

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Julie Pizey

Electric Utility Provider : fpl

Zip Code : 33444

Category : Information provided by electric utility provider after the storm

Comments : Our power was restored within one week. During that time one phase power was restored briefly for a partial day then that power went off also. During the day Sunday Sept 10th the power was surging & lights were flickering. Power went off in the evening Sept 10 & was restored Sept 17th.

Our only comment was we were unable to communicate with FPL. We have downloaded their app but that provided no useful information on when our power would be restored.

Also our community has many large trees which contributed to downed power lines. Homeowners & cities need to be more responsible in not planting trees near power lines and maintaining, trimming landscape near power lines.

This storm cost us a lot of money to buy a small window AC unit, run a generator, replace spoiled food from fridge, time off work (self employed).