

Application for limited proceeding increase in water and wastewater rates in Orange County by

**Pluris Wedgefield, Inc.**

DOCKET NO. 20170166-WS

Name PHILIP J UNSER

Address 2835 BALLARD AVE  
ORLANDO, FL 32833

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

**CONSUMER COMMENTS**

**Public Service Commission Meeting 11/02/2017**

**A Water Softener, a Main Break on Maxim, an Office building, and Electronic water meters are the reason for the requested rate increase.**

**Every successful owner of a company or business be it a water company, restaurant, or a real estate company knows that the formula for success centers around the following:**

**Quality + Service = Volume and Pricing + Efficiency = Profit**

**The water softener deals with quality, and the electronic meters deal with efficiency, and the main break I guess deals with service along with the office building.**

**The only other thing left is pricing and that is why we are here.**

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**CONTINUED**

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PHILIP J UNSEK  
2835 BALLARD AVE  
ORLANDO, FL 32833

ORLANDO FL 328

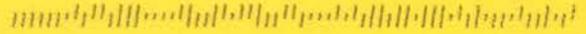
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Here in Wedgefield we have single parents and young families that will not let their children drink or bath in the water. We have individuals on fixed incomes that will not let their pets drink, do not water their lawns, hand wash dishes and take sponge baths rather than showers due to quality and cost.

Before an company owner makes an equipment decision he or she usually does an **Economic Investigation** and looks at **COSTS vs. SAVINGS** and the resultant **CASH FLOW ANALYSIS** of the investment. By doing this what will the realized added earnings be? And will this added earnings be passed on to the customer in the form of a price reduction or should it be held as profit for the owner or investors?

The main break is another area of concern for us here in Wedgefield because the only thing we see is the response to a problem, nothing dealing with pro active inspections and maintenance. It is always a response to a problem that we see something being done.

Long story short with PLURIS there is no need for analysis, they will just charge the customer with a rate increase because there is nothing he or she can do about it.

It is respectfully requested that you Public Service Commission do the right thing and help us here in Wedgefield by denying the requested rate increase.

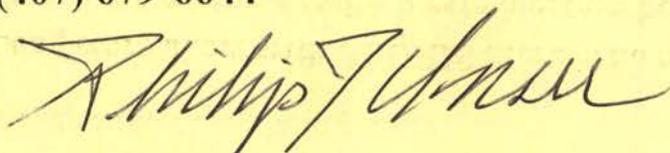
Thank you for the opportunity to comment,

Philip J Unser Wedgefield resident Pluris Customer

2835 Ballard Avenue

Orlando, FL 32833

(407) 679-6644

A handwritten signature in black ink that reads "Philip J. Unser". The signature is written in a cursive style with a large, sweeping initial "P".