

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Beatrice Osborn

Electric Utility Provider : FPL

Zip Code : 33301

Category : Power restoration time

Comments : We were without power for 9 days due to a high tension wire which snapped during the storm. When repairmen finally came, it only took about 90 minutes to fix. There were 2 men in the hi bucket and 4-5 standing by to watch. We had no downed trees or poles.

This should have been assessed and repaired much earlier. Our whole street was out.

I did not see Asplundh or any trucks surveying and cutting back trees prior to and during the season (Jun 1 and forward).

There should be public service announcements warning people to thin and cut back their trees prior to hurricane season.

Our home in Islamorada Key had power restored 4 days after the storm by FLKEC. FPL should take lessons from them.