

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Debra Dean

Electric Utility Provider : FPL

Zip Code : 33133

Category : Power restoration time

Comments : We were without power for 11 days and without phone, TV, and internet for 31 days. This isn't acceptable for what turned out to be the equivalent of a CAT 1 storm. My husband and I live in the Grove, and we appreciate the canopy. I would like to see FPL and the city hire arborists (rather than the untrained butchers that FPL currently sends out)-- use some of that hurricane recovery fee we pay every month for sensible and proactive tree trimming.