

**Brandy Butler**

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**From:** Angie Calhoun  
**Sent:** Monday, November 06, 2017 11:53 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20160101

Correspondence for docket 20160101.

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**From:** Consumer Contact  
**Sent:** Monday, November 06, 2017 11:15 AM  
**To:** Angie Calhoun  
**Subject:** To CLK Docket 20160101

Copy on file, see 1260593C. Also filed for repair issue, see 1260590W. DHood

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**From:** Brandy Harrington [<mailto:brandyharrington2011@yahoo.com>]  
**Sent:** Monday, November 06, 2017 9:24 AM  
**To:** Consumer Contact  
**Subject:** Utilities Inc Water Increase in Seminole County

To Whom It May Concern-

My name is Brandy Hastings. I am a Seminole County resident who has recently seen my water bill skyrocket due to the Utilities, Inc. Florida Docket No. 20160101 approved rate increase request. This substantial increase hurts our local residents, especially those who are on a fixed budget. We live in a wonderful area, and have many long time residents. This has come as a blow to those residents. With this increase, I definitely have not seen an increase in service to come with it. I have a valve that is by the street that needs to be replaced, that is their property, that they will not replace. Also, I had a water leak, and sent in paperwork to try to get a credit, and it has been weeks, with no decision made. I know that our Seminole County Board of County Commissioners is pursuing legal action against this matter. I urge you to reconsider this, for our residents.

Thanks-  
Brandy Hastings  
210 Pembroke Place  
Longwood, FL 32779  
501-541-1061