

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lola Vaeth

Electric Utility Provider : Florida Power and Light

Zip Code : 32909

Category : Information provided by electric utility provider after the storm

Comments : We were w/o power for one week. I used the FPL app to report my outage. I was disappointed that the app did not give better information on restoration time. I used \$30 a day on gas for generator. Unfortunately I didn't have the generator for 3 days right after outage and I lost all of my food. Prior to the storm (2 months ago) I reported my power blinking due to limbs and vines on the power transformer and line in my backyard. A FPL rep came and looked the vines/limbs and nothing was ever done. After the power was restored I talked to some guys from out of town that were looking for issues like mine. They said they put me on there report. We shall see. I think over all FPL and the out of state help did a great job considering most of Florida was w/o power.