

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Thursday, November 02, 2017 10:10 AM  
**To:** 'Tiffany Nolen'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket # 20170166-WS

Good morning Ms. Nolen,

We will be placing your comments below in consumer correspondence in Docket No. 20170166 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

**From:** Tiffany Nolen [<mailto:tiffanynolen40@gmail.com>]  
**Sent:** Thursday, November 02, 2017 9:50 AM  
**To:** Records Clerk  
**Subject:** Docket # 20170166-WS

To whom it may concern;

I am a resident of Wedgefield, in Orlando, FL. My address is 19640 Glen Elm Way. I 100% oppose this rate increase. Pluris is a HORRIBLE company taking advantage of us as residents. We are close to being treated like the residents of Flint, Michigan. The water is scary. It makes me itch if I bathe in it. I worry for my families health. The chlorine levels are SO high that the clothing is being bleached in washing machines. The smell from the faucet at times is putrid. There is NO reason we should be forced to have this as our water, let alone INCREASE the rates that are ALREADY through the roof! Orange County provides affordable, clean water to the rest of Orange County. Before we end up like Flint, DO SOMETHING!

Tiffany Nolen



Virus-free. [www.avg.com](http://www.avg.com)