

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Mark Lohmann

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33024

Category : Information provided by electric utility provider after the storm

Comments : We have been paying surcharges for FPL to harden the system which included 5 million smart meters to better assess damage and outages. We were told 4 times we had power restored when in fact we did not. This created an unsafe situation of us driving all around town unnecessarily with traffic lights out, etc. FPL should reimburse me for my time, loss of income, transportation expense, logistics, stress, generator and gas.