

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Patricia & Robert Miller

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34491

Category : Power restoration time

Comments : We live in a 55+ development in Summerfield Florida. Our power was out for 8 days. Every time we called to report it, a recording told us we were the first to report the outage. There are elderly people in here that have oxygen and cpap machines and I don't think being without electricity in 95 degree heat was very healthy. We were beginning to wonder if they would ever get to us.