

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : John Douglas

Electric Utility Provider : Lake Worth

Zip Code : 33460

Category : Power restoration time

Comments : Information regarding Electrical restoration that was provided was not accurate. The City of Lake Worth has stated many times that it took several days to evaluate condition of the grid and equipment. But services were returned to down town only and they even invited everyone to go patronage the businesses which I find not in the best interest of the tax payers health and well being. I believe the residents should have Priority and to wait until Thursday morning after Irma start working getting the Home's up is rediculas by Thursday FPL had millions of returned customers. The issue is LW wasn't prepared and the outside contractors did not show up until starting Weds. Night is a a big issue. FPL had thousand of contractors and trucks set up before the storm came through. I am sure FPL large grid is a lot more complex then little Lake Worth. 90% of any issues with our electric could be resolved by stop hanging lines and start putting under ground and stage people accordingly.