

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Ines Zangronis

Electric Utility Provider : Florida Power and Light

Zip Code : 33133

Category : Power restoration time

Comments : My FPL bill usage summary shows I was charged on 9/9/2017 when in actuality I lost power that day. I lost power prior to hurricane Irma hitting Miami on 9/10/2017. FPL customer service will not help you. Very rude and unprofessional.