

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : mildred musicus

Electric Utility Provider : florida Power & light

Zip Code : 33433

Category : Power restoration time

Comments : my electric went out on Sunday at 12:30 and it seems that they rest of the homes in our development which is 62 homes called Cloverfield never went out , only 3 homes lost the electric my home and the house to my left and the house to my right. I did not get my eclectic back on until Friday around 7:00 PM. I called fpl quite a few times and could not get anyone to talk to. when I finally did get someone I explained the situation that I was an 88 year old lady and was having an extremely hard time they could not tell me when I was going to get the electric back on. I explained that my neighbor hood all had their electric what happened to our three homes especially since the big box was in my back yard. they had been here about a week before about putting cables underground what happened to our three homes.fpl.was not helpful.