

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name :

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33308

Category : Power restoration time

Comments : We live in the Coral Ridge Country Club Estates section of NE

Fort Lauderdale and were without power nine days and nights

after Hurricane Irma. We cannot lift the heavy cans of gas to

power a generator so had no AC, no way to cook or get news.

A portable radio with new batteries gave little to no information.

Nearby streets had power after only one day of outage. It is so

hard to understand why with all the funds FPL received after

Hurricane Wilma to prepare for these circumstances we had to

suffer so long. We were concerned for our health with the

heat and no way to get relief but did not want to leave our

home as our alarm system was unable to protect our home without power. We do not believe FPL

should be allowed to pass their costs of Irma on to us in view of the huge amount they received

after Wilma and the poor performance after Irma.