

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Anne Bao

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33138

Category : Power restoration time

Comments : It took 8 full days to restore power to our home. This is a very long time to be without power with a baby at home in the middle of summer in South Florida. It frightens me to think what would have happened if Irma had struck as a cat5.

We have SOLAR PANELS installed, yet could NOT USE any solar power generated because FPL shuts them off while the grid is down. It is beyond frustrating and insane that we were sitting in the hot, humid and dark for such a long time despite our panels.

I am also frustrated by the fact that lines aren't being buried to make the system more resilient. And any talk of future line burying comes with enormous costs to customers - how about using the extra money you've been charging for the nuclear reactors that won't ever get built, and SHOULDN'T get built.

FPL did not perform any tree cutting ahead of hurricane season this year.

I feel FPL just rakes in huge profits without acting in its customers best interest.

FPL I'd like to FIRE you.

CORRESPONDENCE
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