Current Read	Usage
10129846	119500	139100	19600
	0	0	0
	0	0	0
	0	0	0
	0	0	0

SERVICES	CURRENT CHARGES
Water Charge	$262.15
Sewer Charge	$135.58
Current Charges	**$397.73**
Previous Charges	**$0.00**
Previous Late Fees	**$0.00**
Previous NSF Fees	**$0.00**
Previous Deposit Due	**$0.00**
Total Charges	**$397.73**
Deposit	**$0.00**
Paymts Received	**$0.00**
Payment Due	**$397.73**

Service From: 07/10/2016
Service To: 08/10/2016
Payment Due: 09/10/2016

A fee of $45.00 will be assessed for a requested meter inspection that finds the meter is working properly.
Returned Check Charge is $30.00