

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Ethan Roberts

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33147

Category : Power restoration time

Comments : Over 10 days spent in inundating heat. No WiFi. As a student, internet connection is more than a luxury, and making the thirty minute drive to the campus library is not preferable when the streets and their associated lights and signs are in turmoil, and gas is in short supply. FPL's inability to restore my power at a reasonable time was one thing, but their constant pushing back of their expected restoration dates left my life in an uncertain standstill.