

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Patricia Cruz

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33173

Category : Power restoration time

Comments : Before the hurricane reached Miami-Dade County, a transformer exploded on a nearby street and knocked out power in our neighborhood, despite having underground power lines in my area. I filed a complaint before the hurricane even hit our community and our power was not restored for 7 more days. I had to evacuate my husband from a rehab hospital due to its location near Cutler Bay. He had suffered a stroke in August. We brought him to our house and had to endure 7 days with no lights or air conditioning. FPL advertised that they had "hardened" their entire system since the last hurricanes in 2004 and 2005 which we are still paying for!!!! Since 95% of our county lost electricity, I have to wonder where this hardened took place. Certainly not in my neighborhood!!! I think they should have to account for the funds they have spent for restoration efforts from 2004 and 2005 as well as for this hurricane. Will we be paying for this hurricane for another 12 years?