

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Jon Freeburg

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 32763

Category : Power restoration time

Comments : I heard on the radio that Duke Energy was coming before the PSC for a hearing on rate hikes and Hurricane Irma reimbursement for the cost of restoring power. Duke Energy did an extremely poor job of restoring power in central Florida, and frankly does not deserve, nor should it receive, any reimbursement for Hurricane Irma power restoration costs. If the utility had done the job correctly, their costs would have been much lower. The public should not pay for the failure of their systems and management. Instead, the PSC should be considering fining Duke Energy for the terrible job they did, and as an incentive to do it right the next time a hurricane causes power outages in Florida. I did not lose power at all during Matthew; but it took Duke Energy seven (7) absolutely miserable days to restore it after Irma.