

**Brandy Butler**

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**From:** Ellen Plendl  
**Sent:** Wednesday, October 11, 2017 2:20 PM  
**To:** Consumer Correspondence  
**Subject:** Docket 20160101  
**Attachments:** Increased Water Bill; Consumer Inquiry - Utilities, Inc. of Florida

See attached email and reply and add to the correspondence side of Docket 20160101-WS.

## Brandy Butler

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**From:** Yvonne Wynter <yewynter@gmail.com>  
**Sent:** Wednesday, October 11, 2017 11:45 AM  
**To:** Consumer Contact  
**Subject:** Increased Water Bill

FL PSC  
2540 Shumard Oaks Blvd  
Tallahassee FL 32399

### TO Whom It May Concern

I am sending this note as a **very angry consumer**, because some Commissioners decided it was OK to have Utilities Inc. increase my water bill by 66%.

I am a single, retired consumer, on a fixed income, and nobody should decide for me how to spend my income. It is normal for increases to take place periodically, but certainly **NOT 66% ... at once**. I understand from the employees at Utilities Inc. that there will be a recurring charge of **\$12.98 per month, until June 30, 2019**. **I will NOT be able to afford this payment .....** I would appreciate if someone can explain to me what options I have .... do not use the water, perhaps???

**This is outrageous!** I trust this communicate will not be in vain.

Yvonne Wynter  
198 S. Monterey Isle  
Longwood FL 32779

cc Sen Bill Nelson's Office

## Brandy Butler

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**From:** Ellen Plendl  
**Sent:** Wednesday, October 11, 2017 2:17 PM  
**To:** 'yewynter@gmail.com'  
**Subject:** Consumer Inquiry - Utilities, Inc. of Florida

Ms. Yvonne Wynter  
[yewynter@gmail.com](mailto:yewynter@gmail.com)

Dear Ms. Wynter:

This is in response to your inquiry with the Florida Public Service Commission (FPSC) regarding Utilities, Inc. of Florida.

You expressed a concern about Utilities, Inc. of Florida's increase in water and wastewater rates in Seminole County. We appreciate your comments and will add your correspondence to Docket No. 20160101-WS.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)