

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Don Chute

Electric Utility Provider : Duke

Zip Code : 32159

Category : Information provided by electric utility provider after the storm

Comments : I was an Overhead Lineman at Detroit Edison for over 33 1/2 years and understand the compromising effects of power restoration. We were fortunate enough to only been out for over 3 days. So, what's my beef? COMMUNICATIONS! A cold, none caring automation about time of restoration. Telling people that power will be restored on Friday and it comes back on Wednesday is just as bad as the other way around. Ironically, the last several years of my Detroit Edison (now DTE Energy) was Catastrophic Storm Retoration. I worked in EPR (Emergency Preparedness & Response. My specific job was to create & teach storm jobs to people on mostly inside jobs when we had storms that exceeded 100,000 outages they spring into action. I could explain these all in detail, but that would take time. Talking to a human during major storms would be very beneficial to both sides. A lineman on light duty? As circuits are restored, update customer output. You have to call me for more info. 734-467-7377.