

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Rose Vazquez

Electric Utility Provider : Florida Power & Light

Zip Code : 33187

Category : Power restoration time

Comments : It took 12 days to get my power. Visits from FPL contractors did not start until a week after the storm and then several contractors over several days visited my home. All were there to access the problem but none of them were sent to fix the problem or give me a timeline on when the power would be restored. Why the need for so many assessments? Seems costly and inefficient to me. More importantly, why are we still dealing with power outages in South Florida? Its been 25 years since Hurricane Andrew and many rate hikes for FPL but no one has requested a cost and gradual plan from FPL to commence underground wiring installation. We would have been done with installation by now and not continue to deal with power outages, which by the way are quite common with seasonal South Florida afternoon storms, let a lone hurricanes. I guess that is what you get with a monopoly.