

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Gary Ingalls

Electric Utility Provider : FPL

Zip Code : 34983

Category : Other

Comments : I was impressed with the restoration efforts FPL made. They were prepared for the storm, and it's obvious the improvements they have made to the grid were effective - our power was restored faster than it has ever been in any previous storms. I felt well informed of what to expect before the storm, and I felt confident that all efforts would be made to restore power once it was safe to do so. After the storm, I followed FPL on social media and felt well-informed by their regular updates. It was obviously all hands on deck, and I felt that FPL did a superb job from start to finish. They are to be commended for their commitment, dedication and excellent performance. I am very pleased with FPL as a utility.