

Brandy Butler

From: Angie Calhoun
Sent: Monday, October 30, 2017 4:46 PM
To: Consumer Correspondence
Subject: For Docket 20170215
Attachments: E-Form Other Complaint TRACKING NUMBER 124853; E-Form Delay in Service TRACKING NUMBER 124854

Customer correspondence for docket 20170215.

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, October 28, 2017 7:04 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 124853

CUSTOMER INFORMATION

Name: warren parish
Telephone: (202) 558-2452
Email: parrish.skip@gmail.com
Address: 3838 warren ridge st, sarasota FL 34233

BUSINESS INFORMATION

Business Account Name: warren parish
Account Number: 93748-49603
Address: 3838 warren ridge st, sarasota FL 34233

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

FPL was notified and acknowledge the request by parish to trim trees from power lines, further large numbers of other customers did the same in the Southgate Ridge area of Sarasota. FPL failed to respond and cut limbs away from power lines for over five or more years with repeted requests by the area residents. FPL was paid to do maintenance on lines by residents and Parish through its billing system. FpL was negligent in its conduct and failure to preform maintenance on lines and as a result parish and area residents incurred loss of goods and expenses totaling over 500 \$ in costs for food spoiled due to 10 or more days of power loss, destruction to fences, and expenses to mitigate the power outages in the area.

FPL failed to carry out maintenance on lines it has a monopoly on by law when requested and properly notified in a negligent way, and attempted to cover up the taking of money under law with out services so ordered by the PSC resulting in loss to citizens and Parish . FPL needs to pay for its actions in this matter by fine from the PSC with reimbursement to customers for not following PSC regulations on comprehensive line maintenance with a money value incentive. Criminal cahrges of the use of public money need to be investigated in the death of citizens, and loss of property regarding the documented actions of FPL with notice to its stockholders and financial press.