

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Nancy Wright

Electric Utility Provider : FPL

Zip Code : 33434

Category : Power restoration time

Comments : Our power was out for 104 hours, but we did not consider this to be unreasonable, considering the local wind damage, fallen trees, etc. In fact, my husband and I were impressed by FPL's response, the number of people working on power lines in the area, etc. We moved to Florida from suburban Washington D.C., where power outages occurred frequently and unpredictably, and we have been very satisfied with our electrical service over the past 9 years. In D.C., we installed a whole-house generator (natural gas was available and affordable), but have never felt the need for a generator in Florida--and we still feel that way. Thank you, FPL!