

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Janine Joyner

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 34285

Category : Power restoration time

Comments : We live on the island part of Venice, lost elec for 10 days. Despite several calls of downed lines, was disappointed to see workers one street over but not scheduled to do our street, so they didn't come back for days. Suggest someone organize scheduled repairs within a block's radius of reported downed lines. Other observation is that the downed lines were soooooo tiny compared with the very thick lines on poles in our back yard, that in some cases, we didn't recognize a downed line to be an elec line. We thought they were way to thin to bring so much elec to so many homes. Next time we'll know the difference but perhaps FPL could have explained the difference to folks who still had service via the news media. We didn't notice the thinner lines for a few days, so didn't report them. Regardless, thank you all for doing a great job under such trying circumstances. Mrs. Joyner

CORRESPONDENCE
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