

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Nell Geer

Electric Utility Provider : EC903 - Clay Electric Cooperative, Inc.

Zip Code : 32686

Category : Power restoration time

Comments : We were without power from 11 PM on September 10 until September 18, 2017 @ 8 PM during Hurricane Irma. EIGHT (8) DAYS without electricity is unacceptable as the Clay Electric customers in Marion County are always the last to have power restored, making it clear Marion County is not a top priority for Clay Electric. As we have horses, it was a struggle to provide water since we are on a well. Clay Electric did not respond to calls or Facebook messages.

We experienced the same problem in 2004 with Hurricane Frances when we lost power in the AM on September 5, 2004 and it was not restored until PM September 9, 2004. We hope to sell our property and move away from Florida. I am soon to be 85 years old and cannot live without electricity and water in 95 degree heat.