

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Noelle Whitney

Electric Utility Provider : FPL

Zip Code : 33325

Category : Power restoration time

Comments : We were without power for 4.5 days after Irma, but I feel that FPL worked diligently to restore service as soon as it was possible. For my area, I think they could improve by replacing the power poles with concrete on SW 121st Ave south of SR 84, and have a larger outreach to encourage people **\*\*and municipalities\*\*** to trim their trees properly (and **\*not\*** plant under power lines). Overall I think FPL did alright and don't understand why everyone is so annoyed.