

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Friday, November 03, 2017 8:41 AM  
**To:** 'Alaina Moynihan'  
**Cc:** Consumer Contact  
**Subject:** RE: Reference Docket No 20170166

Good morning Ms. Moynihan,

We will be placing your comments below in consumer correspondence in Docket No. 20170166 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

-----Original Message-----

From: Alaina Moynihan [<mailto:admoynihn@gmail.com>]  
Sent: Thursday, November 02, 2017 10:45 PM  
To: Consumer Contact; Records Clerk  
Subject: Reference Docket No 20170166

To whom it may concern,

I writing to voice my disapproval with the proposed rate increase on Docket No 20170166-WS. I think the current rates are outrageous, much less the proposed increase in rate. As residents in the neighborhood of Wedgefield we are strong armed into using Pluris water without an affordable alternative. My family currently pay \$53.72 every month before we turn a tap on, which is more than what we paid at our previous 2 homes in Orange County for a month of water for 3 people. The proposed rate would increase my base fee to 59.21, before I even turn a tap on. If this is truly how Pluris water treats their customers who are dependent on their services my family and I are going to have to consider either relocating or finding an alternative means for water and waste management that is independent of their services. I strongly urge you not to approve the proposed rate increase in this area unless a better alternative is also made available.

Alaina Moynihan  
2101 Albion Avenue  
Orlando, FL 32833