

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Imilda Lechler

Electric Utility Provider : Duke Energy

Zip Code : 32159

Category : Power restoration time

Comments : Our power, provided by Duke Energy, was out from Sunday evening, September 10, 2017 until Monday afternoon, September 18, 2017. Other homeowners in our neighborhood had power restored much earlier. Since Hurricane Irma, we have lost power three more times, not weather related, for several hours at a time. Needless to say, we are not satisfied with the services provided by Duke Energy.