

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Mariana/Steve Benincasa/Turoff

Electric Utility Provider : Florida Power & Light

Zip Code : 33334

Category : Information provided by electric utility provider after the storm

Comments : We lost power for close to 10 days. FPL had people coming to my property looking around and telling me they would send someone but all they kept doing for several days is sending a different person to access but not fix the power. Waist of time and money. No one seems to be in charge. In addition, from speaking to FPL contractors it seems in the morning they were sent to south Broward, then north, then back south. No coordination. No efficiencies. No plan.